



An Stiúirtheoireacht um Ardchaighdeán
agus Sábháilteacht Othar
Oifig an Phríomhoifigigh Cliniciúil

National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer

QPS TALKTIME



A community of quality and patient safety improvers

31st January 2023

How do we provide safe care in today's context?

Dr. Suzette Woodward

How we are running today's session



- You will be muted but the chat is open throughout - please post any questions or comments there and we will address them after the presentation.



- If your tech fails, don't worry – we're recording it so you can watch back on the NQPSD YouTube channel and access the slides at your convenience.



- Audio is available via your PC or dial in:

Telephone no: Irish: 01-5260058 / UK: +44-20-7660-8149

Event number: 2733 751 7240#



- Please feel free to continue the discussion on Twitter:

@QPSTALKTIME | @SuzetteWoodward

@mapflynn | @johnfitzsimons9 | @juanitaguidera | @NationalQPS |

#QIreland | #patientsafety



- Please help us to improve our QPS TalkTime Webinars by completing a short feedback form (pop up window before you log out)



- You will receive an email from QPS TalkTime confirming your attendance

- **To get started ... we invite you to**

Share using the chat box

- Your name, work and where you are joining us from ...
- Finish this statement:

“How do we stay safe when everyone is so busy?”

Speakers today



Dr. Suzette Woodward

DProf, DSc, MSc, DipMS

In conversation with



Dr. John Fitzsimons,
Clinical Director, HSE
National Quality and Patient
Safety Directorate and
Consultant Paediatrician,
Children's Health Ireland at
Temple Street.



Juanita Guidera, Quality
Improvement Facilitator with
the National Quality and
Patient Safety Directorate.



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Resources

- Suzettes Books:
 - https://www.amazon.co.uk/Books-Suzette-Woodward/s?rh=n%3A266239%2Cp_27%3ASuzette+Woodward
- Podcasts:
 - <https://podcasts.apple.com/ie/podcast/being-better-together/id1603984431?i=1000594518754>



Quality & Patient Safety Prospectus 2023

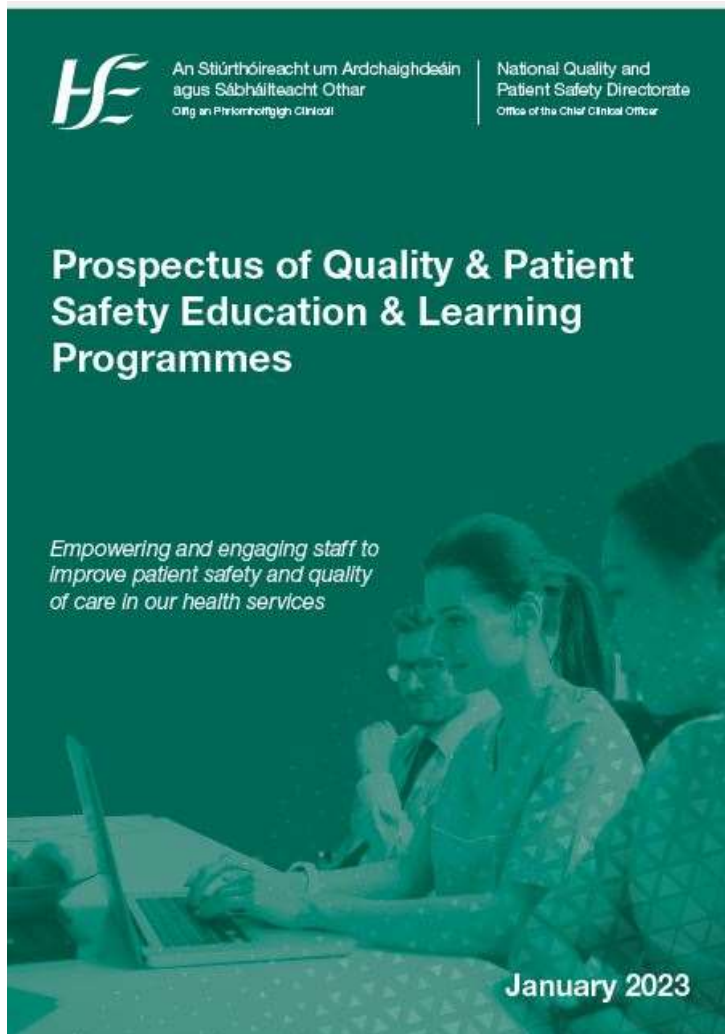


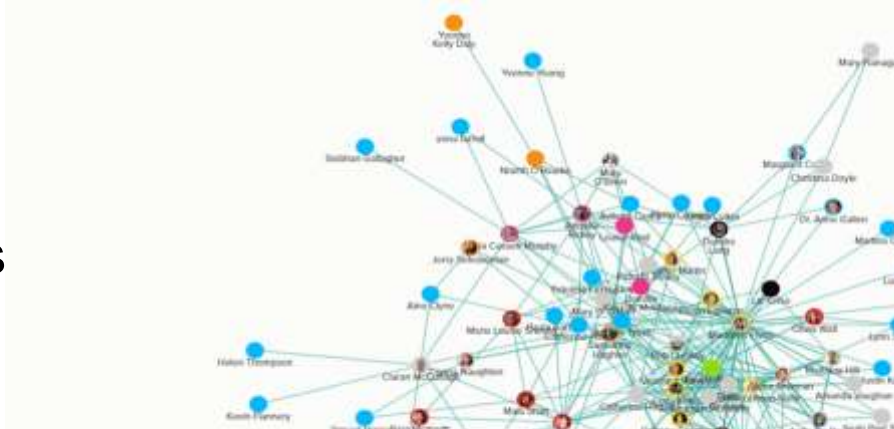
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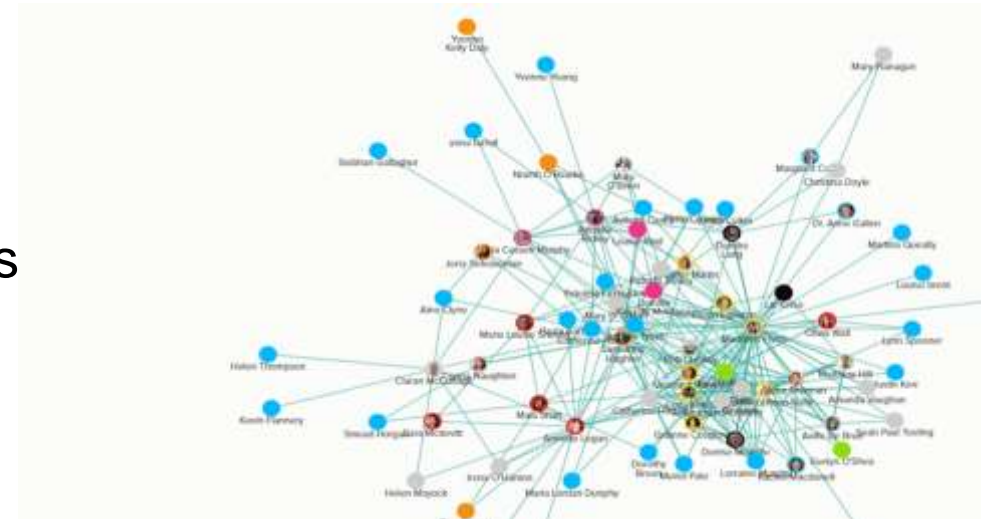
- Quality Improvement
- Incident Management
- Open Disclosure
- Clinical Audit
- Human Factors
- Schwartz Rounds
- Liberating Structures
- Data for Decision Making
- Complaints, Governance & Learning
- Governance & Risk
- Safeguarding
- Antimicrobial Resistance & Control (AMRIC)
- Change & Innovation
- Library Services
- Connecting with QPS

<https://www.hse.ie/eng/about/who/nqpsd/qps-education/prospectus-of-education-and-learning-programmes.html>

The QPS Ireland Network Map

To help visualise connections between people interested in quality, safety and improvement across Ireland: <https://www.hse.ie/eng/about/who/nqpsd/qps-connect/network-map/>

- How to join the map?
 - Visit the HSE website (see link in the chat)
 - Get sent your unique link to the map
 - Enter information about you, your professional characteristics and your interests
 - Log your connections
 - How to use the map?
 - Filter the map by role, organisation, interest
 - View individual profiles
 - Connect and collaborate with others
- 



Apply to become a member of Q Community



- All you need to know about applying can be found on the Q website
- You will be invited to complete an online application using the Q online portal

For information on how to apply contact:

Mary.lawless@hse.ie / Roisin.Egenton@hse.ie

Upcoming Webinars: Dates for your diary



Tom Foley

Consultant Child &
Adolescent Psychiatrist

QPS TalkTime



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QPS TalkTime No. 2

21st February 2023 | 1pm - 2pm

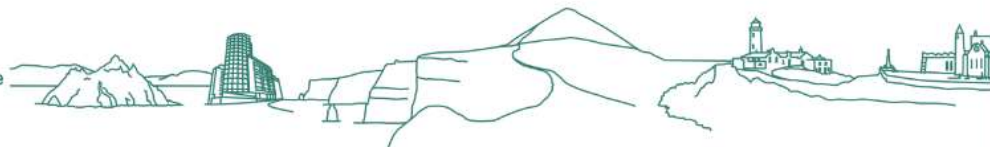
"Building a Learning Health System"

Scan me!



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Connect with us



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Let us know how we did today

Reminder: Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you.

*Thank
you*

Contact: Kris.Kavanagh@hse.ie to be included on our mailing list to receive QPS TalkTime invitations