



An Stiúrtóireacht um Ardchaighdeáin
agus Sábháilteacht Othar
Oifig an Phríomhoifigigh Clínicíúil


National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer



Deteriorating
Patient
Improvement
Programme

The Inaugural Deteriorating Patient Improvement Programme (DPIP) Conference

#DPIPCONFERENCE2022

Morning Session : 10:00 – 11:20	
	<p>Chair : Dr Geraldine Shaw</p> <p>RGN, PhD, MA, BA, is Nursing and Midwifery Service Director of the Office of Nursing & Midwifery Services Director (ONMSD) & Assistant National Director, Clinical Programme Implementation & Professional Development, Office of the Chief Clinical Officer, Health Service Executive (HSE). She strategically leads and manages the ONMSD to ensure the provision of professional nursing and midwifery guidance and expertise at a corporate and service level to develop the capacity and capability of nursing and midwifery professions to maximise their contribution to safe patient centred care.</p> <p>An experienced leader and innovator in challenging and busy environments incorporating acute hospital operational and strategic at Directorate / Hospital / Group / Executive Board / and Corporate level. Analysing and planning for the improvement of patient services is her passion with a track record of delivering innovations.</p>
	<p>Ms Avilene Casey</p> <p>RSCN, RGN, MSc, RCSI Fellow (Faculty of Nursing & Midwifery) is the national lead for the Irish National Deteriorating Patient (Recognition and Response) Improvement Programme (DPIP) encompassing all Early Warning Systems in Acute Hospital Settings. Her specialist background is Emergency Medicine Nursing and she was Director of Nursing and Midwifery in St Luke's General Hospital, Kilkenny before her appointment as the first Director of Nursing for the National Acute Medicine Programme. While in this role she led out on the development of the Department of Health National Clinical Guideline; No 1 National Early Warning System (NEWS) in 2013.</p> <p>Avilene holds a MSc in Leadership and Change Management (RCSI) and a Diploma in Coaching and is a fellow of the NHS Scotland Patient Safety Programme (SPSP), fellow of the RCSI faculty of Nursing & Midwifery and former Associate Professor of the School of Nursing & Midwifery, UCD.</p>

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Dr Orla Healy

MD, MPH FRCP FFPHM (I) is the newly appointed National Clinical Director of Quality and Patient Safety in the HSE. A graduate of UCC in 1994, Orla worked in hospital medicine for five years before embarking in a career in Public Health Medicine. She was based in the Department of Public Health (DPH), HSE South (Cork and Kerry) from 2005 – 2017 during which time she subspecialised in Health Service Improvement. In May 2016, she moved to a work in the South/South West Hospital Group. During her five years with the SSWHG, she occupied a range of senior management roles including Director of Quality, Governance and Patient Safety, Director of Strategy, Planning and Population Health and Chief Operations Officer. In 2018, she was made Adjunct Clinical Professor in the School of Public Health UCC. Since taking up post as National Clinical Director of Quality and Patient Safety in the HSE in April 2021, Orla has reconfigured the Corporate Quality and Patient Safety Directorate to ensure implementation of the Patient safety Strategy.



Dr Dorothy Breen is a Specialist in Intensive Care Medicine and Senior Lecturer at the Graduate School of Healthcare Management at The Royal College of Surgeons in Ireland.

She is currently leading a HRB grant investigating the impact on patient outcomes of simulation training to proficiency for Safety Huddles. She has previously worked as the Director of Education at the ASSERT simulation centre at University College Cork and as a specialist in Intensive Care Medicine at Royal Prince Alfred Hospital, Sydney. She has been the PI in Cork and Sydney for several multi-centre clinical trials. Her interests include simulation, clinical communication, sepsis, acute deterioration as well other aspects of Quality and Safety in healthcare. She co-chaired the Guideline Development Group for the National Clinical Guideline on Communication in Acute and Children’s Hospital Services in Ireland.



Sue Markey is the Deteriorating Patient Lead for the RCSI Group since the end of August 2021. She worked for the previous 8 years in Nursing Practice Development in St Vincent's University Hospital as the facilitator for INEWS, IMEWS and Sepsis and has been a passionate advocate for Deteriorating Patients since. Sue has had a varied career since qualifying as a nurse in St Vincent's Hospital. Having trained and worked as a Theatre nurse for many years, she achieved qualifications in both Public relations and Management. Sue moved into sales and returned to the acute hospital sector to work on the Vincent’s hospital project for the new build and moving then to the Quality department where she worked on many patient safety projects for several years. She moved to Practice development in 2013 to assist with the implementation of the National Early Warning Score as a key patient safety project and so began her interest in the deteriorating patient.

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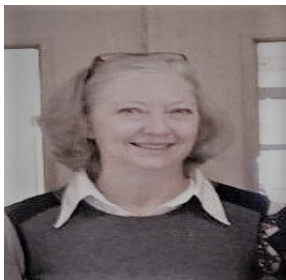
Liz Casey

PG Dip (NUIG), RGN. Is a Registered General Nurse since 1992 with extensive clinical experience in Adult and Paediatric Intensive Care nursing in the UK & Ireland and Paediatric Intensive Care Retrieval. Sue is currently the Resuscitation & EWS Training Officer, Nurse Sepsis Lead in Mayo University Hospital since 2016 and is responsible for the operational management of the Resuscitation Department, EWS, PEWS & Sepsis training. Sue is committed to continuing professional development and is currently enrolled on the Postgraduate Diploma in Healthcare Simulation and Patient Safety in NUIG



Yvonne Young

Bsc Nursing, PGDip Orthopaedics, Dip Social Studies
Is currently a Group ADON in the UL Hospitals Group, Group Sepsis Lead, Group INEWS Implementation lead and a Member of Magnet4Europe Working group. She is a member of the National Sepsis Team and has recently been appointed as a member of the Global Sepsis Alliance (GSA) advance leadership Nursing Platform and the GSA Quality Improvement (QI) Committee. She is a member of the Learning for Lives Ghana team where she had the opportunity to deliver education and training to frontline and community healthcare workers. Yvonne is passionate about patient and staff safety and is currently undertaking a Msc in Human Factors patient safety in the RCSI.
She will shortly be changing roles and joining the National Deteriorating Patient Improvement Programme (DPIP) as project lead.



Christine Sheehan

has been the Advanced Nurse Practitioner for critical care and outreach service in Saolta HG since 2015.
Previously she was clinical facilitator and Practice development nurse for Critical care services in UHG for 15 years and has worked internationally in Critical Care prior to settling in Galway gaining a wealth of experience in multiple critical care environments. Christine has a keen interest in the deteriorating patient and post critical care rehabilitation.



Mary Bedding

trained in King's College Hospital in London and specialised in Critical Care nursing, working in ICUs in King's College Hospital and Cavan General Hospital. In 1998 Mary was one of the early appointees to a Haemovigilance role and went on to develop, lead out and manage a Haemovigilance system between two hospital sites, improving the quality and safety of transfusion practice. In 2015 she was appointed to the role of HG Sepsis ADON for RCSI Hospitals and was a member of the National Sepsis Team. Mary recently commenced in a new post as a Project Lead with National Deteriorating Patient Improvement Programme (DPIP).

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Mid Morning Session : 11:50 – 13:15



Dr. Mike O' Connor is a Consultant Geriatrician working at the Cork University Hospital and St Finbarr's Hospital since 2001. He graduated of UCC from UCC in 1991 and completed his higher medical training in Geriatric Medicine and General Medicine in Ireland and London. His was Clinical Director for Medicine at CUH from 2013 to 2019. He is interests include Quality Improvement, Health Services reform, value based healthcare, Patient Safety and Medical Education. In September 2021, Dr O' Connor took up the post of National Clinical Advisor and group Lead for Acute Operations. This role involves providing clinical advice and guidance to all aspects of acute hospital care including serious incident management, Quality and Safety and Process Improvement. He leads on 16 clinical programmes whose remit is to design models of care and patient pathways that are evidence-based, quality assured, feasible and pragmatic and to support their implementation within an effective governance arrangement.

Natasha Reilly completed her Nursing training in EdgeHill University in Liverpool in 2014, upon graduation she undertook her first role on a Hyper Acute stroke unit. Returning to Ireland she worked in various roles in the South West Acute Hospital in Enniskillen in Co Fermanagh from 2015 – 2017. She was appointed to the Medical 2 unit in Cavan General Hospital in 2017 and was promoted to CNM 1 in 2021. She has recently been appointed clinical facilitator and CNM2 for overseas nurses.



Gerard Duignan is Clinical Engineer at Cavan Monaghan Hospital and Clinical Engineering Representative on the Automated Vital Signs Project Group. Gerard was responsible for rolling out both the initial Pilot on Medical 2 and also the subsequent hospital wide roll out when the Hospital was nominated as the VSA National Demonstrator Site. He was the link between the project steering and implementation committees, project sponsor (the National Medical Devices Office) and the hardware and software vendors (MDI and Syncrophi).



Dr Gregor McNeill MBChB FRCP DICM FFICM is the National Clinical Lead for Scottish Patient Safety Programme (SPSP) Acute Adult within Healthcare Improvement Scotland and a Consultant in Intensive Care Medicine within NHS Lothian. Gregor has been a consultant in Intensive Care Medicine since 2012, initially at Queens Medical Centre in Nottingham and since 2015 at the Royal Infirmary of Edinburgh (RIE). Dr McNeill was Clinical Lead for Critical Care in RIE during the first COVID-19 pandemic wave. He has a passion for quality improvement (QI) and is a Scottish Quality and Safety Fellow. His main QI interest is improving the care of deteriorating patients prior to critical care admission. In 2021 Gregor became the National Clinical Lead for SPSP Acute Adult within HIS.

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Derek Cribbin has over 20 years Critical Care nursing experience and was formerly an ACLS Instructor. His Current role is that of National Nurse Lead for the National Clinical Programme for Critical Care within the Clinical Design and Innovation team in the HSE. He is also a committee member and former Chair of the Irish Association of Critical Care Nurses. Derek was a member of the Guideline Development Group for INEWS 2 and recognised the impact that the development of an ANP Led Critical Care Outreach Service could have, and was having, on patient outcomes relating to their deterioration in hospital, the response arm of INEWS 2. He chaired the working group that wrote the model descriptor for this ANP service and has successfully secured funding for 47 ANP posts over the last 3 years, aligned with the recommendations in INEWS 2. This has enabled 14 sites across Ireland to commence this service. Derek is a fellow & Clinical Associate of the RCSI Faculty of Nursing & Midwifery, an Adjunct Lecturer with the Graduate School of Healthcare Management in the RCSI and holds a PG Dip in Critical Care and a Masters in Healthcare Management.

Afternoon Session : 14:10 – 16:00



Maria Lordan Dunphy has worked in the Health Services for the last 40 years; Maria trained as a Registered General Nurse and worked in a large number of clinical areas during her 15 years in Nursing. She holds a Masters in Social Science from the University of Ulster, a Diploma in Leadership in Quality and Safety from the Royal College of Physicians Ireland and is also qualified as an Executive Coach. Maria has worked in the following senior management roles in the HSE: Health Promotion Lead at hospital, regional and national level Assistant National Director Performance and Financial Management, Integrated Services HSE Assistant National Director QPS and Quality Improvement Currently working as Assistant National Director Quality & Patient Safety- Lead Patient Safety Strategy, Quality Improvement and National Centre for Clinical Audit.



Chris Hancock, Clinical Advisor: Welsh Government, is a patient safety and quality improvement lead with a background in nursing who has had the privilege of working Welsh health and social care for almost three decades. I was an original member of the NHS Wales 1000 Lives Patient Safety Campaign core team in 2008 and from 2010 – 2020 I managed the award winning Rapid Response to Acute Illness (RRAILS) Acute Deterioration programme. This initiative enabled clinical teams throughout Wales to improve the identification and treatment of the causes of acute deterioration with particular emphasis on the operation of rapid response as a system. As an important step in this project, I managed the implementation of the National Early Warning Score (NEWS) as the standard in all acute Welsh hospitals by 2013, one of the first large healthcare systems in which this was achieved. I have sat on the Expert Advisory Groups for the NCEPOD 'Just Say Sepsis' Study, the NPSA 'Matching Michigan' Study and the European Union IMPLEMENT Programme. I am a Fellow of the Scottish Patient Safety Programme and sit on the National Outreach Forum (NOrF) Executive Board. Since 2020 I have been working in Welsh Government on the national response to COVID-19 and the post-pandemic recovery of health and social care.

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Dr Nigel Salter, MB BCh BAO FRCP FRCM is a Consultant in Emergency Medicine in St Vincent's University Hospital, Dublin and is a Clinical Assistant Professor with UCD. He qualified from Trinity College in 2003, and went on to complete higher specialist training in Emergency Medicine in 2012. He has dual fellowships accredited with the Royal College of Emergency Medicine, and the Royal College of Physicians. For over fifteen years, he has taught as an instructor and a Medical Director for Advanced Cardiac Life Support training in Ireland. In 2018, he was appointed to the ACLS Council of the Irish Heart Foundation, and currently serves as its vice chair. He served as the vice chair of a collaborative Deteriorating Patient Feasibility study which was commissioned by DPIP through NOCA (National Office for Clinical Audit), from which the establishment of a national cardiac arrest audit as a key metric for in-hospital patient deterioration was one of three key recommendations.



Conor White has a background in Acute Medicine and General Practice, and recently completed Higher Specialist Training in Palliative Medicine. He has over 15 years clinical experience across healthcare environments in Ireland and the UK. He currently leads the development of a quality improvement initiative using the Resuscitation Council UK's ReSPECT process at St Vincent's University Hospital, Dublin, and is pursuing a research MD in Advance Care Planning. He is motivated by the potential for collaboration and policy development to meaningfully improve patient-centred outcomes and staff experience.



Dr Catherine Wall is a consultant nephrologist at Tallaght University Hospital (TUH). She previously held the post of Lead Clinical Director before moving to her current post as Director of Quality, Safety and Risk Management in 2019. She is a member of the Executive Management Team thereby ensuring that QPS issues are addressed at a senior management level. She chairs key committees with the focus to improve safety and quality of care including the Clinical Handover Committee, Mortality Committee, Sepsis Committee, Safer Mobility Committee and the Serious Incident Management Team. With her team, she coordinates an extensive program of Zero Harm initiatives including Medication Safety initiatives, Sepsis Week, and a key current project is the roll out of a hospital wide VTE guideline with eLearning program. She is the executive sponsor for the recent successful Electronic Vital Signs (EVS) pilot at TUH and joined the National Electronic EWS Group in March 2022. Recently she has taken the lead on implementation of the Assisted Decision Making (Capacity) Act 2015 at TUH.

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Dr Colm Henry, MB BCh BAO was appointed as Chief Clinical Officer of the HSE in April 2018. He previously served as the National Clinical Advisor and Group Lead for Acute Hospitals from 2014 – 2018, National Lead for the Clinical Director Programme from 2012 to 2014 and Clinical Director of the Mercy University Hospital Cork from 2009 to 2012. Following medical qualification, he underwent training initially in Ireland and completed higher specialty training in Scotland. He returned to Ireland following his appointment to the Mercy University Hospital as Consultant Geriatrician in 2002. As the HSE's first Chief Clinical Officer, he is responsible for aligning clinical expertise and leadership across the healthcare system from service and policy design to planning and implementation. A core function of the post is the design and implementation of clinical models of care to respond to and meet the challenges of healthcare in the 21st century. His office also is responsible for setting quality and patient safety standards across the health system and ensuring these are met. He is accountable for a number of key national services such as the National Cancer Control Programme and National Screening Service as well as Public Health reform. Dr Henry has lead the clinical response within the HSE to the COVID-19 Pandemic since the first case emerged in February 2019 provided clinical leadership to the HSE Vaccine programme and its rollout to the Irish population.



Patricia Hughes

RGN (Hons), RM, MSc, Adj. Associate Professor (TCD) is currently employed as a Regional Manager (Acting) with HIQA. My background is nursing and midwifery. She have extensive clinical, middle management and executive management experience from the UK, NZ and Ireland including a secondment to work in the Dept of Health (UK) on the establishment of the first UK Confidential Enquiry into Stillbirths & Deaths in Infancy (CESDI). Her experience includes the development and rollout of a range of evidence-based and person centred midwifery and nursing initiatives. She was a member of the Project Board for the first national electronic maternity record, MN-CMS.

Winner: Achievement Category: For Outstanding Contribution to Maternity & Midwifery Services.

All Ireland 2020. Maternity & Midwifery Forum

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