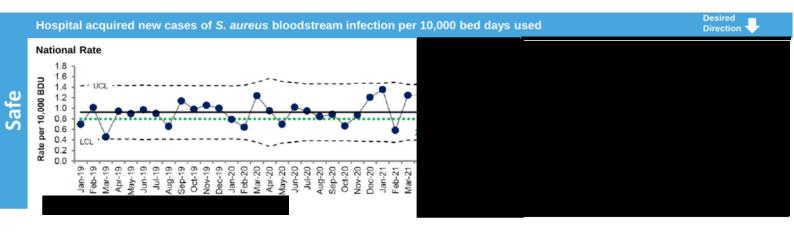
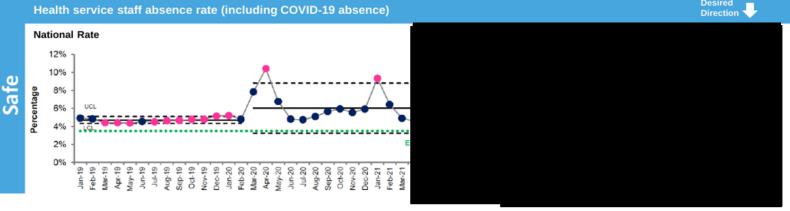
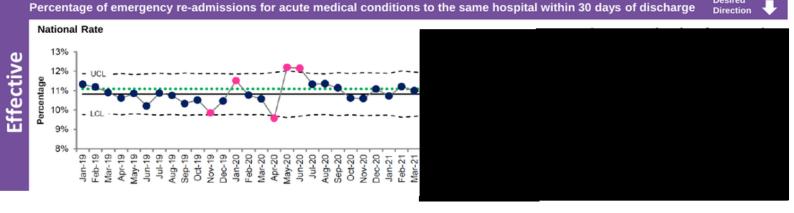
HSE Quality Profile

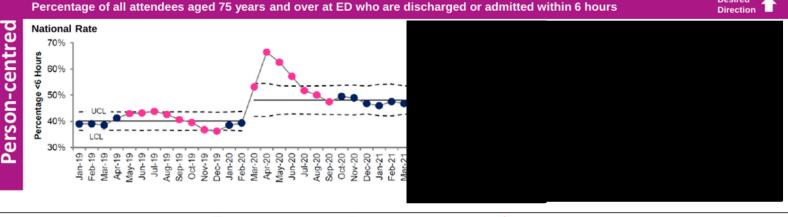
Note: This tool is used to indicate activity related to quality and patient safety over time. It is separate to processes supporting the performance and accountability framework under which necessary improvement plans are developed and monitored by NPOG and reported on through EMT and the Monthly Performance reporting process up to and include the Board Strategic Scorecard.

December 2021











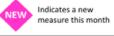
Used to highlight a change in the assessment from last month; unexpected variation; or variance from the target.



Indicates updated data for this measure this month

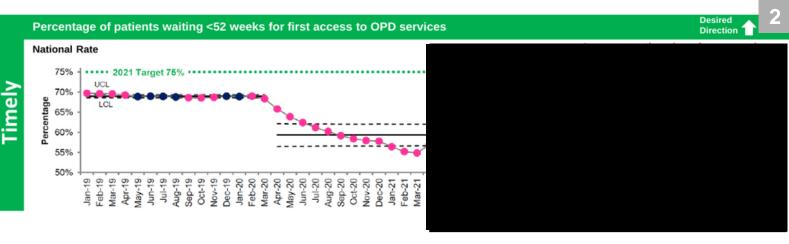


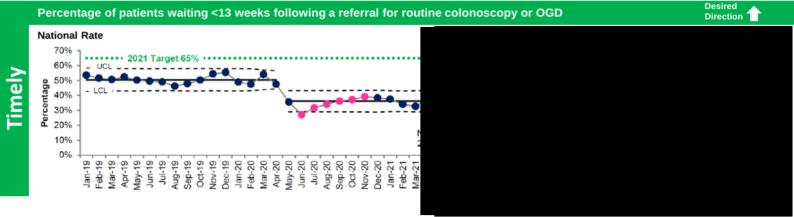
Indicates no updated data available for this measure this month



Note: Special cause variation in the statistical process control (SPC) charts is highlighted using pink data points

HSE Quality Profile







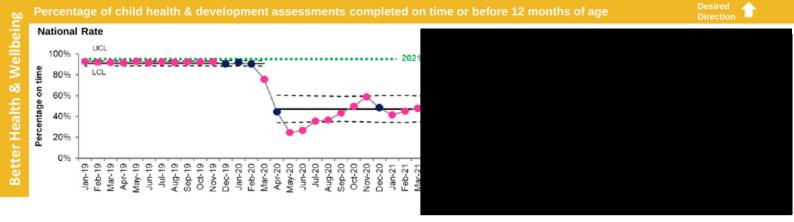
The average number of delayed transfers of care has increased since May and has now stabilised at an average of 486 delayed transfers a week compared with an average of less than 400 a week earlier this year.

Desired

Direction



Latest data available: 30 Nov 2021





Efficient

Used to highlight a change in the assessment from last month; unexpected variation; or variance from the target.



Indicates updated data for this measure this month



Indicates no updated data available for this measure this month



Note: Special cause variation in the statistical process control (SPC) charts is highlighted using pink data points



HSE Board S&Q Committee: Quality Profile Discussion Prompts

Receipt of HSE Quality Profile:

<u>S&Q Committee members</u> receive documents from Chief Clinical Officer (CCO)

At the S&Q Committee meeting the steps below are used by the committee members to discuss the Quality Profile



Committee Discussion:

CCO/ QI team facilitates discussion on each indicator presented in the quality profile.

- · What does the indicator show?
- Are there internal or external factors impacting the indicator?



Committee Assessment:

<u>Committee members</u> collectively make an assessment based on the information presented and their discussion



1. Performance attained

- Normal variation (within an acceptable range)
- Special cause indicating a signal of improvement

2. Performance not attained; ongoing review required

- Action plan for improvement in place
- Performance not at target level but within acceptable range of the target

3. Further analysis required

 More analysis needed to make an assessment

4. Improvement opportunity

- Normal variation outside the acceptable range
- Special cause (unusual event) indicating disimprovement

Committee Action: S&Q Committee Chair:









Committee
recommendations
and actions
recorded in
meeting minute
and action log

1. Acknowledges good performance

- Committee may wish to congratulate/ recognise this achievement
- Committee may discuss what has been learned and if there are opportunities for further improvement.

2. Recommends ongoing review

 Committee may agree to continue to keep the indicator under review.

3. Requests further analysis

- Committee may request further data analysis or information from relevant Executive member or organisation
- Committee may request further analysis of existing data from QI team.

4. Requests a plan for improvement

- Committee may request further information on cause of disimprovement or below target performance from relevant Executive member
- Committee may request update on organisational response, e.g. improvement plan
- Committee may escalate to Board
- Committee may request other action.