



## Q- COMMUNITY MEMBERS OF IRELAND

TEA TIME CATCH-UP

17TH MAY2023: CO-HOST ANNE JONES





## LATEST RESOURCES

### "Moving past backlogs: how can a focus on data help to ensure equitable access to services?"

• This report shares five key themes that are needed to make progress, alongside related tools and resources.

#### "The application of a person-centred approach to process improvement in ophthalmology services in the North East of the Republic of Ireland

 New Publication from Seán Paul Teeling, Anne-Marie Keown, Úna Cunningham and David Keegan

## Situation Awareness For Everyone (S.A.F.E) Collaborative

- SAFE, fully funded by the NQPSD, brings together teams from different hospital sites to seek improvement in early warning systems. Subject matter experts work together with improvement experts, using quality improvement methodology to implement changes at the front line of healthcare.
- Apply by 08 June

## Postgraduate Certificate in Quality Improvement Leadership in Healthcare

- The RCPI Postgraduate Certificate in Quality Improvement Leadership in Healthcare one year programme is funded for HSE employees by the NQPSD.
- Apply by 06 June

\*Click text to access

# WELCOME

We are delighted to welcome **10** new Q-members!

#### Welcome to the Community!

#### **Allison Bone**

Patient Safety Strategy Improvement Coordinator, IEHG

#### **Beth Farren**

 Patient Safety Strategy Manager, University of Limerick Hospital Group

#### **Anne Marie Keown**

• Director of Service Integration and Redesign, Mater Misericordiae University Hospital

#### Megan Maher

• Staff Nurse, UL Hospitals Group

#### **Isobel Connolly**

Paediatric Dietitian, CHI

#### Elsa Droog

• Business Manager, NQPSD, HSE

#### Juanita Guidera

 Quality Improvement Facilitator Staff Engagement for Quality, NQPSD, HSE

#### Jacqueline Lyons

• CNM3 Quality Improvement, CHI

#### Mirza Aun Muhammad Baig

Non Consultant Hospital Doctor, HSE

#### Úna O'Brien

ADON, University Hospital Waterford

### UPCOMING EVENTS



QPS TalkTime: The power for Storytelling in Quality and Patient Safety

• 30 May from 13:00 - 14:00

#### New to Q webinar

• 01 June from 13:00 - 14:00

#### Clinical Audit Awareness Week

• 19 June: follow @hsencca to learn more

\*Click text to access.

# Q-EXCHANGE:



### 1 project shortlisted from Ireland!

Regional Integration and collaboration for daily improvement in Ophthalmology services:

• Implementing a Daily Management System in the North East Regional Integrated Eye Care Service to support cross-organisational teams (14 sites), to deliver improved patient access to integrated eye care services.



Work on ophthalmology patient care pathways (2021 to date) has already evidenced a 52% decrease in adult ophthalmology waiting lists and a reduction of 50% in wait time for surgery.

Voting open from 23 May to 6 June!

# Remember to vote and show your support



\*Click text to access.

## Join us: 19 July, 4pm

## NEXT TIME!

• Co-host: Olivia Wall

 Invite a buddy who is interested in quality improvement or patient safety!