

"Beyond the Blue Line"- Implementing the HSE Tobacco Free Campus policy in adult community mental health day services

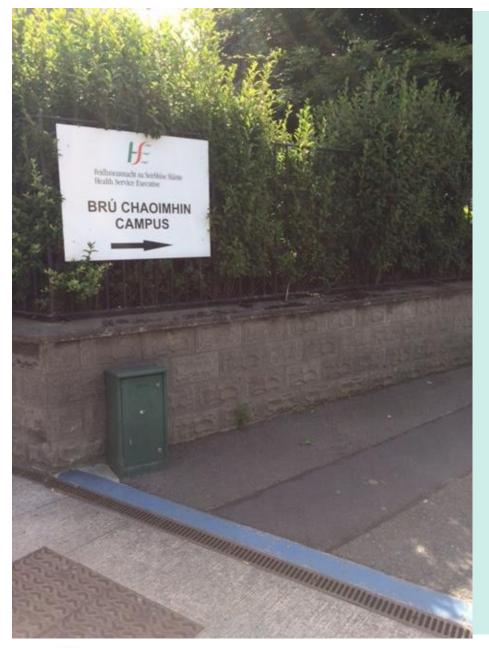
Margaret Webb/Greg Stynes
HSE EVE

Tobacco Free Campus Workshop 29th June **2017**













EVE'S Vision

Claiming Citizenship, Reclaiming Community

For 1400 people annually

8% CHO 6 55% CHO 7 37% CHO 9

With.....

85% Mental Health difficulties

10% Intellectual difficulties

5% Physical/Sensory difficulties

In 21 services

12 Community Based Services

7 Clubhouses

2 Vocational Training

Supporting Community-based activities for people:

21% in Employment

45% in Community Education

85% in Community Activities (core hrs)

10% in Community Activities (non core hrs)

Wellness offers the opportunity to...





Why address this?It's a Rights Issue

- ✓ Right to accurate information regarding tobacco use and options for quitting
- ✓ Right to achieve optimal health and well being
- ✓ Right to achieve personal recovery

Organisational Considerations

- Compliance with HSE Policy
- A person centred approach & risk management
- Health and wellbeing of staff & service users
- Local considerations





For us it was important to......

- Use a change model built on collaboration with staff, service users, and HP personnel
- Promote local ownership of the policy
- Meet our strategic objectives to promote
 Health
- Harness existing supports



EVE had to

- Acknowledge and address local organisational barriers
- Ensure cessation options were made available to our service users
- Incorporate tobacco cessation into our programmes & services
- Address staff concerns that tobacco cessation strategies would be too time consuming & difficult.



"Most days teaching feels like giving back. But today it felt more like giving blood . . . and a little bone marrow."



Step 2

• Support from Miriam Gunning HP

• Established working group including service managers (per HSE tool kit)

Step 3

• Nominated implementation dates staff 01.07.15 & service users 30.06.16

• Completed an audit of smoking habits for staff June 2015 (repeated June 2016)

• Agreed to train staff & service users to introduce the HP Low Literacy programme

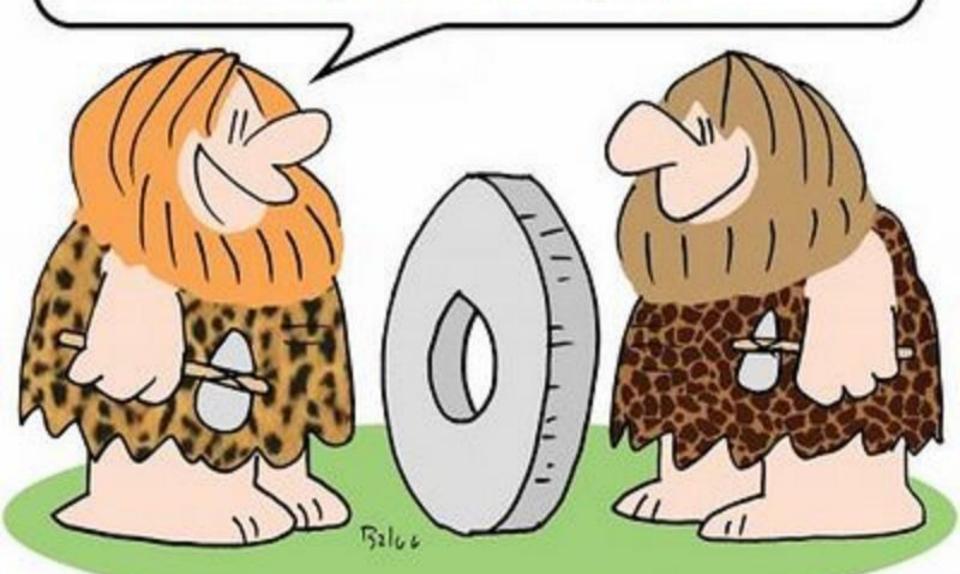
Step 4

Q&A session on policy implementation with CMs hosted by Miriam Gunning 27th May 2015

Step 5

- Low literacy Facilitator Training commenced October 2015
- Roll out Quit Smoking Programme January 2016
- Research Ethics submission May 2016

Nahhhh...I don't think It will work. Let's do something different...something smarter...something cooler!



EVE's progress to date

Policy Implementation

- For staff policy came into effect on 01.07.15
- For service users policy came into effect on 30.06.16
- The policy is fully implemented in all EVE locations (18 MH)
- Incorporating smoking cessation as part of wider "health" agenda in our programmes & services

Capacity Raising Training for Staff in Mental Health Services (n=18)

Staff with Brief Intervention in Smoking Cessation	56	64%
QSP Facilitator training	21	38%
Centres with BISC trained staff member	18	100%
Centres with QSP trained facilitator	15	83%

Note: 4 Service Users trained as QSP Facilitators

Environment

Centres with signage up	12	100%
certies with signage up	10	100/0



EVE's QSP Activity to date.....

Resourcing

Upon completion of the QSP Low Literacy programme, we issue:

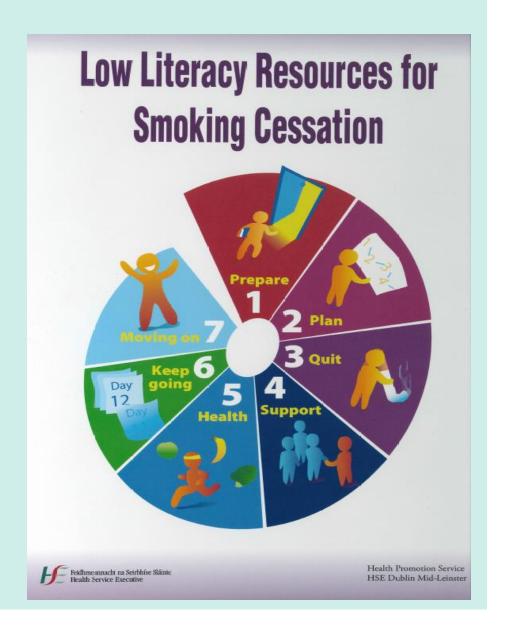
- The Low Literacy Facilitator manual
- Work sheets (printed in colour) for course participants
- A CO2 monitor for the centre (1 for each location)
- Work sheets are also available as PDFs for staff to use on centre interactive whiteboards for sessions

QSP Activity N=16	No. Started	No. Finished	% Completed
QSP groups MHS	138	25	18%



QSP Feedback

- Materials accessible, highly commended by staff
- Tone is supportive and hopeful
- Training excellent
- Staff feel supported with both training & resources





Informal feedback from EVE MHS

Implementation issues arising

- Option to avail of QSP course in community chosen
- Issues setting a quit date
- Frequency of smoking breaks reduced....replaced with tea breaks
- Scheduling groups with variable attendance patterns proved difficult....looking at smaller numbers or 1 to 1 sessions
- Staff transferring between locations reduced capacity
- Staff co-facilitating to build confidence & capacity

Overall

- Cultural shift.....
- Readiness factor.....
- Choice....



Smoking Cessation progress to date

Staff Smoking Rates		S.U. Smoking Rates			
Year	EVE	MHS	Year	EVE	MHS
2015	(18%)	16 %	2015	(32%)	33%
2016	(13%)	11 %	2016	(25%)	27 %

Organisational & Local Challenges

- Shared campuses with other HSE facilities, with residential facilities and with commercial companies
- Managing risk
- Managing inconsistency within the HSE

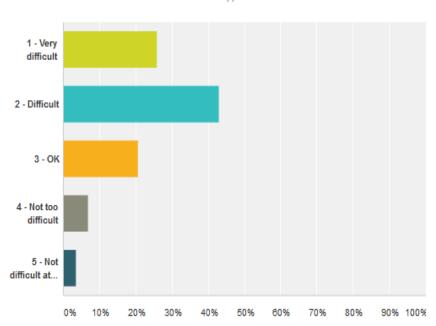


Anticipation 2015

Reality 2016

As a staff member, how difficult do you think it will be to implement this policy?

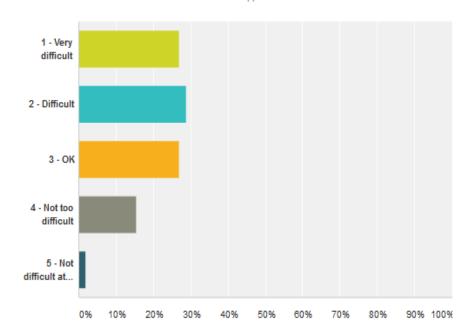




Answer Choices	Responses
▼ 1 - Very difficult	25.86% 15
v 2 - Difficult	43.10% 25
▼ 3 - OK	20.69% 12
▼ 4 - Not too difficult	6.90% 4
▼ 5 - Not difficult at all	3.45% 2
Total	58

As a staff member, how difficult do you think it has been to implement this policy?

Answered: 52 Skipped: 0



Answer Choices	Responses
▼ 1 - Very difficult	26.92% 14
v 2 - Difficult	28.85% 15
▼ 3 - OK	26.92% 14
▼ 4 - Not too difficult	15.38% 8
▼ 5 - Not difficult at all	1.92% 1
Total	52

Doing the right thing isn't always easy!!





Evaluation EVE & RCSI

Partnership with RCSI

 Research now includes focus groups and collection of qualitative data in addition to the built in questionnaires from manual

Research Aim:

- to review the implementation of the HSE's Low Literacy Resources for Smoking Cessation in adult day services
- establish the experience of use from both the participants and staff's perspective
- identify the outcomes achieved and
- refine the implementation of this programme for future groups.

"It gave me a good insight into my smoking habit and I enjoyed the programme."

"I feel I'm a lot healthier."

"Finding the reducing very hard!"

"I really want to try again next time it's on."

QSP Programme Participant Responses



Implications for Practice

Leadership:

- Having a senior level commitment to creating organisational and cultural change
- Convening an implementation committee with stakeholder representation, chaired by a Senior Manager
- Harnessing the energy from local stakeholders, providing ownership establishing local implementation teams

Engagement with staff

- Taking proactive steps to address staff attitudes and concerns
- Providing easy access to resources and training

Promotion:

- Organisationally embedding in ongoing "health and wellness" strategy
- Utilising existing supports: Health Promotion









Thank You

Any Questions?



Evaluation Objectives

- To establish the common factors that contributed to changes in smoking habits
- To analyse the relationship between participants' **smoking habits**, the **number of sessions** completed and **outcomes** from the programme
- To collect views on smoking, experience of the programme from those who
 attended the programme and views of those who do smoke but did not
 attend the programme
- To gather the **opinions of Centre Managers and Course Facilitators** on the programme and its delivery (barriers and facilitators)
- To disseminate and publish the findings of this evaluation in 2017

