

Patient Support Service - Preferred Product Glatiramer Acetate: Brabio®

Viartis Ireland provides a patient support service to patients who have been prescribed Brabio®. This is provided by IQVIA and Stericycle on behalf of Viartis Ireland.

The following services are available as part of the patient support service:

- Support with injection preparation from Brabio® nurse service
- Supervision of injection administration and education regarding rotation of injection site – this includes education on injection administration by nurses in the patient’s home
- Post-home visit education report shared with the healthcare professional team
- Sharps management service
- Travelling with therapy – this includes information on how to manage Brabio® while travelling, the provision of a cooler bag and supply of a mini bin for sharps management
- Medication compliance and adherence – this includes phone calls or visits to the patient’s home to review medication adherence to date, review injection technique and resolve any issues
- Text messaging service

In order to avail of the patient support services for patients who have been prescribed Brabio®, please contact IQVIA through the secure mailbox viatrispsp@iqvia.com or by calling +353 800 930952.

Training on the MyJECT device is available via the Brabio® IQVIA nurse service. To obtain patient or healthcare professional support materials for use in clinics, please contact the manufacturing authorisation holder of Brabio® on +353 1871 1600. For medical information queries, please contact info.uk@viartis.com.