TrackVax QuickStart Guide Contents

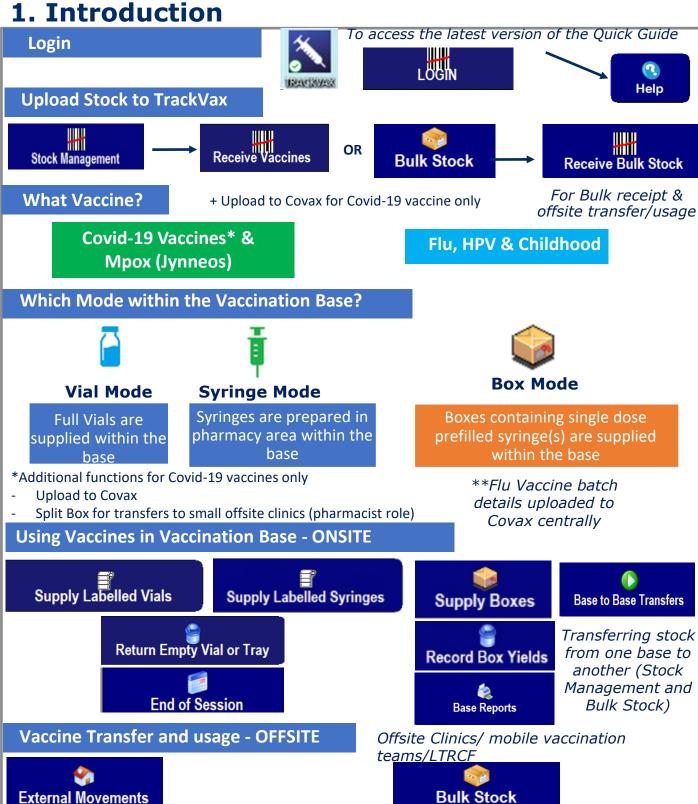
Note- This QuickStart Guide is to be used in conjunction with the TrackVax training videos on My Trailhead and the full SOP document. The Guide is primarily designed for someone who has already done the TrackVax Training

- 1. Introduction TrackVax Overview
- 2. Login
- 3. Receiving Vaccines
- 4. Operating in Vial Mode
- 5. Operating in Syringe Mode
- 6. Operating in Box Mode
- 7. Supplying & Recording Bulk Stock within the base
- 8. Base* to Base Transfer & Receipt
- 9. Base to External Location (e.g. to pop up clinics) Movements & Record Yield
 - (i) Vial Mode
 - (ii) Box Mode
- 10. Operating in Bulk Mode
- 11. End of Session & Reports
- 12. Split Box
- **13.** Quarantining Vaccine Stock
- 14. Amending Vaccine Stock
- 15. Stocktaking
- 16. Support
- 17. Checklist for Sites
- 18. FAQ- Printing
- 19. FAQ-Scanning
- 20. FAQ- Opening a site on Trackvax
- 21. FAQ- Closing a site on Trackvax
- 22. FAQ- Programming your scanner

*Note:

The term Base is used to represent any location where vaccine is stored/managed such as Community Vaccination Centres, Vaccination Bases, Hospital Pharmacies, etc.

1. Introduction



Split Box Standalone function to cater for smaller

offsite





Reconciliation Sheet or Vial/Box Labels to Record Doses



Reconciliation Sheet ONLY to Record Doses

TrackVax QuickStart Guide 2. Login

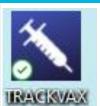
Follow Instructions on-screen:

Note: Before doing any functions on Trackvax you need to enter the staff function and ensure that two staff members are activated so that you can proceed

a)

Logging in to TrackVax

Before first Login, the Medication Management Lead (Base/Vaccination Hub Admin) in your Vaccination Hub will set you up as a TrackVax User
Passwords can be reset by Base Admin (forgotten passwords require TrackVax Support)



- 1. Locate the TrackVax ICON on the Desktop PC
- 2. Double click on the Icon to open the TrackVax App

in both sites





- Select the "Login" button, scan staff badge or enter 'Username' and enter 'Password'
- 4. Login at start of day 'Activates' the user for the day
- 5. This Login gives the user access for the assigned Base/Vaccination Hub only according to their responsibility

6. If a TrackVax user is active in a second

Admin will need to add that staff member

same badge and password will then work

site, the local Base/Vaccination Hub

to the local staff list for that site, the



Croke Park Vaccination Centre (CVC)

- 7. Note a minimum of two active staff members are required to perform TrackVax meds management functions
 - In the absence of a second person onsite, a badge can be setup (only by those with sufficient responsibility) for a user called "Lone Meds Mgmt" including site name. e.g. "Lone Meds Mgmt Croke Park"

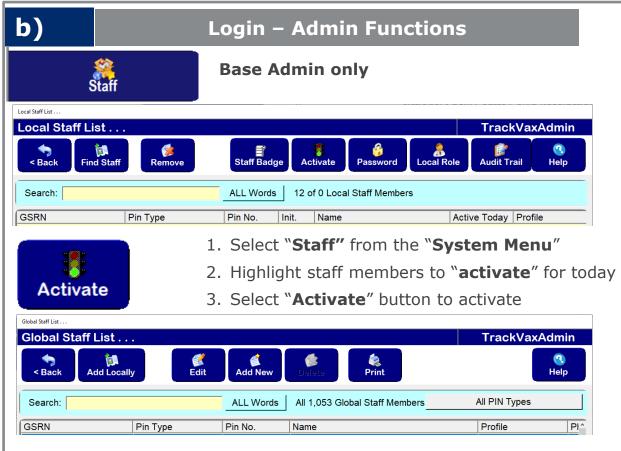
See section 2 b for reference to how staff badges are printed.

TrackVax QuickStart Guide

2. Login

Follow Instructions on-screen:

Note: Before doing any functions on Trackvax you need to enter the staff function and ensure that two staff members are activated so that you can proceed





 If "Staff" is not visible then select "Find Staff" from the "Local Staff List", then "Search" or highlight the staff name in the "Global List" and "Add Locally" to add to Local List

Note it is important to assign the correct profile to the new Staff depending level of responsibility.

It is recommended that only one or two people are assigned the role of Base Admin

- 2. If "Staff" is not visible in the "Global List" then you can add a New "Staff" member to the Global List by selecting "Add new". Enter the Staff details including profile type according to their responsibility (See SOP for full details) and once details entered the staff will be prompted to create their new password. Once complete, add "Staff" member to the "Local List" and proceed to step 3 to print a staff badge
- 3. If a staff badge is required, highlight the "**Staff**" name and select the "**Staff Badge**" button. The system will ask for the user's password to be entered, and the Staff Badge will then be printed



TrackVax QuickStart Guide 3. Receiving Vaccines

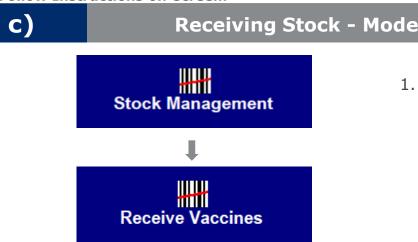
Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

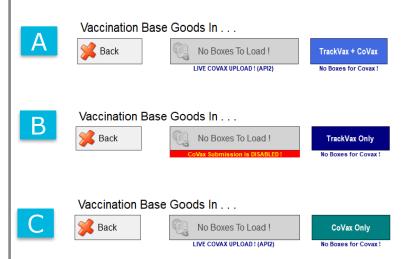
Follow Instructions on-screen:



 Select "Stock management" function from the main menu. Select 'Receive Vaccines' function.



- This will display the "Scan Vaccine Labels" screen. Stock can be received in three modes;
 - A. TrackVax + Covax (default)
 - B. Covax Only (for exceptions)
 - C. TrackVax Only (for exceptions)



**NB Only Covid 19 Vaccines are loaded to COVAX. For all other vaccines stock will load to TrackVax only and there is no need to change mode.

TrackVax QuickStart Guide 3. Receiving Vaccines

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

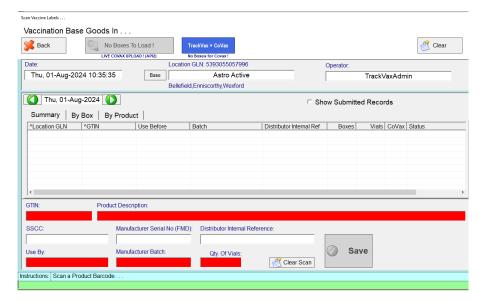
If it is red, click the field before scanning.

Follow Instructions on-screen:

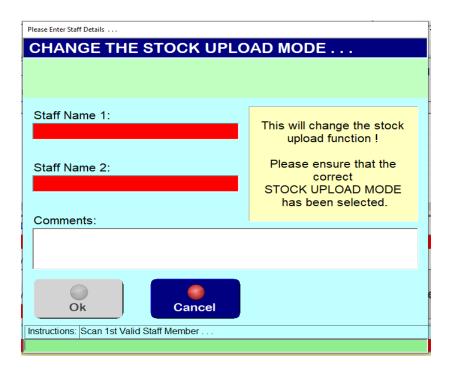
d)

Receiving Stock - Changing Mode

3. To change the receipt of stock mode to option A, B or C select the default button "TrackVax + Covax".



4. After completing step 3, perform a double badge scan to confirm the scanning option change.

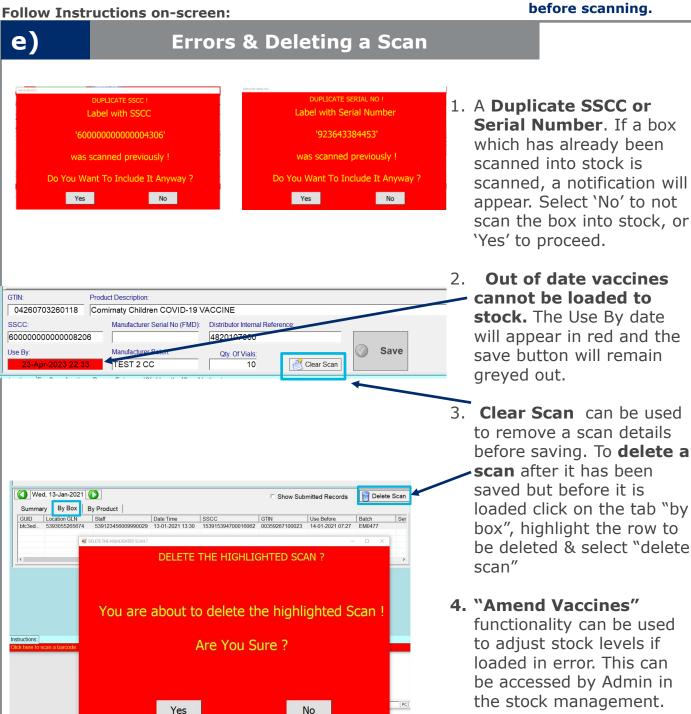


TrackVax QuickStart Guide 3. Receiving Vaccines

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.



TrackVax QuickStart Guide 3. Receiving Vaccines

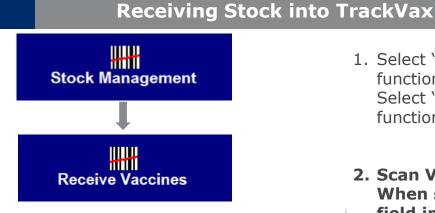
Instructions: Scan a Valid Vaccine Barcode . . .

Instructions: Scan a Valid Vaccine Barcode

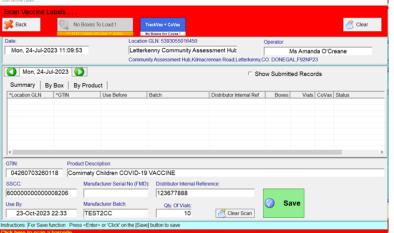
Follow Instructions on-screen:

a)

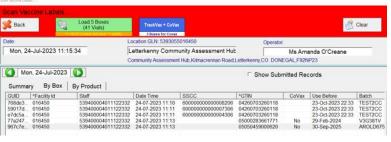
Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.



 Select "Stock management" function from the main menu. Select "Receive Vaccines" function.



2. Scan Vaccine Box Barcode. When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning. Ensure correct barcode is being scanned per vaccine type (e.g. HSE Scan Me label should be scanned when present otherwise it is the manufacturers barcode)



3. Box details will populate in the bottom panel. QTY of vials can be edited if necessary

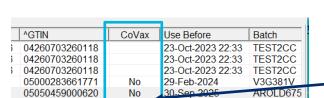


4. Select Save. Details will populate on the grid. Repeat steps above for each box being received into stock.

5. When all box labels are scanned select "Load X Boxes (X Vials)" button. TrackVax + Covax mode is the default

upload mode. See section 3 for

more details.



6. Applicable vaccines will load to CoVax. Vaccines which are not loaded to CoVax are marked as No in the grid e.g. Childhood Vaccines

TrackVax QuickStart Guide 4. Operating in Vial Mode



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

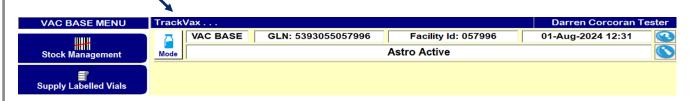
If it is red, click the field before scanning.

Follow Instructions on-screen:

a) Vial Mode – Basic Functions

*NB Each Staff member MUST login at the start of the day to 'ACTIVATE' themselves for the day OR Vaccination Hub/Base Admin can 'ACTIVATE' Staff at the start of the day

1. Check that you are operating in Vial Mode (see section 3D on how to change modes should you wish to label trays & syringes)







2. Scan vaccine box- not the vial.



Ask Vaccinators to write the yield on the vial label (on white space)

- 3. Enter Qty of Vials you are labelling
- 4. Scan staff badge of "Labelled by" and "Checked By" and Select "Print".
- 4A Optional If you wish to associate a vial to a vaccination bay (enter in 'Supply Labelled Vials screen') OR Select 'Issue Vials' from Main menu and Select or Scan the vial, Enter vaccination bay number and Select "Issue Vial"





- 5. Scan Empty Vial Label and Enter Vial Yield
 - If you are discarding doses you need to record a reason from the List provided
- 6. Check Vial Yield and select "Return VIAL."
- 7. To make amendments (Base admin or Base Duty profile required)

Repeat Steps 1 - 6 as required

TrackVax QuickStart Guide 4. Operating in Vial Mode



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

b) Vial Mode – Additional Functions Onsite

Access: Base Admin and Base Duty med management

ONLY

Reprint VIAL Label

- Select the Vial you wish to Reprint and select the button "Reprint VIAL Label". You may need to select 'Only Active Items' to see 'All Items'
- "Reprint Vial label" screen will appear and a scan of two active Staff badges is required to generate the reprint of the vial label

Access: Base Admin and Base Duty med management



All Items

(2

Print

- Select the Vial you wish to Cancel and select the button "Cancel VIAL Label". You may need to select "Only Active Items" to see "All Items"
- "Cancel Vial label" screen will appear and a scan of two active Staff badges is required to trigger the cancellation of the vial label

Access: Base Admin and Base Duty med management

- Select the Vial you wish to Amend and select the button "Amend VIAL Doses". You may need to select 'Only Active Items' to see "All Items"
- "Amend VIAL Doses" screen will appear and a scan of two active Staff badges is required to access the Amend Vials screen
- Make amendments in the "Amend Vials" Screen and select "Amend VIAL" to save or cancel to exit without making amendments









			30-Sep-2024 15:34	
		Description:		
C2-035161-4274-001	04260703260620	Comirnaty XBB.1.5 RTU(5-11y)	
Use By (17/7003): Batc		Batch (10):		
	01-Jan-2025 22:56	TEST1234		
Discards: Discard Code: Doses:				
2 0 0	Discard Time Exce	eded	5 D Amena WAL	
Instructions: Amend the Dose or Discard Quantities				



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:

Syringe Mode – Basic Functions a)

Check that you are operating in Syringe Mode



2. After scanning the box to supply trays and syringes from, there will be a new option, to select the number of vials required. (Similar to the functionality in Vial Mode.)





Note: It is possible to supply more than one vial at a time when in Syringe mode



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

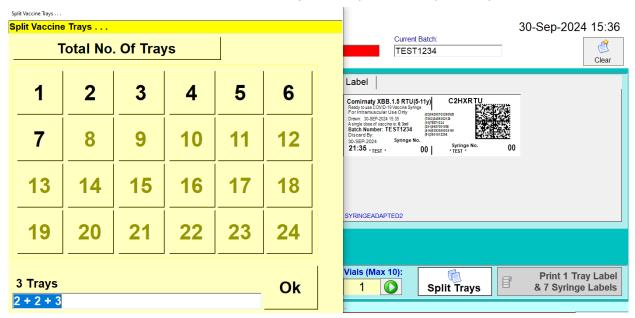
Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:

b)

Syringe Mode – Basic Functions

3. Once the number of Vials is selected (maximum will be the number available in the selected box or 12), the option to split trays remains.



- This split will apply to all vials being supplied in this action; e.g. If issuing 2 vials with 3 trays per vial of 2+2+3= 6 tray labels will be printed with 14 syringe labels.
- 5. There will be a gap of a blank label between each set of tray and syringe labels which come from the printer, and the vial number will remain visible on the label- apply the labels to the trays and syringes, in order of the corresponding vials.

Return Empty Vial or Tray

- Scan Empty Tray Label and Enter Tray Yield
- If you are discarding doses you need to record a reason from the List provided
- Check Tray/Syringe Yield and select "Return TRAY.." 7.
- 8. To make amendments (Base admin or Base Duty Profile required)

Repeat Steps 1 - 6 as required

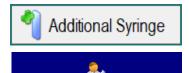


Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:

Syringe Mode - Additional Functions Access: Base Admin and Base Duty med management **ONLY**

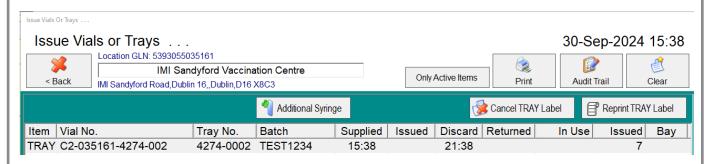


Issue Vials or Trays

OR



- Select the Tray you require an additional syringe label for and select the button "Additional Syringe". You may need to select "Only Active Items" to toggle to see "All Items".
- "Additional Syringe" screen will appear and a scan of two active Staff badges is required to access the "Additional Syringe" screen



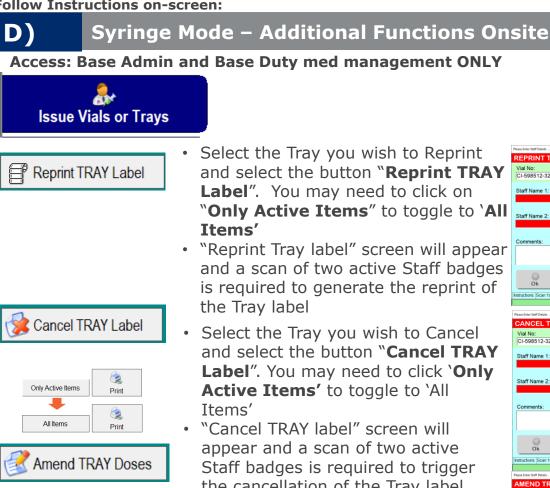




Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode Click here to scan source label

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:



Select the Tray you wish to Reprint

"Only Active Items" to toggle to 'All

· "Reprint Tray label" screen will appear and a scan of two active Staff badges is required to generate the reprint of the Tray label

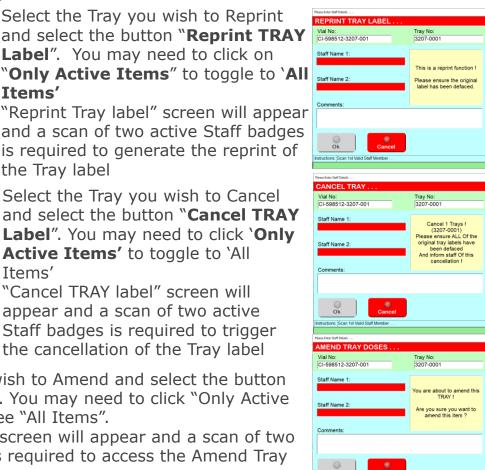
 Select the Tray you wish to Cancel and select the button "Cancel TRAY Label". You may need to click 'Only **Active Items'** to toggle to 'All Items'

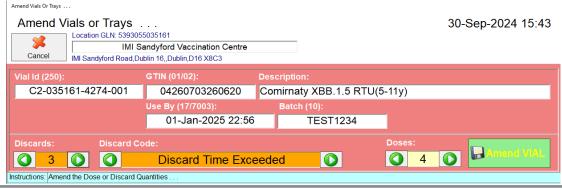
 "Cancel TRAY label" screen will appear and a scan of two active Staff badges is required to trigger the cancellation of the Tray label

Select the Tray you wish to Amend and select the button "Amend TRAY Doses". You may need to click "Only Active Items" to toggle to see "All Items".

'Amend TRAY Doses' screen will appear and a scan of two active Staff badges is required to access the Amend Tray Doses screen

Make amendments in the "Amend TRAY Doses" Screen and select "Amend VIAL" to save or cancel to exit without making amendments





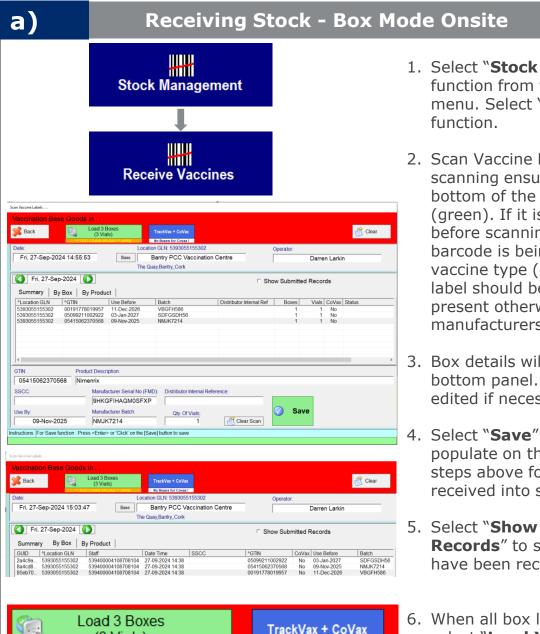
TrackVax QuickStart Guide 6. Receiving Vaccines



Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode. Click here to scan source label

Follow Instructions on-screen:



- Select "Stock management" function from the Vac Base menu. Select "Receive Vaccine"
- 2. Scan Vaccine Box Barcode. When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning. Ensure correct barcode is being scanned per vaccine type (e.g. HSE Scan Me label should be scanned when present otherwise it is the manufacturers barcode)
- 3. Box details will populate in the bottom panel. QTY of vials can be edited if necessary
- 4. Select "Save". Details will populate on the grid. Repeat steps above for each box being received into stock.
- 5. Select "Show Submitted Records" to see stock items that have been received into stock



^GTIN	CoVax	Use Before	Batch
05099211002922	No	03-Jan-2027	SDFGSDH56
05415062370568	No	09-Nov-2025	NMJK7214
00191778019957	No	11-Dec-2026	VBGFH586
04260703260606		14-Dec-2025 12:36	BVBG7896

- 6. When all box labels are scanned select "Load X Boxes" button. TrackVax + Covax mode is the default upload mode. See page 5 for more details.
- 7. Applicable vaccines will load to CoVax. Vaccines which are not loaded to CoVax are marked as No in the grid e.g. Childhood Vaccines

NB Saline must be loaded to Covax and can be done in TrackVax + Covax modebut will not appear as a stock item in TrackVax

TrackVax QuickStart Guide 6. Operating in Box Mode



Instructions: Scan a Valid Vaccine Barcode . .

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:

b)

Supplying Boxes - Onsite



Ensure Box Mode is selected. There is also a functionality to label trays & Syringes and vials. Only vaccines set for Box Mode (e.g. Flu) can be supplied in Box Mode.



1. Select "Supply Boxes" from the Vac Base Menu

2. Scan the number of box barcodes which you wish to supply



- 3. The details will populate on screen once you have scanned the box.
- 4. Continue to scan all boxes to be supplied.
- 5. Scan two active badges.
- 6. Total number of doses will display in the green "supply" button. In this example there are 3 boxes of 3 = 3 doses. Select this button to supply.
- 7. The Dashboard stock will update and boxes/doses supplied will be visible.

Supply 3 Doses

NB NO LABELS WILL PRINT FOR BOX MODE VACCINES- VACCINES BOXES SHOULD BE RETURNED TO PHARMACY TO RECORD YIELDS

TrackVax QuickStart Guide 6. Operating in Box Mode



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

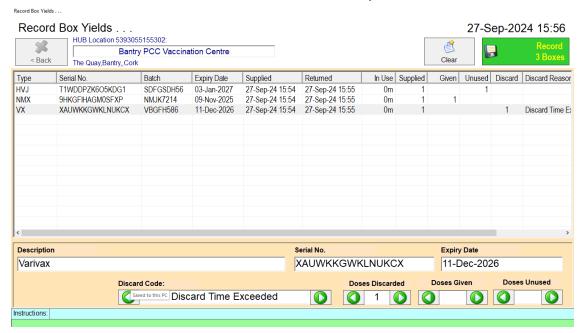
C)

Recording Box Yields - Onsite



8. Select "Record Box Yields"

9. Scan the number of box barcodes which you wish to record.



- 10. The details will populate on screen as boxes are scanned.
- 11. The default doses will display for a particular vaccine type. **Edit doses in the panel at the bottom of the screen and select a discard code. If doses are being returned to stock- select the number of doses unused.** A particular record can be edited by highlighting a row prior to the double badge scan.
- 12. You will be prompted to scan two active badges.
- 13. The Dashboard stock will update and boxes/doses supplied & returned will be visible.
- 14. For boxes which had doses returned to stock- a label will print with a 'use me first' note.

USE ME FIRST! Duration (cumulative) stored above +8°C (write here) Type Batch/Lot Expiry Date Serial No.

Note: An alert will appear saying "All Boxes, Vial & Trays have been returned"

HV SDFGSDH56

03-JAN-2027

T1WDDPZK6O5KDG1

TrackVax QuickStart Guide 7. Operating in Bulk Mode



Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

a)

Supplying Bulk Mode stock- Onsite

Note: This relates to Supplying boxes within the Base after receiving the stock in using Bulk Mode

- 1. Scan the number of box barcodes which you wish to Supply.
- 2. The details will populate on screen as the boxes are scanned. Enter the Qty you would like to supply from the available amount



- 3. Once you complete the double badge scan the "Supply X Doses" function will appear in green
- 4. Select "Supply X Doses"

Supply 75 Doses

5. The Dashboard stock will update – and boxes/doses supplied will be

visible.

All Categories	Fluenz Tetra	QIV (Sanofi)
	FT	QIVSF
In Stock: Quarantined:	Units 28	Units 33.6 5
Supplied: Returned: In Use:	Boxes 20 20.00	35.00

TrackVax QuickStart Guide 7. Operating in Bulk Mode



Instructions: Scan a Valid Vaccine Barcode. Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

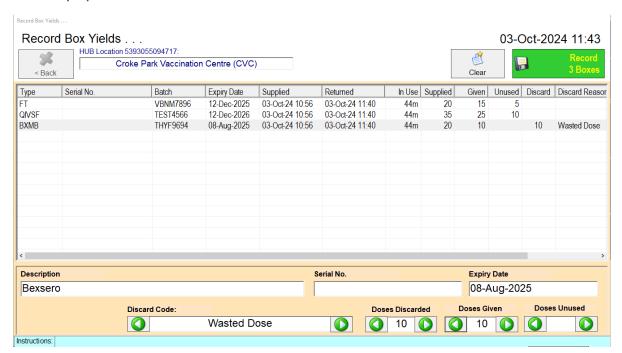
Follow Instructions on-screen:

b)

Recording Bulk Mode stock- Onsite

Note: This relates to Recording boxes within the Base after supplying stock that has been received in using Bulk Mode

9. Scan the number of box barcodes which you wish to record. The details will populate on screen as boxes are scanned.



- 10. Edit doses in the panel at the bottom of the screen for each vaccine and select a discard code. If doses are being returned to stock- select the number of doses unused. A particular record can be edited by highlighting a row prior to the double badge scan.
- 11. You will be prompted to scan two active badges.
- 12. The Dashboard stock will update and boxes/doses supplied & returned will be visible.
- 13. For boxes which had doses returned to stock- a label will print with a 'use me first' note.

USE ME FIRST!

Duration (cumulative) stored above +8°C (write here) Type Batch/Lot Expiry Date Serial No.

Note: An alert will appear saying "All Boxes, Vial & Trays have been returned"

FT VBNM7896 12-DEC-2025

TrackVax QuickStart Guide 8. Base to Base Transfer & Receipt

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Click here to scan source label . . .

04260703260132 Comirnaty 6mths to 4yrs

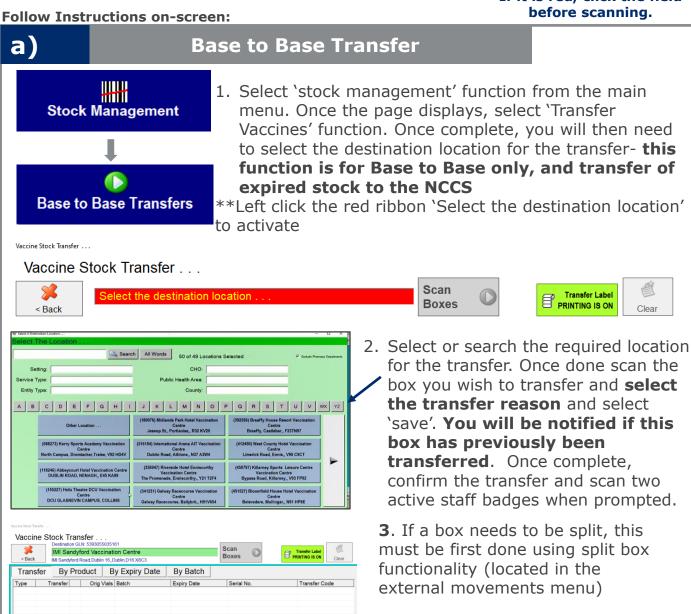
60000000000000002907

Use By: 12-Dec-2025 22:33 Manufacturer Serial No (FMD)

5432WEDR1

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.



4. A Vaccine Transfer Sheet will also print with details of vials transferred including a barcode. This document can be used in the destination Base to receive the stock.

**NB Transfer Sheets and Transfer Reports can be reprinted in Base Reports > Base to Base Transfers.

TrackVax QuickStart Guide 8. Base to Base Transfer & Receipt

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

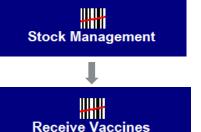
If it is red, click the field before scanning.

Follow Instructions on-screen:

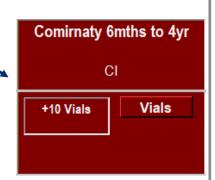
b)

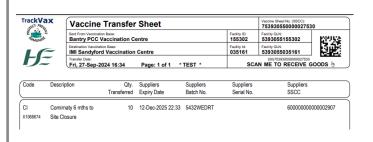
Receiving a Transfer into a Base

Note- on the Dashboard a notification will appear with the quantity of the transfer due into the Base/Vaccination Hub. These details can be viewed in Base Reports



- 1. Select **"Stock** management' function from the main menu.
- Once the page displays, select 'Receive Vaccines' function.





3. Scan the barcode at the top of the transfer sheet accompanying the transfer.



4. Once the barcode is scanned the list of boxes from that transfer will populate ready to load. There is no need to scan individual boxes (but they can be scanned in the absence of the transfer sheet.)



5. Verify the details are correct and select "Load X Boxes" in TrackVax & Covax Mode to load vaccines to Covax and TrackVax.

**NB Transfer Sheets and Transfer Reports can be reprinted in Base Reports as well as the dashboard

TrackVax QuickStart Guide 9. (i) Base to External Location- Vial Mode

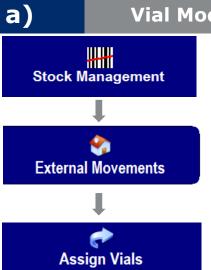


Instructions: Scan a Valid Vaccine Barcode . . .

Instructions: Scan a Valid Vaccine Barcode .

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

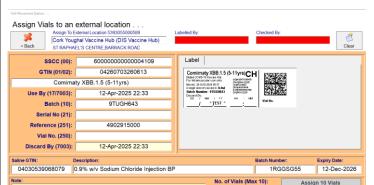
Follow Instructions on-screen:



Vial Movement Station . . .

< Back

- Vial Mode- Assign Vials Offsite
 - Select "Stock management" function from the main menu. Once the page displays, select "External Movements" function. This function is for external/offsite locations that the Base is supplying to.
 - 2. The external movements menu appears with three functions- Assign vials, record yields and return unopened vials.
 - 3. Select "Assign Vials"- Vial Movement Station will appear
 - 4. Select the external Location. Click the red ribbon 'Select the destination location' to activate. Search for and select the location.
 - 5. Scan the box (and saline if required) that is being sent with those vials. Note split box functionality must be used to send partial boxes offsite. Scan two Active Staff Badges. And select Assign X number of Vials and Update Covax.



Scan or Select An External Loc

Assign 10 Vials and Update CoVax

- 6. Vial Labels will print with discard details to be populated onsite.
- 7. External Movement Sheet will print which lists details of stock movement. This document should accompany the box of vials to the external location.

Comirnaty XBB.1.5 (5-11yrs)

* TEST '

Diluted COVID-19 Vaccine Vial For intramuscular use only Moved: 04-SEP-2024 15:35 A single dose of vaccine is: 0.2ml Batch Number: TEST1234 Discard By: DD / MM / YY

s: Select the No. of Vials required And then Scan the 1st Staff Member Badg

(02)04260703260613 (7003)2512122255 (10)TEST1234 (250)CH-000589-4248-001 (251)3439313000 (416)5393055057996 (91)2512122255 HH : MM

10



Assign 10 Vials and Update CoVax

Vial No. CH-000589 4248-001

External Movement details are available in Base Reports> External Movements

TrackVax QuickStart Guide 9. (i) Base to External Location- Vial Mode



Instructions: Scan a Valid Vaccine Barcode . . .

Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode .

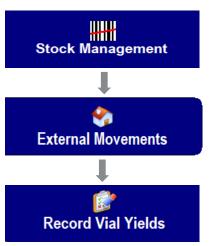
Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:

b) Vial Mode

Vial Mode- Record Yields Offsite

Note- on the Dashboard a notification will appear "X Vials Still off Site" to indicate that there are vials still offsite. These details can be viewed in Base Reports under External Movements.



- **1. Select "Stock management** function from the main menu.
- Once the page displays,
 "Select 'External Movements" function.

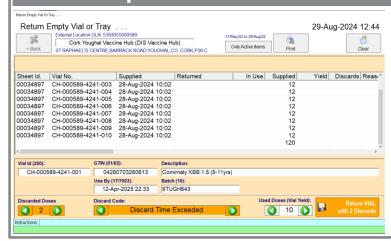


3. Select "Record Vial Yields" and the Record Yields Screen will appear



- 4. Scan the barcode at the top of the external movement sheet to set location. Or search in the locations field.
- Proceed to scan and record the vial yields for that external location.

Reprint Reconciliation Sheet & Reprint Vial Label



- 6. The default doses will display for a particular vaccine type
- 7. Edit Doses in the panel at the bottom of the screen and select a discard code

TrackVax QuickStart Guide 9. (i) Base to External Location- Vial Mode

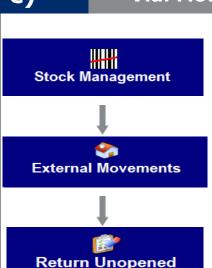


Instructions: Scan a Valid Vaccine Barcode . . .

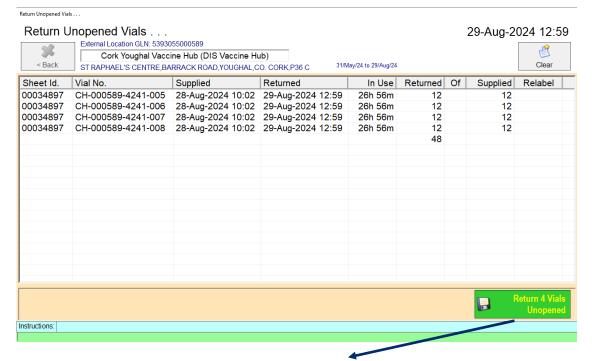
Instructions: Scan a Valid Vaccine Barcode .

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:



- Vial Mode- Return Unopened Offsite
 - **1. Select "Stock management"** function from the main menu.
 - 2. Once the page displays, **select "External Movements"** function.
 - 3. Select '**Return unopened**' function from the three options available
 - 4. **Set External location** by clicking on "scan or select External Location" Or by scanning the barcode on the top of the movement sheet.



- 6. Select " **Return X Vials unopened**" and scan two badges to return these vials unopened
- 7. The Dashboard stock will update and boxes/doses supplied & returned will be visible.

TrackVax QuickStart Guide 9. (ii) Base to External Location- Box Mode

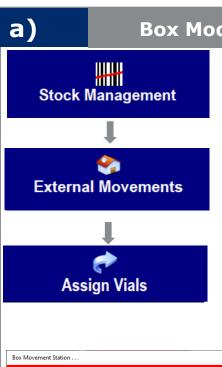


Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

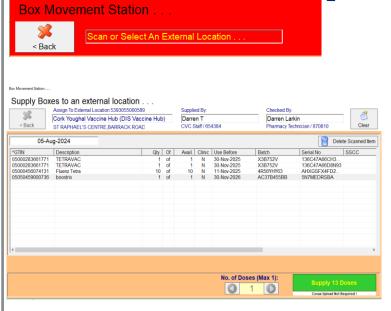
Follow Instructions on-screen:



- **Box Mode- Assign Boxes Offsite**
 - 1. Select "Stock management" function from the Vac Base menu. Once the page displays, select 'External Movements' function. this function is for external/offsite locations that the Base is supplying to.
 - 2. The external movements menu appears with three functions- assign boxes, record box yields and return unopened boxes.
 - 3. Select "Assign Boxes" Box Movement Station will appear
 - Select the external Location.
 Click the red ribbon "Select the destination location" to activate.
 Search for and select the location.
 - 5. Scan the box to send to the external location. The contents of each box are to be sent- there is no splitting of boxes for box mode vaccines. Continue to scan all the boxes to send to that location.
 - 6. Scan two Active Staff Badges. Click on "Assign X Doses"

No Box Labels will print for Box Mode Vaccines

7. External Movement Sheet will print which lists details of stock movement. This document should accompany the boxes to the external location.



Covax Upload Not Required!

Supply 13 Doses

External Movement details are available in Base Reports > External Movements

TrackVax V33 March 2024

TrackVax QuickStart Guide

9. (ii) Base to External Location- Box Mode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field

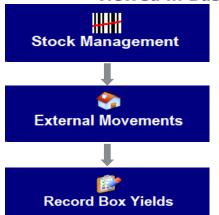
before scanning.

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

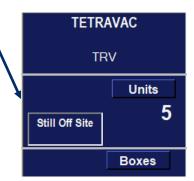
Follow Instructions on-screen:

b) **Box Mode- Record Yield Offsite**

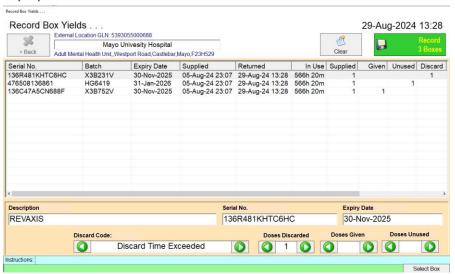
Note- on the Dashboard a notification will appear "X Boxes Still Off Site" to indicate that there are boxes still offsite. These details can be viewed in Base Reports under External Movements.



- 1. Select "Stock management' function from the main menu.
- 2. Once the page displays, select "External Movements' function.
- 3. Select "Record Box Yields"



- 4. Scan the barcode at the top of the external movement sheet to set location or search in the locations field.
- Scan the box barcodes to record for that external location. The details will populate on screen as boxes are scanned



- 7. The default doses will display for a particular vaccine type. **Edit doses in the** panel at the bottom of the screen and select a discard code. If doses are being returned to stock- select the number of doses unused. Select Record X Boxes. There will be a prompt to scan two active badges.
- 9. The Dashboard stock will update and boxes/doses supplied & returned will be visible. For boxes which had doses returned to stock- a label will print a note to use this vaccine first.

TrackVax V33 March_2024

TrackVax QuickStart Guide 9. (ii) Base to External Location- Box Mode

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

Box Mode- Return Unopened Offsite

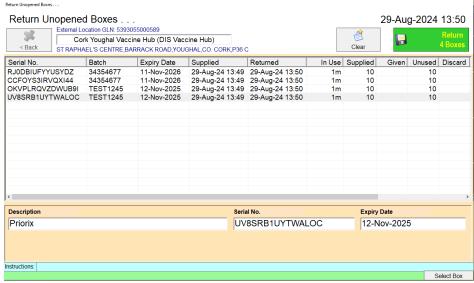
Note- on the Dashboard a notification will appear "X Boxes Still Off Site" to indicate that there are vials still offsite. These details can be viewed in Base Reports under External Movements.



- Select "Stock management" function from the main menu.
- Once the page displays, select "External Movements" function.
- 3. Select "Return Unopened"



- **4. Scan the barcode at the top of the external movement sheet** to set location Or search in the locations field.
- 5. Scan the box barcodes which to record for that external location.



- 6. The details will populate on screen as boxes are scanned.
- 7. The default doses will display for a particular vaccine type. **Edit doses in the panel at the bottom of the screen and select a discard code. If doses are being returned to stock- select the number of doses unused**. Select Record X Boxes. There will be a prompt to scan two active badges.
- 9. The Dashboard stock will update and boxes/doses supplied & returned will be visible. For boxes which had doses returned to stock- a label will print with the cumulative time in ambient temperature with a note to use this vaccine first.

TrackVax QuickStart Guide 10. Receiving Vaccines- Bulk Mode

Instructions: Scan a Valid Vaccine Barcode . . .
Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

a)

Receiving Stock in Bulk Mode- Scan One Box





- Select "Stock Management" function Vac Hub Menu
- 2. Select "**Bulk Stock**" from Stock Management menu

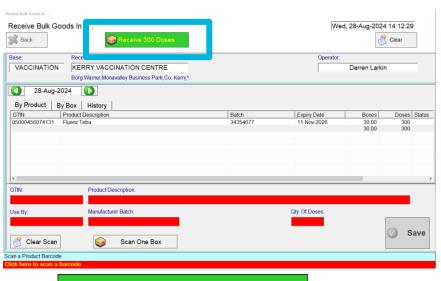


3. Select "**Receive Bulk Stock**' from Bulk Stock Menu



- Scan Every Box
- 4. Stock can be received in two modes;
 - A. Scan One Box (default)
 - B. Scan Every Box

**NB "Scan One Box" - instead of scanning boxes individually you can scan a box and enter the quantity that you need to receive into stock (Max 1000) "Scan Every Box" - you can scan each box one after another without having to select "Save" each time.



- 5. Scan the vaccine box
- 6. Select the "Qty. of Doses" or "Qty. Of Boxes"
- 7. Select "Save"
- 8. Select "Receive "X" Doses"
- 9. Select "**Back**" and return to Bulk Stock Menu.

Receive 500 Doses

TrackVax V33 March 2024

TrackVax QuickStart Guide 11. Receiving Vaccines- Bulk Mode

Instructions: Scan a Valid Vaccine Barcode . . .

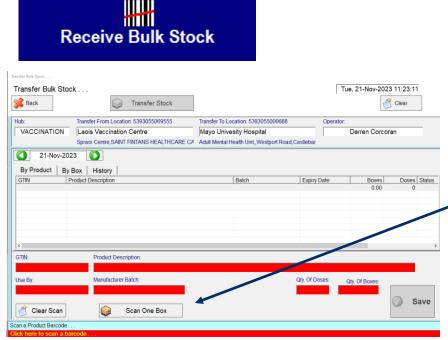
Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:



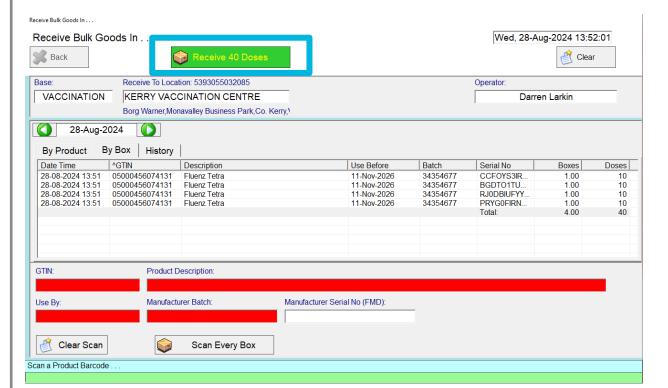


1. Select "Receive Bulk Stock" from "Bulk Stock Menu"

2. To change the receipt of stock mode to "Scan Every Box" select the default setting "Scan One box"

**NB You can scan one after another. If you scan the same barcode twice a warning will appear

- 3. Scan the vaccine boxes
- 4. Select "Receive "X" Doses"
- 5. Select "Back" and return to the Bulk Stock Menu.



TrackVax QuickStart Guide 7/11. Base to External Location- Bulk

Bulk Stock- Transfer Bulk Stock

TrackVax V33 March_2024
Note: When scanning
ensure the field in the
bottom of the screen is
active (green).
If it is red, click the field
before scanning.

Follow Instructions on-screen:

b)

Stock Management

1. Select "**Stock Management**" function Vac Hub Menu



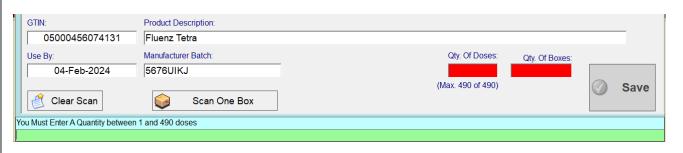
Transfer Bulk Stock

- 2. Select "**Bulk Stock**" from Stock Management menu
- 3. Select "**Transfer Bulk Stock**" from the Bulk Stock Menu
- 4. Select or search the required location for the transfer. Once done scan the box you wish to transfer and select "Save".





- 5. Stock can be transferred in two modes;
 - A. Scan One Box (default)
 - B. Scan Every Box
- 6. Scan the vaccine Box that is to be sent to the external location



TrackVax QuickStart Guide

11. Base to External Location- Bulk Mode

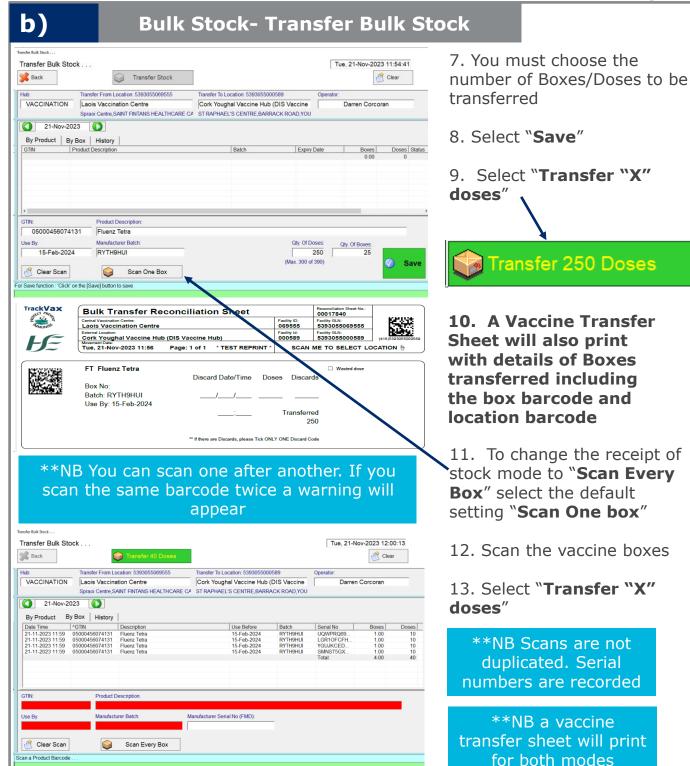
Instructions: Scan a Valid Vaccine Barcode . . .
Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:



**NB Transfer Sheets and Transfer Reports can be reprinted in Base Reports >

External movements, and from the dashboard

TrackVax QuickStart Guide 11. Bulk Mode- Record Doses

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

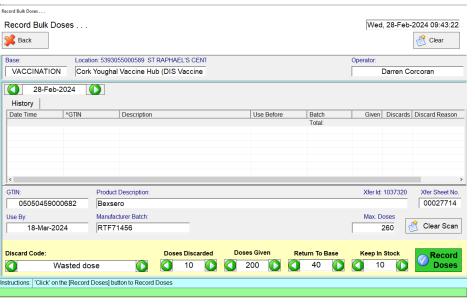
C)

Bulk Mode – Record Doses

Note- on the Dashboard a notification will appear "X Boxes Still Off Site" to indicate that there are Boxes are offsite. These details can be viewed in Base Reports under External Movements.



- 1. Select "**Stock Management**" from the Vac Hub Menu.
- 2. Select "**Bulk Stock**" from the main menu
- 3. Select "Record Doses"
- 4. Select the location by scanning the barcode on the top of the transfer sheet
- 5. You must scan the barcode for the vaccine you are recording doses for from the transfer sheet



** Keep in stock means it will remain off-site in that external location

**NB There is only one discard code for Bulk Mode which is "Wasted Dose"

6. Edit doses to be recorded in the panel at the bottom of the screen and select the discard code. Enter the number of doses to be discarded. Select if doses are being "Returned to Base" or "Kept in stock,". Toggle the amount for "Doses Given". Select "Record X Doses"

**A prompt will appear with a summary of the doses you are about to record.

7. The Dashboard stock will update – and doses supplied & returned will be visible. Any doses "Kept in stock" will remain visible at the off-site location

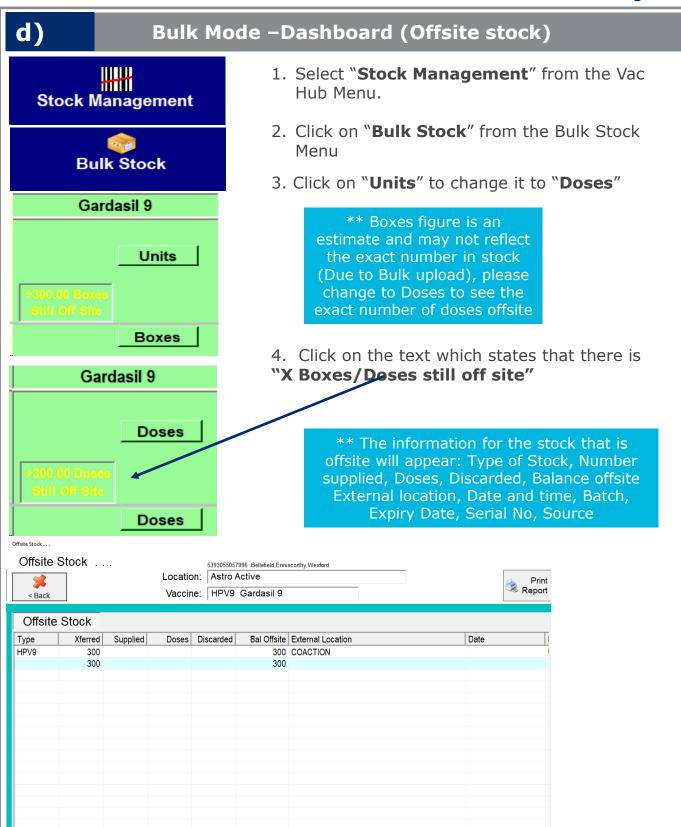
TrackVax QuickStart Guide

11. Bulk Mode- Reports

Follow Instructions on-screen:

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.



TrackVax QuickStart Guide 11. Base- Base Transfer Bulk Mode

TrackVax V33 March_2024
Note: When scanning
ensure the field in the
bottom of the screen is
active (green).
If it is red, click the field
before scanning.

Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

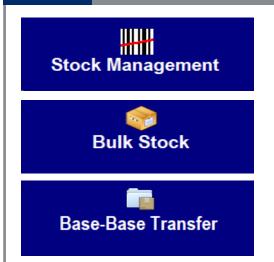
Instructions: Scan a Valid Vaccine Barcode .

Follow Instructions on-screen:

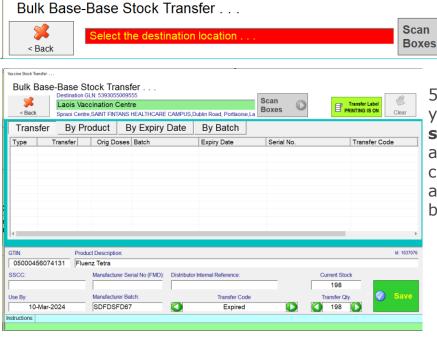
e) |

Vaccine Stock Transfer . . .

Bulk Stock- Base to Base transfer



- 1. Select "**Stock Management**" function Vac Hub Menu
- 2. Select "**Bulk Stock**" from Stock Management menu
- 3. Select "Base- Base Transfer" from the Bulk Stock Menu
- 4. Select or search the required location for the transfer. Once done scan the box you wish to transfer and select 'Save'.



5. Once done scan the box you wish to transfer and select the transfer reason and select 'save'. Once complete, confirm the transfer and scan two active staff badges when prompted.

Transfer Label

PRINTING IS ON

置

**NB You will be notified if the box has already been transferred

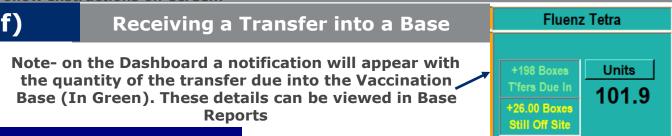
- 6. A Vaccine Transfer Sheet will also print with details of transferred stock including a barcode. This document can be used in the destination Base to receive the stock.
- **NB Transfer Sheets and Transfer Reports can be reprinted in Base Reports > Base to Base Transfers.

TrackVax QuickStart Guide 11. Base to Base Transfer & Receipt

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:





- 1. Select "Stock management" function from the Vac Base menu.
- Select "Receive Bulk Stock" function.



Bulk Base-Base Transfer Sheet

Qty. Suppliers Transferred Expiry Date

198 10-Mar-2024

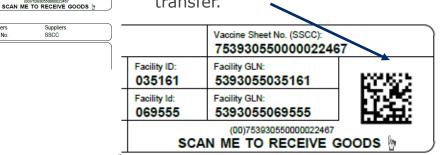
Sent From Vaccination Base: IMI Sandyford Vaccination Centre

Destination Vaccination Base: Laois Vaccination Centre

Track**Vax**

X1037076 Expired

3. Scan the barcode at the top of the transfer sheet accompanying the transfer.



4. Once the barcode is scanned the list of boxes from that transfer will populate ready to load.

Vaccine Sheet No. (SSCC): 753930550000022467

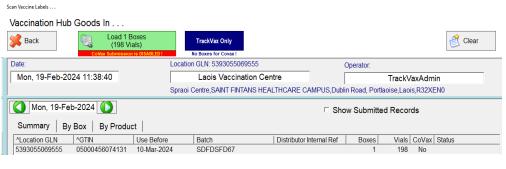
Suppliers

5393055035161

Facility GLN: 5393055069555

Suppliers Serial No.

SDFDSFD67



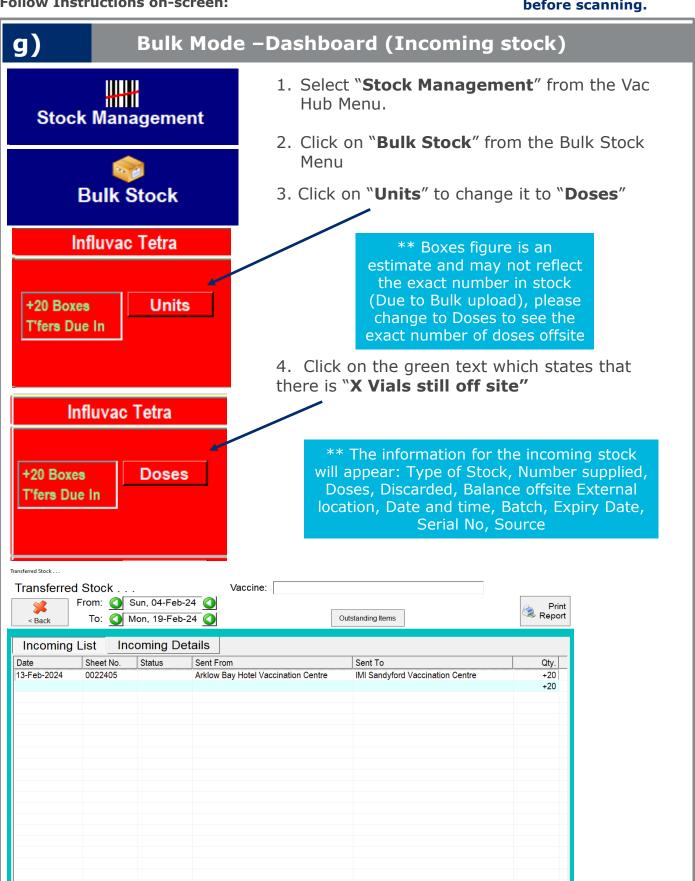
5. Verify the details are correct and Click "Load "X" Boxes"

**NB Transfer Sheets and Transfer Reports can be reprinted in Base Reports > Base to Base Transfers.

TrackVax QuickStart Guide 11. Bulk Mode- Base to Base transfer

Follow Instructions on-screen:

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.



TrackVax QuickStart Guide 12. End of Session & Reports

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

a)

End of Session and other Reports

Access: Base Admin and Base Duty med management ONLY

Previous sessions are visible in the Base Reports

End of Session

- 1. Once ALL Vials have been returned, the "**End of Session**" Screen should be completed (a notification screen will be visible for Base
- 2. Report will be presented, and two additional fields should be populated
- 3. "Covax Doses" and "Notes" to capture any comments from the session
- 4. When finished select "Save"

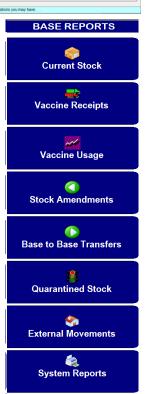




Access: Base Admin ONLY



- 1. Select "Base Reports" from Main Menu.
- 2. User will be prompted for login details
- 3. Base Reports available:
 - Current Stock
 - Vaccine Usage reports
 - Stock Amendments
 - Base to Base Transfers
 - Quarantined Stock
 - External Movements
 - End of Session reports (previous sessions)



TrackVax QuickStart Guide 12. Split Box Functionality

Instructions: Scan a Valid Vaccine Barcode . . .
Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:

Split Box Function for Meds Mgmt

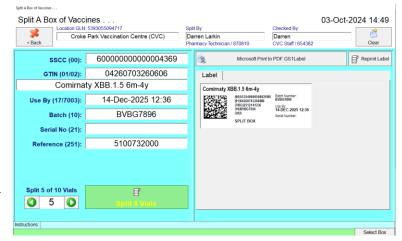


- 1. Select the "**Mode**" of operation according to the vaccine type
- External Movements
- 2. Select "**Stock management**" function from the main menu
- 3. Select "External Movements" function.
- Split Box

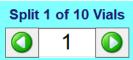
 4. Select "Split Box" function

* NB: Split box functionality must be requested and approved

5. Scan the box to be split.



6. Use the arrows to toggle to the number of vials required to be split into a new box.



- 7. A new label will print and stock will be updated accordingly
- 8. You can reprint a split box label by selecting "Reprint Label"
- 9. Date and time is visible on the split box label

Comirnaty XBB.1.5 6m-4y



(00)553940000500021512 (01)04260703260606 (7003)2512141236 (10)BVBG7896 (30)5

SPLIT BOX

Batch Number: BVBG7896

Use By: 14-DEC-2025 12:36

Serial Number:

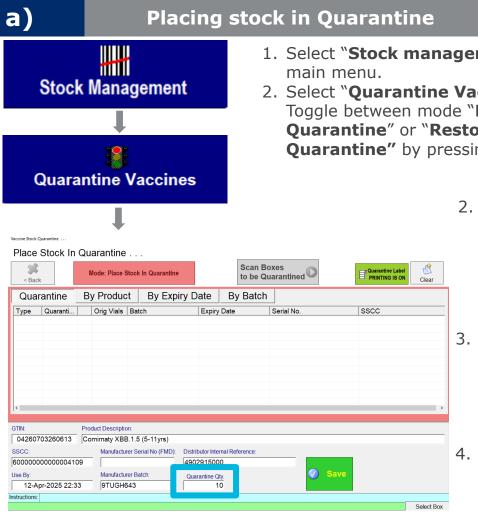


TrackVax QuickStart Guide 13. Quarantining Vaccine Stock

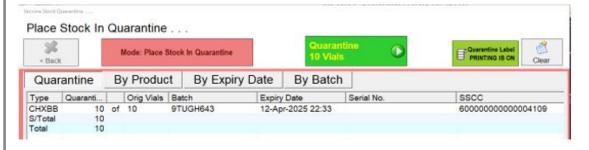
Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

Follow Instructions on-screen:



- 1. Select "Stock management" function from the
- 2. Select "Quarantine Vaccines" function. Toggle between mode "Place Stock in Quarantine" or "Restore stock from **Quarantine"** by pressing the button on screen
 - 2. In "Place stock in Quarantine" mode, Scan box and confirm the Otv of vials to be guarantined and select "Save"
 - Confirm action and complete double badge scan when prompted. A comment is mandatory.
 - 4. You have the option to turn label printing on or off by selecting "Ouarantine Label PRINTING IS ON"



4. When Quarantine Label Printing is on, a label with the word "Quarantine" with the date & time will print, along with a copy label with the barcode for the quantity quarantined for a partial box

QUARANTINED

Quarantined: 29-AUG-2024 14:52

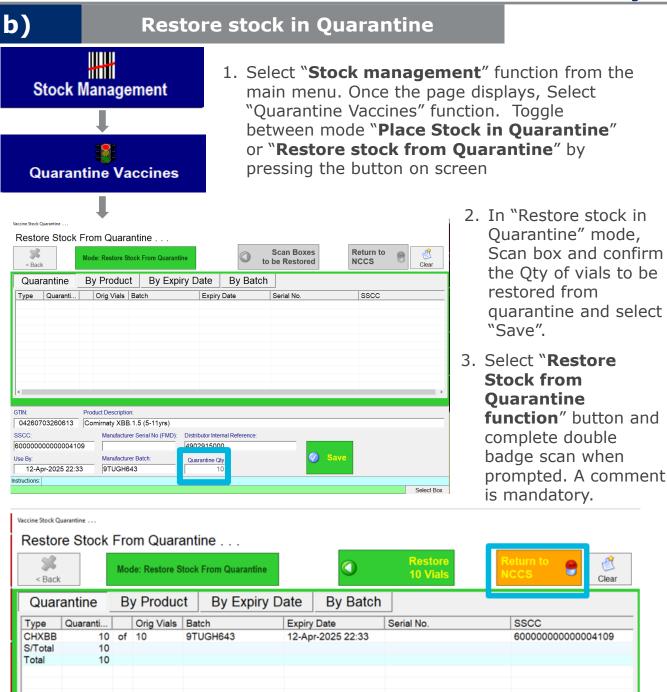
TrackVax QuickStart Guide 13. Quarantining Vaccine Stock

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:



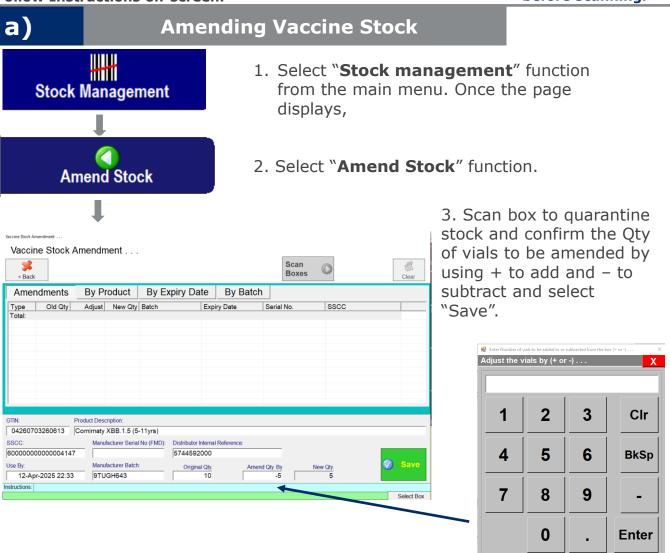
- 4. To transfer expired stock from quarantine directly to the NCCS, select the "**Return to NCCS**" button. Complete double badge scan when prompted. A comment is mandatory.
- 5. An A4 transfer sheet will print when stock has been transferred to the NCCS.

TrackVax QuickStart Guide 14. Amending Vaccine Stock

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode lick here to scan source label

Note: When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning.

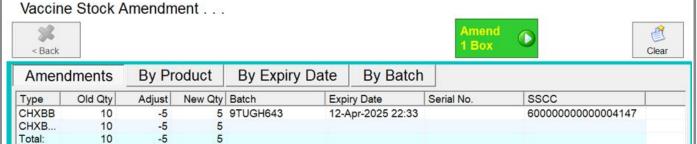
Follow Instructions on-screen:



- 3. Click "Amend X Box"
- 4. Confirm action and complete double badge scan when prompted. A comment is mandatory.

Vaccine Stock Amendment . . .

Total:



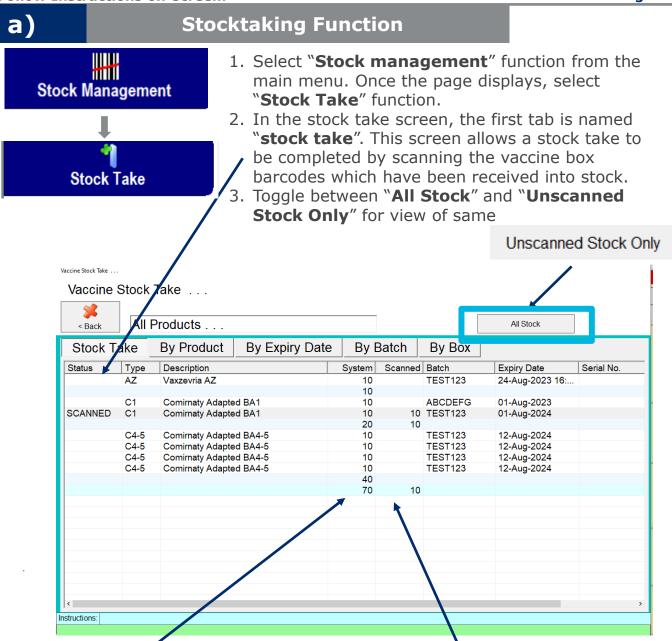
TrackVax QuickStart Guide 15. Stocktaking

Instructions: Scan a Valid Vaccine Barcode . . . Instructions: Scan a Valid Vaccine Barcode . . . Click here to scan source label . . .

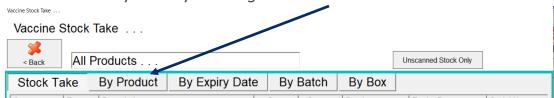
Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

Follow Instructions on-screen:



- 3. Once all items are scanned the stock take screen "**scanned**" and "**system**" values should be the same. Stock Management functions e.g. amend or receive can be used to deal with any discrepancies
- 4. Current stock reports can also be viewed by product, by expiry date, by date and by box by clicking on the tabs.



TrackVax QuickStart Guide 16. Support

Instructions: Scan a Valid Vaccine Barcode ...

Click here to scan source label . . .

Instructions: Scan a Valid Vaccine Barcode .

Note: When scanning ensure the field in the bottom of the screen is active (green).

If it is red, click the field before scanning.

a)

How to contact support

To raise a case (ticket) on service cloud just send an email to covid19.support@healthservice.ie and put in the subject line a combination of A/B from below e.g. "PHM Pharma / PHM- Stock Problem"

Then explain the issue in the body of the email (include name and phone contact details).

Α	В	
Health Directory	New External Facility ID Request	Request New External Location
PHM Pharma	PHM - Missing Location	Report Missing Location
PHM Pharma	PHM - Stock problem	Report Stock problem
PHM Pharma	PHM - TrackVax Error	Report TrackVax Error
PHM Pharma	PHM - ScanVax Error	Report ScanVax Error
PHM Pharma	PHM - TRX User Access	Record support issue with TRX User Access
PHM Pharma	PHM - Whitelist IP Address	Whitelist public ip address of TrackVax/ScanVax device for secure access
PHM Pharma	PHM - Set TrackVax location	Set TrackVax Location on new TrackVax Installation
PHM Pharma	PHM - TrackVax Config	Request Change to TrackVax Confiuration e.g. add split box functionality
User Administration	Reactivate Account	Reactivate Salesforce CoVax Account
User Administration	Reset Password	Reset Salesforce CoVax Password

Tickets can also be raised with the National Support Desk (NSD) on 0818 300 300

TrackVax V33 March_2024

TrackVax QuickStart Guide 17. Checklist for Sites (before installation)

NIO Approval

- Identify Pharmacy site lead
- Approval from NIO/HSE required (including agreed date for installation)
 - NIO will provide onboarding document which will need to be completed (includes contact names, facility ID/GLN and Laptop IDs etc)

Hardware

- Laptop connected to Raw Broadband
- Barcode Scanner (one per laptop)
- Label Printer (Zebra 300dpi) (one per laptop)

Consumables:

- White Labels (102mm x36 mm)

(*Order Numbers depend on operational mode syringe or vials) (Syringe Ratio 14:1 plus contigency, Vial Ratio 1:1, plus contingency.)

- Vial Flag Label (38mmx174mm)

(*Order Numbers depend on operational mode- vials only, ratio 1:1 plus contingency)

Software:

- TrackVax (provided by GS1 Ireland)
- Zebra Label printer is set as default printer
- Datto Access for GS1 Ireland Remote Access

Vaccines:

- Box to scan (or picture of a vaccine box barcode) to test TrackVax

TrackVax QuickStart Guide 18. FAQ- Printing

What if my Label printer doesn't print?

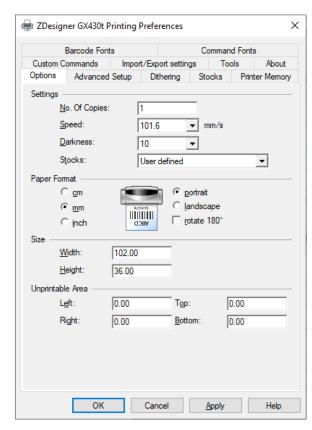
- Check Printer settings and confirm Zebra Label Printer status is 'Online'.

Ensure the printer is set as the default printer and select print a test page and restart TrackVax

Unplug/replug in the USB cable from the PC to the printer and restart

TrackVax

- What if my label printer is printing but a barcode isn't visible
 - Go to Printer settings and check
 Printing preferences (label size should be Width 102.00 and Height 36.00)
 - Restart TrackVax and test the printing of a label by printing a staff badge to confirm the barcode is now printing
- The label didn't print or the label roll ran out so I don't have my labels
 - See options to reprint labels



TrackVax QuickStart Guide 19. FAQ- Scanning

What if my barcode scanner wont scan?

- When scanning ensure the field in the bottom of the screen is active (green). If it is red, click the field before scanning
- Unplug/replug in the USB cable from the PC to the scanner and restart
 TrackVax
- Scan another barcode into notepad to check if there is an issue with the barcode quality
- There may be an issue with the barcode scanner configuration e.g., if the barcode is in white on a black background (inverse). See appendix I for instructions on how to to reconfigure scanner to default settings by scanning the codes as per instructions.
- Replace scanner with a spare &/or raise a support ticket

The barcode on the vaccine box won't scan or incorrect packaging returned

- Ensure the barcode scanner is working as per section above
- If there is an issue with barcode quality, please report to NIO
- Ensure box is "in stock" by checking stock take
- The option to 'Select Box' can be temporarily turned on, please raise a support ticket

TrackVax QuickStart Guide 20. FAQ- Opening a site on TrackVax

Ensure that Hardware, Software and Consumables are available as per section 14 of the TrackVax QuickStart Guide. **This activity should be co-ordinated** with the pharmacists/meds management lead.

1. Set Device Location & Request Base Admin access

- Raise a ticket using case reason: "PHM Pharma / PHM Set TrackVax location " to arrange location setting, including the GLN, laptop asset tag(s) and the details of one user with Base Admin access
 - New site details i.e. GLN and site name are to be requested by the site lead in advance of site opening
- If stock is being transferred from another site, initiate the transfer on TrackVax at the old site using Base to Base transfer as per section 7 i) of the TrackVax QuickStart Guide.

2. Receive stock

Scenario 1: Stock Transferred from previous or another site. There
will be a notification on the dashboard for stock due in. – use transfer
sheet to receive stock.



 Scenario 2: Stock delivered to new location from NCCS. Use receive vaccines as per section 3 of the TrackVax QuickStart Guide.



3. User Access

 Can be managed by the user added during site setup (Base Admin access required), existing users can be added to the local list from the global list/ new users added as per section 2 of the TrackVax QuickStart Guide.



TrackVax QuickStart Guide 21. FAQ- Closing a site on TrackVax

1. Stock Management

- Ensure to perform a stock transfer of any remaining stock (including quarantined stock) from the existing site to the newly opened site or return to NCCS where applicable. This will ensure the stock levels in the existing site are set to zero, accurately reflecting the closure. This includes:
 - Current stock (both in date and expired stock)
 - Stock Transfer function can be used to transfer stock to the new site as per section 7 i) of the TrackVax QuickStart Guide.
 - Select "Site Closure" for reason code for stock being sent to new site, other appropriate reason e.g., "Expired Stock" being returned to NCCS.

II. Quarantined stock

 Restore or return stock to NCCS as per section 10 of the TrackVax QuickStart Guide.



Base Reports

Note: "Amend stock" function can be used if necessary as per section
 11 of the TrackVax QuickStart Guide.



III. Check Base Reports- Current Stock & Quarantine Stock must be 0.

2. User Access

Remove users from the local list as applicable.



TrackVax QuickStart Guide Programming your scanner

Programming Your QM2400 Scanner		
1	Enter Setup Mode	Enter/Exit Programming Mode
2	Enable Inverse Scanning	Normal/Inverse Symbol Control = Both Normal and Inverse
3	Exit Setup Mode	Enter/Exit Programming Mode
4	Add carriage return suffix	Suffix = Enter (CR)