



**13 evidence-based** clinical designs published including 3 co-designed Models of Care, 8 guidelines, 1 framework and 1 decision support tool.



**Captured the voice of service users** through 'Your Voice Matters Transitions of Care Survey' and the establishment of an Older Persons Reference Group and a network of dual diagnosis peer researchers



**New e-Learning programmes:** Management of Neck Haematoma; Palliative Care Assessment; Domestic, Sexual and Gender Based Violence; Swallow screen for patient with stroke



**2 new dual diagnosis clinics**



**4 new 'see and treat' dermatology clinics**



**New Physiotherapy** referral for radiological procedures



**New education resources** for people with asthma and diabetes.



**The introduction of Point of Care testing** for sugars and lipids nationally resulting in a **47% increase** in people with psychosis with a full physical health check.



**Congenital Cytomegalovirus (cCMV) pathway** implemented in all 19 maternity units nationally



**A digital Patient Reported Outcome Measures** solution was built and piloted for use by eating disorder teams.



**Early Supported Discharge Teams**, providing specialised stroke rehabilitation in the home, led to an 8% increase in discharges to home (766 in 2022 compared to 827 in 2023).



**Advanced Nurse Practitioner-led service** that reviews patients discharged from Critical Care to wards resulted in 50% reduction of In-Hospital Cardiac Arrests in 2023.