





NCEC National Clinical Guideline No. 1. INEWS V2 (September 2020) – Changes and updates

Facilitators Slide-deck

Developed by Ronan O'Cathasaigh, Project Lead Education, DPIP

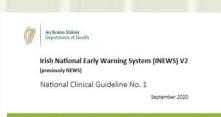


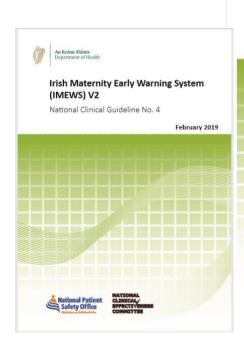


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Irish Early Warning Systems



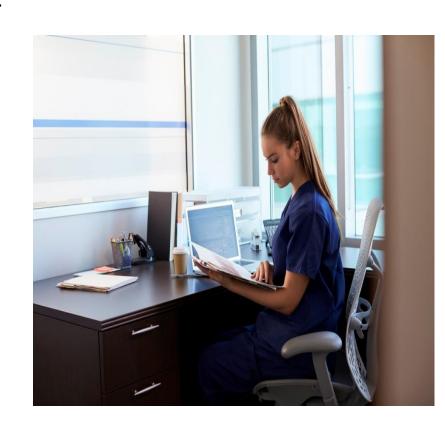






Participant Learning Outcomes

- Recognise that INEWS is an adjunct to clinical judgement
- Anticipate the potential for deterioration
- Recognise and escalate care for a deteriorating patient
- Recognise role of ISBAR in effective communication
- Become familiar with using the new INEWS observation chart
- Understand when the escalation and response protocol can be modified



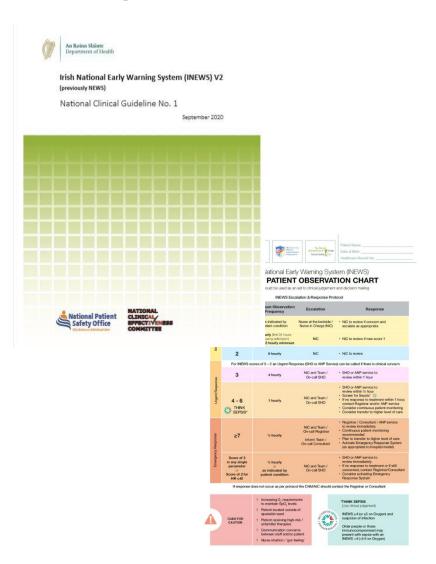


What is INEWS?

INEWS is an early warning system to assist staff to recognise and respond to clinical deterioration.

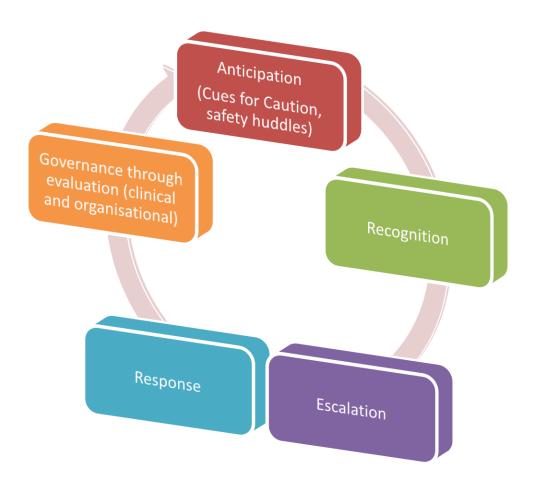
Early recognition of deterioration can prevent:

- Unanticipated cardiac arrest
- Unplanned ICU admission/readmission
- Delayed care resulting in prolonged length of stay, patient or family distress, or more complex interventions
- Requirement for more complex interventions





The aim of this presentation is to provide an overview of the changes and updates in INEWS V2





 INEWS education is mandatory for all relevant HCPs

 HCPs should be familiar with their hospitals INEWS Escalation and Response Protocol

INEWS education is included in most clinical undergraduate programmes

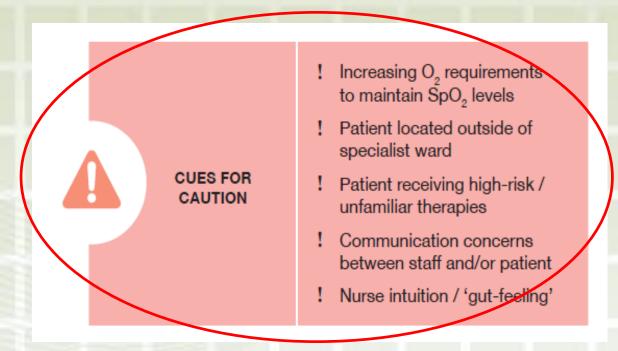


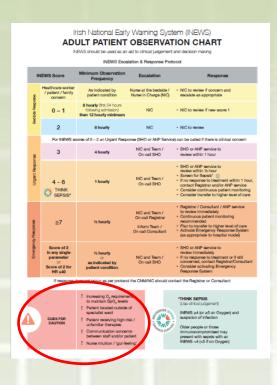


- **園NEWS to INEWS**
- ¹ System versus Score
- **Emphasis** on clinical judgement
- Recognition of healthcare worker, patient and family concern as a key indicator of deterioration
- Increased emphasis on changes in respiratory rate as a key early indicator of deterioration



'Cues for Caution' as prompts for staff to consider when monitoring patients





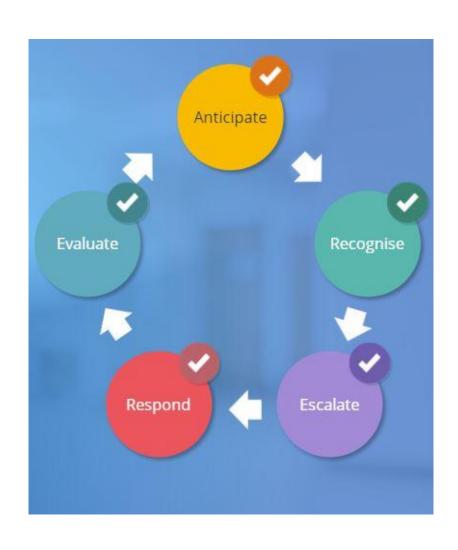


- *New confusion' a key early sign of deterioration...AVPU becomes ACVPU where 'C' = 'new confusion/altered mental status/delirium'
- Minimum 6 hourly observations x 24 hours following admission
- Modified Escalation and Response Protocol (Consultant or Registrar)
- [★]Option for a short period of escalation deferral by an RGN



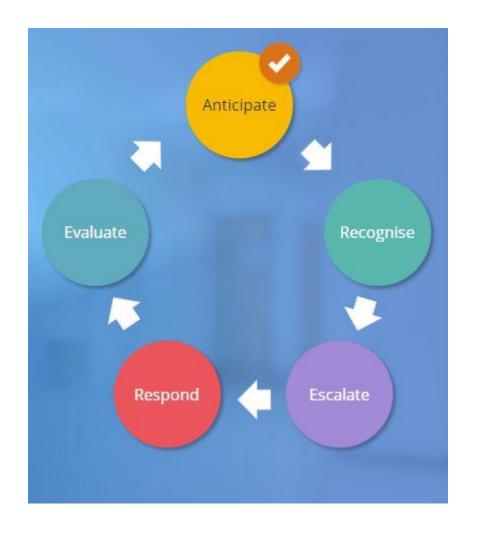
- ¹ 3-tiered response model
- **©** Consultant champions with protected time
- **©**Closed loop governance
- Safety huddles
- **Move towards digital INEWS**
- **B**Revised INEWS patient observation chart

The Significance of INEWS as a System explained



Anticipate

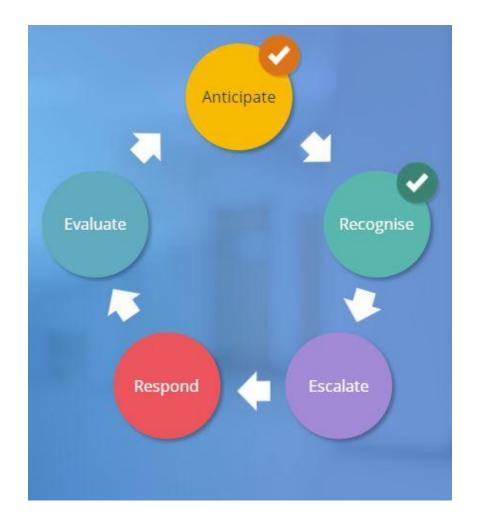
The use of clinical judgement combined with situation awareness using 'cues for caution', staff, patient and/or family concern and safety huddles to anticipate and manage the potential for deterioration in hospitalised patients.





Recognise

- Clinical judgment plus...
- > Patient assessment
- Supported by the bedside track-and-trigger tool i.e. the INEWS patient observation chart





Escalate and Respond

- INEWS Escalation and Response Protocol to guide decisions on escalation for nursing or medical review
- Provision of a structured mechanism for a tiered clinical response - bedside, urgent or emergency response
- A move towards an ANPresponse service





Evaluate

INEWS V2 supports a closed loop governance system involving:

- Bedside clinical evaluation of the effectiveness of treatment interventions
- ➤ System-wide evaluation of the management of patient deterioration e.g afteraction review, cycles of audit and improvement

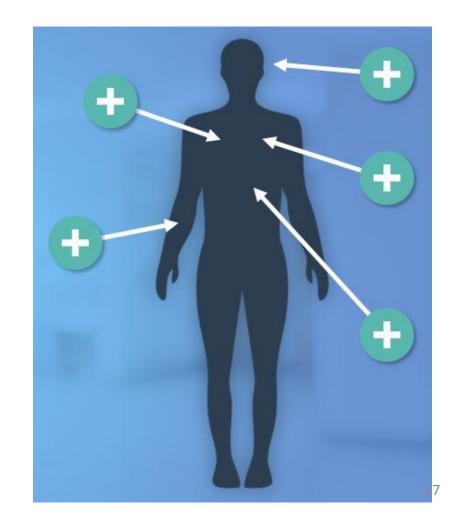




Quick review of physiological changes during deterioration

A systems approach to patient assessment helps ensure that you don't miss any of the subtle changes associated with deterioration

INEWS V2 emphasises changes in respiratory rate and new confusion/altered mental status/delirium as key early signs of deterioration





Respiratory Rate (RR)

- Most neglected vital sign
- ➤ Often <u>estimated</u> by clinicians rather than counted
- Any change may be an early sign of deterioration
- Changes can be seen up to 24 hrs prior to cardiac arrest
- During early stages of deterioration SpO₂ may remain within normal range while RR may change

RR may be affected by

- > Some medications (e.g. opiates)
- > Altered level of consciousness





Respiratory Rate monitoring

Two main determinants of blood oxygen (O₂) concentration are **ventilation** and **perfusion**

- Ventilation is the air that reaches the alveoli
- ➤ Perfusion is the blood that reaches the alveoli via the capillaries
- Respiratory rate measures ventilation
- Pulse oximetry measures oxygen saturation (SpO₂)





Cardiovascular system

- Changes in heart rate (HR) can affect cardiac output
- High HR and low BP may reflect inadequate O₂ delivery to the tissues
- ➤ ↓BP can reflect a decrease in cardiac output
- Other signs include dizziness, syncope, nausea, chest pain and diaphoresis







Neurological System

Early indicators of deterioration include:

- New confusion
- Altered mental status (Subtle or obvious)
- Delirium

What's the patient's baseline status?

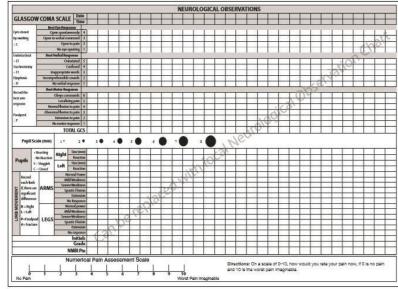
Consult the patient's family or friends

Consider causes including:

- New environment
- Hypoxia
- Hypo/hyperglycaemia

If altered mental status or level of consciousness is noted, measure Glasgow Coma Scale and check blood glucose







Thermoregulation System

- Both pyrexia and hypothermia are significant
- Immunocompromised and older persons may not produce a fever
- Patients with sepsis can present with any temperature
- Caution if anti-pyretic medication is given as it can mask signs of infection







Renal System

- Decreasing urine output (<0.5mL/kg/hr) is a sign of deterioration
- Monitor renal profile blood results





Knowledge check

Which of these observations are the best predictors of deterioration?

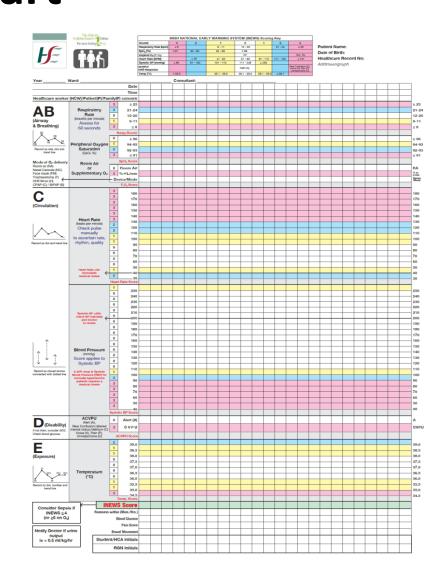
- a. Altered mental state, such as new confusion or delirium
- b. Increase or decrease in temperature
- c. Altered respiratory rate
- d. Change in urine output





Using the INEWS Patient Observation Chart

- How to document INEWS observations
- How to calculate a patient's INEWS score
- ➤ INEWS Escalation & Response Protocol





Observe Coronavirus precautions at all times

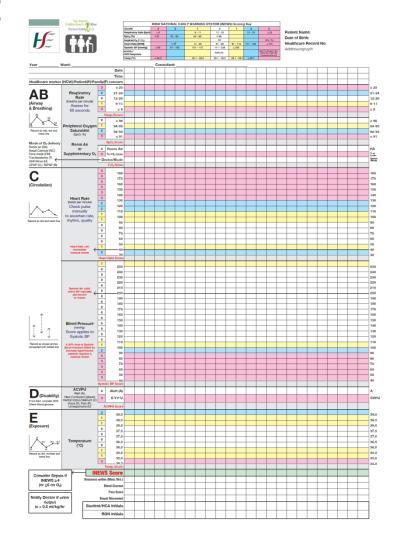




The INEWS Physiological Observations

are:

- Respiratory rate
- SpO₂
- FiO₂ (Room air or supplemental O₂)
- Heart rate
- Blood pressure
- Neurological response (or ACVPU, where C = new confusion)
- Temperature





The INEWS Scoring Key

Irish National Early Warning System (INEWS) Scoring Key								
SCORE	3	2	1	0	1	2	3	
Respiratory Rate (bpm)	≤ 8		9 - 11	12 - 20		21 - 24	≥ 25	
SpO ₂ (%)	≤ 91	92 - 93	94 - 95	≥ 96				
Inspired O2 (Fi O2)				Air			Any O ₂	
Heart Rate (BPM)		≤ 40	41 - 50	51 - 90	91 - 110	111 - 130	≥ 131	
Systolic BP (mmHg)	≤ 90	91 - 100	101 - 110	111 - 249	≥ 250			
ACVPU/CNS Response				Alert (A)			Confusion (new) (C), Voice (V), Pain (P), Unresponsive (U)	
Temp (°C)	≤ 35.0		35.1 - 36.0	36.1 - 38.0	38.1 - 39.0	≥ 39.1		

INEWS allocates 0-3 points to measurements of each of the 7 physiological parameters. A score of 0 represents least risk while a score of 3 represents highest risk

About recognising small changes

Documentation of observations over time demonstrates the patient's individual baseline and trends, which assist in the recognition of the small changes that may signal early deterioration.



Observe the patient

- > Introduce yourself
- Situation awareness
 - Current concerns
 - Physiological observations
- Background/reason for admission
- > Assessment of the patient
 - ➤ Is there a problem?
 - ➤ If yes, what IS the problem in your clinical judgement?
- Recommendation for action what, if any, escalation is needed?





Healthcare worker (HCW), Patient, Family or Carer Concern

New in INEWS V2



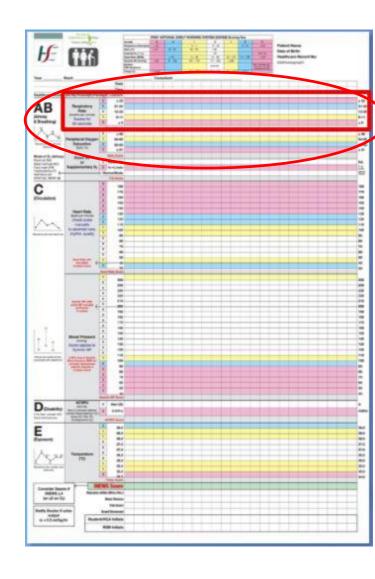
- Concern is not scored but triggers patient review by a nurse or escalation for medical review, regardless of a low or no INEWS score. *Insert 'HCW' or 'H', 'P' or 'F' as appropriate*
- ➤ If a HCW, patient, family or carer reports concern, a full assessment and a complete set of INEWS observations should be undertaken



Respiratory Rate (RR)

Changes in RR are the earliest sign of deterioration:

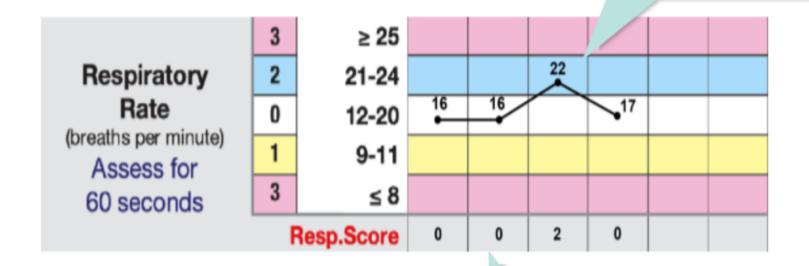
- Consider affect of patient position on respiration
- Count the RR for *a full 60 seconds*
- Assess work of breathing including use of accessory muscles
- > Is the chest moving bilaterally?
- Look at trends in RR
- Know the patient's baseline rate





What is the normal rate?

Apply RR as a number and a dot and join with trend line.



Apply the INEWS score for RR as per the INEWS scoring key.

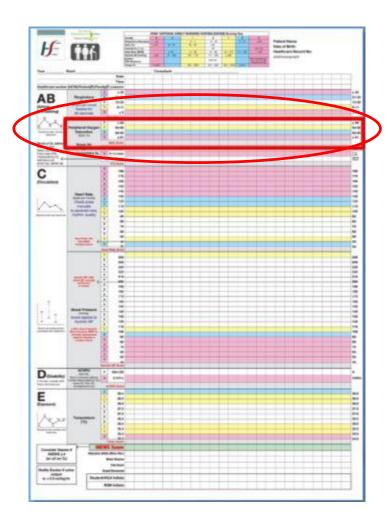
The normal respiratory rate in adults (as per INEWS parameter ranges) is 12-20 breaths per minute. Some patients with a confirmed diagnosis of chronic respiratory conditions may have a higher baseline respiratory rate.



SpO₂

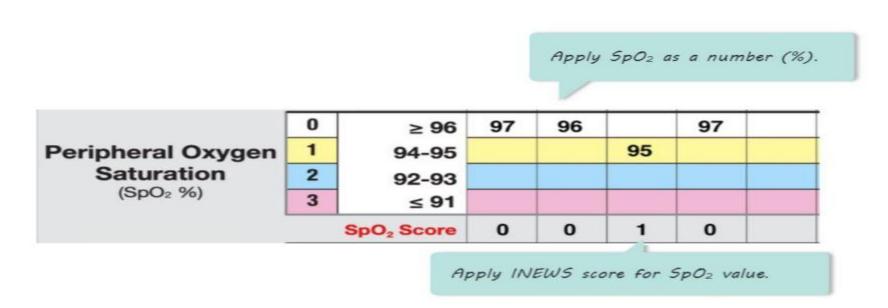
O₂ saturation (SpO₂) is recorded here

- ➤ SpO₂ is the '5th vital sign' and should be checked by trained staff using pulse oximetry in all breathless and acutely ill patients
- ➤ Increasing supplemental O₂ to maintain targeted SpO₂ indicates deterioration and should be escalated without delay





Recording the SpO₂



- ➤ INEWS parameters identify normal SpO₂ as ≥96%
- ➤ Some patients with confirmed diagnosis of chronic respiratory conditions may have lower baseline SpO₂ levels and a specific plan of care may be required



Causes of inaccurate SpO₂ readings

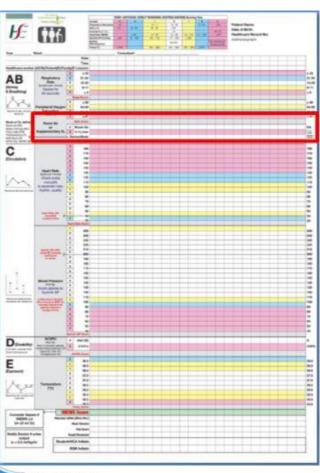
- > Poor peripheral circulation
- ➤ Shivering or restlessness
- Carbon monoxide/smoke inhalation
- Nail varnish/synthetic nails
- Anaemia
- Inappropriately sized probes or dirty probe sensors





Room Air/Supplemental O₂

Room air/Supplemental O₂ is recorded here.



Oxygen delivery devices are included in the chart.

Mode of O ₂ delivery Room air (RA) Nasal Cannula (NC) Face mask (FM) Tracheostomy (T) HHF/Airvo (H) CPAP (C) / BIPAP (B)	Room Air or Supplementary O ₂							
		0	Room Air	0	0		0	
		3 %	% or L/min			2L/min		
		- Device/Mode				NC		
		F ₁ O ₂ Score		0	0	3	0	

- All deteriorating patients should receive supplemental oxygen
- > INEWS assigns a score of '3' to 'any O_{2'}
- The mode of O₂ delivery is documented
- ➤ When O₂ is prescribed the target SpO₂ should also be prescribed on the drug chart.



Measuring the heart rate

Count for 60 seconds.

Consider factors such as:

- > Rhythm
- > Volume
- Pulse quality (irregular, bounding or weak)
- Skin condition (dry, sweaty or clammy)





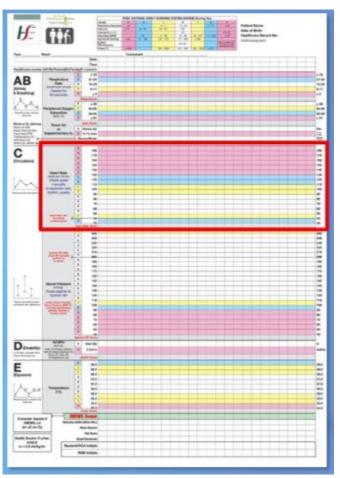
Measuring the heart rate

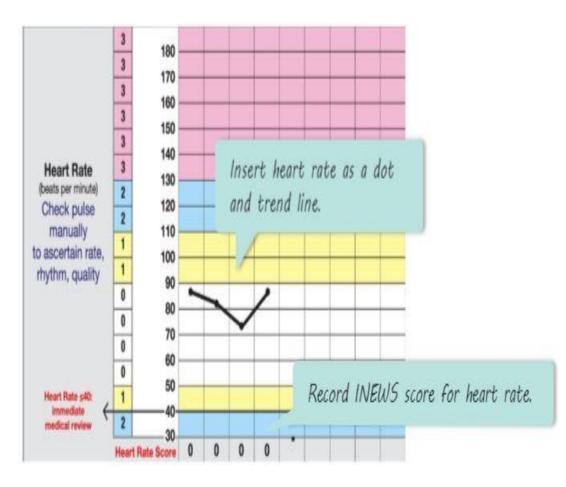
- ➤ Bradycardia of ≤40 requires immediate medical review and more frequent monitoring
- Patients being monitored electronically should have their HR checked manually on a regular basis to determine amplitude and volume (as well as rate and rhythm)



Heart Rate

Heart rate is recorded here



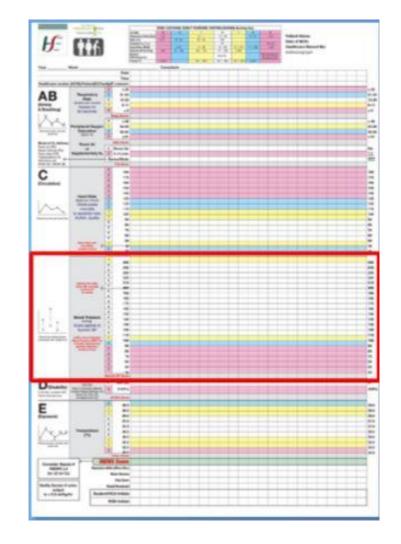




Blood Pressure

BP is recorded here

- Establish baseline and identify trends over time
- ➤ A normally hypertensive patient may be relatively hypotensive even if their SBP is within normal INEWS parameters
- ➤ If systolic BP is ≥ 200 mmHg, urgent medical review is needed





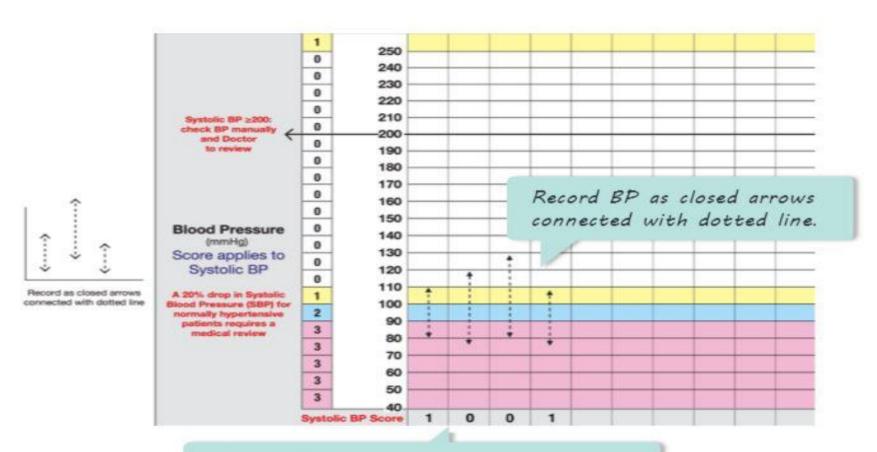
Blood Pressure

- Patients having BP measured electronically should have BP checked manually on a regular basis
- Refer to primary physician for guidance on response to lying and standing BP recordings
- Following two failed attempts at electronic BP measurement, a manual BP should be measured
- Ensure correct cuff size





Blood Pressure



Apply INEWS score for the systolic blood pressure measurement.



Disability (Neurological Response)

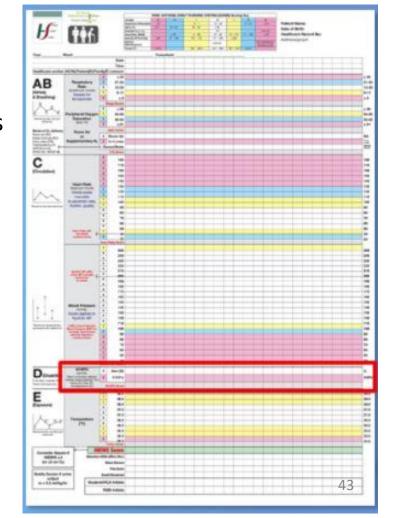
New in INEWS V2

ACVPU (C = new confusion)

Neurological response is measured here.

- 'New' confusion, altered mental status or delirium is a common finding in acute illness
- Hypoxia can cause confusion or depressed level of consciousness
- Check blood glucose
- Think Sepsis

Use ACVPU scale to assess neurological response. If ACVPU scores 3 complete the Glasgow Coma Scale





Disability (Neurological Response)



Notes about neurological response:

- . A (Alert): Patient is alert and oriented to person, place, time and event.
- C: New confusion or altered mental status or delirium has been identified as an early sign of deterioration
 and is thus now included as 'C' in ACVPU. Consult family to establish the patient's baseline and assume the
 patient has new confusion until proven otherwise. A patient may respond to questions coherently, i.e.,
 they may be orientated in person, place and time, but may still be confused or have altered mental status
 and/or agitation. If a patient's baseline is confirmed as 'confusion' (pre-existing/persistent) this is taken as
 their normal status and they are scored accordingly.
- V (Voice): The patient responds to verbal stimuli only.
- P (Pain): The patient responds to painful stimuli only with a purposeful or non-purposeful movement.
- U (Unresponsive): The patient does not respond to stimuli.

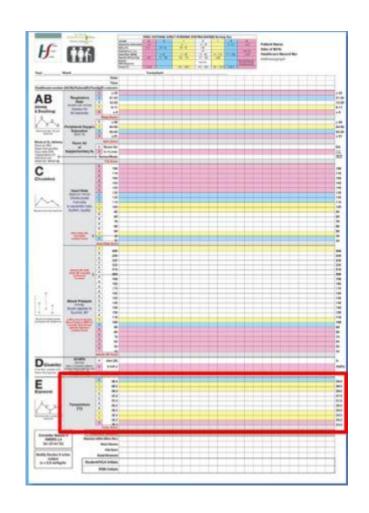


Temperature

Temperature is recorded here.

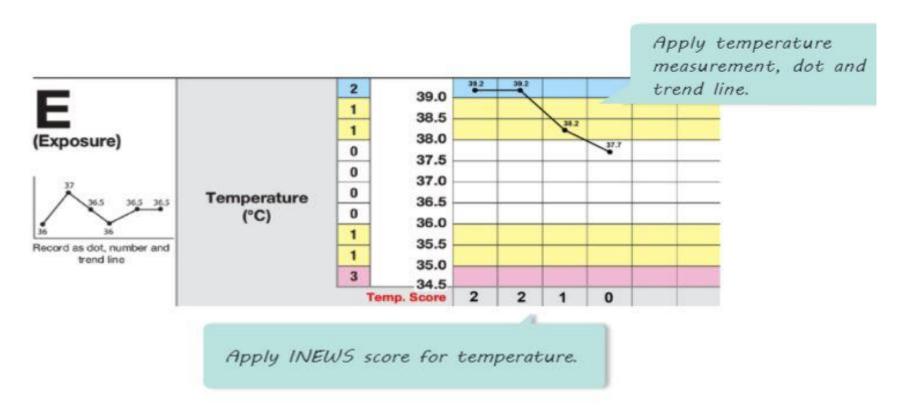
INEWS temperature parameter ranges are as follows

- ➤ Normal range is 36.1°C 38°C
- ➤ **Hypothermia:** Core temperature of <35°C
- ➤ Hyperthermia extends from low grade pyrexia (38.1°C) to hyperpyrexia (≥40°C)





Temperature

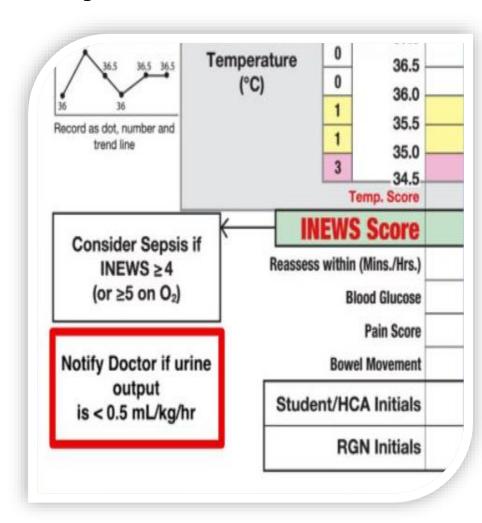


Temperatures should be recorded at the appropriate site (e.g tympanic, axillary etc) according to your local hospital/acute setting guidelines. Ideally the same site should be used to allow for comparison.



Urine Output

- Small window of opportunity to recognise Acute Kidney Injury (AKI) to prevent acute renal failure
- Monitor fluid balance accurately





Calculating the INEWS SCORE

Review the parameters

Here are the parameters with the scores as shown for the four sets of observations used in the earlier slides.

	1	Ţ	1	1
Resp.Score	0	0	2	0
SpO ₂ Score	0	0	1	0
F _i O ₂ Score	0	0	3	0
Heart Rate Score	0	0	0	0
Systolic BP Score	1	0	0	1
ACVPU Score	0	0	0	3
Temp. Score	2	2	1	0
INEWS Score	3	2	7	4

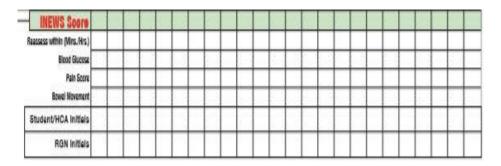
Add each column to calculate the INEWS score for each set of observations.



Calculating the INEWS SCORE

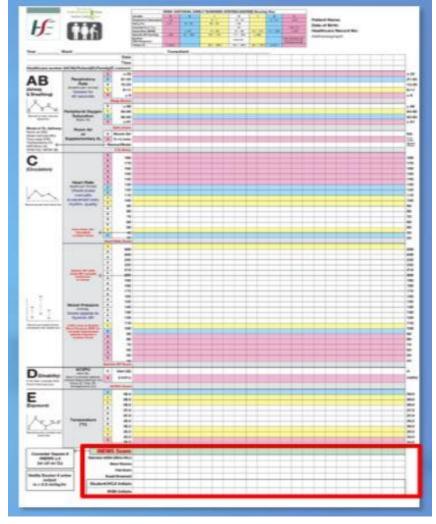
Add the score for each of the seven INEWS parameters to obtain INEWS Score

Enter the patient's INEWS score into the green 'INEWS Score' row



Single-score triggers:

Score of 3 in any single parameter or a score of 2 for heart rate ≤ 40 requires immediate escalation and increase in monitoring frequency





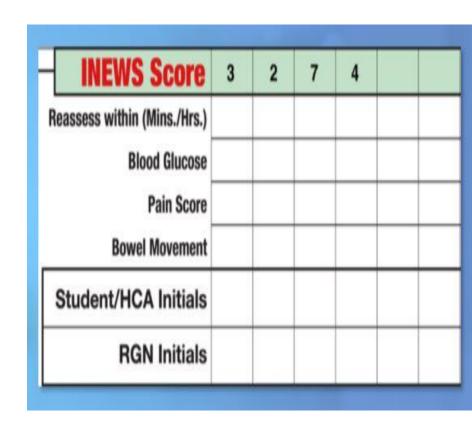
Reassess within (Mins/Hrs)

Frequency of patient monitoring is determined by:

- > Patient's clinical condition
- > Clinical judgement
- > INEWS score

Document:

➤ When the next patient assessment is due





Knowledge Check

Which of the following statements are true?

- **a.** Normal respiratory rate in adults as per INEWS is 12-20 breaths per minute
- **b.** Normal SpO₂ is \geq 96%
- **c.** For FiO₂ if a patient is on any inspired oxygen, a scolis inserted
- **d.** When measuring heart rate, count for 30 seconds
- **e.** If systolic BP is ≥ 200 mmHg, an urgent medical rev required
- **f.** Normal temperature range is 36.1°C 38°C

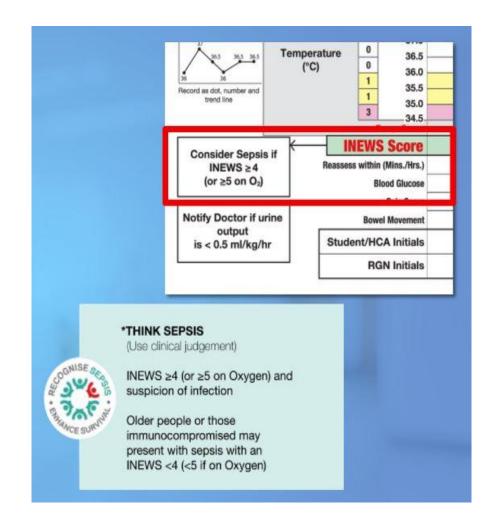




When to think Sepsis

Think sepsis if there is an INEWS score ≥ 4 (or ≥ 5 if on O_2) and a suspicion of infection

Use clinical judgement, particularly for older patients or immunocompromised patients as they can have sepsis despite an INEWS of <4 (or < 5 if on O_2)





When to think Sepsis

If infection is suspected, THINK SEPSIS and check for:

- 1. Risk of neutropenia **OR**
- 2. Clinically apparent new-onset organ failure as a result of infection;

OR

3. Systemic inflammatory response(≥2 SIRS plus at least ≥1 comorbidity)

Any 1 of the following clinical signs of Acute Organ Dysfunction

- Altered Mental State
- · RR>30
- · 02 Sat <90%
- · SBP <100
- HR >130

- Pallor/mottling with prolonged capillary refill
- · Non-blanching rash
- · Oliguria or anuria
- · Other organ dysfunction

Any ≥ 2 SIRS Criteria

- RR ≥ 20 breaths/min
- HR >90 beats /min
- Temp > 38.3°C. or < 36°C
- BSL > 7.7mmol/I (in non-diabetic patient)
- WCC <4 or > 12 x 10⁹/L

Co-morbidities associated with increased mortality with Sepsis

- Age ≥ 75 yrs
- Frailty
- · Diabetes Mellitus
- Cancer
- · COPD

- Chronic kidney disease
- Chronic liver disease
- HIV/AIDS infection
- Immunosuppressed (due to meds/ disease)
- Major trauma/surgery in the last 6 weeks



When to think Sepsis

If infection is suspected, THINK SEPSIS and check for

- 1. Risk of neutropenia OR
- 2. Clinically apparent newonset organ failure as a result of infection; **OR**
- 3. Systemic inflammatory response (≥2 SIRS plus at least ≥1 co-morbidity)

If all of 1, 2 or 3 are **ABSENT...**

If ALL of 1, 2 or 3 are ABSENT follow usual management pathway and INEWS escalation protocol. However, if there is a deterioration in patient 's clinical condition escalate for medical review.

If any of 1, 2 or 3 are **PRESENT...**

If any of 1, 2 or 3 are present, then suspect sepsis and start the sepsis pathway.

Escalate for medical review if...

Escalate for medical review if there is a deterioration in clinical condition due to an infection, regardless of the patient's INEWS score.



Screen for Sepsis

	octor's Name:	Date:	octor's Signature:	Time	
	Has a decision been made to a limitation			Do not proceed with So Document limitations i	
	Start SEPSES 6 (Section 6) Time Zero:	Infection Antimicrobial			
O	ten 4 If YES after medical review to Section 2 PLUS 1,2 or 3 in Section	ion 3. sign off. If Info usual treatme	ection and low-ris	h-risk presentation (1, ; ik prosentation, tick inf ow diagnosis if patient	oction and con
	COPO ODM Communosuppressant me		disease Car		dney disease igery/major tra
di.		ological changes should be su saths/min WCC < 4 or > 1	stained not trans 2 x 10%.	90.0000 a	>7.7mmol/L Oron nelfilos)
	Oligo or anurta Non-blanching rash	Pallor/mottling Other organ-dy		tedionations	O SRP < 1
	limited to, chemotherapy a Clinically apparent new one	nd radiotherapy, who present or et organ failure, any one of the	urwell.		
Who	o needs to get the "Sepsis 6	" – Infection plus any one			kuding but set
	Document site of suspect Respiratory T Sen Central Nerw Other suspec No clinical suspiction of IN	ted infection after medical n fract intra-abd Catheter ous System Unknown	ominal Device Related I	Utinary Tract	lone
=	oture on 2 Sepsis diagnosis for M	NMII PIN: odical Staff			
Date	Time of N	EWS: NEWS:			
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ANE Patte	ent presentation (1 or (2	or 3	Wash With test anciding distributions or module to enode at mode, a south to the state, a fall of the state, a fall of the state.		

ALWAYS USE CLINICAL JUDGEMENT			(A)	libroogsph hom
Treatment, Risk Stratification	n and Esca	lation		
Page 2 of 2				
Section 6 TAKE 3 SEPSIS 6 - als	m to complet	within 1 ho	sur (G	VE3
BLOOD CULTURES: Take blood cultures prior to giving arthricrobath unless this loads to delay > 45 minutes. Other cultures as inclusived by history and seamination. BLOOD TESTS: Point of care betate (venous or arterial) TES, UBL, UB + 1- Coap Other tests and meeting attern as inclusived. URBNE OUTPUTA Access unless yestput as part of welvanopportation status assessment.	Garres satura Fullo Falen balan potten skoului	EN %. Cors of 94.58%, S: Volume in 1st is who present wi is who are field us incusive fluid to a gue. 500ml behav	Range 21% (for 88-92% in chro thour th hypotension in 1 hour of p responsive. Par stone perfusion in are recomme	N) to 100%. Titrate to nic lung disease. who will be to the second of the should receive 30mb/dig of a secondation. Sort pressors in feets with hypoperfusion using a bokes and receive robel but may be amended citation algorithm.
for patients with sepais or septic shock start hourly urinary output measurement.	ANTIB guidel acquir	echonials: Given the based on the	e antimicrobia site of infectio	is as per local antimicrobial n, community or healthcase is. Assess requirement for Time given
Sartian 2		Section 8		
Sepsis 6 bundle has been given or from blood test results – any one is sufficient: Lactus > 4 dire 30m/day interveness therepy Cardiovascular - Systels 87 < 90 on Mean Arterial Press or Systels 87 fromes than 40 bids patients normal Inspiratory - New need for oxygen to achieve auturative the is a definition not the target; Bernal - Cardiovascular - Systels 87 < 90 on Mean Arterial Press or Systels 87 fromes than 40 bids patients normal the is a definition on the target; Bernal - Cardiovascular - New Horizonnelst, or Ultim output < definition - 100 micronnelst, or Ultim output definition - 100 micronnelst, or Ultim to SEP 515.5 seek sensor input as per local gate for new organ dysfunction due to Infection: This is SEP 515.5 seek sensor input as per local gate for new organ dysfunction due to Infection: This is SEP 515.5 seek sensor input as per local gate for new organ dysfunction due to Infection: This is SEP 515.5 seek sensor input as per local gate for new organ dysfunction due to Infection: This is SEP 515.5 seek sensor input as per local gate for new organ dysfunction due to Infection: This is NOT SEP 515.7 seek sensor input as per local gate for new organ dysfunction due to Infection:	on > 90% (soin: / S90mis/24 hrs s	typically 2 if involorant) Required to mi Into Cont Bo 22 frequent Active: If the appropri	iring inotrope integration MAP > new SEI m Consultant act CREDCAL of CALLOR STATE ST	Guidance Artic SHOCK Carle Guidance Artic chrical sesponso not sepont sociate, if the mat, by lins. as soon as practicable, evincating, despite sook servior avoistance, titherapy and the need
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Section 9 Clinical Hando This section only applies when handover occurs before the Declars Name (PRMI): De			s then signed o	off by the receiving doctor.
Patient care bunded over to:	line .	Section	sampletet.	
Form completed by				
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INEWS Escalation and Response

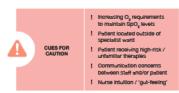
Calculate INEWS score and escalate care as per the INEWS Escalation and Response Protocol

Alert Nurse in Charge of any escalation or concern



	INEWS Escalation & Response Protocol						
IN	EWS Score	Minimum Observation Frequency	Escalation	Response			
88	Healthcare worker / patient / family concern	As indicated by patient condition	Nurse at the bedside / Nurse in Charge (NiC)	NIO to review if concern and escalate as appropriate			
Bedside Response	0 – 1	6 hourly (first 24 hours following admission) then 12 hourly minimum	NIO	NIO to review if new score 1			
å	2	6 hourly	NIO	NIO to review			
	For INEWS so	ores of 0 – 2 an Urgent Resp	anse (SHO or ANP Servic	e) can be called if there is clinical concern			
8	3	4 hourly	NIO and Team / On-call SHO	SHO or ANP service to review within 1 hour			
Urgent Response	4 - 6 THINK SEPSIS*	1 hourly	NIO and Team / On-call SHO	SHO or ANP service to review within ½ hour Screen for Sepsis* © If no response to treatment within 1 hour, contact Registrar and/or ANP service Onsider ontinuous patient monitoring Oonsider transfer to higher level of care			
Emergency Response	≥7	½ hourly	NIO and Team / On-call Registrar Inform Team / On-call Consultant	Registrar / Consultant / ANP service to review immediately Continuous patient monitoring recommended Plant to transfer to higher level of care Activate Emergency Response System (as appropriate to hospital model)			
Emergeno	Score of 3 in any single parameter or Score of 2 for HR ±40	1/₂ hourly or as indicated by patient condition	NIC and Team / On-call SHO	GHO or ANP service to review immediately If no response to treatment or if still concerned, contact Registrar/Consultant Oonsider activating Emergency Response System Intact the Registrar or Consultant			

If response does not occur as per protocol the CNM/NiO should contact the Registrar or Consultan







Summary

- Healthcare worker/patient/family/carer concern is an important indicator of patient deterioration
- Early indicators of deterioration are changes in respiratory rate and new confusion/altered mental status/delirium
- An increasing requirement for supplemental oxygen to maintain target SpO₂ levels is a clear sign of deterioration and requires immediate medical review
- There is a small window of opportunity to recognise Acute Kidney Injury (AKI) to prevent acute renal failure; monitor urine output accurately
- Accurate measurement and calculation of the INEWS score are critical to improving patient outcomes



INEWS Escalation and Response









Patient Name:		
Date of Birth:		
Healthcare Record No: _		

Irish National Early Warning System (INEWS)

ADULT PATIENT OBSERVATION CHART

INEWS should be used as an aid to clinical judgement and decision making

INEWS Escalation & Response Protocol

11	NEWS Score	Minimum Observation Frequency	Escalation	Response
nse	Healthcare worker / patient / family concern	As indicated by patient condition	Nurse at the bedside / Nurse in Charge (NiC)	NIC to review if concern and escalate as appropriate
Bedside Response	0 – 1	6 hourly (first 24 hours following admission) then 12 hourly minimum	NiC	NiC to review if new score 1
B.	2	6 hourly	NIC	NiC to review
	For INEWS so	cores of 0 - 2 an Urgent Resp	onse (SHO or ANP Service	e) can be called if there is clinical concern
186	3	4 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within 1 hour
Urgent Response	4 - 6 THINK SEPSIS*	1 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within ½ hour Screen for Sepsis* If no response to treatment within 1 hour, contact Registrar and/or ANP service Consider continuous patient monitoring Consider transfer to higher level of care
Emergency Hesponse	≥7	½ hourly	NiC and Team / On-call Registrar Inform Team / On-call Consultant	Registrar / Consultant / ANP service to review immediately Continuous patient monitoring recommended Plan to transfer to higher level of care Activate Emergency Response System (as appropriate to hospital model)
Emergenc	Score of 3 in any single parameter or Score of 2 for HR ≤ 40	½ hourly or as indicated by patient condition	NiC and Team / On-call SHO	SHO or ANP service to review immediately If no response to treatment or if still concerned, contact Registrar/Consultant Consider activating Emergency Response System

If response does not occur as per protocol the CNM/NiC should contact the Registrar or Consultant





*THINK SEPSIS (Use clinical judgement)

INEWS ≥4 (or ≥5 on Oxygen) and suspicion of infection

Older people or those immunocompromised may present with sepsis with an INEWS <4 (<5 if on Oxygen)



Determinants for escalating care:

- Clinical judgement
- Healthcare worker, patient or family concern
- Intuition/gut-feeling
- INEWS score
- Escalation and Response Protocol



INEWS Escalation & Response Protocol

IN	IEWS Score	Minimum Observation Frequency	Escalation	Response
nze	Healthcare worker / patient / family concern	As indicated by patient condition	Nurse at the bedside / Nurse in Charge (NiC)	NiC to review if concern and escalate as appropriate
Bedside Response	0 – 1	6 hourly (first 24 hours following admission) then 12 hourly minimum	NiC	NiC to review if new score 1
98	2	6 hourly	NiC	NiC to review
	For INEWS a	ores of 0 – 2 an Urgent Resp	onse (SHO or ANP Service)	can be called if there is clinical concern
901	3	4 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within 1 hour
Urgent Response	4 - 6 THINK SEPSIS*	1 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within ½ hour Screen for Sepsis* If no response to treatment within 1 hour, contact Registrar and/or ANP service Consider continuous patient monitoring Consider transfer to higher level of care
Emergency Response	≥7	½ hourly	NiC and Team / On-call Registrar Inform Team / On-call Consultant	Registrar / Consultant / ANP service to review immediately Continuous patient monitoring recommended Plan to transfer to higher level of care Activate Emergency Response System (as appropriate to hospital model)
Emergenc	Score of 3 in any single parameter or Score of 2 for HR ≤40	½ hourly or as indicated by patient condition	NiC and Team / On-call SHO	SHO or ANP service to review immediately If no response to treatment or if still concerned, contact Registrar/Consultant Consider activating Emergency Response System

Deferred escalation by an RGN

An RGN using their clinical judgement and working within their scope of professional practice may decide against immediate escalation...when they believe that immediate simple measures are likely to reduce the INEWS score over a short period of observation within or up to a maximum period of 30 minutes (Recommendation 11).

Deferred escalation should be followed by:

- Reassessment ≤30 minutes, escalating if no improvement
- Documentation of decision to defer escalation on the INEWS chart

Deferred Escalation (to be completed by Registered General Nurse (RGN))

Date/Time (u	use 24hr clock)	Rationale and Interventions	Review at 30 minutes	Nurse (Signature and NMBI PIN)
25 / 05 / 20 @ 0400		Imp: Decrease in SpO2 to 94% on 2L/min O2 via n/prongs, patient lying flat, stated they feel okay. Intervention: patient repositioned and n/prongs adjusted. Repeat observations and review decision at 30 minutes. NIC informed.	0430 hours: SpO2 back to 96% on 2 L/min	Nurse Brown (PIN 12345)
@	/			
@	/			
@ /	/			

*Text within sections above is provided as example only - please write over the watermark

INEWS Escalation & Response Protocol

11	IEWS Score	Minimum Observation Frequency	Escalation	Response
nce	Healthcare worker / patient / family concern	As indicated by patient condition	Nurse at the bedside / Nurse in Charge (NiC)	NiC to review if concern and escalate as appropriate
Bedside Response	0 – 1	6 hourly (first 24 hours following admission) then 12 hourly minimum	NiC	NiC to review if new score 1
æ	2	6 hourly	NiC	NiC to review
	For INEWS so	ores of 0 – 2 an Urgent Resp	onse (SHO or ANP Service)	can be called if there is clinical concern
901	3	4 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within 1 hour
Urgent Response	4 - 6 THINK SEPSIS*	1 hourly	NiC and Team / On-call SHO	SHO or ANP service to review within ½ hour Screen for Sepsis* If no response to treatment within 1 hour, contact Registrar and/or ANP service Consider continuous patient monitoring Consider transfer to higher level of care
Emergency Response	≥7	½ hourly	NiC and Team / On-call Registrar Inform Team / On-call Consultant	Registrar / Consultant / ANP service to review immediately Continuous patient monitoring recommended Plan to transfer to higher level of care Activate Emergency Response System (as appropriate to hospital model)
Emergeno	Score of 3 in any single parameter or Score of 2 for HR ≤40	½ hourly or as indicated by patient condition	NiC and Team / On-call SHO	SHO or ANP service to review immediately If no response to treatment or if still concerned, contact Registrar/Consultant Consider activating Emergency Response System

If response does not occur as per protocol the CNM/NiC should contact the Registrar or Consultant

Cycle of Clinical Futility

- A 'cycle of clinical futility' is when a patient is deteriorating and they are reviewed on a number of occasions but despite the patient not responding to interventions they are not escalated for senior medical review i.e. a lot of activity with no improvement - and even dis-improvement - in patient condition
- Hierarchical culture in hospitals can lead to reluctance of junior staff to escalate upwards to senior colleagues
- INEWS escalation and response protocol prompts escalation to Registrar or Consultant if patient does not respond to initial treatment



New in INEWS V2

Modified Escalation and Response Protocol

Recommendation 7: A patient's INEWS score or the INEWS physiological parameter ranges must not be altered.

However, some patients' lived baseline observations will fall outside INEWS normal parameter ranges. To respond to these individuals' care needs INEWS V2 introduces the Modified Escalation and Response Protocol for use by a Consultant or Registrar once a patient has been admitted for 24 hours or longer ie has established a baseline observations trend.



New in INEWS V2

Modified INEWS Escalation and Response Protocol – minimum content

- > Rationale for modification of escalation and response
- ➤ Timeframe for review of patient and modified response protocol (minimum 24 hourly review)
- > Information about further action(s) and/or escalation.

(Note: For the majority of patients the standard Escalation and Response Protocol will be appropriate)

Modified INEWS Escalation and Response Protocol (to be completed by Consultant or Registrar only) Not for use within first 24 hours of admission

	Date Year: 2020	Time (use 24hr clock)	Rationale and Instructions/Interventions	Next medical review	Doctor (Signature and MCRN)
Start	05 / 03	1800	Imp: Chest infection, admitted > 24 hours ago	First thing tomorrow	Dr. A, Medical
End	/		Stable with RR 20, SpO2 96%, O2 2L/min via nasal cannulae (INEWS score 3)	morning or earlier if patient condition	Registrar MCRN 1234567
Start	/		Escalate if change in RR or increased O2 requirement to maintain SpO2 treatment target of ≥ 96%*	deteriorates (increase in RR or if requires an	
End	06 / 03	1000	maniani opo <u>z</u> a caminani sangar or <u>–</u> 50%	increase in	
Start	/			supplemental O2 to maintain target SpO2)	
End	/			or if clinical concern.	
Start	06 / 03	1000	Reviewed. Discontinue O2.	24 hours or sooner	Dr. A, Medical
End	07 / 03	1000	Seek review by Medical Registrar or Consultant if change in RR or if O2 required again.	if concern	Registrar MCRN 1234567
Start	/				
End	/				



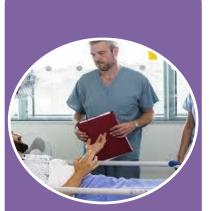
Example of the use of a Modified Escalation and Response Protocol



Sean was admitted 24 hours ago and his baseline observations trend is consistently outside normal parameters.



Sean responded to treatment and is stable. Baseline observations remain outside normal INEWS parameters. The Consultant or Registrar completes a modified INEWS escalation and response protocol and will review after 24 hours or sooner if Sean's condition changes or if there is clinical concern.



The Modified
INEWS Escalation
and Response
Protocol is
reviewed by the
Registrar or
Consultant every
24 hours or sooner
if there is clinical
concern to ensure
that the patient's
clinical condition is
being managed
appropriately.



Consultant or
Registrar
documents the
rationale for the
modification,
timeframe for
review of patient
and modified
response protocol
(minimum every 24
hours), and
information about
further actions
and/or escalation



Use 'ISBAR' to communicate

- ISBAR = Identify, Situation,
 Background, Assessment and
 Recommendation
- It provides a means of structured communication between healthcare professionals
- Enables clarification of what should be communicated between team members
- Promotes a shared language to improve patient safety

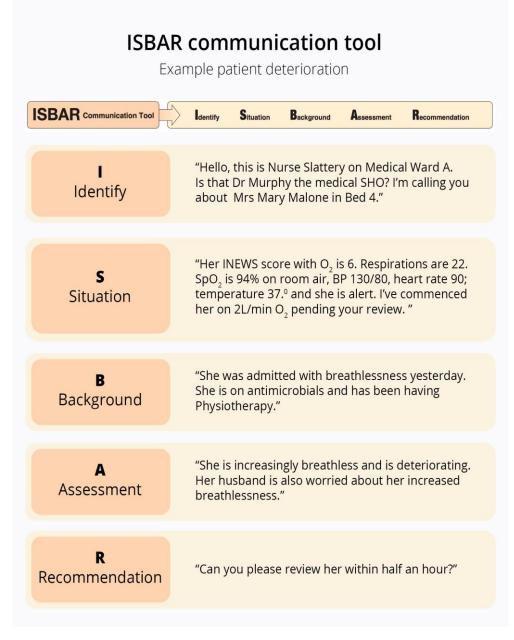




Using ISBAR

Here is an example of how you might use ISBAR.

A patient was admitted to the Medical ward 24 hours ago with a presenting complaint of breathlessness. After measuring and recording observations, documenting them in the INEWS observation chart and repositioning the patient, the nurse on duty, Nurse Slattery noticed no improvement and so calls the SHO on duty, Dr. Murphy.





Summary

- Patient acuity must be clearly stated at the outset of the ISBAR conversation
- Patient monitoring must continue during escalation and review
- If response to escalation is not timely escalate to a more senior clinician
- RGN may defer escalation for up to 30 minutes if immediate measures are likely to improve a patient's condition
- Consultant or Registrar can document a Modified INEWS Escalation and Response Protocol for those small number of patients who's lived physiological observations baseline fall outside of INEWS normal parameter ranges





INEWS in practice

Meet the patient: Mrs. Mary Malone

- ➤ 65 years old, admitted to a Medical ward 24 hours ago complaining of breathlessness
- Diagnosed with pneumonia, prescribed antimicrobial therapy and referred for physiotherapy
- Previous admissions for pneumonia.No significant co-morbidities





Initial Assessment: 9:00AM

Mr Malone is concerned that his wife is more breathless Nurse Slattery washes his hands, greets the patient, takes a brief history and notes that Mrs. Malone is breathless. He measures all the observations and documents them in the INEWS chart.





Nurse Slattery's actions

Nurse Slattery repositions the patient. He discusses his decision to defer escalation with the Nurse in Charge and will reassess the patient in 30 minutes.

The decision for deferral is documented on the INEWS observation chart by Nurse Slattery.



Date/Time (use per clock)	Rationale and Interventions	Review at 30 minutes	NUTSO (Signature and NMB) PIN	
25 / 05 / 20 @ 0400	Impr. Decrease in SpO ₂ to 94%, on 2Umin O ₂ via niprongs, patient lying flat, patient states they feel okay. Intervention: patient repositioned and niprongs adjusted. Repeat observation and review decision at 30 minutes. NIC informed.*	0430 hours: SpO ₂ back up to 96% on 2L/min O ₂ No need for escalation.	Nurse Brown (PIN 12345)	
/ /				
9 /	1			
/ /				





Rationale for not escalating immediately

Nurse Slattery noticed the patient was lying in a semi-recumbent position on initial assessment. He expects that repositioning her may improve her breathlessness, avoid further deterioration and provide him with a more accurate assessment of her status.

He reassures the patient and will repeat her INEWS observations in 30 minutes. He advises Mrs. Malone to call him if she feels unwell.





Next steps...

Nurse Slattery reassess the patient within 30 minutes

She remains breathless, her INEWS score remains 3...what should Nurse Slattery do next?

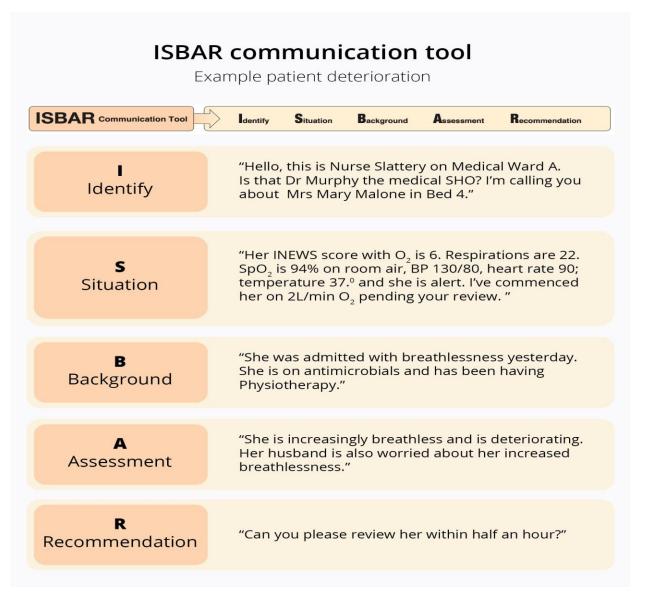
Administer 24% oxygen with a targeted SpO₂ of ≥96%. Then contact the SHO, requesting a review within half an hour as Mrs Malone's INEWS score has increased from 3 to 6.

Alert the Nurse in Charge and contact the SHO requesting a review within 1 hour, as Mrs Malone's SpO₂ is within the expected range and she does not require supplemental oxygen.

Wait until the consultant ward round to discuss the patient.



Nurse Slattery phones the SHO using ISBAR





The SHO arrives: 10:00

Dr. Murphy, arrives within half an hour.

She washes her hands and reviews Mrs Malone, prescribes a nebuliser and orders a chest x-ray, ECG and blood and sputum samples for analysis. She considers sepsis, acute coronary syndrome, pulmonary embolus and heart failure as other possible causes of deterioration.

As recommended by the INEWS Escalation & Response protocol, Nurse Slattery will repeat the observations in 1 hour or sooner if the patient's condition deteriorates.





No response to treatment: 12 noon

Nurse Slattery repeats the observations hourly. The observations are unchanged after 2 hours with an INEWS score of 6. The patient's condition has not improved. Using his clinical judgement and in view of a persistent INEWS score of 6, Nurse Slattery discusses Mrs. Malone's condition with the SHO.



What should Dr. Murphy do next?

Escalate to the Registrar or Consultant for review.

Tell Nurse Slattery to repeat the observations in 1 hour, and that she will review the patient after that.



Rationale for Escalation to Registrar

- Mrs. Malone has not responded to initial treatment. Her vital signs and INEWS score remain unchanged despite interventions.
- In consultation with the nurse and using her own clinical judgement Dr. Murphy decides that the patient is unlikely to improve with current treatment regime.
- Dr. Murphy recognises the need for senior medical review and therefore escalates to Medical Registrar.
- Failure to escalate would have put Mrs. Malone at risk and could have negative consequences for patient outcomes.



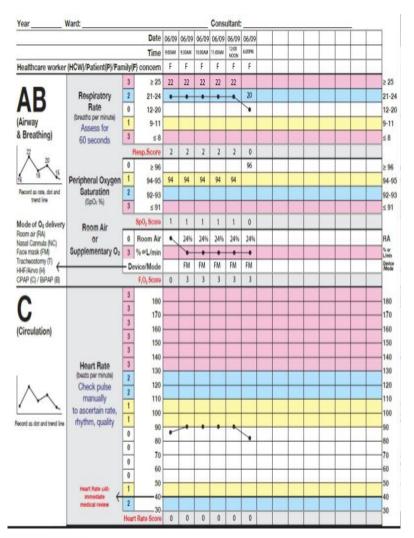
Modified Escalation and Response Protocol

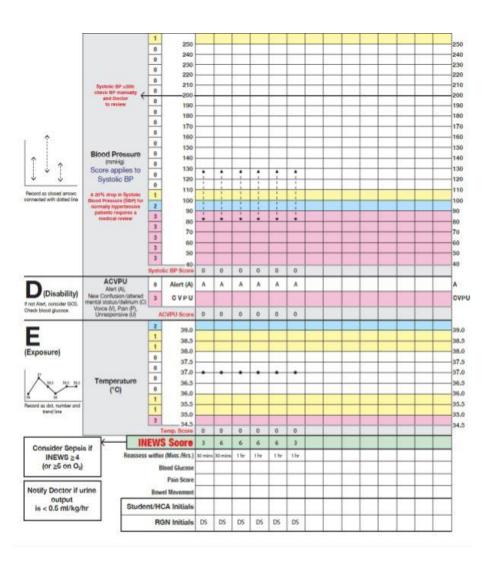
Mrs Malone received a Registrar review and responded to treatment. She is continuing to trigger escalation due to an INEWS score of 3 for O₂ therapy.

The Registrar now considers it appropriate to modify the INEWS Escalation and Response Protocol. The patient was admitted >24 hours ago.



INEWS Patient Observation chart







Example of a Modified Escalation and Response Protocol

Modified INEWS Escalation and Response Protocol (to be completed by Consultant or Registrar only)
Not for use within first 24 hours of admission

	Date Year: 2020	Time (use 24hr clock)	Rationale and Instructions/Interventions	Next medical review	Doctor (Signature and MCRN)
Start	05 / 03	1800	Imp: Chest infection, admitted > 24 hours ago Stable with RR 20, SpO2 96%, O2 2L/min via nasal cannulae (INEWS score 3) Escalate if change in RR or increased O2 requirement to maintain SpO2 treatment target of ≥ 96%*	First thing tomorrow morning or earlier if patient condition deteriorates (increase in RR or if requires an	Dr. A, Medical Registrar MCRN 1234567
End	1				
Start	1				
End	06 / 03	1000		increase in	
Start	/			supplemental O2 to maintain target SpO2) or if clinical concern.	
End	/				
Start	06 / 03	1000	Reviewed. Discontinue O2. Seek review by Medical Registrar or Consultant if change in RR or if O2 required again.	24 hours or sooner	Dr. A, Medical Registrar MCRN 1234567
End	07 / 03	1000		if concern	
Start	/				
End	/				

^{*}Text within sections above is provided as example only - please write over the watermark



Modified Escalation and Response Protocol

Which of these statements in relation to the modified INEWS Escalation and Response protocol are correct?



The rationale for modification of the INEWS Escalation and Response Protocol must be documented.

Information about further action(s) and /or escalation must be detailed.

The fact that the patient is on a modified protocol should be included in ward clinical handovers and safety huddles.

There is no need to include a timeframe for review of the patient as the Modified INEWS Escalation and Response Protocol will be reviewed in 24 hours.

Nurse Slattery should use the information contained in the modified protocol to guide his nursing care and documentation.

While this modified INEWS Escalation & Response Protocol is still in place, there is no need to escalate the patient.



Summary

- INEWS is used to aid clinical judgement and clinical decision-making. If worried about a patient, escalate care regardless of the INEWS score
- When escalating care, use the ISBAR tool.
- Adhere to the INEWS Escalation & Response Protocol
- A Registered General Nurse may defer escalation for a short period if immediate simple measures are likely to resolve patient symptoms
- A Consultant or Registrar may decide to document a modified INEWS Escalation & Response Protocol





Extend My Learning

Useful resources and additional reading to help you apply what you have learned to your practice



NCEC NCG No. 1 Irish National Early Warning System (INEWS) 2020 available at:

https://www.gov.ie/en/collection/c9fa9a-national-clinical-guidelines/?referrer=/national-patient-safety-office/ncec/national-clinical-guidelines/#national-early-warning-score-news

NCEC NCG No. 4 Irish Maternity Early Warning System (IMEWS) V2 available at: https://www.gov.ie/en/collection/517f60-irish-maternity-early-warning-system-imews-version-2/

NCEC NCG No. 6 Sepsis Management 2020 available at:

https://www.gov.ie/en/collection/c9fa9a-national-clinical-guidelines/?referrer=/national-patient-safety-office/ncec/national-clinical-guidelines/#sepsis-management

NCEC NCG No. 11 Communication (Clinical Handover) in Acute and Children's Hospital Services available at: https://www.gov.ie/en/collection/006e63-clinical-handover-in-acute-and-childrens-hospital-services/

NCEC NCG No. 12 Paediatric Early Warning System (PEWS) available at: https://www.gov.ie/en/collection/f14e5c-paediatric-early-warning-system-pews/

NCEC NCG No. 18 Emergency Medicine Early Warning System (EMEWS) available at: https://www.gov.ie/en/collection/bd79b1-emergency-medicine-early-warning-system-emews/



Additional reading



INEWS Systematic review of the literature (2019) HRB- CICER

https://assets.gov.ie/87924/6c2bcd02-9abc-4a29-b0dc-033423a36e81.pdf

Nurse worry/concern

- ➤ Douw, G., van Zanten, A.R., van der Hoeven, J.G. and Schoonhoven, L., 2016. Nurses worry as predictor of deteriorating surgical ward patients: a prospective cohort study of the Dutch-Early-Nurse-Worry-Indicator-Score. International journal of nursing studies, 59, pp.134-140.
- Romero-Brufau, S., Gaines, K., Nicolas, C.T., Johnson, M.G., Hickman, J. and Huddleston, J.M., 2019. The fifth vital sign? Nurse worry predicts inpatient deterioration within 24 hours. JAMIA Open.



Additional reading



Nursing Times series of six articles on Respiratory Rate:

- ➤ Kelly C (2018) Respiratory rate 1: why accurate measurement and recording are crucial. *Nursing Times* **114:** 4, 23-24.
- ➤ Hartley, J. (2018) Respiratory rate 2: the anatomy and physiology of breathing. *Nursing Times* [Online] **104**;6, 43-44.
- ➤ Wheatley, I. (2018) Respiratory rate 3: how to take an accurate measurement. *Nursing Times [Online]* **114**; 7, 21-22
- ➤ Wheatley, I. (2018) Respiratory rate 4: breathing rhythm and chest movement. *Nursing Times* [Online] **114**; 9, 49-50
- ➤ Wheatley, I. (2018) Respiratory rate 5: using this vital sign to detect deterioration. *Nursing Times* [Online] **114**; 10, 45-46
- Dix, A. (2018) Respiratory rate 6: the benefits of continuous monitoring. *Nursing Times [Online]* **114**; 11, 36-37



Additional reading



Quality Improvement & Patient Safety

- ➤ Brady, P.W., Muething, S., Kotagal, U., Ashby, M., Gallagher, R., Hall, D., Goodfriend, M., White, C., Bracke, T.M., DeCastro, V. and Geiser, M., 2013. Improving situation awareness to reduce unrecognized clinical deterioration and serious safety events. Pediatrics, 131(1), pp.e298-e308.
- Fitzsimons, J. and Pentony, M., 2019. Paediatric Early Warning Systems in 2019: What We Know and What We've Yet to Learn. Current Treatment Options in Pediatrics, 5(4), pp.315-325.

Oxygen administration

➤ Irish Guidelines on the Administration of Oxygen Therapy in the Acute Clinical Setting in Adults 2017

Situation Awareness

Team STEPPS: https://www.ahrq.gov/teamstepps/index.html



INEWS Resources

Education & Training Resources include

- INEWS National Clinical Guideline https://www.gov.ie/en/collection/cc5faa-national-earlywarning-score-news/
- HRB-CICER systematic review of the literature for INEWS V2 https://assets.gov.ie/87924/6c2bcd02-9abc-4a29-b0dc-033423a36e81.pdf
- INEWS e-learning programme www.hseland.ie (located within the Clinical Skills catalogue)
- The revised INEWS patient observation chart https://www.hse.ie/eng/about/who/cspd/ncps/deteriorating-patient-improvementprogramme/inews-patient-observation-chart.pdf
- Guidance on completing the INEWS patient observation chart https://www.hse.ie/eng/about/who/cspd/ncps/deteriorating-patient-improvementprogramme/how-to-use-the-inews-patient-observation-chart.pdf
- INEWS/COMPASS User Manual https://www.hse.ie/eng/about/who/cspd/deterioratingpatient-improvement-programme/inews-education-compress-training-manual.pdf
- QI Tools and resources
- Facilitators slide-deck for local use
- The DPIP Team dpip.1@hse.ie or
 - Avilene.casey1@hse.ie National Lead DPIP
 - Miriam.bell@hse.ie Project Lead Guideline Revision
 - serena. Brophy@hse.ie Project Lead Service Improvement



