



The  
Point of Care  
Foundation

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# Early beginnings, widening the spread and evidence of impact

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Joanna Goodrich, Head of Evidence and Learning on behalf of  
Jocelyn Cornwell, Chief Executive

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February 20<sup>th</sup> 2018



# We are working to radically improve the way people are cared for and to support the staff who deliver care



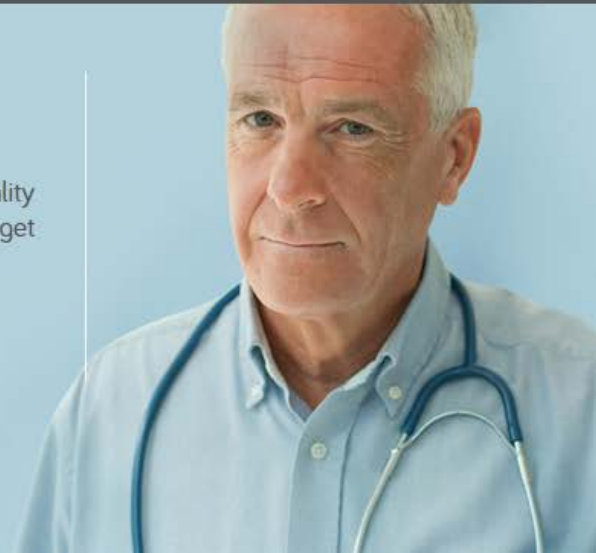
## Improving the way we are cared for

because understanding and responding to the needs of all people is what delivers the highest quality care



## Supporting healthcare staff

because delivering high quality care is only possible if staff get the practical and emotional support they need





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# Origins

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# Our criteria for selecting Point of Care interventions

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1. Flexible and can be adapted to different environments
2. Sustained or spread beyond place of origin
3. Described in enough practical detail to replicate elsewhere
4. Already subject to external process of assessment or evaluation
5. Systemic: not confined to one dimension of patient experience, one profession or one discipline

Adapted from Greenhalgh T et al 2004. 'Diffusion of innovations in service organizations: systematic review and recommendations'. The Millbank Quarterly, Vol 82, No 4.

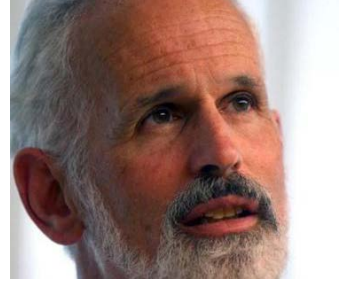




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## “Running a Hospital.com

The place where we first read about  
Schwartz Rounds



Ex CEO, Beth  
Israel Hospital,  
Boston





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SUPPORTING CAREGIVERS

PARTNERING WITH PATIENTS

REDEFINING QUALITY CARE

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## Supporting Caregivers

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## Schwartz Rounds®

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Voices of Caregivers, Schwartz Rounds™



The Point of Care Foundation







# A Schwartz Round at Boston Children's Hospital, 2008

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- About a medically uninsured child from Antigua
- He had received highly specialised neuro surgery
- He would need high-tech on-going care on his return home
- The panel: paediatrician, neuro-surgeon  
finance person, nurse







# How we brought Schwartz Rounds to the UK and spread them

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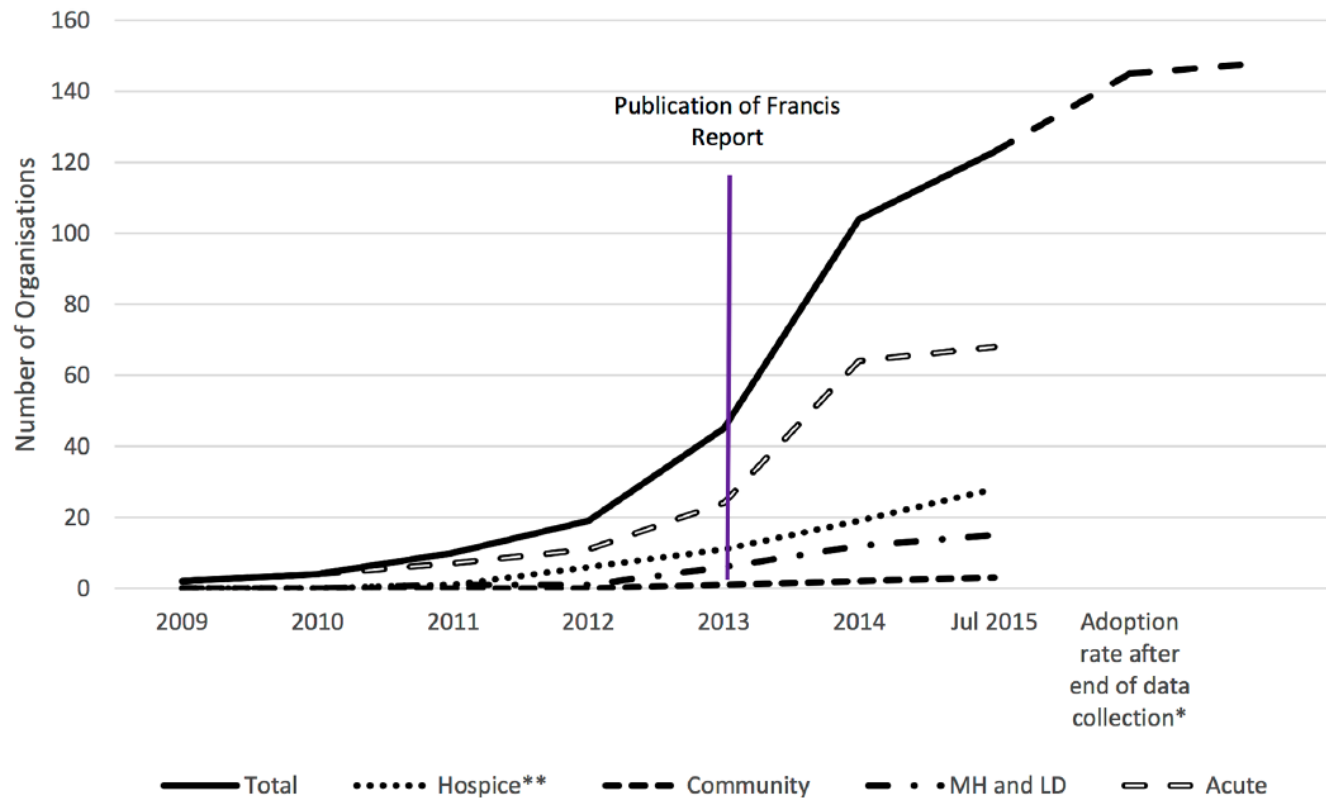
- |           |  |
|-----------|--|
| 2009-2010 | The Kings Fund supported Point of Care (POC) to pilot Rounds at the Royal Free & Gloucester Hospitals NHS Foundation Trusts      |
| 2010      | The Schwartz Center granted the first licence  |
| 2012      | POC helped 20 NHS Trusts and hospices establish Rounds   |
| 2013      | Sir Robert Francis published his Report of the Public Inquiry into Mid Staffordshire NHS Foundation Trust                        |
| 2013      | The Point of Care (POC) left the Kings Fund, became an independent charity and won a grant from DoH to promote and spread Rounds |
| 2018      | Today, 180 organisations in UK and Ireland are running Rounds  |





# Adoption of Rounds in the UK 2009-2015

Robert G, Philippou J, Leamy M et al. (2017) 'Exploring the adoption of Schwartz Center Rounds as an organisational innovation to improve staff well being in England, 2009–2015', *BMJ Open*, 7:e014326. doi: 10.1136/bmjopen-2016-01432



**Figure 1** Adoption over time by provider type in England (acute, mental health and learning disability (MH/LD), community, hospice). \*Dotted curve indicates adoption rate after the end of study's data collection point (mid-July 2015). Data provided by Point of Care Foundation on 9th February 2016. \*\*Hospice UK wide sample.



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# Reflections

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# Schwartz Rounds are an intervention that can be implemented at scale





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**“ We learn by practice. Whether it means to learn to dance by practicing dancing or to learn to live by practicing living, the principles are the same.**



Martha Graham.  
Dancer and  
choreographer









Thank you



The  
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Foundation

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