QUESTIONS FOR PATIENT

The questions for patients relate directly to Standard 6 and to the Integrated Discharge Planning process. The questions listed below are only sample questions and are certainly not comprehensive or exhaustive. The way in which questions are asked is also very important and will obviously depend on the individual patient and their medical and cognitive circumstances. The questions asked will also depend on whether the patient has just been admitted, about to be discharged etc.

PRE ADMISSION:
For elective admissions only
Did you attend the pre admission clinic?
If so, was your discharge plan discussed with you during this visit?
Were you given an anticipated length of time for your stay in hospital?
Did you have a relative or carer with you during this discussion?

If appropriate, questions can be asked about whether the patient knows the PHN and whether they have been visited by her in the past. Was she aware that the patient was coming into hospital?

DURING ADMISSION
For Emergency admissions

Estimated length of stay/ Discharge Plan
Has anyone informed you about how long you are likely to be in hospital?
Have your relatives/carers been informed?
When were you/ your relatives/carers informed?
Who informed you? How were you informed?
Has a plan for discharge been discussed with you?
When was this discussed?
Was the plan discussed with your family/carers?
When did the discussion take place?
Who discussed the plan with you/ your relatives/carers?
Did the plan for discharge include discussion about Community Services?

If appropriate, questions can be asked about whether the patient knows the PHN and whether they have been visited by her in the past. Questions about transport arrangements may also be asked if appropriate.

Treatment Plan – for all admissions
Have you been informed about the plan for your investigation/treatment?
Was this plan discussed with you and your family/carer?
(Make it clear that you are not asking to be informed of this treatment plan)
Who discussed this plan with you and your family/carers?
Have any changes been made to your original treatment and discharge plan?
Were you and your family/carer informed of these changes?
24 HOURS PRE- ADMISSION
Have the final plans for discharge been discussed with you and your family/carer?
Did anyone complete a discharge checklist with you?
Have you been given relevant information about your condition before discharge?
Was any time for discharge discussed with you and your family/carers?
Has transport been discussed and arranged for you?

POST ADMISSION
Are there any questions you felt were not addressed while in hospital?