

Summary of Board Leading Practices in Improving Quality and Safety

1

Leadership for Improving Quality & Safety

Actively demonstrating a commitment to seek assurance and drive improvement

- Board ensures there is a clear vision, goal and strategy for quality and safety.
- Board provides visible leadership in developing a positive culture for the organisation.
- Some board members are recruited with clinical quality and safety expertise.
- Board advises and requests action on quality and safety of care matters.

2

Practices for Improving Quality & Safety

Making quality and safety of care a priority of the boards business

- Board identifies and authorises board terms of reference with a focus on assuring quality and safety.
- Board provides induction and orientation in quality and safety structures for new board members.
- Board prioritises and allocates time on the board agenda to discuss quality and safety.
- Board plans and receives training and development in quality and safety.

3

Partnerships for Improving Quality & Safety

Developing strong collaborative partnerships with staff and service users and the wider community

- Board has the mechanism for direct engagement with service users, staff and wider community.

4

Methods for Improving Quality & Safety

Supporting the provider in applying a quality improvement methodology

- Board approves resources and oversees quality improvement programme selected by the executive.

5

Measurement for Improving Quality & Safety

Selecting board measures to monitor and demonstrate an improvement in the delivery of care

- Board reviews quality and safety information (dashboards, reports).
- Board advises and requests actions for improvement of quality and safety of care.

6

Risk Management & Assurance

Ensuring all risks to service user quality and safety are addressed in a robust and structured way

- Board seeks assurance of quality and safety of care.
- Board monitors and oversees risks to quality and safety of care.

7

Planning for Improving Quality & Safety

Championing and overseeing the development, implementation and monitoring of a plan for improving quality and safety

- Board guides the Executive in the development of Quality and Safety Plan.
- Board approves the Quality and Safety Plan.
- Board supports the organisation in celebrating the key milestones and successes.

Each of the seven leading practices sections describes the rationale, board action and prompts for board consideration.