



Statement of Purpose St Luke's General Hospital Kilkenny 2013

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Introduction:

St Luke's General Hospital is a large acute hospital situated in Kilkenny City, Co Kilkenny which provides acute healthcare services to the people of Carlow, Kilkenny. In addition due to its location in the heart of the south east it provides services to the bordering counties: Tipperary North and South, Waterford, Wexford, Kildare and Laois.

There are presently 270 inpatient beds which include 21 day case beds (this number includes 6 day case beds for oncology patients). The hospital has 10 critical care beds (ICU/CCU).

Description of Services Provided:

The core of our services is the provision of emergency, maternity and unplanned specialist care, 24 hours a day, every day of the year.

The hospital provides a comprehensive medical, surgical investigation, diagnosis and treatment service for physical illnesses, conditions, injuries or disease for adults and children, and comprehensive maternity service for women and their partners.

Further specialisation is delivered in a small number of areas e.g. treatment of hepatic disease (Regional Hepatology Unit and cancer).

Patients are admitted to the hospital

- As emergency admissions through the dedicated Emergency Department, Acute Medical Assessment Unit and Paediatric Assessment/treatment Room.
- On a day case basis or as an inpatient
- Via the outpatients department
- Via the maternity services

The hospital also provides services to patients on an outpatient basis on site in St. Luke's General Hospital campus and in Carlow. Outreach services are also provided in Kilcreene, Carlow, Thomastown and Castlecomer.

The breadth and depth of services at St Luke's General Hospital support a holistic "whole patient" approach to care by allowing immediate and easy involvement of different specialists in any patient's care.

St Luke's General Hospital Services

St Luke's General Hospital provides the following services. It is identified within the table whether the services are provided as an inpatient, outpatient, visiting consultant or as a day case procedure.

Speciality	Services	Additional Information	Location of Services
Acute Medical Assessment	OP		SLK
Cardiology	IP/OP		SLK
Coronary Care	IP	Includes children	SLK
Dental	OP	Surgery only	SLK
Dermatology	OP	Visiting Consultant	SLK
Emergency Medicine	OP	Includes children	
Endocrinology	IP/OP		SLK / Carlow OPD
Endoscopy	IP/OP/DC		SLK
General Surgery	IP/OP/DC		SLK
Gynaecology	IP/OP/DC		SLK
Hepatology	IP/OP	Regional centre	SLK
Intensive Care	IP	Includes children	SLK
Medicine for the Elderly	IP/OP		SLK
Neurology	OP	Visiting Consultant	SLK
Obstetrics	IP/OP		SLK / Carlow OPD
Oncology	OP/DC	Visiting Consultant	SLK
Paediatrics	IP/OP/DC		SLK
Palliative Care	IP/ OP	Visiting Consultant	SLK
Psychiatry	IP/OP	Department of Psychiatry on site	SLK
Radiology (including CT scanning)	IP/OP	MRI provided off site by radiologists	SLK
Radiotherapy	OP	Visiting Consultant	SLK
Respiratory	IP/OP		SLK
Special Care Baby Unit	IP		SLK
Stroke Care	IP		SLK

IP – Inpatient **OP** – outpatient **DC** – Day Case

Statement of Purpose September 2013 Revision 1

Approved by Executive Management Team, St Luke's Hospital Kilkenny

Service Delivery

St Luke's General Hospital designs and delivers its services to enable health care professionals and auxiliary staff to provide consistent and effective service to service users. Within the confines of available resources the hospital provides services that focus on our legal mandate and which provide value for money to the taxpayer.

St Luke's General Hospital care ethos involves focusing of international and national best practice and care delivery is based on the integration of clinical practice, education and research. This care is provided through an integrated care approach with care being provided in the right place and at the right time, through agreed pathways thus improving health outcomes, quality and safety and equity.

Service provision is based on "identified need" and evidence, with clear evidence of investment returns and the overriding aim of improving user participation.

Governance

All services are delivered under the Clinical Directorate model of governance. There are 3 directorates operating within the hospital, Medical, Surgical, Women and Children's Health which provide the structures around which the issues of safety, quality and accountability are developed. All the directorates deliver services under the lead of the Clinical Director.

Models of Service Provision

Models of Service Provision include the development of the national clinical care programmes. The clinical care programmes provide a national strategic and coordinated approach to a wide range of clinical services. Their primary aim is to modernise the way in which hospital services are provided through the standardisation of access to and delivery of high quality, safe and efficient hospital services and maximising links to primary care and other community services.

The national clinical care programmes aim to promote the appropriate utilisation of hospital resources to ensure that patients receive the best possible clinical outcomes. The programmes will enable the hospital to maximise activity whilst reducing overall cost and head count. The following Clinical Care Programmes are being implemented in the hospital:

- Diabetes / Foot Care
- Stroke
- OBGYNAE (Obstetrics & Gynaecology)
- Acute Coronary Syndrome
- Elective Surgery
- Acute Medicine
- Emergency Medicine programmes
- Asthma
- Care of the Elderly

Service provision also promotes the movement from inpatient to day case treatment ("stay to day") increasing the rate of elective inpatients who have their principle procedure performed on day of admission and reducing the average length of stay which will further serve to maximise the number of patients being treated.

Currently specific specialist services are provided primarily by St. James's Hospital, Dublin and Waterford Regional Hospital. In line with A Strategic Framework for Reform of the Health Service 2012-2015 and the establishment of Hospital Groups St. Luke's General Hospital has been placed in the Health Dublin East Group. The establishment of Hospital Groups and subsequently Hospital Trusts will further enable the hospital to provide care in the right way, at the right location.

New Developments

The population of Kilkenny/Carlow Community Care area is 149,892 (Census 2011) which represents an overall increase of 8.7% since the 2006 census. In order to continue to provide safe and quality acute services to this population in the catchment area the hospital is currently developing a new Emergency Department/ Acute Medical Assessment Unit Day Services Unit, Education Centre & Library, and a new hospital entrance and concourse due for completion in Autumn 2014.

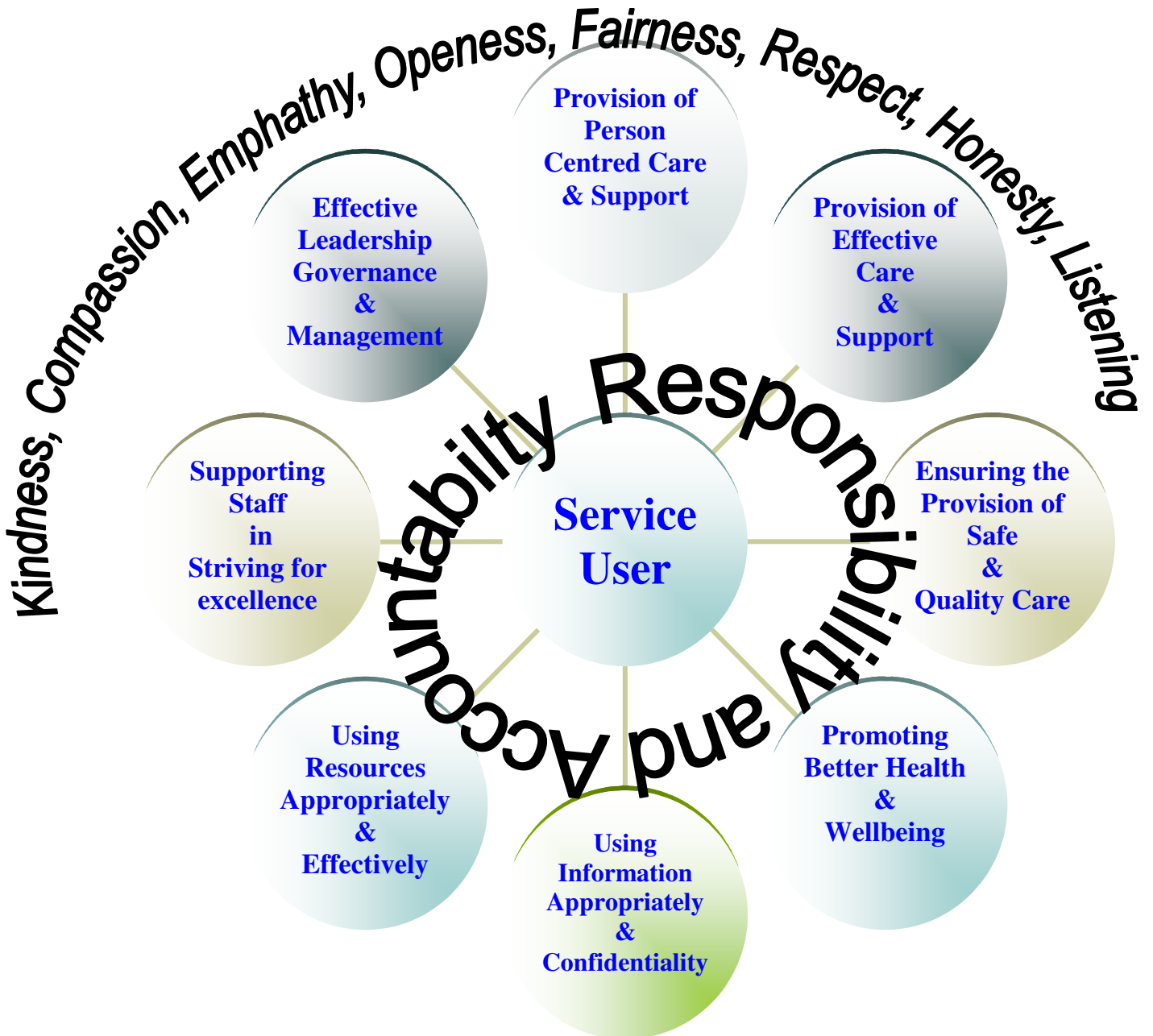
St Luke's General Hospital Mission:

Our mission is to provide a high quality safe service within a culture of kindness, consideration and respect, placing our service user's needs and preferences at the centre of all our activities, and thereby enabling all who use our service to lead healthier and more fulfilled lives.

Vision

Our vision is to provide patient centred care at the right time, in the right place by the right people.

Values of St Luke's General Hospital



Strategic Objectives of St Luke's General Hospital:

Our Strategic Objectives

St Luke's General Hospital strategic quality objectives have been developed in line with the eight themes of HIQA's National Standards for Safer Better Healthcare (2012).

1. To ensure effective **leadership, governance and management** arrangements are in place thus ensuring a sustainable delivery of safe, effective, person centred care and support. There are clear lines of accountability throughout service provision at individual, team and service levels so that healthcare professionals are aware of their responsibility and accountability to ensure services are planned and managed effectively, efficiently and safely. See organogram.
2. To achieve **person centred care and support** that places service users at the centre of all that the service does. St Luke's General Hospital will continue to work with service users, staff, community partners and the public in advocating for the needs of services users and actively involving them in the provision of care.
3. To achieve **effective care and support** that is delivered consistently and to the best achievable outcomes for the people using our services within the context of the service and the resources available to it. St Luke's General Hospital is committed to using evidence based data to drive and implement change.
4. To ensure the provision of **safe care and support** and to recognise that safe care is paramount for service users. St Luke's General Hospital will identify, prevent and minimise risks wherever possible. In the event adverse events do occur and the service user is harmed, we will have formal arrangements in place to respond to this event and support the service user and their family. As providers of high quality safe services we aim to learn from all information relevant to the provision of safe services and from situations where things have gone wrong.
5. To **promote better health and wellbeing** through our interactions with the population we serve. Through the provision of a high quality, safe and reliable service we will constantly look for ways and opportunities to do this. We will work in partnership with people promoting a culture of better health and wellbeing which will enhance the care we provide enabling people to increase control over their own health and wellbeing and the factors that influence it.
6. To provide a skilled, knowledgeable competent **workforce** committed to providing a high quality, person centred and safe service. St Luke's General Hospital will endeavour within the

resources available to it to ensure its workforce have the required competencies to deliver high quality, safe and reliable healthcare. In order to achieve this St Luke's General Hospital will continuously work with our academic partners.

7. To **use the resources** available to us to provide high quality, safe care to support the services both now and into the future. St Luke's General Hospital aims to plan, manage and deliver service through effective responsible stewardship and decision making on allocation of resources to deliver a high quality, safe and reliable care and support.
8. To **use quality information** to assist in the planning, managing, delivery and monitoring of healthcare to ensure high quality safe services are provided. Quality information is accurate, valid, reliable, timely, relevant, legible and complete within a information governance framework in line with current best standards and legislative requirements.

Communication Plan:

The statement of purpose will be communicated to the public through the St Luke's General Hospital Website and it will be displayed at the main entrance to the hospital.

The statement of purpose will be communicated to staff in the following ways:

- Hospital notice board/ intranet
- Email to Departmental Heads/ CNM's
- Departmental Head Meetings
- Ward / department meetings

Review and Amendment:

This document will be reviewed every two years from the date shown in order to ensure that the information detailed is up to date.