

Patient support services - Best-Value Biological Medicines: Filgrastim

Support is available for clinics and patients from the marketing authorisation holder of one of the recommended best-value biological (BVB) medicines for filgrastim, i.e. Accord Healthcare Ireland Limited (**Accofil®**). The relevant contact details are provided below.

Accord Healthcare Ireland Limited (Accofil® [filgrastim])

Accord Healthcare Ireland Limited provide a patient support service to patients who have been prescribed Accofil®. Hibernian Healthcare at Home provides this service on behalf of Accord Healthcare Ireland Limited.

The following services are available as part of the patient support service:

- Sharps management service – this includes supply, collection and disposal of a sharps bin
- Access to a helpline for patient queries (01 460 4820)
- Provision of patient support materials, e.g. patient guide to Accofil®, patient diary.
- In exceptional circumstances, to support patients with a specific identified need, nurses can deliver patient education and training on correct injection and administration technique for Accofil®. Please contact your local Accord Healthcare Ireland Limited representative for further information.

In order to avail of the sharps management service for patients who have been prescribed Accofil®, please use the Hibernian Healthcare at Home online portal www.schedule.hahirl.com. If you have not registered on the Hibernian portal previously, please contact Hibernian Healthcare at Home at 01 460 4820 or by email at patientqueries@hibernianhealth.com, and access and support will be provided.

In order to obtain patient support materials for use in clinics, please contact:

- Email: patientqueries@hibernianhealth.com
- Phone: 01 460 4820.