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| **Job Specification; Sample Content****Clinical Nurse Manager 1, Mental Health (2527)** |
| **The following template provides sample content for the above role.** **Please refer to the latest National Job Specification Template on the HSE Job Specification Repository to create your full and final version.** |
| **Reporting Relationship** | ***For Example:*** CNM2 / CNM3 / Divisional Nurse Manager as relevant to the post / as appropriate. Accountable to the Assistant Director of Nursing and Director of Nursing. |
| **Purpose of the Post**  | ***For Example:*** To be responsible for the management and recovery orientated integrated care for individuals presenting to the Mental Health Services and care and treatment of service users, to ensure that the optimum standard of care is provided within the designated area(s) of responsibility.The primary role of the Clinical Nurse Manager 1 (CNM 1) will be one of clinical and professional leadership and development in the nursing team, including the development of nursing staff by means of in-service training, orientation of new staff and arranging for clinical experience and supervision of student nurses where this is appropriate. |
| **Principal Duties and Responsibilities** | ***For Example:*** *The Clinical Nurse Manager 1 (Mental Health) will:***Professional / Clinical*** Be responsible for the co-ordination, assessment, planning, implementation, and review of care for service users according to service standards.
* Provide safe, comprehensive nursing care to service users according to the Code of Professional Conduct as laid down by the Bord Altranais agus Cnáimhseachais na hÉireann (Nursing Midwifery Board Ireland) and Professional Clinical Guidelines.
* Practice nursing according to:
* Professional Clinical Guidelines
* National and Area Health Service Executive (HSE) guidelines
* Local policies, protocols and guidelines
* Current legislation
* Manage own caseload in accordance with the needs of the post.
* Encourage evidence-based practice, using a care planning approach to nursing care.
* Participate in teams as appropriate, communicating and working in co-operation with other team members.
* Collaborate with service users, family, carers and other staff in treatment / care planning and in the provision of support and advice.
* Communicate verbally and / or in writing results of assessments, treatment / care programmes and recommendations to the team and relevant others in accordance with service policy.
* Plan discharge or transition of the service user between services as appropriate.
* Assist in providing staff leadership and motivation, which is conducive to good staff relations and work performance.
* Ensure that service users and others are treated with dignity and respect.
* Maintain nursing records in accordance with local service and professional standards.
* Contribute to the development and maintenance of nursing standards, protocols and guidelines consistent with the highest standards of patient care.
* Maintain professional standards in relation to confidentiality, ethics and legislation.
* In consultation with CNM2 and other disciplines, implement and assess quality management programmes.
* Participate in clinical audit as required.
* Devise and implement Health Promotion Programmes for service users as relevant to the post.
* Lead and implement change, with particular reference to recommendations of the Commission on Nursing and the Health Service reform programme.
* Operate within the Scope of Practice - seek advice and assistance from their manager with any cases or issues that prove to be beyond the scope of their professional competence in line with principles of best practice and clinical governance.
* Will work in accordance with the principles and values of recovery as described in the National Framework for Recovery for Irish Mental Health Services 2018-2020.

**Health and Safety*** Play a central role in maintaining a safe environment for service users, staff and visitors e.g. by contributing to risk assessment.
* Adequately identifies, assesses, manages and monitors risk within their area of responsibility.
* Assist in observing and ensuring implementation and adherence to established policies and procedures e.g. health and safety, infection control, storage and use of controlled drugs etc.
* Observe, report and take appropriate action on any matter which may be detrimental to service user care or wellbeing / may be inhibiting the efficient provision of care.
* Ensure completion of incident / near miss forms.
* Adhere to department policies in relation to the care and safety of any equipment supplied for the fulfilment of duty.
* Have a working knowledge of the Health Information and Quality Authority (HIQA) Standards as they apply to the role for example, Standards for Healthcare, National Standards for the Prevention and Control of Healthcare Associated Infections, Hygiene Standards etc. and comply with associated HSE protocols for implementing and maintaining these standards as appropriate to the role.
* Support, promote and actively participate in sustainable energy, water and waste initiatives to create a more sustainable, low carbon and efficient health service.

**Education and Training*** Engage in continuing professional development by keeping up to date with nursing literature, recent nursing research and new developments in nursing management, education and practice and to attend staff study days as considered appropriate.
* Provide a high level of professional and clinical leadership.
* Provide supervision and assist in the development of knowledge, skills and attitudes of staff and assigned students.
* Be familiar with the curriculum training programme for student nurses and be aware of the clinical experience required to meet the needs of the programme.
* Participate in the assessment of student nurse proficiency in clinical nursing skills as part of their role as preceptor.
* Engage in the HSE performance achievement process in conjunction with your Line Manager and staff as appropriate.

**Personnel / Administrative*** Exercise authority in the running of the assigned area(s) as deputised by the CNM2.
* Provide the necessary co-ordination and deployment of nursing and support staff in designated area(s) of responsibility, ensuring that skill mix takes account of fluctuating workloads and ensuring maximisation of available resources.
* Assess and monitor trends through collection and analysis of activity and data and keeping CNM2 and Senior Nursing Management informed of changing work patterns, which may require increased resource allocation.
* Collaborate with the CNM2 in preparing, implementing and evaluating budget and service plans for the clinical area.
* Co-operate in managing all resources - including nursing and non-nursing staff within an agreed budget.
* Promote a culture that values diversity and respect in the workplace.
* Assist in maintaining the necessary clinical and administrative records and reporting arrangements / contribute to quality assurance by assisting in data collection.
* Ensure that patient care equipment is maintained to an appropriate standard.
* Ensure compliance with legal requirements, policies and procedures affecting service users, staff and other hospital matters.
* Participate actively in the Nursing Management structure by ‘acting up’ when required.
* Engage in IT developments as they apply to service user and service administration.

**The above Job Specification is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to them from time to time and to contribute to the development of the post while in office.**  |
| **Skills, competencies and/or knowledge** | ***For Example:*** *The candidate must demonstrate:***Professional Knowledge and Experience** *For example:** Demonstrate practitioner competence and professionalism.
* Demonstrate an awareness of current and emerging nursing strategies and policy in relation to the clinical / designated area.
* Demonstrate the ability to relate nursing research to nursing practice.
* Demonstrate an awareness of HR policies and procedures including disciplinary procedures.
* Demonstrate an awareness of relevant legislation and policy e.g., health and safety, infection control etc.
* Demonstrate a commitment to continuing professional development.
* Demonstrate a willingness to develop IT skills relevant to the role.

**Organisation and Management Skills***For example:** Demonstrate the ability to plan and organise effectively.
* Demonstrate the ability to manage deadlines and effectively handle multiple tasks.
* Demonstrate an awareness of resource management and the importance of value for money.
* Demonstrates flexibility and adaptability in their approach to work.

**Building and Maintaining Relationships *(including Team Skills and Leadership Potential)****For example:** Demonstrate the ability to work on own initiative as well as part of a team.
* Adopts a collaborative approach to patient care by co-ordination of care / interventions and interdisciplinary team working.
* Demonstrate strong interpersonal skills including the ability to build and maintain relationships. Fosters good professional work relationships between colleagues.
* Demonstrates the ability to lead on clinical practice.

**Commitment to providing a Quality Service***For example:** Demonstrates a strong commitment to the delivery of quality service.
* Display awareness and appreciation of the service user and the ability to empathise with and treat others with dignity and respect.
* Demonstrates integrity and ethical stance.
* Demonstrate motivation, initiative and an innovative approach to job and service developments, is flexible and open to change.

**Analysis, Problem Solving and Decision-Making Skills***For example:** Demonstrates evidence-based decision-making, using sound analytical and problem-solving ability.
* Shows sound professional judgement in decision-making.
* Takes an overview of complex problems before generating solutions; anticipates implications / consequences of different solutions.
* Uses a range of information sources and knows how to access relevant information to address issues.
* Demonstrate resilience and composure in dealing with situations.

**Communication Skills***For example:** Demonstrate strong communication skills - presents written information in a concise, accurate and structured manner.
* Demonstrates the ability to influence others effectively.
* Anticipates and recognises the emotional reactions of others when delivering sensitive messages.
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