

Monitoring Update Spring 2025



Since the last newsletter in November there were six monitoring visits.



The aim of the visits was to support the training of assessors and develop materials that will be used in the monitoring visits.

Trialling New Assessor Role



An assessor with lived experience will join the team for the next part of the monitoring trial.



The assessor will meet with people supported to hear about their experiences.



In April the assessors with lived experience will start the monitoring visits.



The visits took place in November and December 2024.



What we were told about the visits:



It was great that the assessors were skilled and spent so much time with people supported.



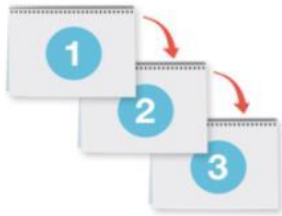
The information given before the visit was helpful.



We wish to thank people supported, staff and management for all their hard work in preparing for the visits.



Throughout 2025 and into Spring 2026 the monitoring system will continue to be tested and improved.



The trial has three stages and the timelines may change.



1: Collecting Information

Date: Spring-Summer 2025

Focus: Collecting and reviewing information.



2: Making Decisions

Date: Autumn-Winter 2025

Focus: Checking the information and making decisions.



3: Reporting

Date: Spring 2026

Focus: Giving feedback and writing a report on the visit.

Next Steps



We will continue to trial the assessor with lived experience role.



The National Disability Authority will gather feedback from people involved in monitoring visits.

Communications



Click here to view the video of this newsletter. <https://youtu.be/ATRwRXuWzhY>

Recent communications include:

- [Easy to read guide to New Directions](#)
- New Directions [explainer video](#)
- [Easy to Read guide to the Interim Standards for New Directions](#)



Our next **Newsletter** will be issued in the summer of 2025.

For More Information



- Visit New Directions website www.hse.ie/newdirections
- **Email:** DayServicesMonitoring@hse.ie