

WELCOME

Dear Colleagues,

The key updates and developments since our last newsletter relate to the on-going pilot of the new Skills based Face-to-Face module and also the planning for our new 'Train the Trainer' programme. We aim to complete these pilot programmes in Q4 and then commence roll out in all services in 2022.

We are delighted that, despite all the challenges, services have continued to access the open disclosure online programmes. The training programmes are back up on HSeLanD and we appreciate your on-going promotion of them. We continue to work closely with services, while also planning a number of upcoming Webinars. We hope that you will continue to participate and benefit from them. Do let us know of any other topics you are interested in and we will aim to include them in the future.

Thank you for all your continued work in support of open communication with all patients/ services users.

Do take care of yourselves so that you can continue to care for others.

Best wishes from the National Open Disclosure Team

**Issue 4:
15th October 2021**



The National Open Disclosure Team
L-R Top: Angela Tysall, Kelly McDyer
L-R Bottom: Mary Friel, Catherine Hand

****HSeLanD E-Learning Module 1 and Module 2****

HSeLanD has been fully restored and is back online for completing Open Disclosure Training.

Module 1: **"Communicating Effectively through Open Disclosure"**

Module 2 **"Open Disclosure: Applying Principles to Practice"**

CPD points are available for both modules. Click [here](#) to access HSeLanD to complete these modules.

Open Disclosure Face to Face Pilot Programme

The National Open Disclosure Office is continuing work on the **new skills based face-to-face workshop**, which compliments Module 2 for staff who are involved in the open disclosure process. Pilot workshops are planned with Sligo University Hospital and CHO1.

Work has commenced on revising the **Train the Trainer programme** to include a blended learning approach. This revised Train the Trainer programme will support the new skills based face to face workshop.

These pilot programmes will continue into Quarter 4, with the aim of commencing roll out of the new face to face training in all services in 2022. We will continue to keep you updated of progress via the Open Disclosure Leads in all services and in future newsletters.

Open Disclosure Training Programmes

Module 1: "Communicating Effectively through Open Disclosure"

This module is for all staff, as per mandatory training requirements. CPD: NMBI 2 CEU's and RCPI 2 external CPD Points. Available on HSeLanD

Module 2: "Open Disclosure: Applying Principles to Practice"

This module is for all staff who may be involved in formal open disclosure meetings. CPD: NMBI 3 CEU's and RCPI 3 external CPD Points. Available on HSeLanD

Open Disclosure Face to Face Skills Workshop (Pilot stage)

The revised workshop is currently at pilot stage. This workshop is **face to face** and is delivered by an open disclosure trainer. This workshop is being offered to support managers, doctors and any staff who are likely to be involved in formal open disclosure meetings. **Watch out for more information on the roll out of this workshop in future newsletters.**

Open Disclosure Webinar Programme

The Open Disclosure Team runs a webinar series on open disclosure related topics. This programme is open to all staff and is available **online**. These webinars are advertised through email and through our newsletter. Keep an eye out for future topics. CPD for live webinar attendance will be confirmed in advance of each webinar.

Questions or comments? Email us at OpenDisclosure.Office@hse.ie

Update on National Open Disclosure Policy

We would like to extend a sincere **Thank You** to all those who returned feedback during the consultation process of the draft revision of the national Open Disclosure Policy.

Feedback was received across a range of services including patient representatives and representatives from CHO Areas, Acute Services, National QPS, Health & Wellbeing, Advocacy Services, ONMSD, Tusla, National Screening Services, The Medical Council, The Medical Protection Society, Irish Hospice Foundation, CORU, Irish Hospital Consultant's Association, State Claims Agency, Irish Cancer Society, RCPI and RCSI.

We are now reviewing and collating all feedback received. We will soon be issuing the final draft policy for approval. We will keep you informed of the progress of the policy and we look forward to sharing it with you.

Current Status on Legislation

The Patient Safety Bill remains a priority for the Minister of Health. If you wish to follow progress of this Bill you can do so on the Oireachtas website by clicking [here](#).

Uptake of E-Learning Programmes

- **E-Learning Module 1 "Communicating Effectively through Open Disclosure"** - completions for Module 1 since launch date on 6th April 2020 is now at over **59,650 completions!**
- **E-Learning Module 2 "Open Disclosure: Applying Principles to Practice"** - total completions for Module 2 since launch date on 30th April 2021 is **4,379!**

Watch out for our quarterly training reports for a further breakdown of open disclosure training statistics, which is sent out to all services. Please remember to ensure your service and location details on HSeLand are correct and up to date, as this will impact the accuracy of our report and training uptake for your service. **Thank you all for the support and promotion of both of these e-learning modules!**

Webinars

The National Office have planned the following webinars:

Title: **"The Role of the Designated Person in Supporting Patients and their Families"** presented by Josephine Griffin and Catherine Hand
Date: Wednesday 20th October 2021, 11am-12.30pm

Title: **"Implications for Open Disclosure in Mental Health Services"**, presented by Gary Watkins and Kevin Madigan, SJOGCS
Date: Wednesday 17th November 2021, 11am-12.30pm

We welcome all staff to attend and participate in our webinar series. A reminder also that the webinars are recorded and are available for watching back on our website. Click [here](#) to access previous webinars.

Staff Support

We are currently planning a webinar which will focus on Supporting Staff during the Incident Management and Open Disclosure Process. We will advise you when details of this are finalised.

Remember if you need any assistance please contact:

EAP National Phone Line: 0818 327 327

CONTACT OUR TEAM

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E-Learning Feedback

"Overall very good. Good mix of examples not too medically focused. Made you consider from the patient's and family's perspective."

"Maybe role- playing or doing an interactive piece on that would be beneficial"

"Very well suited to my profession, well worth completing this course as it makes you think about a lot of different scenarios"

