



Helpdesk Information for Suppliers & Patients

<i>Suppliers: Tenders & Contracts</i>	
Query Type	Contact
Tenders –New Business Query e.g. <i>How do I do business with HSE?</i>	Email: Procurement.Helpdesk@hse.ie Phone: 01 511 9700
Contract –Existing Contract Query e.g. <i>Is there a framework / DPS / contract in place already?</i>	
Tenders –existing contract query e.g. <i>When does the existing framework / DPS / contract expire?</i>	

<i>Suppliers: Accounts Payable</i>	
Query Type	Contact
Invoice Queries	Email: vendorAPqueries@hse.ie Phone: 01 511 9700
Payment Queries	
Remittance Queries	
Prompt Payment of Invoice	
Queries Possible Tax Queries (VAT rate etc.) TuslaPayment Queries	

<i>Patients</i>	
Contact	
Email: payabill@hse.ie	
Phone: 1800 852 445	