



Information re Recording of Primary Childhood Immunisations

The Primary Childhood Immunisation Programme (PCI) is now being integrated into a National Immunisation Information System. This means that from 27th November 2025, PCI records that are entered into an accredited GP Practice Management System (PMS) will automatically transfer to NIIS, reducing the need for paper-based vaccination returns.

NIIS is based on the vaccination platform (CoVax) that practices already use for COVID-19, Influenza, and Pneumococcal vaccine submissions.

With the rollout of this integrated ICT solution, the following transitional arrangements will be in place for reimbursement within the PCI programme:

1. Vaccines administered to children born before 1st October 2025:

(a) In advance of the implementation of the NIIS, in the exceptional circumstance that any outstanding retrospective vaccination records relating to children born prior to 1st October 2025 have not been entered into the GP PMS, these must be recorded as soon as possible and all claims submitted to Local Health / Immunisation Offices by 30th November 2025, to ensure payments are correctly processed.

(b) Vaccines administered up to end of November 2025 – continue to enter records on the GP PMS and submit to Local Health / Immunisation Offices as per current processes for payment.

(b) Vaccines administered from 1st December 2025 onwards – once the vaccine record is entered into an accredited GP PMS/GPVax*, this will be automatically transmitted to NIIS. There will no longer be a requirement for GPs to submit monthly claims to the Local Health/Immunisation Office.

Local Health / Immunisation Offices will use the information from NIIS to continue local processing of payments for these children (born before 1st October 2025).

Note: these vaccination records will also be transmitted to PCRS through the integrated ICT system. As payments will continue to be processed through Local Offices, the following rejection message will be received from PCRS

“PCI Payments for children with DOB prior to 1st of Oct 2025 will be processed by LIOs using legacy systems. Contact your LIO for clarification.”

* GPVax is a portal that allows GPs who do not use accredited Practice Management System to submit influenza/pneumococcal/COVID-19 vaccine returns to the PCRS. A module for PCI is now being incorporated into GPVax.

2. Vaccines administered to children born on or after 1st October 2025:

From 27th November 2025, records for vaccines administered to children born on or after 1st October 2025 and entered into an accredited GP PMS/GPVax will be automatically uploaded into both NIIS and PCRS, and payments will be processed and paid through PCRS.

Please ensure that the PCI software updates have been applied to your GP PMS before recording vaccinations for children born on or after 1st October 2025.

In the exceptional circumstance that a child born on or after 1st October 2025 is vaccinated prior to the 27th November 2025:

- Please do not submit these through your PMS until on or after 27th November
- Such records submitted prior to 27th November will not be transmitted to PCRS and payment will not be processed
- Template forms will be made available for GPs to retain the record until 27th November
- Submit electronic record on or after 27th November on GP PMS/ GP Vax

It is already a requirement that GPs use one of the accredited GP Practice Management Systems or GPVax to record COVID-19, Influenza and Pneumococcal vaccination records. GP practices who are providing vaccinations within the Primary Childhood Immunisation programme and do not currently operate the required systems should contact the HSE at a2ihids.support@healthmail.ie immediately to be set up on GPVax.

Any GP practice not in a position to use a computerised system for PCI should contact their Local Health / Immunisation Office immediately so that alternative arrangements can be put in place.

As part of the integrated ICT solution, GPs will be able to check a child's immunisation record in cases where vaccinations have been provided through a different GP practice. This is available through the Vaccination History Search (VHS) facility, which is accessed via the HSE's 'Health Provider Portal'. For further information or to enquire about access to the HSE Vaccination History Search Application contact the A2I HIDS support team via Healthmail at a2ihids.support@healthmail.ie, by email at a2ihids.support@hse.ie, or by phone at 01 778 4998.

Please note that while the vaccination history will be complete for all children born on or after 1st October 2025, it may take some time before complete records are available for children born before 1st October 2025 due to ongoing migration of records from legacy systems. Further updates on how this is progressing will be provided to GPs over the coming months.

The following scenarios are **not in scope** for this initial phase of the NIIS:

- Vaccines administered to **children in Junior infants (by GPs in Sligo, Leitrim, and Donegal)** – these should continue to be submitted to the Local Health Office as per current processes
- Vaccines administered under **Outbreak codes** – these should continue to be submitted through the PCRS browser as per current processes

Manual processes

Please note that for the initial phase of the NIIS roll-out, there are limited circumstances for which manual processes will continue, similar to before the introduction of NIIS. These are outlined below:

- (i) Refusals
- (ii) Children who change GP / move away / leave the country
- (iii) Children who move into the country
- (iv) Deaths
- (v) Vaccines contraindicated

In each of these cases, the GP should notify the Local Health/Immunisation Office, who will update the information on the relevant systems to ensure that the correct payment is issued. For refusals, signed Vaccine Refusal forms are still required as per current processes.

Please note that while the child's PPS number will be required to record and submit a vaccination for reimbursement, GPs should not delay vaccination in cases where vaccination is due but the PPSN is not yet available. A template form will be available at <https://www.hse.ie/eng/about/who/gmscontracts/pcip/> which GPs can use to retain the record until such times as the parent is able to provide the PPSN, at which point the record can be entered into the GP PMS or GPVax.

Local Health / Immunisation Offices will continue to issue vaccination invitation letters to parents / legal guardians and communicate with GPs in relation to children whose vaccines are overdue.

Summary reminder of Immediate actions for GPs and GP practice staff

Please see also Summary table in Appendix 1

1. Ensure that all retrospective vaccination records relating to children born prior to 1st October 2025 are entered into your GP PMS as soon as possible and all claims are submitted to Local Health / Immunisation Offices by 30th November 2025, to ensure payments are correctly processed.
2. If a child born on or after 1st October 2025 is vaccinated prior to the 27th November 2025, please do not record the vaccination on GP PMS/GPVax until on or after 27th November 2025, as before this date it will not be transmitted to PCRS and payment will not be processed.
3. If you are not currently using an accredited GP PMS or GPVax, please contact the HSE immediately:
 - Contact a2ihids.support@healthmail.ie for registration on GPVax
 - OR**
 - Contact your Local Health Office if you are not in a position to use a computerised system

Further information and more detailed FAQ's for GPs and GP practice teams will be made available at <https://www.hse.ie/eng/about/who/gmscontracts/pcip/>.

If you have any queries in relation to the NIIS roll-out, please contact our Relationship Management team on 0818 008811, or email gpvaccines@vision.com for further information or signposting to the relevant support team.

For all Technical Support queries, contact your GP PMS/GPVax Support Team directly – see Appendix 2 contact details for support teams.

Appendix 1 – Summary table

Category	Period	Process for Data Entry & Claims	Payment Processed By	Notes
Children born before 1 Oct 2025	Up to 30th Nov 2025	Continue entering vaccination records on PMS and submit claims to Local Health / Immunisation Offices	LIO	Ensure all retrospective records are entered and submitted by 30 Nov 2025 .
	From 1st Dec 2025	Enter records on PMS / GPVax; automatically transmitted to NIIS.	LIO	Monthly claim submission no longer required.
Children born on or after 1 Oct 2025	Before 27th Nov 2025	Do not record electronically until on or after 27 Nov 2025.	—	Template forms available for temporary record-keeping.
	From 27th Nov 2025	Enter records on PMS / GPVax; automatically transmitted to NIIS and PCRS.	PCRS	Payments processed directly through PCRS. Monthly claims submission not required.

Appendix 2 – Support contact details

Query	Service	Telephone	Email
General queries / information & relationship management	Relationship Management	081 800 8811	gpvaccines@vision.com
Clinical queries	National Immunisation Office (NIO)		immunisation@hse.ie
Operational queries in relation to Primary Childhood Immunisation programme	Please contact your Local health office. Contact details are available at: https://www.hse.ie/eng/services/list/1/lho/		
Payment queries – relating to children born before 1 st October 2025	Please contact your Local health office. Contact details are available at: https://www.hse.ie/eng/services/list/1/lho/		
Payment queries – relating to children born on or after 1 st October 2025	HSE Primary Care Reimbursement Service (PCRS)	01 864 7100	Pcrs.doctorsqueries@hse.ie

Technical support - GP Vendors & GPVax Support Contact Details

Support Team	Telephone	Email	Operating Hours
Socrates	071 919 3600	support@clanwilliamhealth.com	Monday to Friday 8am to 5:30pm
Helix Practice Manager	01 463 3098	gpsupport@clanwilliamhealth.com	Monday to Friday 8am to 5:30pm
HEALTH one	01 463 3098	gpsupport@clanwilliamhealth.com	Monday to Friday 8am to 5:30pm
CompleteGP	01 524 0830	support@completegp.ie	Monday to Friday 9am to 5pm
GPVax - A2I HIDS support team Note: Contact from your Practice Healthmail account for any technical queries, usability or system issues	01 778 4998	Healthmail contact: a2ihids.support@healthmail.ie Email contact: a2ihids.support@hse.ie	Monday to Friday 9am to 5pm