

Pension Improvement Programme - DEVELOPING AND ENHANCING OUR PENSION INFORMATION

THE Pension Improvement Programme (PIP) is a multi-year project relating to pension services covering compliance, legislation, digital development, resources, and supporting Section 38 agencies and voluntary and nominated health agencies. Phase 1 of the programme has focused on compliance with the Single Public Service scheme.

HSE employees covered under the Single Public Service Pension Scheme (Single Pension Scheme) can expect to receive their first pension benefit statement over the next number of weeks. This statement will detail key pension details for the period 2013-2018 inclusive and provide information to each pension scheme member on their payments for that period.

The Single Scheme applies to first-time entrants to the public service recruited to pensionable positions on or after January 1st 2013 (the commencement date of the Single Scheme). It also applies to former

public servants returning to public service employment on new pensionable contracts, having previously ceased to be a public servant for more than 26 weeks.

PIP General Manager Martina O'Byrne describes this "as the first initiative in the progression of our multi-year programme of work which encompasses developing and enhancing how Pension information is gathered, collated and communicated to our employees".

Project Manager Fiona Doohan has led the programme team on this significant work in data collation for the Single Scheme encompassing all payment areas nationally, resulting in approximately 35,000 pension benefit statements scheduled to issue to HSE employees this autumn.

"We have worked closely with our Health Business Services colleagues in Payroll, Digital and HR Payroll Systems and Analytics to ensure that relevant data has been collated for payment periods to enable a full historical

statement to issue," she said.

Benefit statements will reflect the period from 2013 -2018 inclusive and following on from this year, will issue on a yearly basis. Further Single Scheme Pension details are available on the HBS Intranet.

Information supports for Legacy Pension Schemes members continue to be available on HSE.ie profiling the following:

- Interim grade statements
- Pension estimator
- Local pension area contact details

For further enquires or feedback please email NPIP@hse.ie who would be happy to assist. See www.ihbs.healthirl.net/



HSE EAST EMPLOYEES AND PENSIONERS REALISE THE BENEFITS OF NISRP ONLINE SYSTEM

SUCCESSFUL completion of the initial National integrated Staff Records & Pay Programme (NiSRP) took place in the East during May 2019 and some 18,000 HSE staff members are already seeing the benefits.

The SAP HR/Payroll integration and the rollout of the NiSRP Self Service online tool for employees and managers means the previous reliance on paper will be replaced in time, improving processes to record HR actions and maintain accurate staff records.

NiSRP Self Service is an important opportunity to deliver world-class business services across our health system and to give staff control of their own information. Self Service access is available through a website or a downloadable app. It is free, easy-to-use and available whenever needed.

The programme is next scheduled for implementation in HSE South East.

Since Go-Live in May, current HSE East employees and pensioners are being paid through the new system. In order to support implementation and rollout, the NiSRP team undertook a detailed programme of support. This incorporated a series of engagement sessions, the set up of a helpdesk, along with a Support Information Hub on hse.ie.

Miriam Keegan, NiSRP Programme Director, said "I'm pleased with the uptake of NiSRP Self Service and to see the high levels of staff logging in and using the system on a daily basis. By working collaboratively with HSE East staff, we have successfully introduced NiSRP to the health system."

NiSRP supporting HSE East Staff

Access your NiSRP Self Service and Support Information Hub on www.hse.ie/nisrpservice

Features of the Support Information Hub include

- Video Tutorials
- Common Topics & Solutions
- Frequently Asked Questions
- User Step by Step Guides

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NiSRP HSE East Stats*

18,000 Employees and Pensioners are now being paid through NiSRP

10,700 Employees have logged on to NiSRP Self Service since go-live in May

24,000 travel claims submitted online

3,000 addresses updated online

*All statistics based on July 2019 activity