



Theme 6 – Use of Resources

(Standards and Features extracted from Interim Standards for New Directions Report)



Theme 6: Use of Resources

The effective management and use of available financial and human resources is fundamental to delivering high quality, person-centred and reliable services and supports that meet the needs of people with disabilities.

A well-run service uses resources effectively and seeks opportunities to provide improved services and supports, which achieve better outcomes for people using them. Resource decisions take account of the needs of people and the levels of demand on the service. Staff who make decisions on the use of resources are accountable for the decisions made and ensure these decisions are well informed.

Theme 6: Standard for Use of Resources

Standard 6.1: The use of available resources is planned and managed to provide high quality, person-centred and reliable services and supports.

Features of a service meeting this standard are likely to include:

- 6.1.1. The service provider demonstrates an understanding of the levels of need within the service to inform the planning and allocation of resources.
- 6.1.2. There are clear plans that take account of the funding and resources available to ensure the provision of high quality, person-centred and reliable services and supports, which are in line with the service provider's statement of purpose.
- 6.1.3. Resources are effectively deployed to meet the needs and aspirations of the people using services and supports.
- 6.1.4. The service provider demonstrates transparent and effective decision making when planning, procuring and managing the use of resources.