

## Patient support services - Best-Value Medicines: Teriparatide

Support is available for clinics and patients from the marketing authorisation holders of the recommended best-value medicines (BVMs) for teriparatide, i.e. Accord Healthcare Ireland Limited (**Sondelbay®**), Clonmel Healthcare Limited (**Movymia®**) and Teva Pharmaceuticals Ireland (**Tetridar®**). This includes information on the BVMs, training in the usage of the administration devices for each of the products, sharps management service, and the provision of home support to patients by a nurse. The relevant contact details for are provided below.

### Accord Healthcare Ireland Limited (Sondelbay®)

In order to avail of the patient support services for patients who have been prescribed Sondelbay®, please use the Hibernian Healthcare at Home online portal [www.schedule.hahirl.com](http://www.schedule.hahirl.com). If you have not registered on the Hibernian portal previously, please contact Hibernian Healthcare at Home at 01 460 4820 or by email at [info@hibernianhealth.com](mailto:info@hibernianhealth.com), and access and support will be provided.

The following services are available as part of the patient support service upon referral:

- Nurse home visit: Provision of up to three nurse home visits to deliver patient education and training on correct injection and administration technique for Sondelbay® PFP.
- Sharps management service: This includes the provision of sharps bins and waste collection.
- Post-home visit education report shared with the referring healthcare professional
- Provision of follow-up support phone calls
- Provision of patient support materials, e.g. patient guide to Sondelbay® and online tutorial video on Sondelbay® administration.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: [info@hibernianhealth.com](mailto:info@hibernianhealth.com)
- Phone: 01 460 4792

**Clonmel Healthcare Limited (Movymia®)**

In order to avail of the patient support services for patients who have been prescribed Movymia®, please complete and return the Movymia Patient Support Programme Referral Form to [homecare.pcb@tcp.ie](mailto:homecare.pcb@tcp.ie). Copies of the Movymia Patient Support Programme Referral Form can be requested by phoning 01 429 1820.

The following services are available as part of the patient support service:

- Nurse home visit: Provision of up to two nurse home visits to deliver patient education and training on correct injection and administration technique for Movymia®.
- Sharps management service: This includes the provision of sharps bins and waste collection.
- Post-home visit education report shared with the referring healthcare professional
- Provision of follow-on phone support
- Provision of patient support materials, e.g. Patient Information Booklet, Patient Education Video
- Provision of cooler bag for traveling.

In order to obtain training pens and patient support materials for use in clinics, please contact:

- Email: [info@clonmel-health.ie](mailto:info@clonmel-health.ie)
- Phone: 052 617 7777

**Teva Pharmaceuticals Ireland (Tetridar®)**

In order to avail of the patient support services for patients who have been prescribed Tetridar®, please contact Point of Care Health Services at (01) 499 2674 or email [admin@pointofcare.ie](mailto:admin@pointofcare.ie).

Online referral & tracking: [www.healthpoint.ie/teva](http://www.healthpoint.ie/teva)

The following services are available as part of the patient support service:

- Provision of nurse injection training and educational call in the patient's home or via remote video call, including a second visit when required
- Provision of follow-up support phone calls
- Sharps management service – this includes supply of sharps bins but not collection and disposal
- Access to educational materials, including an online instruction video on how to administer Tetridar®.

In order to obtain patient support materials for use in clinics, please contact: Collin Botha

- Email: [collin.botha@teva.ie](mailto:collin.botha@teva.ie)
- Phone: (087) 6685876