

Patient support services - Best-Value Biological Medicines: TNF- α Inhibitors

Support is available for clinics and patients from the marketing authorisation holders of the recommended best-value biological (BVB) medicines i.e. Amgen Ireland (**Amgevita**[®]), Biogen Ireland (**Benepali**[®] and **Imraldi**[®]), Fresenius Kabi Ireland (**Idacio**[®]) and Mylan Ireland (**Hulio**[®]). This includes information on the biological medicines, training in the usage of the administration devices for each of the products, and the provision of home support to patients by a nurse. The relevant contact details for are provided below.

Amgen Ireland (Amgevita[®])

In order to refer patients who have been prescribed **Amgevita**[®] to the patient support programme please contact one of the following:

- TCP Homecare at 1800 211 211 or by email at homecare.pcb@tcp.ie. Alternatively, patients can be referred through the Amgen Care online referral portal: <https://www.amgencarehcp.ie/>
- Hibernian Healthcare at Home at 01 460 4820. Alternatively, patients can be referred through the Hibernian online referral portal: <https://schedule.hahirl.com/>

The following services are available as part of the patient support service upon referral:

- Optional nurse visit to deliver patient education on correct device handling and administration technique for Amgevita[®]
- Nurse educational phone call for patients who do not wish to avail of the nurse home visit
- Provision of patient information booklets and digital resources such as a patient demonstration video via a patient education website www.amgencare.ie
- Text messenger reminder service
- Sharps bin provision and waste collection service
- Dedicated patient support telephone line
- Post-home visit report emailed to referred healthcare professional
- Provision of faecal calprotectin home test kits to gastroenterology patients
- Provision of Quantiferon testing

In order to obtain demonstration devices and patient support materials for use in clinics, please contact TCP Homecare at 1800 211 211 or Hibernian Healthcare at Home at 01 460 4820.

Biogen Ireland (Benepali® and Imraldi®)

In order to avail of the patient support services for patients who have been prescribed **Benepali®** or **Imraldi®**, please use the Hibernian Healthcare at Home online portal www.schedule.hahirl.com. If you have not registered on the Hibernian portal previously, please contact Hibernian Healthcare at Home at 01 460 4820 or by email at info@hibernianhealth.com, and access and support will be provided.

The following services are available as part of the patient support service:

- Home visit nurse support: This includes training on the Benepali®/Imraldi® administration device and education on the biological medicine e.g. storage, travelling tips, access to a device instruction video.
- Follow-up telephone support
- Sharps management service: This includes the provision of sharps bins and waste collection.
- Benepali®/Imraldi® patient kit: This includes access to an online training video and written guides on injection device administration.
- Benepali®/Imraldi® training device: This is a training pen and is available to healthcare professionals.
- “Biosimilars Made Clear” booklet: This is available in English and 11 other languages.

In order to obtain training pens, patient support materials for use in clinics, or information relating to faecal calprotectin testing, please contact:

- Email: medinfo.europe@biogen.com
- Phone: 01-513 3333

Fresenius Kabi Ireland (Idacio®)

In order to avail of the patient support services for patients who have been prescribed **Idacio®**, please contact TCP Homecare at Home at 1800 810 020 (freephone) or 01 429 1828, or by email at homecarepcb@tcp.ie.

The following services are available as part of the patient support service:

- Home visit nurse support: This includes training on the Idacio® administration device and education on the biological medicine e.g. storage, travelling tips.
- Follow-up telephone support
- Sharps management service: This includes the provision of sharps bins and waste collection.
- Idacio® patient starter kit: This includes access to an online training video.
- Provision of QuantiFERON testing
- Provision of faecal calprotectin home test kits to gastroenterology patients

In order to obtain training pens and patient support materials for use in clinics, please contact Fresenius Kabi Ltd:

- Phone: (01) 841 3030
- Email: FK-enquiries.Ireland@fresenius-kabi.com

Mylan Ireland (Hulio®)

In order to avail of the patient support services for patients who have been prescribed **Hulio®**, please use the Hibernian Healthcare at Home online portal www.schedule.hahirl.com. If you have not registered on the Hibernian portal previously, please contact Hibernian Healthcare at Home at 01 460 4820 or by email at info@hibernianhealth.com, and access and support will be provided.

The following services are available as part of the patient support service:

- Optional nurse visit to deliver patient education on correct device handling and administration technique for Hulio®
- Provision of QuantiFERON testing
- Sharps bin provision and waste collection service
- Provision of faecal calprotectin home test kits to gastroenterology patients

In order to obtain training pens and patient support materials for use in clinics, please contact Mylan Ireland Limited at +353-1-8322250. For medical information queries, please contact info@mylan.co.uk.