



# National Immunisation Office (NIO) COVID-19 Vaccination Programme Review

We asked the NIO team to reflect on their milestones during the pandemic to support the roll-out of the COVID-19 Vaccination Programme.

The NIO has been tasked with providing training and developing clinical information for vaccinators, responding to clinical queries and supporting the HSE in the development of materials for people getting vaccinated.

## NIO Representation



Since the beginning of 2021, our Director Dr Lucy Jessop has attended **Department of Health NPHE T briefings** on four occasions and has presented at **Joint Health Select Committees, HSE press briefings, the European Congress of Clinical Microbiology, BIPA Committee B and RCPI Conferences** to provide updates and answer questions about the COVID-19 vaccination programme.

NIO clinical staff have provided clinical updates and responded to queries at **over 30 webinars** with **over 1,500** participants.

**30+ webinars**  
**1500+ participants**



## COVID-19 Vaccine Training

**20,000+ people**

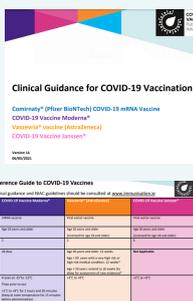
have completed the **HSeLand** COVID-19 Vaccination Training Programme developed by the NIO.

Learners also complete updated content to ensure they are aware of the most up to date information.

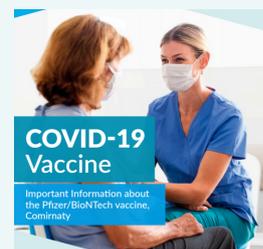


## COVID-19 Vaccine Materials

**40+ COVID-19 Clinical Vaccine materials** have been developed by the NIO to support vaccinators



NIO provides clinical oversight to HSE communications to develop COVID-19 vaccine information leaflets, post vaccination advice and record cards.



NIO has printed and distributed **over 46 million copies** of information materials for people getting vaccinated to vaccination clinics, primary care settings, hospitals and nursing homes across the country.

A recent survey found the following materials were most used by health professionals

- [COVID-19 Vaccine Bulletins](#)
- [HSeLand COVID-19 Vaccination Programmes](#)
- [NIAC Immunisation Guidelines](#)
- [Clinical Guidance COVID-19 Vaccination](#)
- [Quick Reference Guide to COVID-19 Vaccines](#)



NIO have provided content to Social Inclusion and [Translate Ireland](#) to help in the development of COVID-19 scripts in

**26 languages**



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## COVID-19 Clinical Queries



**6,000+** COVID-19 specific queries dealt with

Topics include

- Cold Chain
- Intervals between vaccine doses
- Vaccine side-effects
- Categorisation of high risk group
- Concerns about allergies
- People who have had COVID-19 enquiring should they have the vaccine

## Website & Social Media



**1.5M+ users**

have visited the NIO  
website



**220,000+ times**

the NIO webpage COVID-19 Vaccine Information for Healthcare Professionals has been viewed



Clinical Guidance for COVID-19 Vaccination

**Comirnaty<sup>®</sup> (Pfizer BioNTech) COVID-19 mRNA Vaccine**  
**COVID-19 Vaccine Moderna<sup>®</sup>**  
**Vaxzevria<sup>®</sup> vaccine (AstraZeneca)**  
**COVID-19 Vaccine Janssen<sup>®</sup>**



**11,500+ times**

Clinical Guidance for Vaccinators has been downloaded



**More followers** across all Social Media channels

reached **6.5K+ Twitter followers, 500+ Instagram followers, 600+ YouTube subscribers**

## IT: CoVax

The CoVax system has been live since 28th December 2020. The system has a Public Portal, Healthcare Worker Portal, Application, and GP interfaces from 4 national GP systems as well as Clinic Appointments management.

Since December 2020, there are **approx. 2 weekly software releases** which involves a team of staff from both NIO and Office of the Chief Information Officer (OoCIO) testing the software releases and doing sanity testing before it goes live.

A team from both NIO and OoCIO also produce reports to analyse user profiles registered through the public portal, to track pattern changes and to identify any quality issues.