



Psychologically safe leadership

Join our upcoming QPS TalkTime with special guest Anna Burhouse on Tuesday, 27th June from 13.00 - 14.00:

- Join this interactive discussion to think together about what makes a psychologically safe leader.
- Learn how to frame questions in ways that support safety and improvement.
- Take away a simple but helpful tool for teams to use to open up a conversation about team behaviours and norms.



Anna Burhouse

Director of Quality Development at Northumbria Healthcare NHS Foundation Trust

Anna is Director of Quality Development at Northumbria Healthcare NHS Foundation Trust, working in the patient and staff experience team to support quality improvement. Anna also supports NHS teams across the UK to lead complex quality improvement work and to scale and spread innovations, through Northumbria Healthcare's external quality improvement team RUBIS.Qi.

Anna has practised quality improvement in healthcare settings for over 15 years, using improvement methods that embrace co-production and patient and staff experience measures and that integrate the psychology of improvement.

Anna is a Consultant Child & Adolescent Psychotherapist by background, a qualified coach, Health Foundation Improvement Fellow, Ashridge Business School alumni in Leadership for Improvement, an Honorary Senior Research Fellow at the University of Bath Centre for Healthcare Innovation and Improvement and Chair of the Engagement and Involvement Advisory Board at The Health Improvement Science Institute at Cambridge University.

Co-hosts



Dr. John Fitzsimons, Clinical Director with the National Quality and Patient Safety Directorate and Consultant Paediatrician at Children's Health Ireland at Temple Street.



Dr. Maureen Flynn, Director of Nursing, QPS Connect Lead with the National Quality and Patient Safety Directorate

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks.

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