



An Stiúirtheoireacht um Ardchaighdeán
agus Sábháilteacht Othar
Oifig an Phríomhoifigigh Cliniciúil

National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer

QPS TalkTime



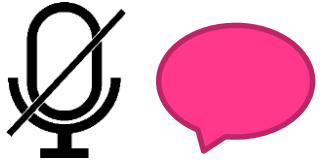
A community of quality and patient safety improvers

21st March, 2023

How do you work in a system while improving it?



How we are running today's session



- You will be muted but the chat is open throughout - please post any questions or comments there and we will address them after the presentation.



- If your tech fails, don't worry – we're recording it so you can watch back on the NQPSD YouTube channel and access the slides at your convenience.



- Audio is available via your PC or dial in:

Telephone no: Irish: 01-5260058 / UK: +44-20-7660-8149

Event number: 2734 273 4797#



- Please feel free to continue the discussion on Twitter:

@jibberydo | @DrAhmedaAli1 | @FionaMcMor63064 | @mapflynn | @johnfitzsimons9 | @juanitaguidera |
| @NationalQPS | @QPSTALKTIME
#QIreland | #patientsafety



- Please help us to improve our QPS TalkTime Webinars by completing a short feedback form (pop up window before you log out)



- You will receive an email from QPS TalkTime confirming your attendance

- **To get started ... we invite you to**

Share using the chat box

- Your name, work and where you are joining us from ...
- Finish this statement:

“Where is QI in the community?”

Speakers today



Dr. John Brennan,
General Practitioner, ISQua fellow &
board Member



Elaine Harrington,
Senior Physiotherapist



Fiona McMorrow,
Senior Occupational Therapist



Dr. Ahmeda Ali,
General Practitioner



Dawn Tyner,
Community Healthcare
Network Manager

In conversation with



Dr. John Fitzsimons,
Clinical Director, HSE
National Quality and Patient
Safety Directorate and
Consultant Paediatrician,
Children's Health Ireland at
Temple Street.

Juanita Guidera, Quality
Improvement Facilitator with the
National Quality and Patient
Safety Directorate.



Resources

WHO Declaration of Astana (*the why for higher quality primary care*) - <https://www.who.int/docs/default-source/primary-health/declaration/gcphc-declaration.pdf>

NHS Scotland - Quality improvement in primary care: what to do and how to do it - <https://learn.nes.nhs.scot/17838>

RCGP. Quality Improvement for General Practice: A guide for GPs and the whole practice team - https://elearning.rcgp.org.uk/pluginfile.php/174203/mod_book/chapter/572/RGCP-QI-Guide-260216.pdf

Social Care Institute for Excellence, UK. Co-production: what is it and how to do it - <https://www.scie.org.uk/co-production/what-how>

International Foundation for Integrated Care. The Nine Pillars of Integrated Care - <https://integratedcarefoundation.org/nine-pillars-of-integrated-care>



Quality & Patient Safety Prospectus 2023

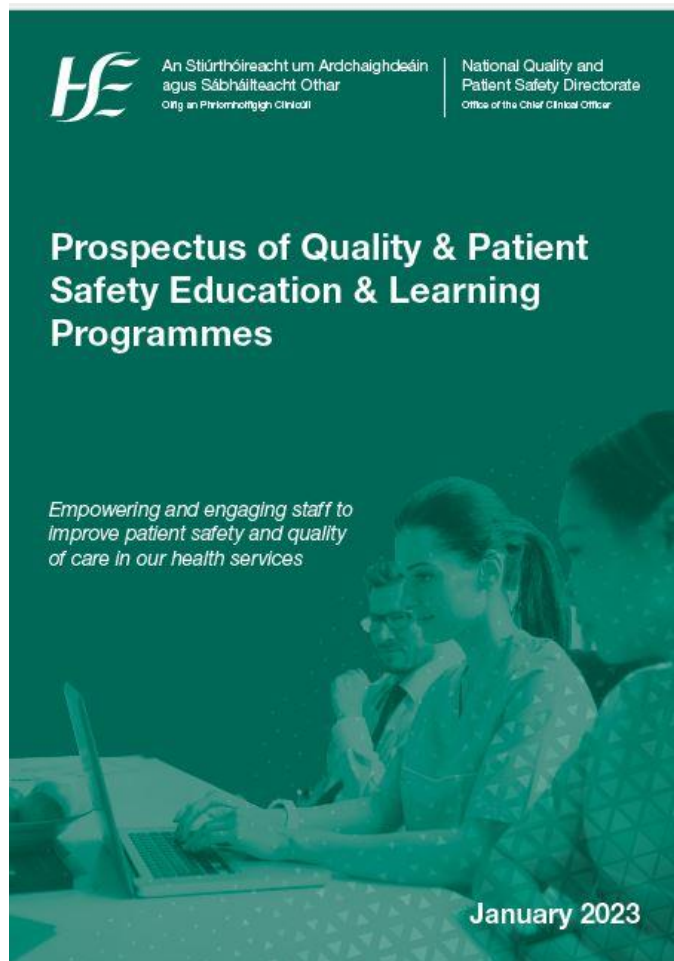


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- Incident Management
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- Safeguarding
- Antimicrobial Resistance & Control (AMRIC)
- Change & Innovation
- Library Services
- Connecting with QPS



<https://www.hse.ie/eng/about/who/nqpsd/qps-education/prospectus-of-education-and-learning-programmes.html>



Human Factors Learning Programmes

Introduction to Human Factors

Version 07 last reviewed 13/1/2023

Let's begin

20 min e-learning module available on HSeLanD.

Topics

Definition of Human Factors

History of Human Factors

Key factors that impact on performance & wellbeing

Human Factors in practice

hseland.ie
Cúram le Eolas

COMING SOON

Foundation in Human Factors

1 day workshop for Teams

Topics

Human Factors as a new way of thinking

Factors impacting on human capabilities and limitations

Threat and error management.

Information processing.

Effective decision making and communication.

Non-technical skills assessment using behavioural markers.

Management and leadership.

Human Factors in healthcare.

For further information, qps.education@hse.ie



Patient Safety Together:
learning, sharing and improving



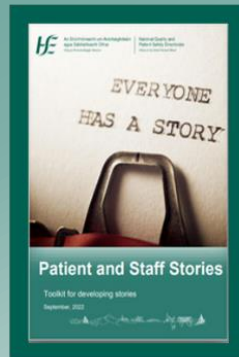
Website launched on 17th January

What is it?

- A new freely available online resource that shares patient safety learning & supports the HSE Patient Safety Strategy (2019- 2024)
- Enables users to access & download new and up-to-date QPS information.

Resources will include:

- HSE National Patient Safety Alerts
- Patient Safety Supplements
- Patient Safety Stories
- Resources for further learning including Patient Safety Digest and QPS Community

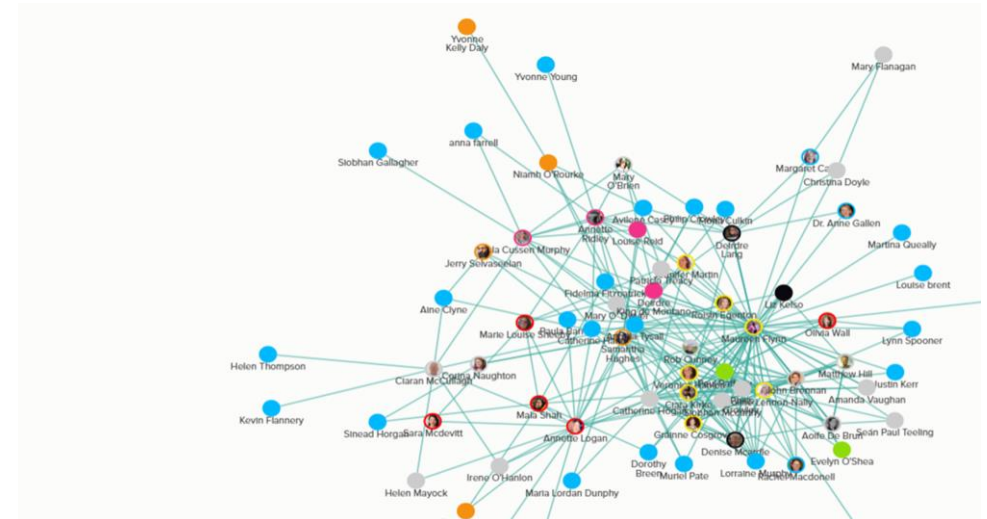


Patient Safety Together | patientsafetytogether@hse.ie | www.hse.ie/pst/

The QPS Ireland Network Map

To help visualise connections between people interested in quality, safety and improvement across Ireland: <https://www.hse.ie/eng/about/who/nqpsd/qps-connect/network-map/>

- How to join the map?
 - Visit the HSE website (see link in the chat)
 - Get sent your unique link to the map
 - Enter information about you, your professional characteristics and your interests
 - Log your connections
- How to use the map?
 - Filter the map by role, organisation, interests
 - View individual profiles
 - Connect and collaborate with others



Apply to become a member of



About

We are a community of thousands of people across the UK and Ireland, collaborating to improve the safety and quality of health and care. Q is delivered by the Health Foundation and supported and co-funded by partners across the UK and Ireland.



Q-Membership is not needed to join the Patient Safety Community, but we encourage anyone with an interest in quality and patient safety to explore all the supports freely available on the Q Community Website: <https://q.health.org.uk/join-q/>

For information on how to apply contact:
Mary.lawless@hse.ie / Roisin.Egenton@hse.ie

Upcoming Webinars: Dates for your diary



Professor Jeffrey Braithwaite
ISQua President



Dr. Ezequie Garcia Elorrio
ISQua President Elect



Dr. Orla Healy
National Clinical Director of the Quality
and Patient Safety Directorate in the HSE



Rachel Kenna
Chief Nursing Officer (CNO) for Ireland

QPS TalkTime



A community of quality and patient safety improvers

QPS TalkTime Live

30th March 2023 | 1pm - 2pm

Live from the from the
International Collaborative Workshop on

'Implementation of the HSE's Patient Safety Strategy 2019-2024'

Scan me!



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Connect with us

QPS TALKTIME



Building an Irish Network of Quality improvers



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HSE National QPS
@NationalQPS



Let us know how we did today

Reminder: Short questions (pop up) as you sign off, please help us to improve our QPS Talktime Webinars by sharing your feedback

We really appreciate your time, thank you.

*Thank
you*

Contact: Kris.Kavanagh@hse.ie to be included on our mailing list to receive QPS TalkTime invitations