# **Quality Improvement Toolkit Tool 10: Measurement plan**

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# **Project Lead:**

#### 1. What?

A measurement plan is a document that describes relevant details of the measures to be collected and reported as part of a Quality Improvement (QI) project. It prompts project teams to discuss and agree exactly how data will be collected and reported throughout the project and after the project has been completed.

# 2. Why?

It is helpful for project teams to consider all the implications of collecting data for new measures from the outset. This is to make sure that:

- the measure is always tied in to the aim and purpose of the project, and
- that everyone is aware of the impact of measuring on staff time among competing demands.

#### How?

Take some time to fill out the questions below.

#### Measure title

What name will be used by everyone to identify this measure?

## Measure type

Is this an outcome, process or balancing measure?

#### **Rational for inclusion**

Why is this measure needed?

# **Operational definition**

What operational definition will everyone use to ensure the same thing is measured and understood throughout the project?

#### **Format**

What format is the data in? (for example number, percentage, rate per 1,000 bed days)

#### **Stratification**

Are there known divisions in the data and how it is reported? (for example day vs night shift, by diagnostic group, new vs imported cases etc.)

#### **Data source**

What is the original source of the data (for example safety cross, specific ICT system, manual entry on log book

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etc.)

#### **Data collection**

How is the data collected and reported? (includes sampling method, frequency, requirement for denominator data etc.)

# Display and feedback

How is the data fed back to relevant staff and service users? (for example included on a meeting agenda, monthly performance report, posted on a notice board etc.)

# Availability of baseline data

Is baseline data available for this measure? (do you have data from before the beginning of the project that you can use to demonstrate improvement)

### **Targets or goals**

Is there a local project specific or national target/goal set for this measure? (include the time frame here e.g. 50% reduction by June 2020)

# **Data quality**

Are there any known issues with the quality of data for this measure? (for example for data from incident reporting systems, there is a background level of under-reporting)

#### **Sustainability**

Will the measure continue to be collected after the completion of the project? (include steps taken to make part of day-to-day work)

# Reproducibility

If different staff members retrieved data from the source, would they all get the same result? (e.g. if the data collection system was audited)

#### 4. Measurement Plan Template

An Excel template for completing a measurement plan is available on the NQI Team Evidence for Improvement resources page

https://www.hse.ie/eng/about/who/qid/measurementquality/measurementimprovement/mit-resources.html#plan