

How Do I Become A Volunteer?

If you are interested in becoming a Hospital Volunteer, please contact one of the following for an application form:

Sarah Moore
Volunteer Programme
St Luke's General Hospital
Kilkenny
R95 FY71

Tel: 056-7785198
Email: Sarah.Moore1@hse.ie

Or

Irene Bergin
Volunteer Programme
St Luke's General Hospital
Kilkenny
R95 FY71

Tel: 056-7785004
Email: irene.bergin@hse.ie

All of our volunteers must provide two independent references and must be Garda vetted.

If the number of people applying to become a hospital volunteer exceeds available capacity, a panel will be formed from which you may be called to volunteer at a later stage.

"I was completely lost when I arrived at St Luke's. I was late for my clinic appointment and was very stressed. A lovely lady (one of the hospital volunteers) came over to me, smiled and told me everything would be ok. She showed me where to go and helped me with my coat. I will never forget her kindness and she made a big difference to my hospital experience" (Patient)

"I come here to volunteer for three hours each week. I love meeting and chatting to people and helping out where I can. I get a lot out of volunteering and have made many new friends here."
(Joan, Hospital Volunteer since 2012)

Guide to our Hospital Volunteer Programme

Be part of our team

Volunteer Office

Please contact:
Sarah Moore
Volunteer Co-ordinator
Tel: 056-7785198
Email: Sarah.Moore1@hse.ie

St Luke's General Hospital

Carlow-Kilkenny

Who Can Volunteer?

We welcome volunteers from all sections of the community. Once you are over 18 years of age and can commit to volunteering for at least three hours per week, we would love to hear from you. You do not need to have any qualifications. We will provide full training and support to you.

What Is The Role Of The Volunteer?

Our volunteers meet and greet people as they arrive at the hospital. They direct people to where they need to go and provide a friendly welcome to make people feel at ease when they enter the busy hospital. They supply information and answer any queries people may have, for example, about visiting times, shop, catering, mass times etc. In addition to meeting and greeting people, our volunteers now help out on the wards, particularly at meal times, and provide a weekly mobile library service across all wards. All of our volunteers maintain strict confidentiality with regard to people they meet and situations that arise within the hospital, in accordance with the Hospital's Confidentiality Policy.

WHERE ARE VOLUNTEERS SITUATED?

Our hospital volunteers are stationed mainly in our front hall and Outpatient department. They are now also in a number of wards around the hospital.

HOW MUCH TIME WILL I HAVE TO COMMIT?

We ask that volunteers commit at least three hours per week. At the moment, our volunteers work during the day from Monday to Friday. However, we hope to expand our service into the weekend over the coming months.

WHAT OTHER THINGS MUST I CONSIDER?

A hospital is a busy and demanding environment. Our volunteers can meet any sort of a situation on any given day, for example, they may be in contact with people who are seriously ill or in need of support, they may end up helping a family whose loved one may be dying, or they may meet someone who has just received bad news.

HOW WILL I BENEFIT FROM VOLUNTEERING?

All of our hospital volunteers have said that they find the role very fulfilling and they enjoy the time they spend here in St Luke's. They said that it provides a great sense of 'giving something back' and, for people who may have a lot of spare time on their hands, provides a purpose and meaning to their week. All of our volunteers have made great friends through the St Luke's Hospital Volunteer Programme.

