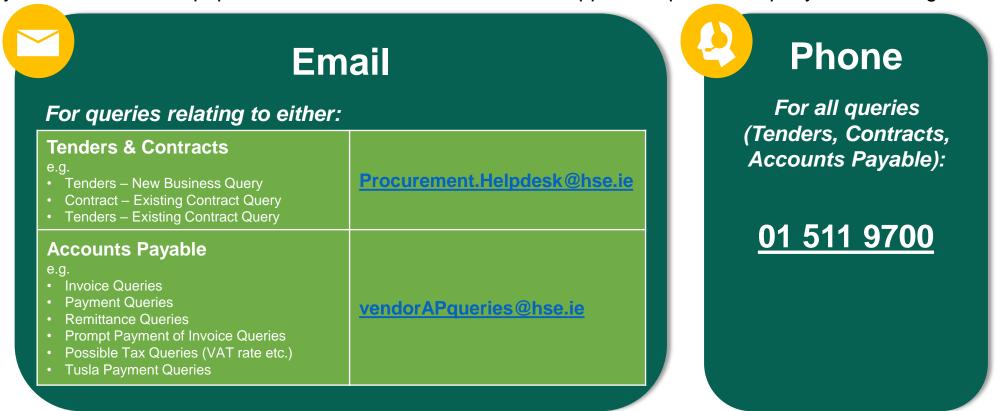


IFMS Supplier Helpdesk Information

If you need further help, please contact our dedicated IFMS Supplier Helpdesk for query case management by either:



The IFMS Supplier Helpdesk (both phone and email) will be operational from 3rd July 2023.

Operating hours will be Mon-Fri 09:00 – 17:00 for all lines.

Calls may be recorded.



IFMS Supplier Helpdesk Journey

The email and phone-in channels will offer automated ticketing and routing to the point of resolution ensuring that the queries are answered closest to the point of knowledge.

