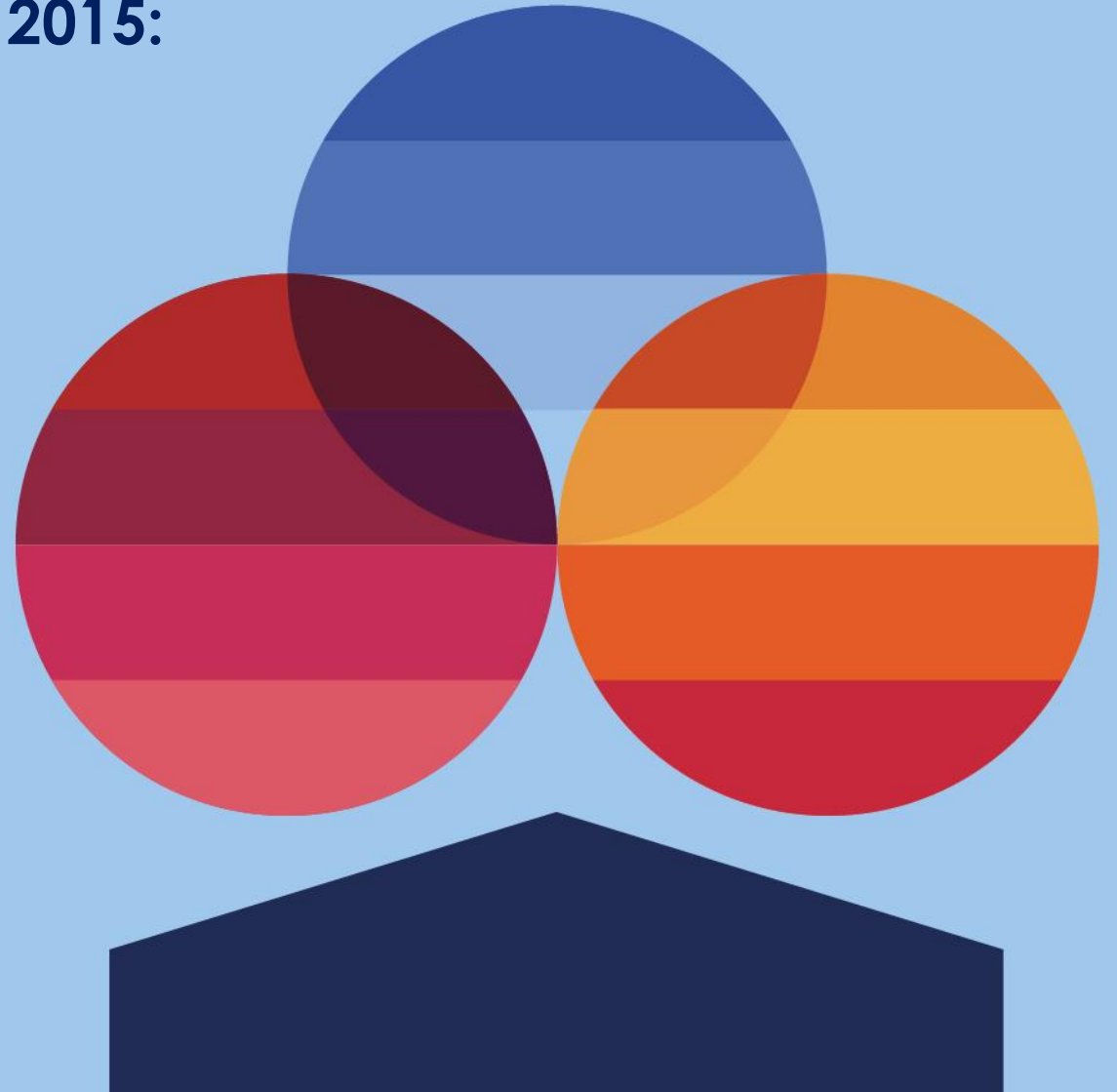


Assisted Decision-Making (Capacity) Act 2015:

Decision Support Service: update since commencement

HSE Webinar
14.06.23

Áine Flynn
Director of the Decision Support Service



Decision Support Service (DSS)

Functions include:

Promote public awareness and confidence

Provide information to relevant persons about their options for exercising capacity

Provide information to decision supporters about the performance of their functions

Supervise the performance of decision support arrangements

Provide information and guidance to organisations in relation to interaction with decision supporters

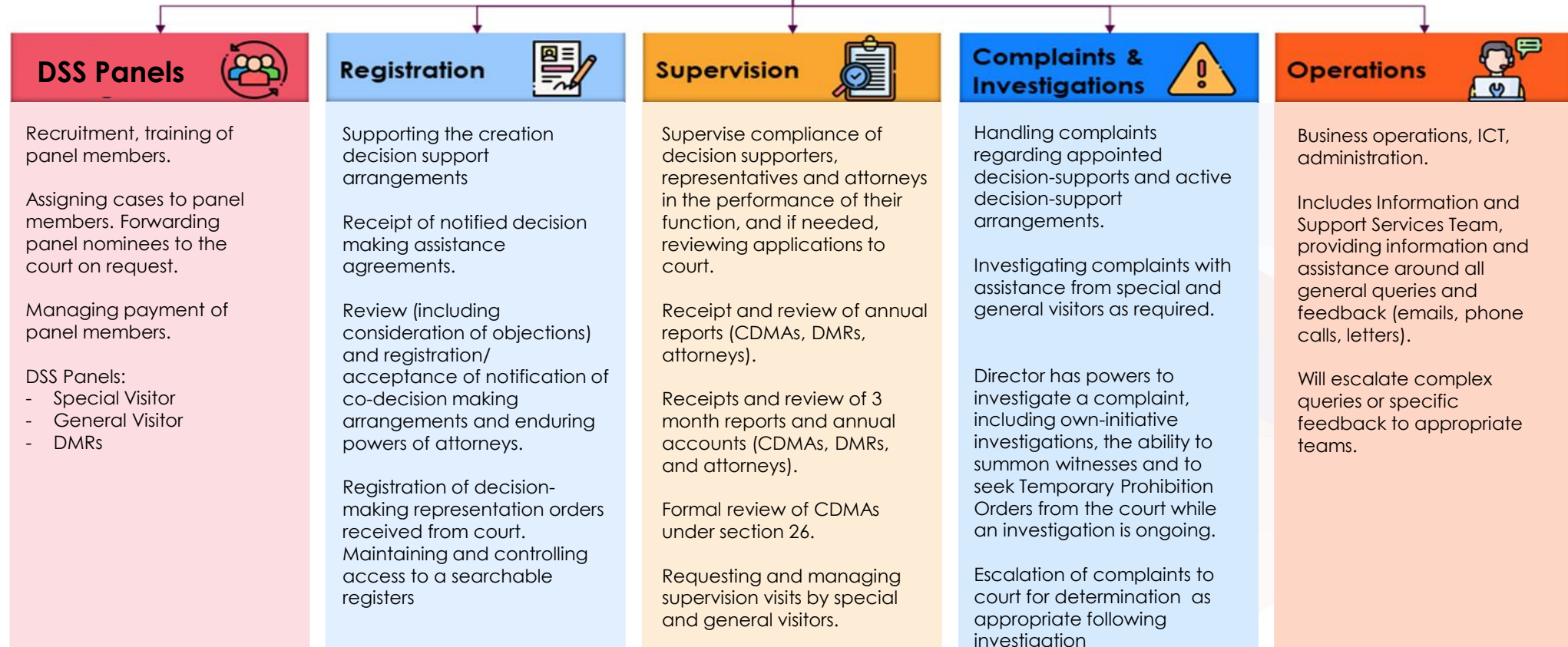
Maintain searchable registers of decision support arrangements

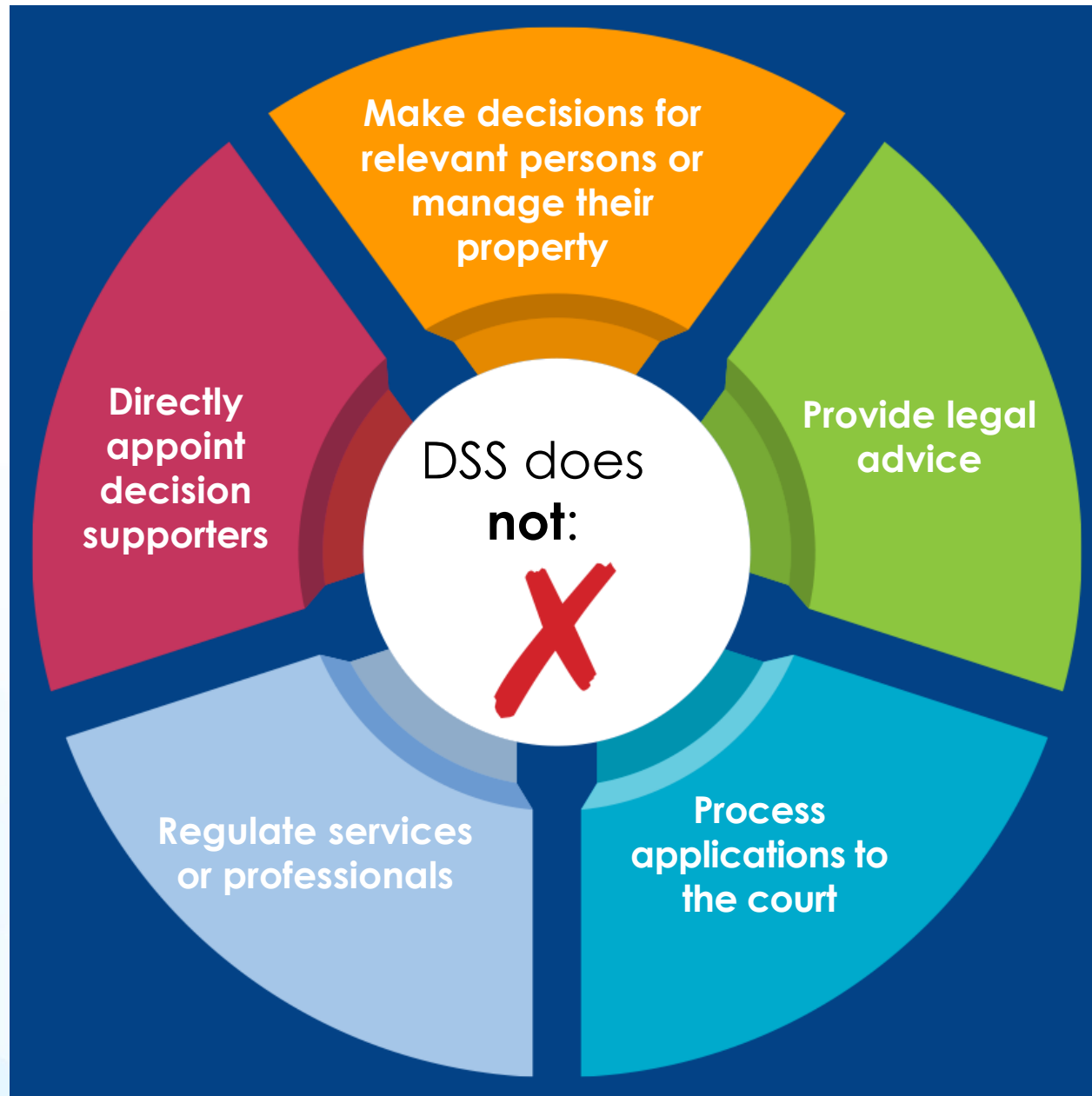
Publish codes of practice to provide guidance

Investigate complaints about decision support arrangements

Report and make recommendations on the operation of the Act to Ministers

DSS Director



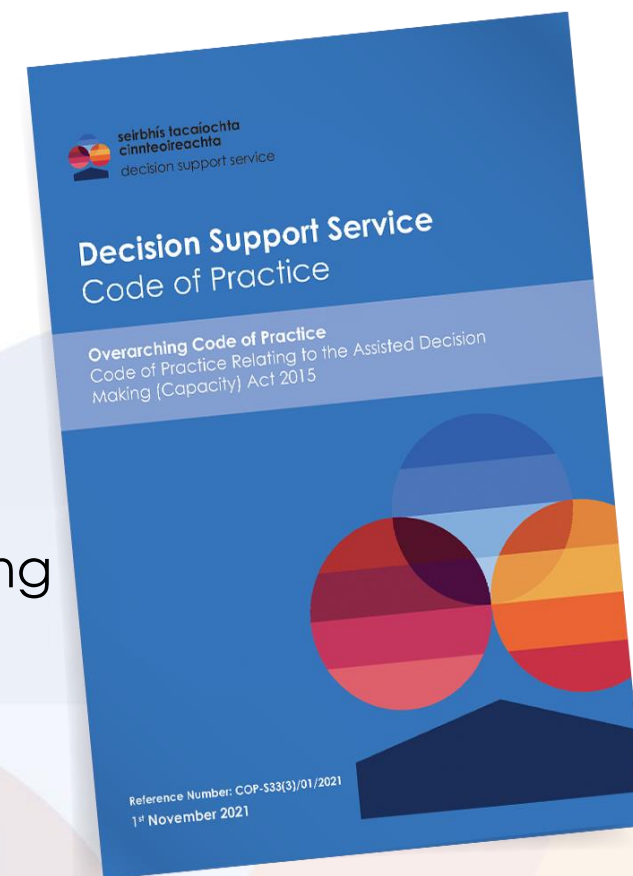


Codes of Practice

13 codes of practice published with approval of Ministers prior to commencement

Including:

- general guidance code on supporting decision-making and assessing capacity
- guidance for healthcare professionals
- guidance in relation to advance healthcare directives
- codes have been published with Ministerial approval
- available on DSS website with other guidance material and links to vignettes



Calls, queries and accounts created (up to 8.06.23)

- Total inbound calls handled: 1928
- Total emails handled: 1369
- Total emails handled by Information Services: 1145
- Accounts created: 1109
- Accounts fully verified: 452
- Total contacts verified by MyGovID: 436
- Total accounts manually verified: 18



Contact age distribution

18-29 – 4%
30-44 – 24%
45-59 – 29%
60-74 – 24%
75+ - 19%

Applications to DSS Registrations (up to 8.06.23)

- Calls to DSS Registrations handled since launch: 1,065 (approx.)

- **No. of applications initiated in the DSS Portal:**

•enduring power of attorney:	419
•co-decision-making agreement:	30
• <u>decision-making assistance agreement:</u>	<u>40</u>
• Total:	486

- **No. of actively progressing applications:**

•enduring power of attorney:	154
•co-decision-making agreement:	13
• <u>decision-making assistance agreement:</u>	<u>10</u>
• Total:	177

Allowing for statutory timelines/ objections etc. no arrangements have been formally registered yet

Advance healthcare directives



- Minister for Health has approved a template advance healthcare directive to provide guidance.
 - will be published on DSS website
- Minister for Health *may* make regulations to provide for a register of advance healthcare directive
 - regulations have not been made yet
 - an advance healthcare directive does not require registration to be valid

DSS Communications and Information

- Information and guidance materials on DSS website:
 - Recorded presentations
 - How-to guides
 - Explainer videos
 - Step by step guides to using DSS ICT system
 - Frequently asked questions
 - Easy read introduction to the 2015 Act and role of the DSS
- Public information campaign across all media platforms commenced mid-May
- DSS information services team answering calls and emails
- Diverse stakeholder engagement is continuous
- Collaboration with HSE on training, register access and engagement with HSE ADM Leads



Thank You



seirbhís tacaíochta
cinnteoireachta

decision support service

www.decisionsupportservice.ie/

Email: queries@decisionsupportservice.ie

Telephone: 01 2119750

This presentation is intended as an overview of certain parts of the Assisted Decision-Making (Capacity) Act 2015 and related matters and should not be relied on as legal advice or opinion