



QPS TALKTIME



A community of quality and patient safety improvers

22 March, 2022

Introducing practical methods to resolve complex challenges in healthcare

How we are running today's session



- You will be muted but the chat is open throughout - please post any questions or comments there and we will address them as we go.



- If your tech fails, don't worry – we're **recording** it so you can watch video and access the slides at your convenience. Audio is also available via phone:

Telephone no: Irish: 01-5260058 / UK: +44-20-7660-8149

Event number: 2731 076 8473#



- Please feel free to continue the discussion on Twitter: @mapflynn @robkunney @joriamramos @QPSTalktime @NationalQPS



- Please help us to improve our QPS Talktime Webinars by completing a short feedback form (pop up window before you log out).



- You will receive an email from QPS Talktime confirming your attendance for your professional portfolio.

To get started ... we invite you to

Share using the chat box:

- Your name, work and where you are joining us from
- Finish this statement:

What creates complexity in my daily work is...



Speakers today



Dr Rob Cunney,
Consultant Microbiologist
and Clinical Lead for QI
and Clinical Audit at
Childrens Health Ireland at
Temple Street.



Joriam Ramos is a
member of the Health
Foundations Q Community
special interest group for
Liberating Structures in
healthcare.

Session Host



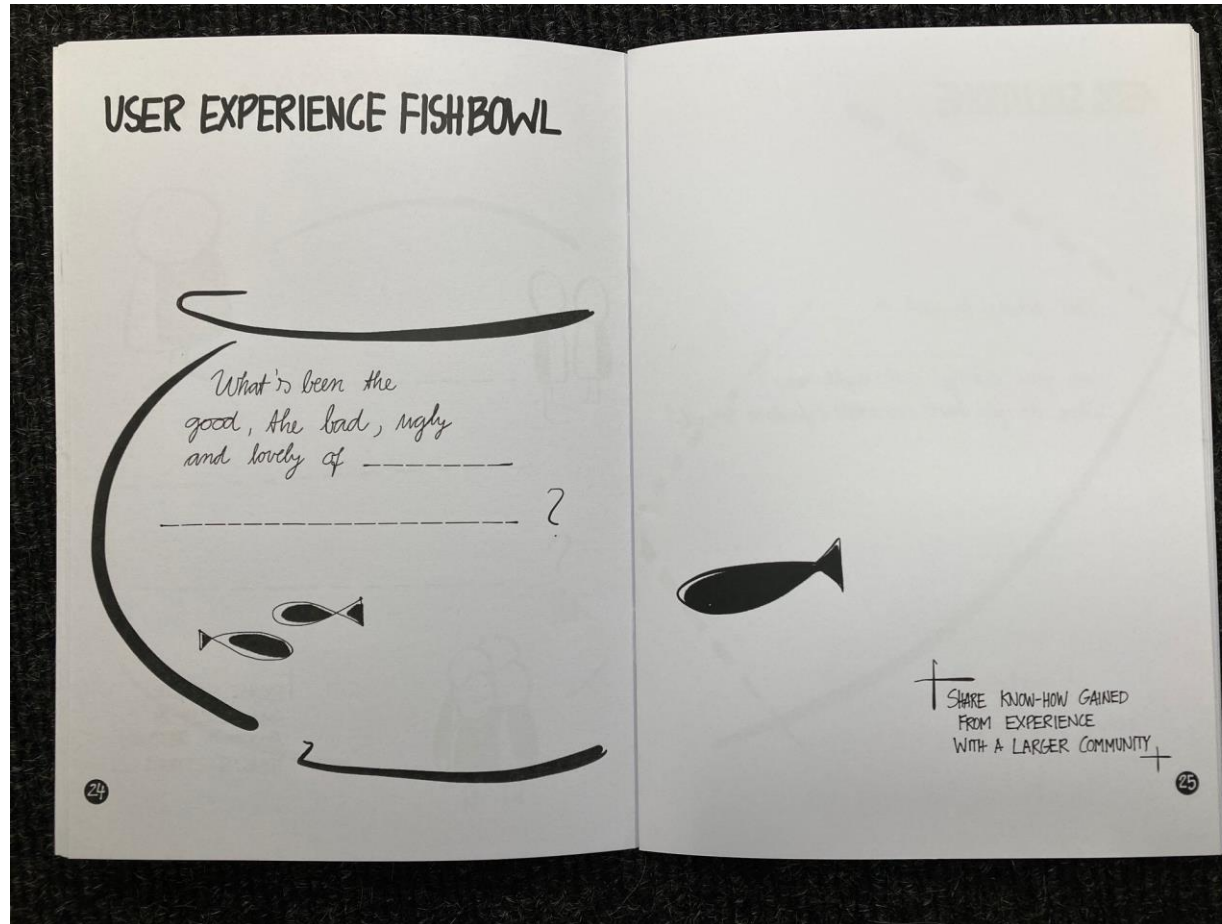
Dr Maureen Flynn, Director
of Nursing, OMNSD and
QPS Connect Lead,
National Quality and
Patient Safety Directorate

LIBERATING STRUCTURES

LSMoms	Wicked questions	Worst ideas	Who says	World, not respect	What could they do?	Integrated autonomy
Design elements	Apprentice interviews	Discovery and action dialog	Empire participating	Growing together	Open space	Critical accountability
1:1+40	TRIZ	2000+ share	Infusing knowledge	Design breakdown	Generative relationships	Unleash
Imperative networking	LSM solutions	20:10 networking	Conversation sets	Exibility interviews	Agreement/ability matrix	Paradox
4 cubes	Teles consulting	Who needs	User experience feedback	Social network building	Simple ethnography	Purpose to practice

A evolving repertoire, menu, toybox, or palette of 33+ options for organizing generative interactions

Demonstration of a LS in action



Over to you Rob ...





HEARING YOUR THOUGHTS AND COMMENTS

Q Liberating Structures Events

Here's two links if you would like to join the Q Liberating Structures upcoming sessions. All welcome! Visit: <https://q.health.org.uk/community/groups/liberating-structures-in-healthcare>

- April 21: <https://q.health.org.uk/event/q-liberating-structures-user-group-2/>
- May 5th: <https://q.health.org.uk/event/q-liberating-structures-user-group-3/>



The image shows a red navigation bar with the following links: Home, Community, Get Involved, News & Blog, Join Q, Q Lab Network, Insight, and About. Below the navigation bar is the logo for the Special Interest Group "Liberating Structures in healthcare". The logo consists of a large, stylized letter 'Q' in a light grey color. To the right of the 'Q' is the text "Special Interest Group" in a smaller font, followed by "Liberating Structures in healthcare" in a larger, bold font. Below the main title is a smaller line of text: "To post updates and access other group functionality, please log in. If you are not a Q member please create a guest account."

LS Menu	Wicked questions	What's absent	Mini spaces	Heard, seen, respected	What I need from you	Integrated autonomy
Design elements	Appreciative interviews	Discovery and action dialog	Improv prototyping	Drawing together	Open space	Critical uncertainties
1:1 & All	TRIZ	Shift & share	Helping heuristics	Design storyboards	Generative relationships	Escape
Integrative networking	10% solutions	25/10 crowdourcing	Conversation cafe	Celebrity interview	Agree/disagree matrix	Pararchy
9-whys	Thinka consulting	Wise crowds	User experience kitchen	Social network walking	Single ethnography	Purpose to practice

Apply to become a member of Q Community



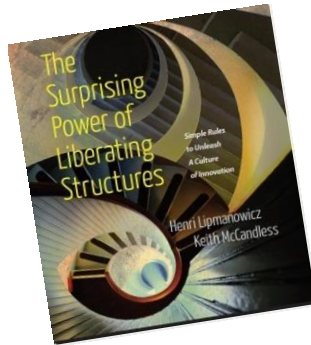
- All you need to know about applying can be found on the Q website
- You will be invited to complete an online application using the Q online portal
- If you have queries or require support, please contact our colleague via email

Caroline.Lennonnally@hse.ie

Resources



- Website: <https://www.liberatingstructures.com/>
- Liberating Structures App: https://play.google.com/store/apps/details?id=de.holisticon.app.ls&hl=en_IE&gl=US
- Q Community Toolkit: <https://q.health.org.uk/resource/creative-approaches-to-problem-solving/>



Liberating Structures

Holisticon AG Productivity

Everyone

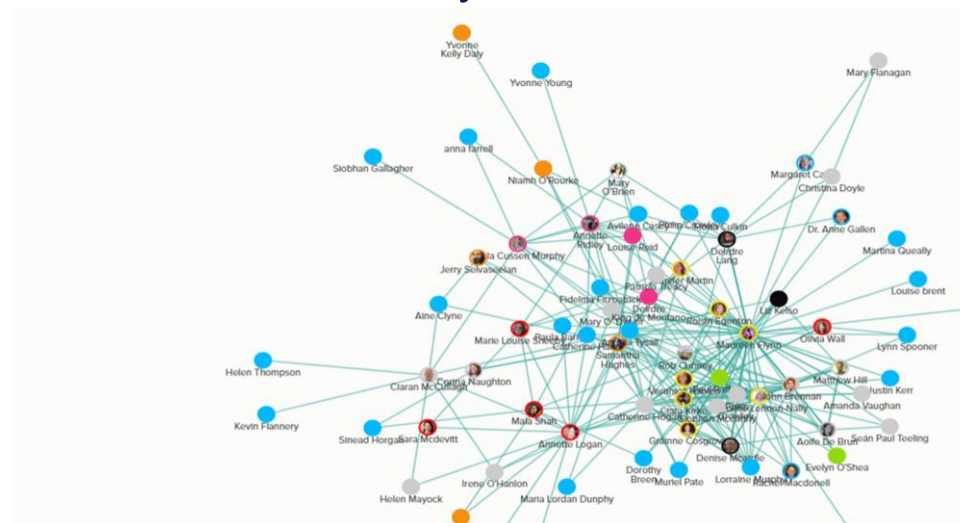
Add to wishlist



The QPS Ireland Network Map

To help visualise connections between people interested in quality, safety and improvement across Ireland: <https://www.hse.ie/eng/about/who/nqpsd/qps-connect/network-map/>

- How to join the map?
 - Visit the HSE website (see link in the chat)
 - Get sent your unique link to the map
 - Enter information about you, your professional characteristics and your interests
 - Log your connections
- How to use the map?
 - Filter the map by role, organisation, interests
 - View individual profiles
 - Connect and collaborate with others



Upcoming Webinars: Dates for your diary

Dates	Topics	Speakers
5 April	The healthcare/aviation conversation, 15 years on	Ciaran Carthy, Pilot and Founder of Training, Consultancy and Auditing Services Ltd
26 April	Learning from Excellence and Appreciative Enquiry	Dr Adrian Plunkett, Birmingham Childrens Hospital, NHS Trust UK

Follow us on Twitter  @QPSTalktime

Missed a webinar – Don't worry you can watch recorded webinars on HSE QPS Talktime page:

<https://www.hse.ie/eng/about/who/nqpsd/qps-connect/qps-talktime/qps-talktime.html>

Let us know how we did today

Reminder: Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you

Contact: Noemi.Palacios@hse.ie to be included on our mailing list to receive QPS Talktime invitations



*Thank
you*