

HR AND PAYROLL SYSTEM

GOING LIVE

National Integrated Staff Records & Pay Programme (NiSRP) goes live in HSE South East

SAP HR and Payroll is a fully integrated system with HR information driving pay, providing a comprehensive view of staff information and stabilising payroll for HSE staff for years to come. My HSE Self Service – NiSRP (previously known as NiSRP Self Service) is an online tool that allows employees view payslips, update their information and perform tasks such as submitting travel claims. The implementation of these systems is an important opportunity to deliver world-class business services across our health system. The NiSRP Programme Team continually reviews and analyses queries received by the NiSRP Helpdesk. This process assists in the creation of new developments and new enhancing features on the system, which will ultimately lead to improved efficiencies for employees and managers. For example, the most recent enhancement to the system was the introduction of online help functionality delivering real time information and assistance on how to use different aspects of the system. NiSRP Programme Director, Miriam Keegan, said, “I would like to acknowledge the excellent work done by my team, in particularly difficult circumstances. I would also like to thank our Health Business Service colleagues, HSE managers, south east frontline staff and staff representative groups. Together we have completed a successful NiSRP implementation, in spite of



significant constraints in a COVID-19 working environment. I am confident that the system will bring many benefits to staff and the HSE as a whole and am looking forward to our next implementation in HSE South.” As the pandemic hit, NiSRP had to rapidly adapt to a new and uncertain landscape in terms of the scheduled June 2020 go-live in HSE

South East. Paul Reid, CEO HSE noted, “The implementation of NiSRP in HSE South East is an extraordinary achievement in very difficult times. I think there’s a case study in this. In years to come anyone implementing change could read this to see how to keep the show on the road and get the project over the line.”

NiSRP Support available

- Support for My HSE Self Service is available on www.hse.ie/nisrpservice, you will find a wealth of information here including videos, tutorials and step-by-step guides. Our colleagues SAP CoE also have a library of training materials if you require support with SAP HR and Payroll at <http://hpsa.healthirl.net/moodle/>
- All employees can access online interactive training on how to use **My HSE Self Service** on HSeLanD.
- This eLearning course contains three modules for: 1) Employees 2) Managers and Approvers 3) Staff who travel for work purposes.
- The NiSRP Self Service Helpdesk continues to provide support for all staff in HSE East and South East. Call **0818 300 296** to speak to one of our helpdesk staff, or you can email hbs.nisrp@hse.ie.