



QPS TALKTIME



A community of quality and patient safety improvers

5 April, 2022

The Healthcare/Aviation conversation, 15 years on

How we are running today's session



- You will be muted but the chat is open throughout - please post any questions or comments there and we will address them after the presentation.
- If your tech fails, don't worry – we're recording it so you can watch video and access the slides at your convenience. Audio is available via your PC or dial in:
Telephone no: Irish: 01-5260058 / UK: +44-20-7660-8149
Event number: 2733 751 7240#
- Please feel free to continue the discussion on Twitter: @mapflynn @QPSTalktime /@NationalQPS/ #QIreland #patientsafety
- Please help us to improve our QPS Talktime Webinars by completing a short feedback form (pop up window before you log out)
- You will receive an email from QPS Talktime confirming your attendance

To get started ... we invite you to

Share using the chat box

- Your name, work and where you are joining us from ...
- Invitation to finish this statement:

“It’s good for healthcare and aviation to learn from each other because...”

Speakers today



Ciaran Carthy was an airline pilot and Captain who also worked as an EASA (European Union Aviation Safety Agency) flight, simulator and human factors instructor and examiner. After retiring from active flying, Ciarán qualified as a Lead Safety Auditor for IATA (International Air Transport Association) and he continues to conduct safety audits around the world. Founder of TCAS (Training, Consultancy & Auditing Services) where he provides advice to professions and industries who take the safety of their personnel and those in their care seriously.

In conversation with

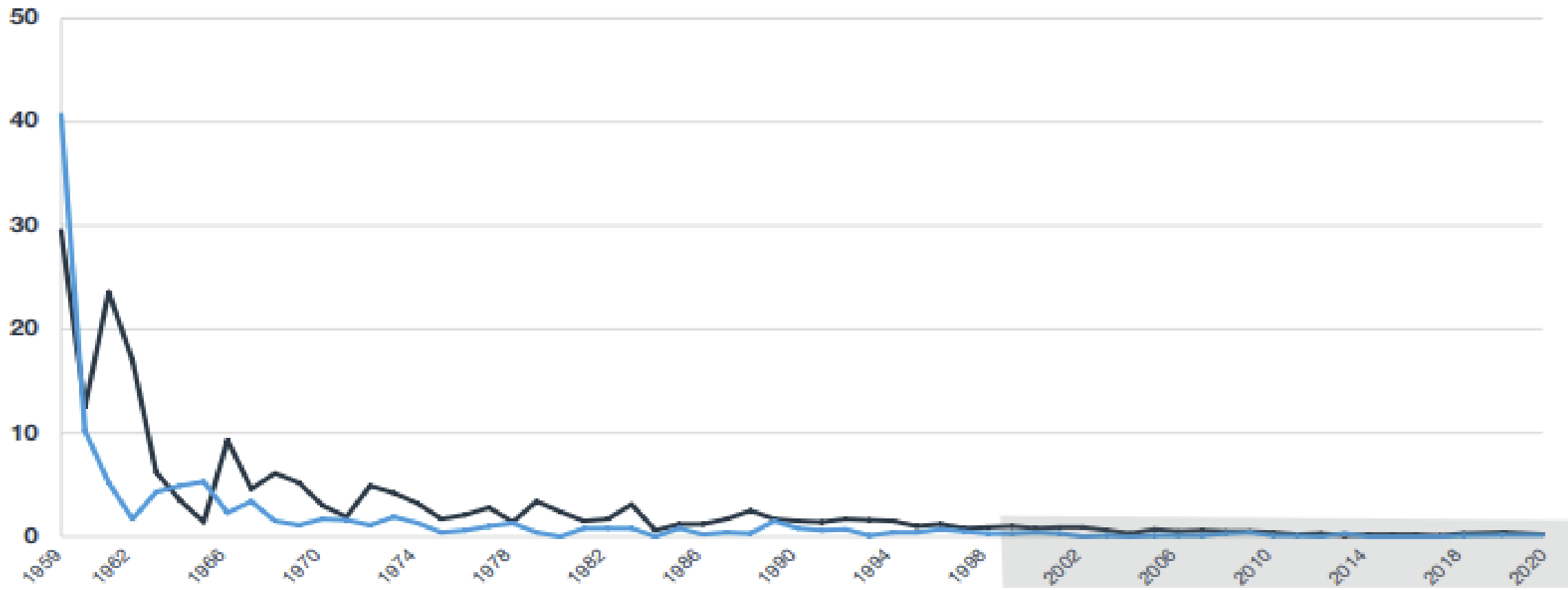


Dr **John Fitzsimons**, Clinical Director, HSE National Quality and Patient Safety Directorate and Consultant Paediatrician, Children's Health Ireland at Temple Street.

Annual Fatal Accident Rates 1959 through 2020

(per million departures)

- Rest of the world
- U.S. & Canadian operators



WEATHER
 Tonight: Rain
 Low: 43 (NC)
 Thursday: Mostly Sunny
 High: 48 (NC)
 (Details, Page 11)



A massive shell is all that is left of one of the two 747 jumbo jets involved in a fiery ground collision Sunday at Santa Cruz Airport.

Castro In Angola Takes Slap At U.S.

LISBON, Portugal (UPI) — Cuban President Fidel Castro told thousands of cheering Angolans Sunday he would keep sending tanks, planes and soldiers into their country and did not have to account to the United States for any of it.

"The day it is decided to initiate military cooperation with the Angolans, I will send them the first tank regiment," Castro announced Sunday in a speech broadcast on national television. "The day it is decided to initiate military cooperation with the Angolans, I will send them the first tank regiment," Castro announced Sunday in a speech broadcast on national television. "The day it is decided to initiate military cooperation with the Angolans, I will send them the first tank regiment," Castro announced Sunday in a speech broadcast on national television.

Castro said he would send 100 tanks, 100 planes and 100 soldiers to Angola, and that he would also send 100 tanks, 100 planes and 100 soldiers to Angola.

White House Denies Report

WASHINGTON (UPI) — The United States registered a record trade deficit for the second straight month in February as exports exceeded imports by \$1.1 billion, the Commerce Department said today.

The deficit was the largest since January 1976, when it reached \$1.2 billion, the Commerce Department said today.

DEATHS

- | | |
|---------------------|-------------------------|
| AME, Mrs. E. J. | SMYTH, Marjorie |
| BLANKENBERG, Robert | LEWIS, James (deceased) |
| DEW, Mrs. E. J. | MARSHALL, Albert |
| BARTON, Florence E. | DE WITT |
| BUCKER, Steve K. | MORRISON, Leo K. |
| ELK, Arthur | MICHELLE, William K. |
| FRANK, Frank E. | MULLER, Andrew T. |
| FRENCH, Robert | MURPHY, Joseph L. |
| GOPHER, Leo E. | OSBORN, David L. |
| KUHL, Mrs. Barbara | RENNER, Mrs. |
| | TUTTLE, Mrs. Chas. |

(Death Notices on Pages 1-8)

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1977: Year Of Repeal For Controversial Blue Laws

REPEALERS: The following is a review and analysis of bills being introduced in the Pennsylvania legislature.

BARBERSHOP (S.B. 117) — (S.B. 117) was introduced by Sen. John P. Harter, R-Erie. It would repeal the Blue Laws which prohibit barbers from shaving or cutting hair on Sundays and public holidays. The bill was introduced on March 22, 1977. It would repeal the Blue Laws which prohibit barbers from shaving or cutting hair on Sundays and public holidays.

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Pilot Error Caused Collision Of 747s?

...history's worst air disaster kills nearly 600

'It was like in a movie'

MADEIRA, Spain (UPI) — An Nakh was dropped into the Pan American jet as it descended from the runway to the runway. The Nakh was dropped into the Pan American jet as it descended from the runway to the runway. The Nakh was dropped into the Pan American jet as it descended from the runway to the runway.

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Court Tackles Hair, Meals

BAUTICAUN, BARBER DUE EQUAL PAY

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Russian Leader Cautions Vance On Carter's Human Rights Stand

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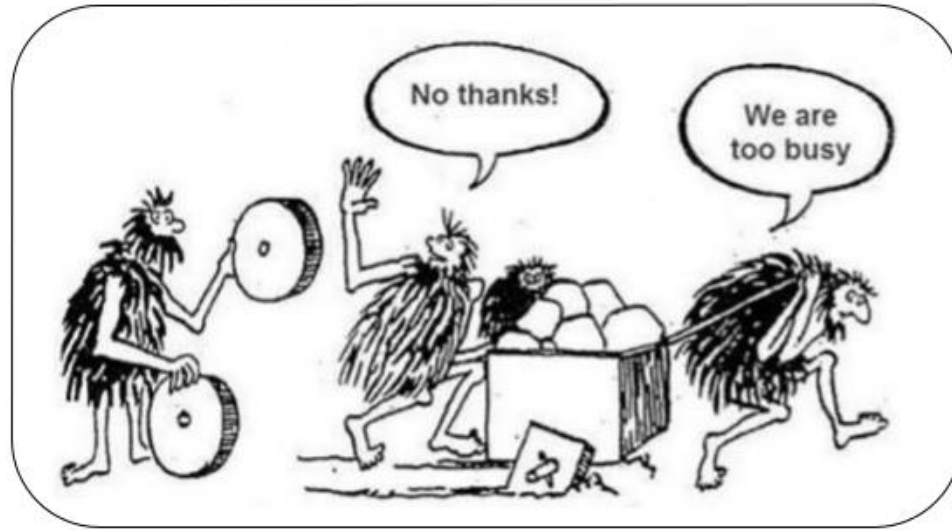
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U.S. Secretary of State Cyrus Vance, left, and Soviet Communist Party Chief Leonid Brezhnev, right, meet Sunday morning in Moscow today. Brezhnev is seen in Soviet Premier Alexander Gromyko.

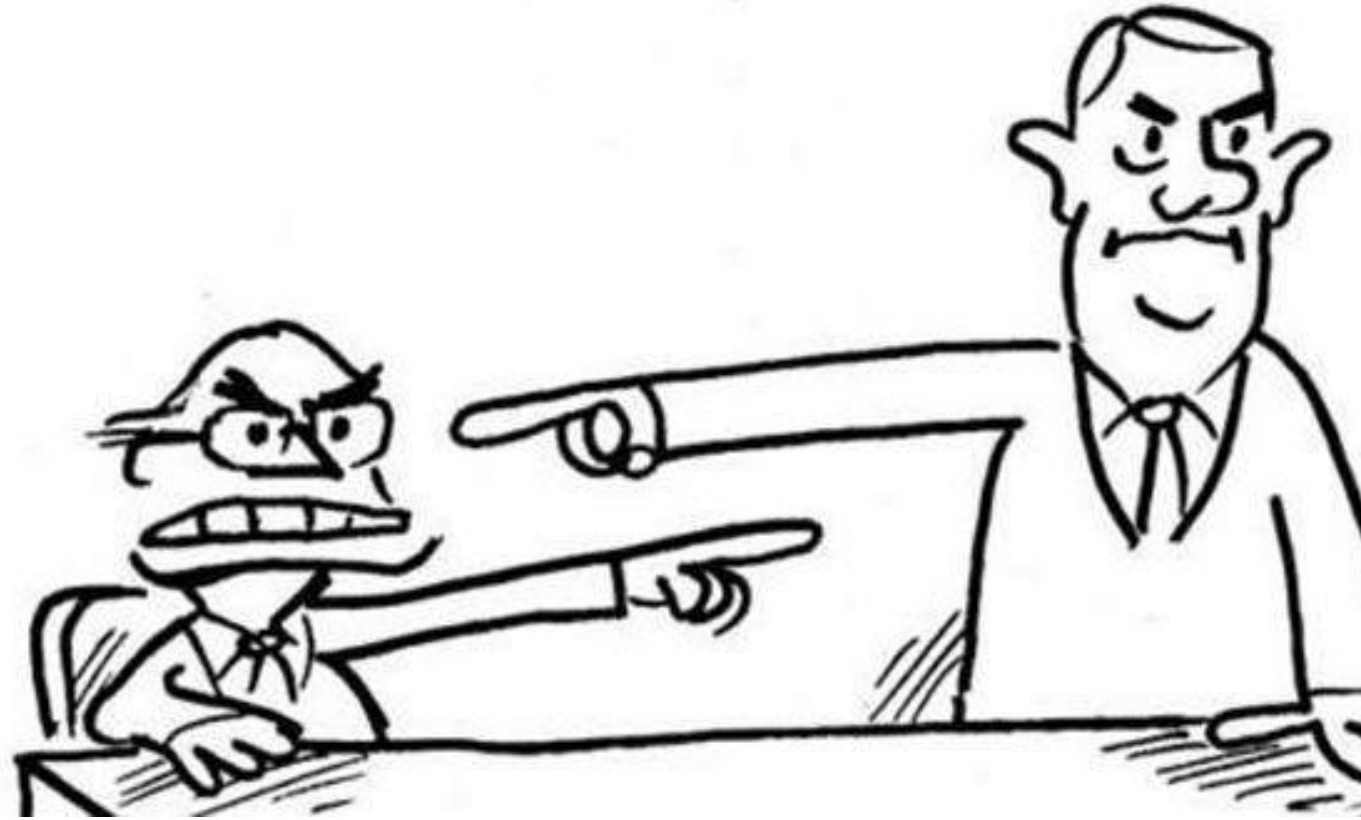
Challenge in Change Management



Reward of Change Management!



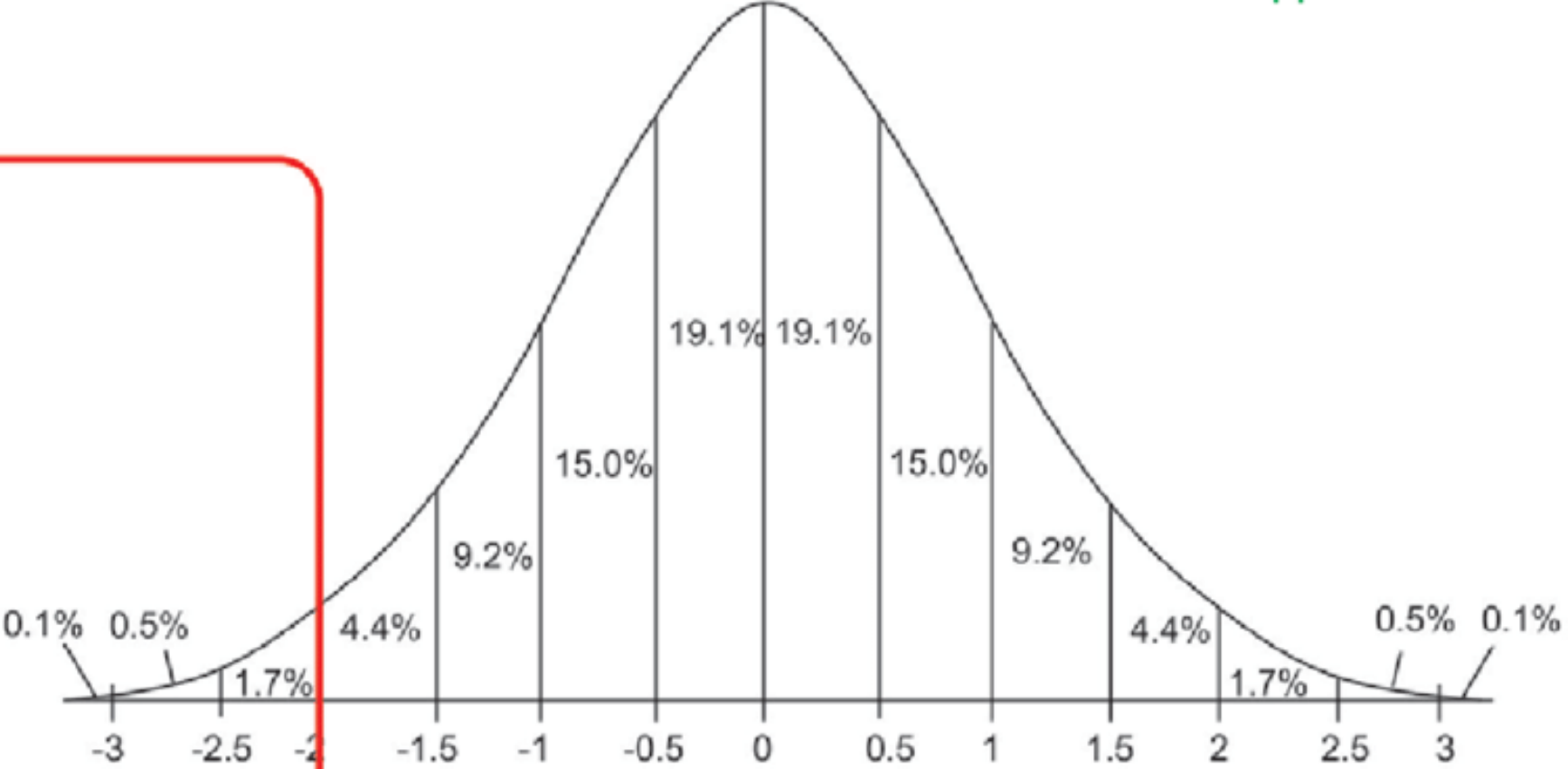
NO BLAME



Failed layered security



Focus of Safety-II: Everyday actions and outcomes – risks as well as opportunities



Focus of Safety-I:
Accidents & Disasters



THE CHECKLIST MANIFESTO
ATUL GAWANDE

Matthew Syed
Black Box Thinking

BIRCH and BRAMSON
FLIGHT BRIEFING FOR PILOTS Volume I

BIRCH and BRAMSON
FLIGHT BRIEFING FOR PILOTS Volume II

BIRCH and BRAMSON
FLIGHT BRIEFING FOR PILOTS Volume IV

BIRCH and BRAMSON
FLIGHT BRIEFING FOR PILOTS Volume III

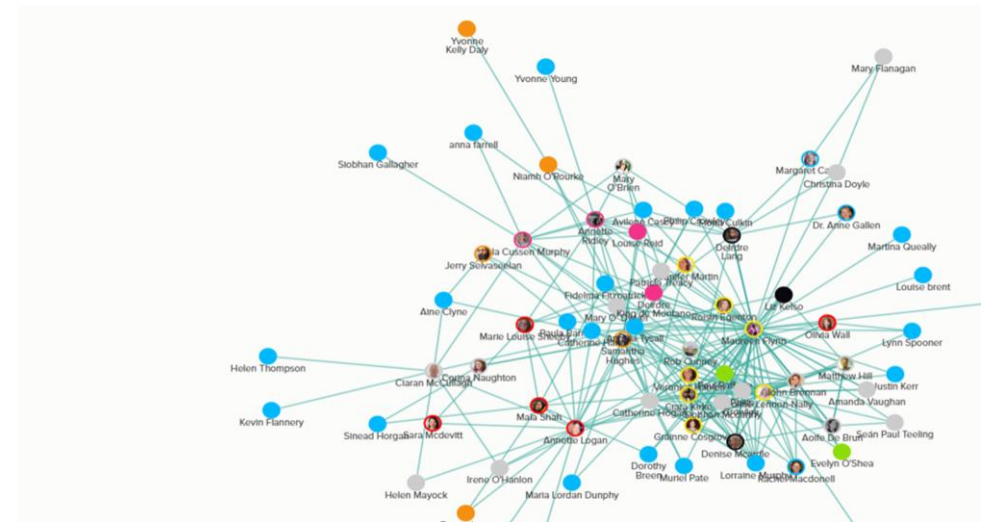


HEARING YOUR THOUGHTS AND COMMENTS

The QPS Ireland Network Map

To help visualise connections between people interested in quality, safety and improvement across Ireland: <https://www.hse.ie/eng/about/who/nqpsd/qps-connect/network-map/>

- How to join the map?
 - Visit the HSE website (see link in the chat)
 - Get sent your unique link to the map
 - Enter information about you, your professional characteristics and your interests
 - Log your connections
- How to use the map?
 - Filter the map by role, organisation, interests
 - View individual profiles
 - Connect and collaborate with others



Apply to become a member of Q Community



- All you need to know about applying can be found on the Q website
- You will be invited to complete an online application using the Q online portal
- If you have queries or require support, please contact our colleague via email

Caroline.Lennonnally@hse.ie

Upcoming Webinars: Dates for your diary

Dates	Topics	Speakers
26 April	Learning from Excellence and Appreciative Inquiry	Dr Adrian Plunkett, Birmingham Childrens Hospital, NHS Trust UK

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<https://www.hse.ie/eng/about/who/nqpsd/qps-connect/qps-talktime/qps-talktime.html>

Let us know how we did today

Reminder: Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you

Contact: Noemi.Palacios@hse.ie to be included on our mailing list to receive QPS Talktime invitations



*Thank
you*