



Shared Services Helpdesk Solutions for IFMS Implementation Group 1(IG1)



IFMS End Users / Internal HSE Customers

Team

Contact Details

Finance Shared Services (incl. MDU)
Income Services

payabill@hse.ie

Finance Shared Services (incl. MDU)
Payment Services

vendorAPqueries@hse.ie

Procurement Shared Services

Procurement.Helpdesk@hse.ie

SAP CoE

Sapcoe.FinanceProcurement@hse.ie or call 01 511 9698

Patients



payabill@hse.ie



1800 852 445 (operating hours: 09:00 – 17:00)



Helpdesk for IFMS Suppliers in IFMS Implementation Group 1(IG1)

Query Type	Contact Details
Tenders and Contracts	Procurement.Helpdesk@hse.ie
Accounts Payable	vendorAPqueries@hse.ie
Dedicated Supplier Helpdesks will be in place for IFMS IG2 and IG3 ‘Go-Live’ implementation dates.	