

Guidance on COVID-19 Vaccine Consumables

- **Do I have to order consumables separately?**

No, once you have placed a vaccine order, by logging into www.ordervaccines.ie a consumables order will be generated automatically, and will be delivered by JMC.

Please note that your consumables and vaccines will be delivered separately and in most circumstances, your consumables should arrive within 24 hours of placing your vaccine order. Vaccine orders will be delivered on the allocated delivery date.

- **Who do I contact for consumable orders? / I have a query about vaccine consumables, who do I contact?**

To request additional vaccine consumables, or make a special request for other items or non-clinical consumables, please contact JMC vaccine.support@jmc.ie

Note: Emails to JMC must be sent from a non-Healthmail account.

If you have any other queries, you can contact the Pharmacy Vaccine support team on 081 800 8811.

- **What's included in a consumables pack?**

A standard clinical consumables pack (for each 10 vaccines) includes:

- Disposable Syringes
- Needles,
- Pre Injection alcohol swabs

A standard consumables pack will be sent automatically when you place an order for vaccines, you will be sent 1 consumables pack for every 10 vaccines ordered.

- **Can I order any other consumables?**

Yes, the following items can be made available on request

- Sharps bins
- Medical tape
- Cotton Wool
- Detergent/Disinfectant wipes
- Kidney dishes
- Additional syringes/needles
- Additional Alcohol swabs

- **Can I also order vaccine cards, Patient information leaflets, HSE leaflets, after care information?**

COVID-19 booklet and record cards are now available to order on the HSE

website www.healthpromotion.ie under the immunisation section. A new feature of the record card is a QR code which patients can scan and this leads them to the Patient Information Leaflet (PILs). PILs will not be distributed, but they can be printed if required.

All resources, including translated and accessible materials can be found on the HSE website at: COVID-19 vaccine materials - HSE.ie

- **Covid-19 Pharmacy Vaccination Waste/sharps bins removal**

To arrange for COVID-19 vaccination waste/sharps bins to be collected, please contact Stericycle, on 1800 937 628 or serviceireland@stericycle.com quoting the account number.