



## QI Talk time Invitation: A session with M. Hill and Dr P. Crowley

Tuesday 23 February, 2021 13:00 to 14:00

To Register: <https://bit.ly/3oiyDiX> (you will receive a confirmation email with instructions)

## What are the lessons from COVID-19 for the future of improvement?: Learning from our five countries Q network

**Join us on the webinar to explore:** Drawing on a survey of improvers' experiences and in-depth follow up interviews, this webinar will explore:

- ✦ What role have improvement tools, approaches and mind sets had in supporting the health and care system's response during COVID-19?
- ✦ What contexts and support have enabled improvement and collaboration and what has held it back?
- ✦ What does this mean for the future of improvement and for those who support it?

### Speakers

**Matthew Hill**, Insight, Evaluation and Research Manager at Q. Matthew Hill is the Insight, Evaluation and Research Manager at Q. The Q community is a network of over 4,000 improvers across the UK and Ireland, who come together to share ideas, enhance skills and collaborate to make health and care better. He leads Q's work to draw out the collective insight from the community to inform wider policy and practice around improvement. Previously, he undertook research and evaluation across health and care with a focus on the role of the voluntary sector and volunteers in hospices, care homes and hospitals.

**Dr Philip Crowley** is the National Director for Quality Improvement in the HSE. More recently Philip has been co-leading in the national Public Health response to COVID-19. He is a graduate of the Advanced Training Programme in Healthcare Delivery Improvement, Intermountain Healthcare Salt Lake City Utah. He leads a national team that supports the health service in improving care through the application of a framework for improving quality. He is a doctor who works part-time as a GP. He worked for five years in Nicaragua, trained in public health in Newcastle Upon Tyne and worked for six years as Deputy Chief Medical Officer in the Department of Health. He has been in his current post for five years and worked in the HSE for nine years.

### Upcoming QITalktime Webinars

09 March: Co- Production with Dr John Brennan, Royal College of Physicians in Ireland

23 March: Making data count with Dr Samantha Riley, National Health Service, UK

20 April: Communicating in a virtual world with Winnie Ryan and Dr Peter Gillen, HSE and RSCI (TBC)

QITalkTime is a regular lunch time 1 hour webinar series focusing on improvement. Running approximately every two weeks (in term time). It is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QI networks. Please follow link for more information: [QITalktime](#)

[www.qualityimprovement.ie](http://www.qualityimprovement.ie)

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