

Quick Glance Support and Communication Links



HR & Payroll Self Service Support

About Us	https://www.hse.ie/eng/about/who/hr/nisrp/about-us/
NiSRP Glossary	https://www.hse.ie/eng/about/who/hr/nisrp/about-us/nisrp-glossary-of-terms.pdf
Learn More about NiSRP Main HSE page.	https://www.hse.ie/eng/about/who/hr/nisrp/support-information/
An introduction to HR and Payroll Self Service (video)	https://www.youtube.com/watch?v=NIgn8fFfnfI
What is NiSRP? (video)	https://www.youtube.com/watch?v=MPP6_DzFEXU
General NiSRP FAQ's	https://www.hse.ie/eng/about/who/hr/nisrp/frequently-asked-questions/
Get Started on HR & Payroll Self Service	https://healthservice.hse.ie/staff/my-hse-self-service-support/get-started-on-my-hse-self-service/
HR & Payroll Self Service Login Screen	https://myhseselfservice.hse.ie/
Travel Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/travel-expenses/
Leave Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/leave-requests/
My Payslips – Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/view-your-payslips/
Address & Bank Details – Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/address-and-bank-details/
Run reports on leave expenses – Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/leave-expenses-and-other-reports/
Reviewing and approving leave and travel – Support (FAQs, Videos and Tutorial Documents)	https://healthservice.hse.ie/staff/my-hse-self-service-support/reviewing-and-approving-leave-and-travel/
Technical Queries	https://healthservice.hse.ie/staff/my-hse-self-service-support/technical-queries/
Recorded Webinars	<p>Employee apps webinar: https://www.youtube.com/watch?v=Fhd6n3GENhc</p> <p>Managers apps webinar: https://www.youtube.com/watch?v=E8jBkZM7Jg0</p>

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How to save HR Payroll Self Service icon to Apple iPhone (video)	https://www.youtube.com/watch?v=kxn1N9HGBk8
How to save HR Payroll Self Service icon to Samsung smartphone (video)	https://www.youtube.com/watch?v=jWK-eXM2b3o
Time Return Support	
NiSRP Time Return Support site	https://www.hse.ie/eng/about/who/hr/nisrp/sap-training-train-and-retain/
TRO's – Time and Attendance FAQ's	https://www.hse.ie/eng/about/who/hr/nisrp/sap-training-train-and-retain/time-returning-officers-faqs-may2022.pdf
Line Managers 5/7 Time Return Related FAQ's	https://www.hse.ie/eng/about/who/hr/nisrp/sap-training-train-and-retain/line-managers-lm-5-7-time-faqs.pdf
Line Managers 5/5 Time Return Related FAQ's	https://www.hse.ie/eng/about/who/hr/nisrp/sap-training-train-and-retain/line-managers-lm-5-5-faqs.pdf
TRO's Daily Tips	https://www.hse.ie/eng/about/who/hr/nisrp/sap-training-train-and-retain/tro-daily-tips.pdf
TRO Error Guidelines	https://www.hse.ie/eng/about/who/hr/nisrp/support-information/time-returning-officer-error-guidelines.pdf
The Role of the Line Manager in the Time Returning Process (video)	https://www.youtube.com/watch?v=7Z-xWwthWcY
Resources & Publications	
Main site links for Publications and Resources	https://www.hse.ie/eng/about/who/hr/nisrp/publications-and-resources/
News and Updates	https://www.hse.ie/eng/about/who/hr/nisrp/nisrp-news/
HR & Payroll Self Service General Awareness Poster	https://www.hse.ie/eng/about/who/hr/nisrp/publications-and-resources/hr-payroll-self-service-awareness-poster.pdf
HR & Payroll Self Service Employee Flyer	https://www.hse.ie/eng/about/who/hr/nisrp/publications-and-resources/hr-payroll-self-service-employees-flyer.pdf
HR & Payroll Self Service Manager Flyer	https://www.hse.ie/eng/about/who/hr/nisrp/publications-and-resources/hr-payroll-self-service-managers-flyer.pdf
NiSRP contact information	https://www.hse.ie/eng/about/who/hr/nisrp/contact-us/