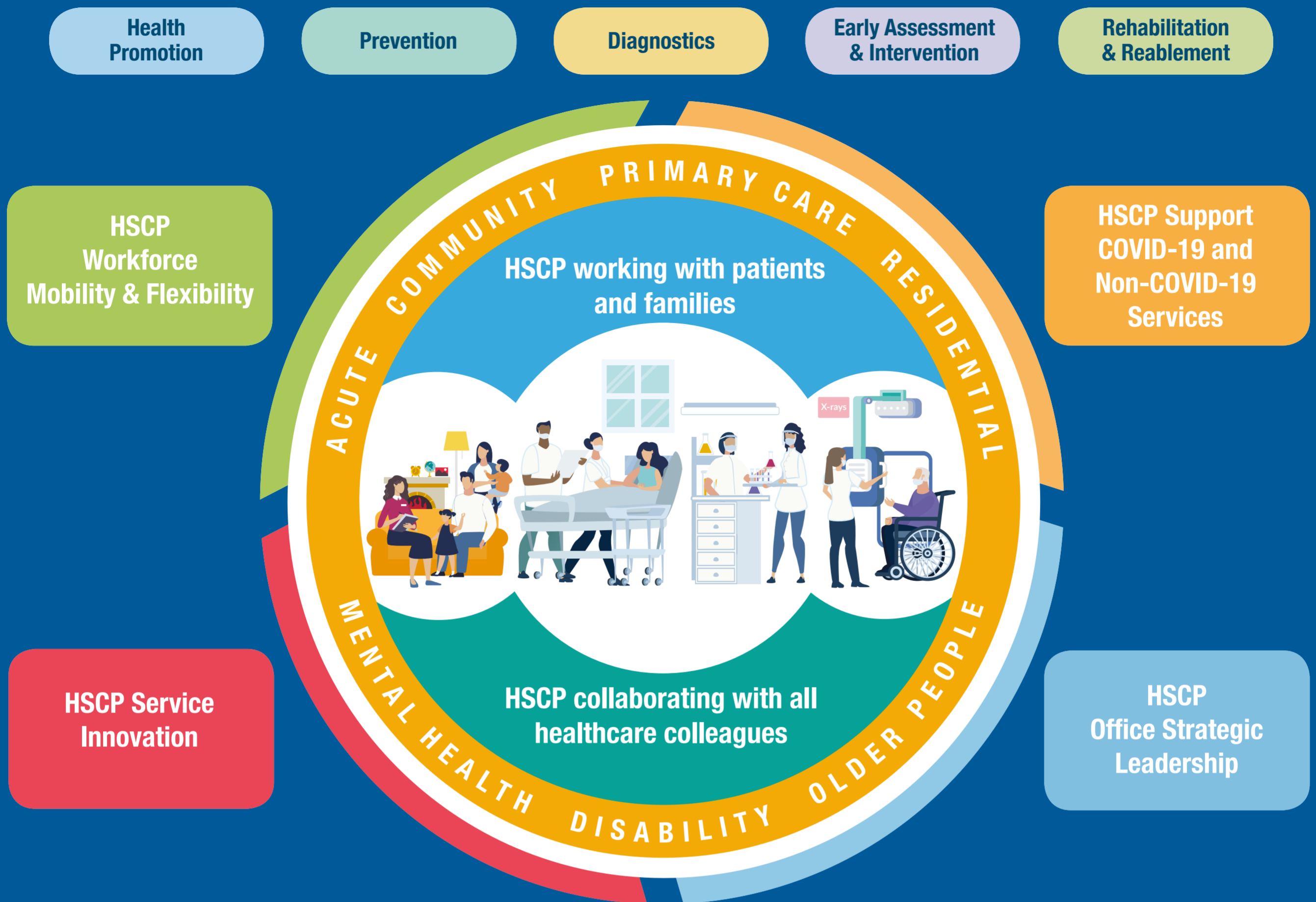


# Health and Social Care Professions' Response During COVID-19



## HSCP Workforce Mobility and Flexibility

### Redeployment

- Supporting the National Test and Trace End to End Model
- Supporting the development and implementation of the Community Assessment Hubs
- Providing essential care in acute wards, nursing and residential homes
- Rapid upskilling and delivery of vital care in ICU

### Redesign of HSCP work patterns and practices to enable service delivery

- Restructuring to split teams, extended working hours and varied working week patterns
- Developing responsive communication systems
- Rapid change in practice by medical scientists to support demand for SARS – CoV-2 testing
- Expanding mobile radiography services
- Dynamic risk assessment and management to prioritise and address needs of people with disabilities

## HSCP Service Innovation

### Examples include:

- Implementing a range of digital solutions
  - Introducing telehealth as part of a blended model of service delivery
  - Home based Virtual Pulmonary Rehabilitation Programme for COPD patients by OLOL in collaboration with European funded interreg project mPower
- Rapid formulation and validation of a reagent in short supply to meet demand for SARS-CoV-2 testing, a rapid collective effort by medical laboratory scientists (CUH, UCC & UL), academic researchers (CIT) and the biopharma industry (Collaboration between HSE, HEI, State Agency and Industry)

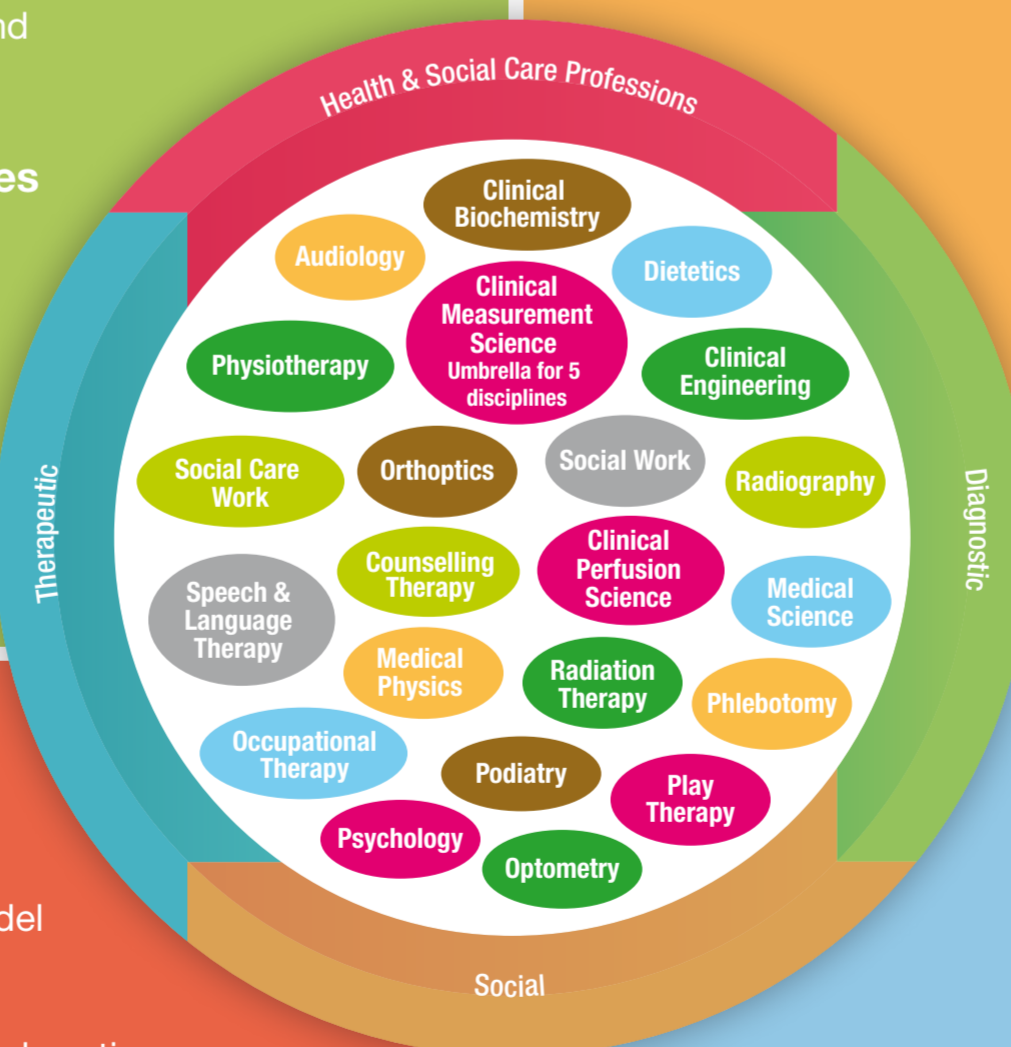
## HSCP Support COVID-19 and Non-COVID-19 Services

### Professional Bodies

- Developing and providing access to training programmes, guidance documents for staff and resources for service users
- Collaborating with HR supporting workforce supply

### HEI

- Modifying student practice placements
- Delivering online classes, tutorials and simulation training
- Accelerating graduation process (in some cases) to facilitate workforce supply
- HSCP involvement in planning and delivery of psychosocial support services for both public and HSE staff



## HSCP Office Strategic Leadership

- Representing HSCP in key national fora including COVID-19 service continuity and workforce planning groups
- Developing platforms, including the HSCP Repository and HSCP Share Blog, to support timely sharing of information amongst the HSCP community
- Engaging with key HSCP network groups to inform national strategic planning
- Proactively engaging with key stakeholders to address issues as they arose and seeking to find solutions e.g. challenges with regard to student practice placements