Health and Social Care Professions’ Response During COVID-19

HSCP Working with Patients and Families
HSCP Collaborating with All Healthcare Colleagues

HSCP Workforce Mobility & Flexibility
- Redeployment
  - Supporting the National Test and Trace End to End Model
  - Supporting the development and implementation of the Community Assessment Hubs
  - Providing essential care in acute wards, nursing and residential homes
  - Rapid upskilling and delivery of vital care in ICU
- Redesign of HSCP work patterns and practices to enable service delivery
  - Restructuring to split teams, extended working hours and varied working week patterns
  - Developing responsive communication systems
  - Rapid change in practice by medical scientists to support demand for SARS – CoV-2 testing
  - Expanding mobile radiography services
  - Dynamic risk assessment and management to prioritise and address needs of people with disabilities

HSCP Service Innovation
Examples include:
- Implementing a range of digital solutions
  - Introducing telehealth as part of a blended model of service delivery
  - Home based Virtual Pulmonary Rehabilitation Programme for COPD patients by OLLO in collaboration with European funded interreg project mPower
  - Rapid formulation and validation of a reagent in short supply to meet demand for SARS-CoV-2 testing, a rapid collective effort by medical laboratory scientists (CUM, LDC & UL), academic researchers (CIT) and the biopharma industry (Collaboration between HSE, HEI, State Agency and Industry)

HSCP Support COVID-19 and Non-COVID-19 Services
- Professional Bodies
  - Developing and providing access to training programmes, guidance documents for staff and resources for service users
  - Collaborating with HR supporting workforce supply
- HEI
  - Modifying student practice placements
  - Delivering online classes, tutorials and simulation training
  - Accelerating graduation process (in some cases) to facilitate workforce supply
- HSCP involvement in planning and delivery of psychosocial support services for both public and HSE staff

HSCP Office Strategic Leadership
- Representing HSCP in key national fora including COVID-19 service continuity and workforce planning groups
- Developing platforms, including the HSCP Repository and HSCP Share Blog, to support timely sharing of information amongst the HSCP community
- Engaging with key HSCP network groups to inform national strategic planning
- Proactively engaging with key stakeholders to address issues as they arise and seeking to find solutions e.g. challenges with regard to student practice placements