



# Q- COMMUNITY MEMBERS OF IRELAND TEA TIME CATCH-UP

19TH JULY 2023 : CO-HOST OLIVIA WALL



## WORLD PATIENT SAFETY DAY



The year's theme is 'Engaging patients for patient safety - elevating the voice of patients'.

We will work together to:

**“ Elevate the patient voice and safety through health literacy ”**

What resources will be available to support you?

- We are currently developing an information pack to disseminate through the QPS Leads in Acute Hospital settings and the Community.
- We expect to share this pack before the 25th August.
- **Click here for samples of resources which will be included.**
- **Complete our short survey to get involved in our activities!**

## LATEST RESOURCES & EVENTS



### Q Visits

- Opportunities to learn about how organisations inside and beyond the health and care sector support change and improvement, and to take that learning back to your own area of work. Dates linked below:
  - 7th Sep 2023 • 3rd Oct 2023 • 7th Nov 2023 • 22nd Nov 2023

### QI coaching - an answer to our problems?

- 11 Aug from 10:00 - 12:00

### New to Q webinar

- 07 Sept from 12:00 - 13:00

### QPS TalkTime: World Patient Safety Day

- 12 Sept from 13:00 - 14:00

### Q's Theory of Change

- Q's Theory sets out Q's inputs and activities, the mechanisms that facilitate change and the outcomes and ultimate impact Q enables.

### Q Annual event

- 16 - 17 October

**\*Click text to access.**

## QUALITY AND PATIENT SAFETY MATTERS



We are delighted to share our second edition of the **Quality and Patient Safety Matters**. In this edition, you'll read about:

- Steps you can take to tackle health literacy in the workplace and address potential impacts on patient safety.
- Tipperary University Hospital consult with service users in Galway/Roscommon Mental Health Services to improve services.
- Insights from Professor Linda Mulligan, Chief State Pathologist, on the HSE Guidelines for Post Mortem Examination Guidelines.

- Learn more about the iSYMPATHY medicine review.
- Mayo University Hospital celebrate patient engagement.

- HIQA's online course on The Fundamentals of Advocacy in health and social care.

- **And more!**

**\*Click text to access.**



**WELCOME**

We are delighted to welcome **7** new Q-members! **Welcome to the Community!**

### Angela Carey

- Quality and Patient Safety Manager

### Mary Bedding

- Deteriorating Patient Improvement Programme Project Lead

### Michelle Lynch

- Quality, Safety, Risk Manager

### Cristiana Carvalho

- Clinical Nurse Manager 3

### Deirdre Holland

- Patient Safety Policy Officer

### Yvonne Young

- Project Lead

### Norma O'Donnell

- Patient Safety Strategy Coordinator

Join us:

**27 September, 4pm**

- Co-host: **Mary Conlon**

- Invite a buddy who is interested in quality improvement or patient safety!

**NEXT TIME!**