

# National Ambulance Service & Beaumont Hospital Pathfinder Alternative Care Pathway: Bringing care to the patient after a 999/112 call

## *The Patient and Family Experience*

### *National Clinical Programmes-Recovery, Resilience, Reform 07/10/22*

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Sláintecare.

Right Care. Right Place. Right Time.



#3RsBetterHealthNCP2022

Integrated Clinical Team  
Advanced Paramedics  
Physiotherapists  
Occupational Therapists

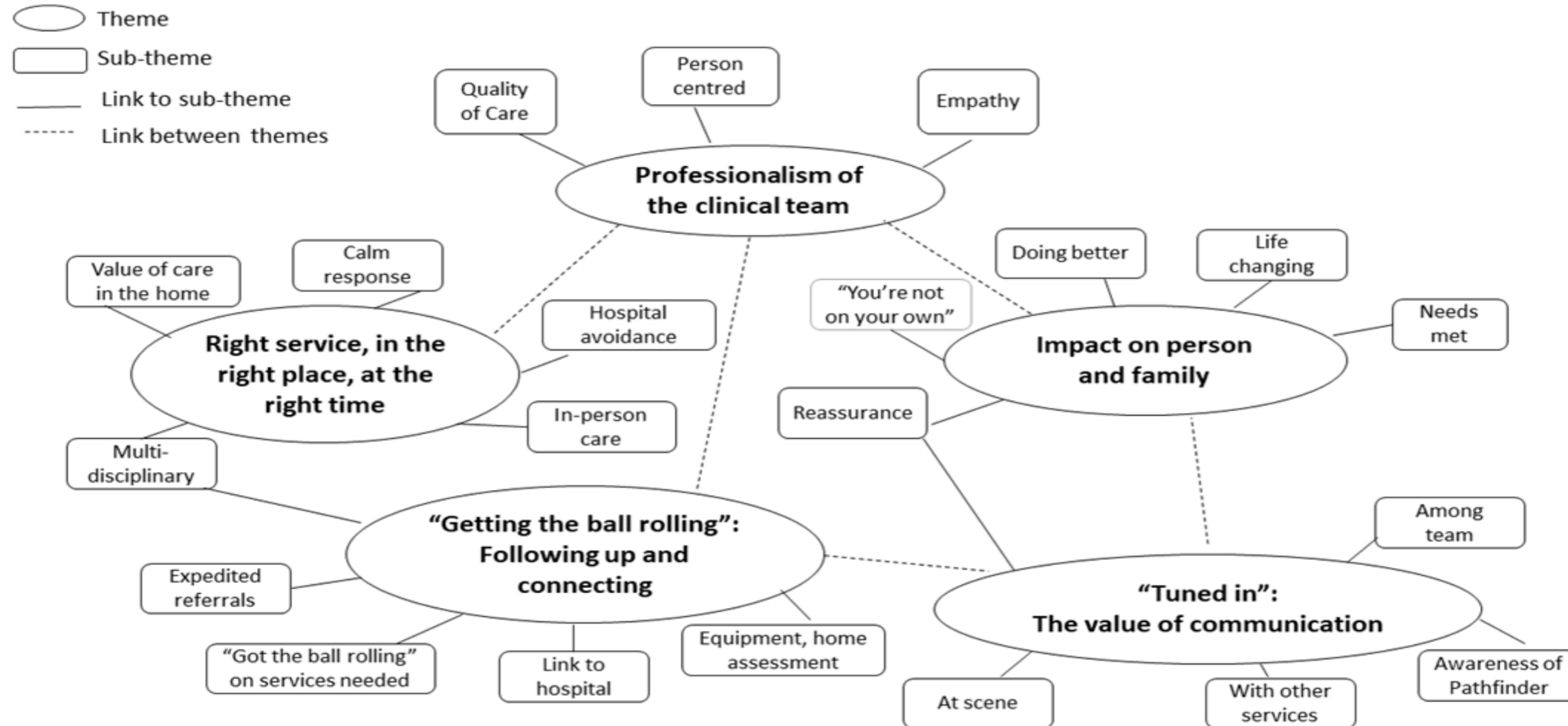
Integrated Governance Structure  
Management Forum  
Monthly reporting  
Operational Manual  
Utilises each organisations line management

# Pathfinder

System Integration  
Pre-hospital  
Acute Hospital  
Primary/community care  
IT access

Outcomes  
Age and Clinical Frailty scale  
Treated at home  
Representation data  
Experience of the Service

# Thematic map of patient feedback



## Key messages

- Vision for the service
- Older people and their families reported they strongly value the opportunity to be assessed and treated in their homes at the time of an EMS call rather than automatic conveyance to the ED.
- Further research
- Expansion of Pathfinder