

National Open Disclosure Programme Newsletter December 2022

Merry Christmas

Dear Colleagues,

Welcome to our final newsletter for 2022. We want to take this opportunity to thank you all for all your hard work throughout the year and for your continued support for the national Open Disclosure programme. 2022 has been a very busy year and we have seen a significant increase in the uptake of Open Disclosure training across services.

We especially would like to thank our patient partners for their continued engagement and support and for ensuring that the patient voice is kept at the center of all that we do.

We would like to wish you and your families a very happy and peaceful Christmas and we look forward to continuing our work with you all in 2023.

Best wishes from *Lorraine, Angela and the National Open Disclosure Team!*

Current Status on Legislation and the Department Of Health National Open Disclosure Policy Framework

The Patient Safety Bill passed committee stage on 10 March 2022. A number of further amendments have been presented to government at report stage in December 2022. These amendments include (1) extending the remit of HIQA to undertake/commission reviews of incidents in private nursing homes and (2) the mandatory open disclosure of patient requested reviews in screening services. These will be discussed further in January 2023.

This legislation remains a priority for the Minister for Health. The National Open Disclosure Office will inform you of any update/ progress and will plan further training including e-learning and a webinar on this legislation in 2023.

The **National Open Disclosure Framework** is expected to be published in January 2023.

Open Disclosure Webinar Series

Our most recent webinar in November 2022 focused on **Open Disclosure: Approaches to Implementation**, presented by: Moya Wilson, Quality & Patient Safety Manager, Emma Naughton, Quality and Risk Manager, Paula Cussen Murphy, Director of Quality and Patient Safety, Noreen Kennedy, Quality & Patient Safety Manager, Bernie O'Reilly, Member of Patients for Patient Safety, Ireland (PFPSI), Lorraine Schwanberg, Assistant National Director Incident Management HSE and Angela Tysall, HSE Lead for Open Disclosure HSE.

A sincere thank you to all our presenters and attendees for making this and all our webinars so informative and engaging. A special thank you to Bernie O'Reilly who really highlighted through her story and presentation why Open Disclosure is so important for patients and families and is the right thing to do.

We welcome any suggestions for the 2023 webinar series. Please email: opendisclosure.office@hse.ie

The quality of information in terms of content and delivery for each presenter was excellent - it was so refreshing to hear how the OD projects are being implemented around the country.

Bernie touched my heart - such a heartfelt presentation from her. Really added depth to the whole webinar as it drives home the importance of open disclosure and the impact of adverse events on real people.

All guest speakers were very informative. Especially liked the ideas for identifying in Healthcare records where OD has occurred as our department had been discussing ideas.

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Open Disclosure Team (L-R), Sandra Lehmann, Catherine Hand, Angela Tysall, Mary Friel

Hoping all the care and kindness you give to others always comes back to you.

Merry Christmas!

Open Disclosure Training

We would like to thank you sincerely for all your continued support in promoting Open Disclosure training which is mandatory for all staff working in HSE and HSE funded services.

With your input there has been a significant increase in the uptake of Open Disclosure e-learning modules. Face to face work shops continue to be rolled out across all services.

Further details on mandatory Open Disclosure training requirements can be accessed [here](#).

A detailed end of year 2022 training report will issue at the end of January 2023.

Thank you!



Attendees at a recent workshop for St. John of Gods held in Dublin in December 2022

Questions or comments?

Email us at OpenDisclosure.Office@hse.ie Visit our website www.hse.ie/opendisclosure

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Open Disclosure Themed Week

There was a great response across HSE services to the Open Disclosure Themed Week with various promotional activities taking place in different service areas. These included promotional stands, training events, Open Disclosure quizzes and word searches, the promotion of online training, promotional novelty items, publication of the Q3 newsletter & updates provided to staff at handover.

Social media was very active with services demonstrating their commitment to Open Disclosure. Online activity included the patient perspective through the voice of patient representative groups and patient advocacy services. The response from open disclosure leads and services has been very positive to date. See below examples of some of the promotional initiatives across acute and community services.

Snapshot of promotional events from across the country



Feedback following evaluation of the Open Disclosure themed week

Raised awareness, got people talking about it. Will assist us in progressing the face-to-face training.

The immediate benefit was creating discourse around open disclosure. At the pop up stands we were able to answer simple queries that people had. Promoting the mandatory training side of Open Disclosure.

Re-created interest collective approach involved all staff, very positive keeps Open Disclosure on the radar.

Enhanced the importance of Open Disclosure, raised staff awareness and an incentive to complete Modules 1&2 on HSEland.

Raised awareness of Open Disclosure organisation wide.



University Hospital Tullamore



Letterkenny University Hospital



University Hospital Limerick



Patients for Patient Safety Ireland



Wexford University Hospital



Beaumont Hospital



Dalkey Nursing Unit



CHO DNCC



Mater Hospital



Sligo University Hospital



Some promotional items developed by services to support the promotion of Open Disclosure



St John's Hospital, Limerick



St Joseph's ID Service, CHO3



Tallaght Hospital



Dublin Midlands Hospital Group



CHO2



St. Columille's

Acknowledgements:

The staff in the National Incident Management Team and National Open Disclosure office would like to sincerely thank all of the Open Disclosure area leads, site leads, managers and staff and patient representatives who engaged in promoting Open Disclosure during this week and we look forward to similar events in the future.

Questions or comments?

Email us at OpenDisclosure.Office@hse.ie Visit our website www.hse.ie/opendisclosure