



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

An Oifig Náisiúnta don Chuimsiú
Sóisialta
Rannóg Cúram Príomhúil
Feidhmeannacht na Seirbhíse
Sláinte
Lána an Mhuilinn
Baile Phámar
Baile Átha Cliath 20

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National Social Inclusion Office
Primary Care Division
Health Service Executive
Mill Lane
Palmerstown
Dublin 20

26th July, 2017

Deputy Fiona O'Loughlin
Dáil Eireann
Kildare Street
Dublin 2.

PQ 33873/17

* To ask the Minister for Health the number of staff in each CHO that have received training to date in 2017 on intercultural awareness and practice in health and social care.

Dear Deputy O'Loughlin,

The Health Service Executive has been requested to reply directly to your above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position:

Work has commenced on the development of an Intercultural Health Training and Education Framework. This framework will provide a template for the provision of training and support to staff in efforts towards delivery of a responsive, culturally competent health service.

Consultation with key stakeholder on the development of this framework is presently taking place.

An Intercultural Awareness and Practice in Health and Social Care resource manual was launched by the HSE Primary Care and Social Inclusion services in CHO 5 in June 2017. This training model has been piloted and delivered in CHO 5. Work is currently underway to include a refugee module and a blended learning proposal within this resource. It is anticipated that this resource will be rolled out incrementally across the HSE from Q4 onwards.

I trust this information is of assistance to you but should you have any further queries please contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Diane Nurse'.

Diane Nurse
National Lead: Social Inclusion