

Planning your development

Having assessed your current knowledge and skills for quality improvement you will have identified your areas of strengths as well as some learning needs and areas for development.

You can now consider how best to address these learning needs which may involve agreeing a plan with the person who is supporting your development. Remember there are a variety of ways to learn such as reading an article, listening to a podcast, visiting a website as well as shadowing a colleague or participating in a programme of learning, network events and conferences.

There are many programmes on offer across the HSE on a variety of topics relating to quality improvement. Below are the three main programmes of learning delivered by the National Quality Improvement Team.

Quality Improvement Programmes of Learning

Introduction to Quality Improvement

Level 1 – Foundation in Quality Improvement.

Level 2 – Quality Improvement in Practice.

Level 3 – Quality Improvement Leadership Programme in Healthcare in collaboration with the Royal College of Physicians of Ireland.

Further information about these programmes are available on the National Quality Improvement Team website – www.qualityimprovement.ie

Additional Learning Support

Here are some additional resources and contact information that might support you on your journey.

Learning Support	Contact Details
National Quality Improvement Team	Email: national.schoolofqi@hse.ie Website: www.qualityimprovement.ie
HSeLanD – HSE Learning Management System for e-learning	www.hseland.ie
National Healthcare Communications Programme	www.hse.ie/eng/about/our-health-service/healthcare-communication
HSE Leadership Academy	https://www.hse.ie/eng/staff/leadership-education-development/health-service-leadership-academy/
People’s Needs Defining Change Health Services Change Guide	https://www.hse.ie/eng/staff/resources/hrppg/change-guide-organisation-policy-people-s-needs-defining-change-health-services-change-guide.pdf
Leadership, Education and Talent Development Departments (Dublin North East, Dublin Mid Leinster, South, West)	www.hse.ie/eng/staff/leadership-education-development
Office of the Nursing and Midwifery Services Director	www.hse.ie/about-us/onmsd
Health and Social Care Professionals Office	https://www.hse.ie/eng/about/who/cspd/health-and-social-care-professionals/
SPARK Innovation Programme	https://www.hse.ie/eng/staff/leadership-education-development/met/spark-innovation-programme/
Institute of Healthcare Improvement (IHI)	www.ihl.org
Q Community – The Health Foundation	https://q.health.org.uk/
ISQua – International Society for Quality in Healthcare	https://www.isqua.org/

Useful Documents

Document	Link
<p>Framework for Improving Quality</p>	<p>www.hse.ie/eng/about/who/qid/framework-for-quality-improvement/</p> 
<p>Quality Improvement Toolkit</p>	<p>https://www.hse.ie/eng/about/who/qid/nationalsafetyprogrammes/national-quality-improvement-toolkit.html</p> 
<p>People's Needs Defining Change Health Services Change Guide</p>	<p>www.hse.ie/changeguide</p> 
<p>National Quality Improvement Team Self-evaluation Guide.</p>	<p>https://www.hse.ie/eng/about/who/qid/nationalsafetyprogrammes/national-qi-self-evaluation-guide.pdf</p> 