



### 21 September, 2021

# A Conversation with Dr Amar Shah Whole systems approach to Quality Improvement









### Welcome

- Sound: Computer or dial in:
  - Telephone no:

• Irish: 01-5260058

UK: +44-20-7660-8149

– Event number: 174 893 3891 #

- Chat box function
  - Comments/Ideas
  - Keep the questions coming!
- Recording
  - Mute 
     ✓ Stop video 
     ✓
- Share
- ...



### Engage with the team

Twitter: @DrAmarShah @QPSTalktime / #Qlreland

- New feature
  - Short feedback form after the session, please help us to improve our QPS Talktime Webinars
  - A window will pop up before logging out









# To get started ... we invite you to

Share using the chat box

Your name and where you are joining from

One word to describe how you are feeling today





# Speaker today

#### **Dr Amar Shah**

Consultant Forensic Psychiatrist & Chief Quality Officer, East London, NHS **Foundation Trust** 

National Improvement Lead for Mental Heath and Chair of QI Faculty (RCPsych)

Faculty with the Institute for Heath care **Improvement** 

Honorary Visiting Professor at University of Leicester and City University, London



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#### **Leading the conversation**



#### **Dr John Fitzsimons**

Consultant Paediatrician, Children's Health Ireland, at Temple Street and Clinical Director, HSE **Quality and Patient Safety Directorate** 





# Launch of the "Q Ireland Network Map"



Matthew Hill, Insight, Evaluation and Research Manager at Q

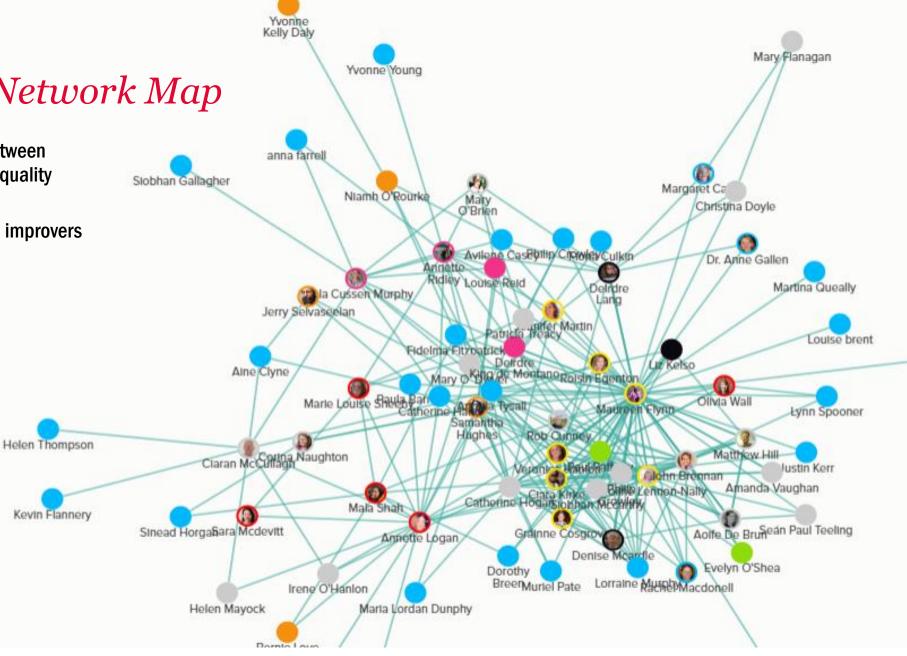






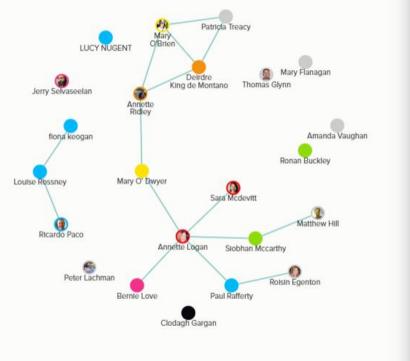
### The Q Ireland Network Map

- To help build connections between those involved in healthcare quality improvement across Ireland
- Co-designed and tested with improvers
- Developed by HSE and the Q Community
- Now launched more widely
- 142 people on there
- 282 connections



### The Q Ireland Network Map

- How to join the map?
  - Visit the HSE website (see link in the chat)
  - Get sent your unique link to the map
  - Enter information about you, your professional characteristics and your interests
  - Log your connections
- How to use the map?
  - Filter the map by role, organisation, interests
  - View individual profiles
  - Connect and collaborate with others



Acute care

Analytics and data

Children and youn

Community and vo

COVID-19

Culture, Wellbeing

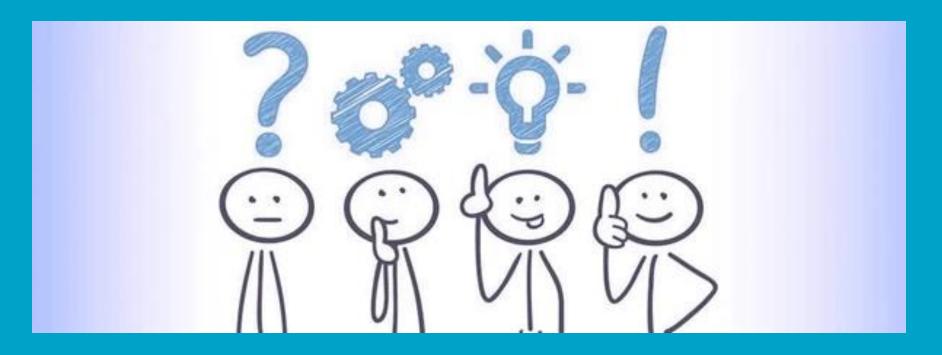
Digital technology

Efficiency

Emergency medici

End of life care

Finances



# **SESSION CLOSING**







- All you need to know about applying can be found on the Q website
- You will be invited to complete an online application using the Q online portal
- If you have queries or require support, please contact our colleague via email

<u>Caroline.Lennonnally@hse.ie</u>





# **Upcoming Webinars: Dates for your diary ....**

Dates	Topics	Speakers
12 October	Clinical Decision Support and Quality Improvement - the Challenge of Comorbidities	Dr Kieran Walsh, BMJ

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## Let us know how we did today ....



Reminder: Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you



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