



# QPS TALKTIME



A community of quality and patient safety improvers

26 April, 2022

## Learning from Excellence and Appreciative Inquiry

# How we are running today's session



- You will be muted but the chat is open throughout - please post any questions or comments there and we will address them after the presentation.
- If your tech fails, don't worry – we're recording it so you can watch video and access the slides at your convenience. Audio is available via your PC or dial in:  
Telephone no: Irish: 01-5260058 / UK: +44-20-7660-8149  
Event number: 2732 655 9992#
- Please feel free to continue the discussion on Twitter: @LfEcommunity @mapflynn @johnfitzsimons9 @QPSTalktime @NationalQPS @HSCQI
- Please help us to improve our QPS Talktime Webinars by completing a short feedback form (pop up window before you log out)
- You will receive an email from QPS Talktime confirming your attendance

# To get started ... we invite you to

Share using the chat box

- Your name, work and where you are joining us from ...
- Invitation to respond to this question:

“Do we learn better from failure or from success?  
And Why?...”

# Speakers today



**Dr Adrian Plunkett** is a Consultant Paediatric Intensivist at Birmingham Children's Hospital. He created Learning from Excellence (LfE) in 2014 after reflecting on his own experiences as a patient. In addition to leading LfE in his own organisation, Adrian also supports the spread and development of LfE as a social movement in the NHS, and beyond.

In conversation with



**Dr John Fitzsimons**, Clinical Director, HSE National Quality and Patient Safety Directorate and Consultant Paediatrician, Children's Health Ireland at Temple Street.



# HEARING YOUR THOUGHTS AND COMMENTS

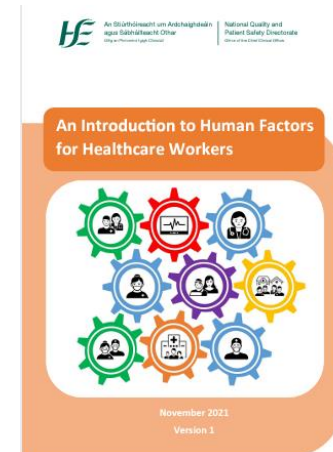
# Links to Resources, Information and Publications

- Learning from Excellence website and blog at [www.learningfromexcellence.com](http://www.learningfromexcellence.com)
- Human Factors Guide: <https://www.hse.ie/eng/about/who/nqpsd/qps-incident-management/incident-management/incident-management.html>
- Learning from Excellence at National Maternity Hospital, Professor Mary Higgins <https://learningfromexcellence.com/the-story-of-lfe-from-the-national-maternity-hospital-dublin/>

WELCOME TO LEARNING FROM EXCELLENCE

**A call to learn from what works well**

[CLICK HERE TO JOIN THE COMMUNITY](#)



# Handbook of Patient Safety: A pragmatic, simple approach to Safety

*Edited by Peter Lachman, Jane Runnacles, Anita Jayadev, John Brennan, and John Fitzsimons*

- Explains patient safety theory in simple terms to help clinicians practice safely
- Provides day-to-day practical approaches to improve care
- Provides summaries with key take home points
- Written by clinical specialists with international expertise in patient safety issues
- Content applies patient safety theory to clinical practice with real world examples
- Reflects the WHO Patient Safety Curriculum



To purchase: <https://global.oup.com/academic/product/oxford-professional-practice-handbook-of-patient-safety-9780192846877?cc=ie&lang=en>





# Apply to become a member of Q Community



- All you need to know about applying can be found on the Q website
- You will be invited to complete an online application using the Q online portal
- If you have queries or require support, please contact our colleague via email

[Caroline.Lennonnally@hse.ie](mailto:Caroline.Lennonnally@hse.ie)

# Upcoming Webinars: Dates for your diary ....

Dates	Topics	Speakers
10 May 2022	Innovation and Quality Improvement Synergies	Caitriona Heffernan, National HSE Innovation Lead for the Spark Innovation Programme and Innovation Programme Lead at Cork University Maternity Hospital

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<https://www.hse.ie/eng/about/who/nqpsd/qps-connect/qps-talktime/qps-talktime.html>

# Let us know how we did today ....

**Reminder:** Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you

**Contact:** [Noemi.Palacios@hse.ie](mailto:Noemi.Palacios@hse.ie) to be included on our mailing list to receive QPS Talktime invitations



*Thank  
you*