





Pressure Ulcers to Zero Collaborative





Introduction

Learning Session Three



PUTZ Phase 3



March **April** June Sept Nov Jan 2017 2017 2017 2017 2017 2018 Pre-Learning Learning Spread Learning Celebration meeting work Session 1 Session 2 Session 3 event Coaching course Coaching for Co-ordinators course for site and local QI **TVNs** Mentor

Action

Period 2

Action

Period 1

Action

Period 3

Overview LS 3

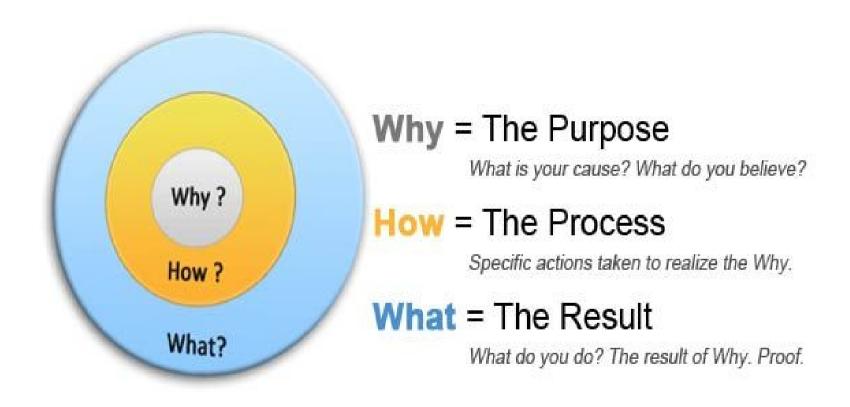


- Building reliability into pressure ulcer prevention processes
- Sustain improvement and prepare for spread

Time	Торіс			
08:45	REGISTRATION & team set up			
09:15	OPENING ADDRESS			
09.30	Introduction			
09:45	PDSA/Reliability			
11:00	COFFEE			
11:15	Measurement for Improvement			
11:35	Sustainability planning			
12:00	Pressure Ulcer Prevention			
13:00	LUNCH			
13:40	Patient engagement			
14:00	Story Boards and Market Place			
14:45	COFFEE			
15:00	Action Plan & Evaluations			
15:15	Specialist Clinics			
	Staff engagement			
	Measurement for improvement			
	> Improvement methods			
	Pressure ulcer prevention in clinical practice			
16:00				
16:30	Close			

The Golden Circle





Simon Sinek Available at :

https://www.ted.com/talks/simon_sinek_how_great_leaders_inspire_action

The "What"



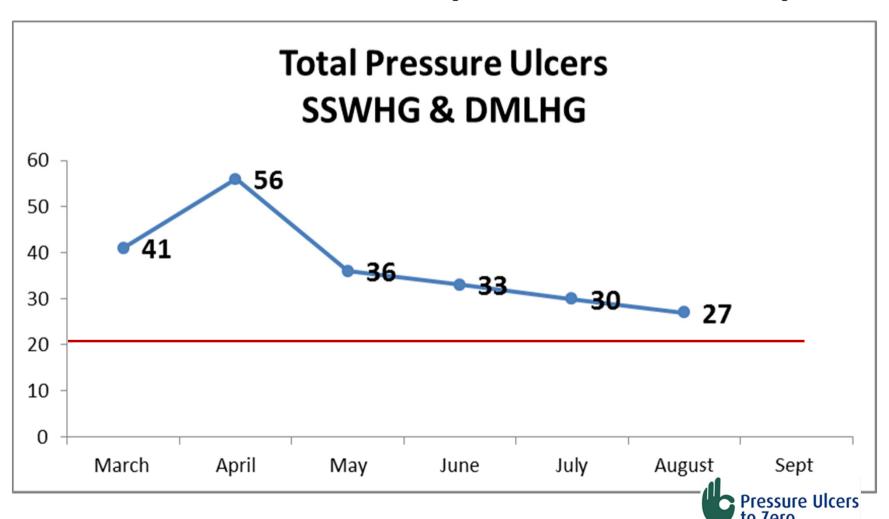
COLLABORATIVE AIM STATEMENT

"Reduce the number of hospital (ward) acquired pressure ulcers by 50% across participating teams in SSWHG and DMLHG within a six month timeframe and sustained by 28th February 2018"

Newly Acquired

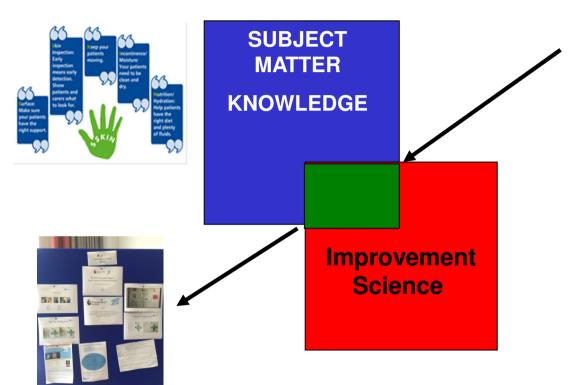


Pressure Ulcers (34% reduction)



The "How"

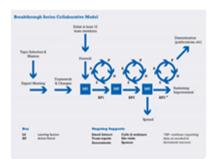


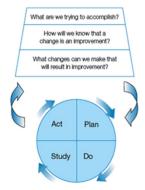




Learn to combine
Subject Matter
Knowledge and
Improvement
Science in creative
ways to develop
effective changes
for improvement









Our "Why"













OUR PURPOSE & PASSION WE SHARE THE VALUE THAT

- > patients should not suffer pain
- > as a society and as healthcare providers we have a moral responsibility to prevent pressure ulcers
- ➤ as healthcare workers we must **protect** each other through safe effective processes

Six questions - checklist



- ➤ Does everyone on the ward and in the hospital know what we are trying to achieve?
- Are we prioritising the improvements likely to prevent pressure ulcers and stopping those that have little impact?
- ➤ Is everyone clear about the means of securing improvement towards the prevention of ward acquired pressure ulcers?
- > Are we able to measure and report progress on our aim?
- ➤ Do we know how and where to deploy resources when improvement is slower than required?
- ➤ Do we have a way of testing and innovating and then spreading new learning?

SUSTAIN & SPREAD

Share vision
Build belief system
Set clear aims & objectives
Invite others into your ward
Delegate, celebrate, believe
Engage entire community



Culture of learning EMB agenda Infrastructure to resource QI

Visible Safety cross
Run charts
Outcome & Process
Measures



Model for Improvement & PDSA
Reliable processes
Sustain & Spread

Patients as partners
Purposeful conversations
Informed decision making
Participation, Education
and training

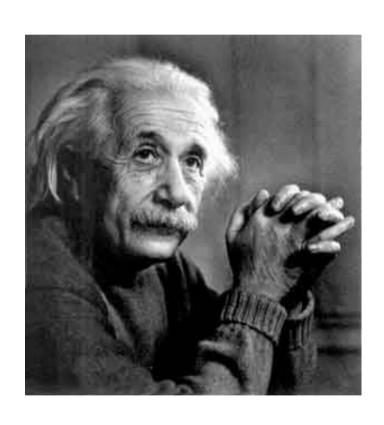
Buddy
Listen & Share
Transparent inclusive
communication
Reward champions
Documentation
Education & training



Knowledge and Skill development

Has participating on the PUTZ collaborative influenced your thinking that....

...need to act in a different way to get different results



"Insanity: doing the same thing over and over again and expecting different results."

- Albert Einstein

...successful change can be led, designed and implemented by the front line



"Coming together is a beginning
Keeping together is progress
Working together is success"

-Henry Ford

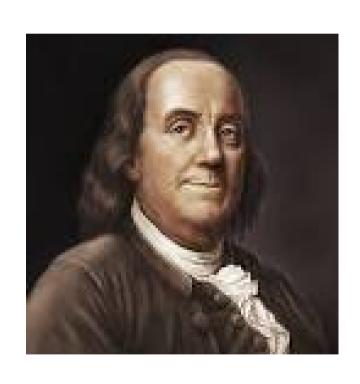
...that measurement is a key motivator – gives data ownership



"In God we trust, all others bring data"

-W. Edwards Deming

...develop innovative ways of sharing changes with patients and families



"Tell me and I forget,
Teach me and I remember,
Involve me and I learn"

-Benjamin Franklin

Knowledge and Skill development



Why

Build confidence & competence to support pressure ulcer prevention

How

- Learning sessions
- Resources
- > Action periods
- > Site visits
- Public awareness

What

Self assessment of the level that the PUTZ (HOW) has improved participants' knowledge and understanding of pressure ulcer prevention and quality improvement

Assessment scales



No experience	Knowledge	Comprehension	Application Skill	Analysis	Evaluate
0	1	2	3	4	5
You have no	You can	You can explain or	You can	You can	You can
experience of/	identify/	illustrate the	apply or	analyse	evaluate
or	define what	concept, method	consider the	and /or	or
understanding	the concept,	or tool	concept,	interpret	appraise
of the concept,	method or		method or	the	the
method or tool	tool is		tool in	concept,	outcome
			identified	method or	after using
			situations	tool	the
					concept,
					method or
					tool

Self -assessment



At each statement enter the score that best reflects the stage you are at:

Care to be considered for each component of SSKIN bundle"	
I have no experience of/ or understanding of the care to be	0
considered for each component of SSKIN bundle	
I can identify/define the care to be considered for each component	1
of SSKIN bundle	
I can explain or illustrate the care to be considered for each	2
component of SSKIN bundle	
I can apply or consider the care to be considered for each	3
component of SSKIN bundle	
I can analyse and interpret the care to be considered for each	4
component of SSKIN bundle	
I can evaluate or appraise the care to be considered for each	5
component of SSKIN bundle	