

QPS TalkTime



A community of quality and patient safety improvers

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Patient Partnerships

2nd May 2023 | 1pm to 2pm

Speakers



Mila Whelan

Partnering with Patients, Operational Performance & Integration

Mila Whelan has been working in patient engagement since 2015. She has extensive experience of working in consumer affairs, advocacy, implementation of "Your Service Your Say" national policy and quality improvement.

In her current role, Mila leads on partnering with patients, service users, family members and carers in the planning, design and delivery of health services. Mila project managed the establishment of the National Patient and Service User Forum, Patient Representative Panel and Patients for Patient Safety Ireland and continues to oversee engagement with these groups. She is committed to promoting best practice in partnering with patients, including developing resources and providing guidance and advice to national teams. Mila has extensive experience of working collaboratively with patient partners, advocacy organisations, Department of Health, HIQA, other healthcare agencies and international experts in patient engagement.



Nicola Williams

Partnering with People who Use Health Services Programme

Nicola has wide-ranging experience in patient and service user feedback, advocacy and partnering with patients and families. She facilitates the activities of the National Patient and Service Users Forum and engages with a wide range of patient advocacy groups and healthcare organisations.



Patrick James Power

Member of the HSE National Patient Representative Panel

Patrick is a member of the HSE National Patient Representative panel.

He has an extensive background as a director of Diabetes Ireland, member of the National ePrescribing Project Board, Director of Waterford Volunteer Centre and District Training Officer Royal British Legion Republic of Ireland. Patrick has a passion for patient partnership and is keen to break down the barriers for patient partnership.



Brid Ryan

Clinical Lead ePharmacy

Brid worked as an oncology / aseptic services pharmacist for 14 years before joining the HSE. Her interest in clinical informatics developed from first-hand experience in introducing a closed loop system for the prescribing, manufacture and administration of chemotherapy. She joined the HSE in 2021 to lead the National ePrescribing Project as part of her role as Clinical Lead for ePharmacy.

Co-hosts



Dr. John Fitzsimons, Clinical Director with the National Quality and Patient Safety Directorate and Consultant Paediatrician at Children's Health Ireland at Temple Street.



Juanita Guidera, Quality Improvement Facilitator with the National Quality and Patient Safety Directorate.

What will I learn?

- Hear about the experiences of being a patient partner
- Gain an insight into involving a patient partner in practice through the National ePrescribing project
- Explore the enablers and barriers to patient partnership
- Learn about the steps you can take to involve patient partners in your work

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks.

[@NationalQPS](#) [@QPSTalkTime](#) Kris.kavanagh@hse.ie



An Stiúirthóireacht um Ardchaighdeán agus Sabháilteacht Othar
Óifig an Phríomhbhailigh Cliniciúil

National Quality and Patient Safety Directorate
Office of the Chief Clinical Officer