

This report details the UL Hospital Group performance against some national and international measures of patient safety in acute hospitals.

The metrics cover activities and performance areas including infection rates, staff hand hygiene, waiting times and clinical incidents.

This report supports the hospital group to ensure a culture of quality and patient safety.

We publish this report each month to assure our patients and staff that we prioritise patient safety and open disclosure.

Notes:

It is not intended that this report be used to compare performance of hospitals or hospital groups. Different hospitals specialise in treating patients with different and sometimes much more complex care needs, making comparisons between hospitals ineffective.

Metrics 1-3 measure infection control and staff hand hygiene practices in acute hospitals. These metrics are applied internationally as key indicators of infection control compliance. The targets for metrics 1 and 2 are international best practice targets. The target for metric 3 is an agreed target in the HSE's National Service Plan.

Metrics 4-8 measure access to and waiting times for services including emergency care, trauma care (for hip fractures), urgent endoscopy procedures and access to outpatient services. These metrics are based on national indicators and nationally agreed targets as set out in the HSE's National Service Plan.

Metric 9 and 10 measure clinical incidents reported to the National Incident Management System. A clinical incident is an event or circumstance which could have, or did lead to unintended and/or unnecessary harm. Incidents include adverse events which result in harm; near misses which could have resulted in harm, but did not cause harm, either by chance or timely intervention.

Activity	Ref	UL Hospitals Group 2017 KPIs	Rating Frequency	2017 National Target	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Trend
Health Care Associated Infections	1	Rate of new cases of hospital acquired Staph. Aureus bloodstream infection.	Monthly									
		Croom Orthopaedic Hospital		Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
		Ennis Hospital		Less than 1 per 10,000 bed days	5.30	0.00	0.00	0.00	0.00	0.00	0.00	
		Nenagh Hospital		Less than 1 per 10,000 bed days	0.00	0.00	6.40	0.00	0.00	0.00	0.00	
		St. John's Hospital		Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
		University Hospital Limerick		Less than 1 per 10,000 bed days	1.50	1.70	3.90	0.80	1.50	0.80	0.00	
		University Maternity Hospital, Limerick		Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	3.70	0.00	4.20	
		UL Hospitals Group		Less than 1 per 10,000 bed days	1.40	1.00	2.80	0.50	1.40	0.50	0.50	
		Health Care Associated Infections (Methicillin Resistant Staphylococcus Aureus (MRSA)) A type of bacteria that is resistant to many antibiotics. In a healthcare setting such as a hospital or nursing home MRSA can cause severe problems such as pneumonia, surgical site infections and blood stream infections. MRSA is usually spread by direct contact with an infected wound or from contaminated hands, usually those of health care providers. Also people who carry MRSA, but do not have signs of infection can spread the bacteria to others										
		Rate of new cases of hospital acquired C. Difficile infection	Monthly									
		Croom Orthopaedic Hospital		Less than 2 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
		Ennis Hospital		Less than 2 per 10,000 bed days	5.30	0.00	0.00	0.00	0.00	0.00	0.00	
		Nenagh Hospital		Less than 2 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	7.10	0.00	
		St. John's Hospital		Less than 2 per 10,000 bed days	8.70	0.00	0.00	5.00	0.00	0.00	0.00	
Surgery	4	Percentage of emergency hip fracture carried out within 48 hours	Monthly									
		University Hospital Limerick		95%	73.9%	75.0%	52.9%	58.8%	64.0%	87.6%	68.8%	
		UL Hospitals Group		95%	73.9%	75.0%	52.9%	58.8%	64.0%	87.6%	68.8%	
		Hip fractures are common injuries in the older persons with significant associated morbidity and mortality. Hip fracture patients are usually older and frail, healthcare systems must develop integrated and systematic approaches to hip fracture care and secondary prevention of further falls and fractures.										
		The percentage of all attendees at ED who are in ED < 24 hrs	Monthly									
		University Hospital Limerick		100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.6%	94.4%	
		UL Hospitals Group		100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.6%	94.4%	
		Percentage of patients 75 years or over who were admitted or discharged from ED within 9 hours of registration	Monthly									
		University Hospital Limerick		100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.8%	
		UL Hospitals Group		100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.8%	
		Overcrowding within ED negatively impacts on both dignity and privacy for patients and the ability of staff to deliver fully effective care / treatment. Related international studies have also demonstrated extended length of stay within overcrowded EDs leads to poorer clinical outcomes for concerned patients. International studies have demonstrated extended length of stay within overcrowded EDs leads to poorer clinical outcomes for patients.										
		Percentage of people waiting < 52 weeks for first access to outpatient services	Monthly									
		Croom Orthopaedic Hospital		85%	82.9%	81.2%	80.2%	59.8%	59.3%	58.2%	56.2%	
Emergency Care	5	The percentage of all attendees at ED who are in ED < 24 hrs	Monthly									
		University Hospital Limerick		100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.6%	94.4%	
		UL Hospitals Group		100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.6%	94.4%	
		Percentage of patients 75 years or over who were admitted or discharged from ED within 9 hours of registration	Monthly									
		University Hospital Limerick		100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.8%	
		UL Hospitals Group		100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.8%	
		Overcrowding within ED negatively impacts on both dignity and privacy for patients and the ability of staff to deliver fully effective care / treatment. Related international studies have also demonstrated extended length of stay within overcrowded EDs leads to poorer clinical outcomes for concerned patients. International studies have demonstrated extended length of stay within overcrowded EDs leads to poorer clinical outcomes for patients.										
		Hand hygiene is one of the most important measures to prevent Healthcare associated infection.	Bi-annual									
		Medicine Directorate		90%	92%							
		Paediatric Directorate		90%	89%							
		Maternal & Child Directorate		90%	88%							
		UL Hospitals Group		90%	89%							
		Hand hygiene is one of the most important measures to prevent Healthcare associated infection.										
		Percentage of people waiting < 52 weeks for first access to outpatient services	Monthly									
		Croom Orthopaedic Hospital		85%	82.9%	81.2%	80.2%	59.8%	59.3%	58.2%	56.2%	
Patient Experience Waiting Times	7	Percentage of people waiting < 52 weeks for first access to outpatient services	Monthly									
		Croom Orthopaedic Hospital		85%	82.9%	81.2%	80.2%	59.8%	59.3%	58.2%	56.2%	
		Ennis Hospital		85%	80.1%	78.6%	80.0%	78.3%	76.9%	75.9%	75.5%	
		Nenagh Hospital		85%	73.9%	80.4%	79.0%	79.0%	79.6%	79.2%	78.8%	
		St. John's Hospital		85%	99.1%	98.9%	81.6%	92.7%	92.7%	91.7%	91.9%	
		University Hospital Limerick		85%	78.1%	76.2%	75.7%	76.2%	74.0%	73.5%	73.8%	
		UL Hospitals Group		85%	76.5%	74.9%	73.9%	73.7%	72.6%	72.0%	71.3%	
		Significant delay in accessing hospital services delays diagnosis and any necessary treatment commencement with potential for less than optimal outcome.										
		Number of people waiting greater than 4 weeks for access to an urgent colonoscopy	Monthly									
		Ennis Hospital		0	0	0	0	0	0	0	0	
		Nenagh Hospital		0	0	0	0	0	0	0	0	
		St. John's Hospital		0	0	0	0	0	0	0	0	
		University Hospital Limerick		0	0	0	0	0	0	0	0	
		UL Hospitals Group		0	0	0	0	0	0	0	0	
Colonoscopy/Gastrointestinal Service	8	Number of people waiting greater than 4 weeks for access to an urgent colonoscopy	Monthly									
		Ennis Hospital		0	0	0	0	0	0	0	0	
		Nenagh Hospital		0	0	0	0	0	0	0	0	
		St. John's Hospital		0	0	0	0	0	0	0	0	
		University Hospital Limerick		0	0	0	0	0	0	0	0	
		UL Hospitals Group		0	0	0	0	0	0	0	0	
		Rate of clinical incidents reported per period per 1000 bed days	Monthly									
		Croom Orthopaedic Hospital		n/a	4.3	13	6.6	2.8	0	2.9	3.4	
		Ennis Hospital		n/a	3.7	4.1	12.6	5.7	3.6	3.3	4	
		Nenagh Hospital		n/a	7.1	7.2	10.2	4.6	2.2	6.2	6.2	
		St. John's Hospital		n/a					1.8		4.72	
		University Hospital Limerick		n/a	7.3	9.3	9.8	4	3.9		4.8	
		University Maternity Hospital, Limerick		n/a	12.9	14.9	12.5	9.1	5.3		5.6	
		UL Hospitals Group		n/a	7.6	9.7	10.3	5.4	3.4	4.9	4.8	
		Rate of clinical incidents categorised as high-risk per 1,000 bed days	Monthly									
		Croom Orthopaedic Hospital		n/a	0	0	0	0	0	0	0.0	
Incident and Events	9	Rate of clinical incidents categorised as high-risk per 1,000 bed days	Monthly									
		Ennis Hospital		n/a	0	0	0	0	1.2	0	0.0	
		Nenagh Hospital		n/a	0	0	0	0	0.4	0	0.0	
		St. John's Hospital		n/a	0	0	0	0	0	0	0.0	
		University Hospital Limerick		n/a	0.6	0.1	0	0	0.2	0	0.3	
		University Maternity Hospital, Limerick		n/a	1.2	0.9	0.24	0	0.4	0	0.4	
		UL Hospitals Group		n/a	0.6	0.5	0.24	0.8	0.8	0.6	0.3	
		Rate of medication incidents as high-risk per 1000 bed nights	Monthly									
		Croom Orthopaedic Hospital		n/a	0.00	0.00	0.00	0.0	0.0	0.0	0.0	
		Ennis Hospital		n/a	0.00	0.00	0.00	0.0	1.2	0.0	0.0	
		Nenagh Hospital		n/a	0.00	0.00	0.00	0.0	0	0	0	
		St. John's Hospital		n/a	0.00	0.00	0.00	0.0	0.0	0.0	0.0	
		University Hospital Limerick		n/a	0.00	0.00	0.08	0.1	1.1	9.0	0.0	

12	University Maternity Hospital, Limerick		n/a	0.00	0.00	0.0	0.0	0.4	0.0	0.0	
	UL Hospitals Group		n/a	0.00	0.00	0.08	0.10	0.50	0.00	0.00	
	Percentage of incidents reported that have been recorded on the National Incident Management System	Monthly									
	Coombe Orthopaedic Hospital		100%	100%	100%	100%	100%	100%	100%	100%	
	Ennis Hospital		100%	100%	100%	100%	100%	100%	100%	100%	
	Nenagh Hospital		100%	100%	100%	100%	100%	100%	100%	100%	
	St. John's Hospital		100%	100%	100%	100%	100%	100%	100%	100%	
	University Hospital Limerick		100%	100%	100%	100%	100%	100%	100%	100%	
	University Maternity Hospital, Limerick		100%	100%	100%	100%	100%	100%	100%	100%	
	UL Hospitals Group		100%	100%	100%	100%	100%	100%	100%	100%	
	The UL Hospitals Group encourages all staff to create an environment that is safe and to support good quality care for patients. Incident reporting is the cornerstone for improving patient safety. Unfortunately adverse events occur, however we endeavour to learn from these adverse events. Incident reporting rates are lower than a number of studies, at this time there is evidence that current reporting practices are less than optimal with resultant under-reporting.										

The UL Hospital Group Patient Safety Indicator Report for provides up to date information for management and clinicians who provide services in relation to a range of patient safety issues for the month of January to July 2017.

The information in this report is a core element of clinical governance and the management of hospital services within the above hospital group.

Chief Clinical Director: Mr Paul Burke

Signature:  of Clinical Director

Date: 27.9.17

Group CEO: Ms Colette Cowan

Signature:  Chief Executive Officer

Date: 31.9.17