

NiSRP goes live in the East

THE National integrated Staff Records and Pay Programme (NiSRP) which will modernise HR and Payroll Systems across the HSE is now at live implementation stage for all staff in the East. SAP Payroll/HR integration and the rollout of the Employee / Manager Self Service App means the previous reliance on paper has been replaced with a new system, improving processes to record HR and streamline how we are paid.

Jennifer Madden of the NiSRP Service Delivery Team has seen the benefits of the system first hand noting: "I have experienced how useful the system is when for example I've had to answer a Media Query, Parliamentary Question or a Freedom of Information Request.

"This is when staff will realise how great this system is.

"There is instant access to this information with SAP. There are so many reports that can be run and exported into Excel to manage. The bottom line is that the good entry data practices the SAP system requires, results in accurate reporting."

In May 2019 the NiSRP Programme also introduced Employee Self Service (ESS) and Manager Self-Service (MSS). This is available to download as an app on staff members phone/tablet or via a website on your desktop/laptop.

The implementation of ESS/MSS is an important opportunity to deliver world-class business services across our health system and to give control of the information to the employee and manager.

This will eliminate a lot of paper work making relevant information accessible

and readily available to all employees. It is a free and easy-to-use app available whenever you need it.

Since implementation, staff in the East are able to use ESS or a range of functions such as request leave, submit travel and expenses along with viewing payslips. It is important to note that a work device is not needed to use the ESS app.

As long as staff members have a device (e.g. any smartphone, desktop, laptop, tablet) and access to the internet they can use it.

Managers in the East are now able to use MSS to review and approve staff leave applications and travel and subsistence claims. They also have access to a team calendar which shows all leave booked in one place making planning easier. Managers will need to use a HSE work device to access the MSS app.

In acknowledgement of 'Go Live', Miriam Keegan, Programme Director, NiSRP stated, "I would like to thank all the staff involved in the successful completion of the East implementation.

"In the CHOs and Hospitals, Corporate Staff, Local Project Leads, Time Returning Officers and Line Managers have played a huge part in ensuring we have the information needed for a successful 'Go-Live' of the system."

Kevin McConville, Head of HBS HR/Payroll Systems and Analytics (HPSA) welcomed the implementation of the system in the East saying, "My team have worked closely with the NiSRP team on the technical implementation, support and training on the system.

"The programme is ground-breaking on many fronts not least the implementation



of a national integrated HR and Payroll system but also streamlining business processes and introducing self-service into many of the cumbersome and time consuming administrative tasks employees are faced with presently.

"A programme of this scale relies heavily on collaborative working across many different skillsets and the NiSRP programme is a very tangible example of this."

The NiSRP team will continue to work closely with stakeholders in the East, providing support, before moving to the next region of implementation in the South East.

Further NiSRP information is available on www.hse.ie/nisrpselfservice

There are regular NiSRP updates on twitter so please follow us @HBS_NiSRP.

For any general questions or feedback please email hbs.nisrp@hse.ie



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