





# NCIS GUIDE

## **Medication Cancellation**

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When cancelling a medication NCIS.Med (BD CATO) behaves differently if there are medications that are already prepared or dispensed.

If a medication has not been prepared or dispensed, then cancelling medication(s) only requires a reason to be recorded. If a medication is prepared or dispensed but has not been administered, the system needs to know what to do with those medications if you no longer require them. This guide will explain how the system behaves in these different scenarios and what to do in each case.

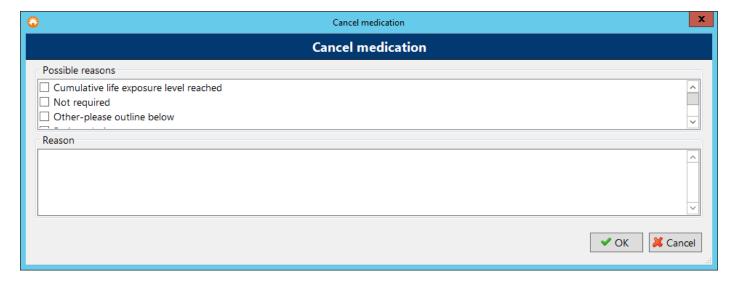
Please note that all screenshots in this guide are taken from the training environment in NCIS and do not contain any real patient information.

## 1.1 Cancelling a medication that hasn't been prepared or dispensed

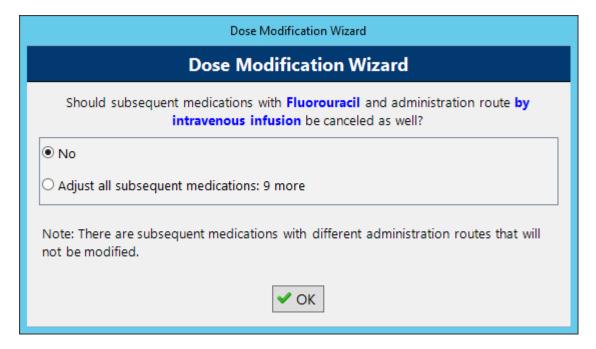
To cancel a medication that hasn't been prepared or dispensed select the medication to be cancelled, click the status/flag button and select cancelled from the dropdown menu.



Enter a reason for the cancellation by selecting a pre-filled reason or free typing a reason to give more specific information.



The dose modification wizard will now ask if subsequent medications with the same active ingredient and route should also be cancelled.

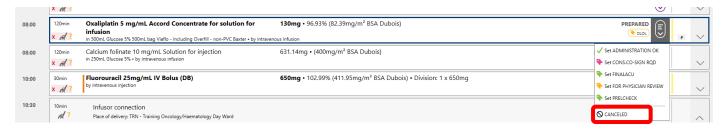


Once all these steps have been completed the medication will appear as cancelled in the therapy plan.



## 1.2 Cancelling a prepared medication

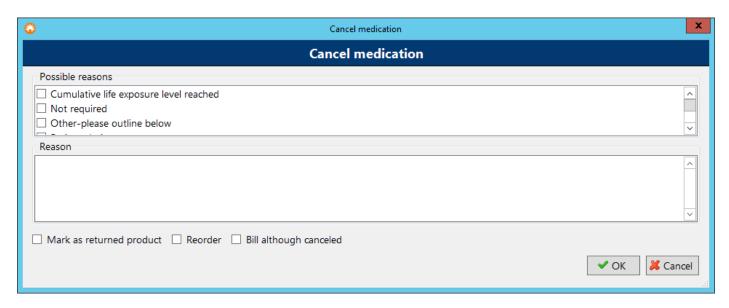
To cancel a prepared medication select the medication to be cancelled, click the status/flag button and select cancelled from the dropdown menu.



A reason must be recorded as to why the medication is being cancelled as described above.

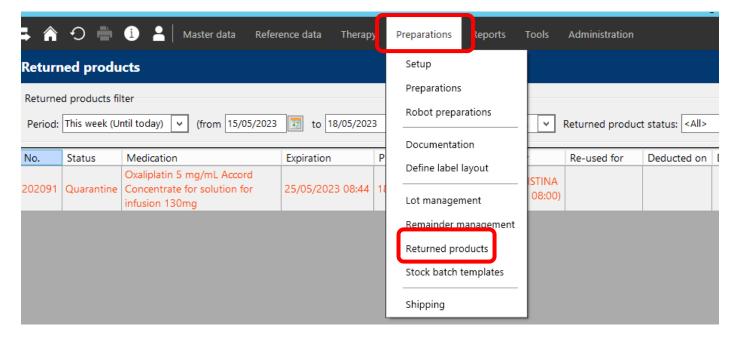
Additionally, depending on the user's permissions, there are three options to consider:

- Mark as returned product
- Re-order (Only physicians, pharmacists and nurse level II user groups will see this option)
- Bill although cancelled

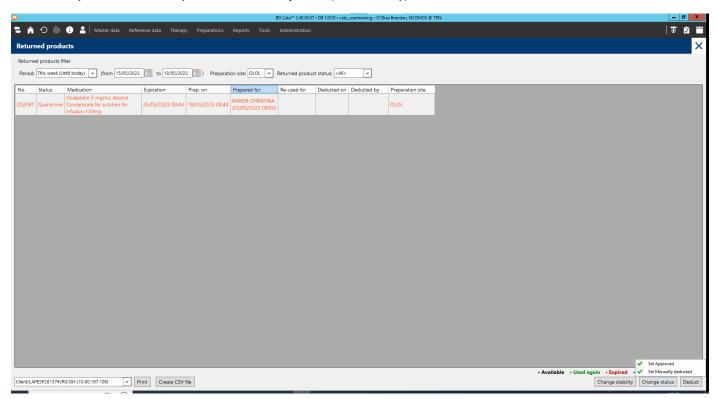


## 1.2.1 Marking a product as returned

If the product is marked as returned it will appear in the returned products list and will automatically be quarantined. It is up to local workflow to decide whether to remove the product from quarantine and re-use it or whether the product should be discarded.



The stability of the returned product can be adjusted (reduce only).



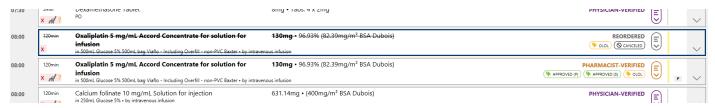
If a medication has been cancelled and not marked as returned it is possible to change the status of the medication to returned at a later date by selecting the cancelled medication, clicking the status/flag button and selecting the 'Returned' option.



## 1.2.2 Re-ordering

Selecting re-order when cancelling a product will cancel the original medication and create an exact copy of the medication in a pharmacist verified status.

It is not possible make any changes to this medication i.e. the dose, vehicle etc. For this reason, the re-order function is ideally used when something has gone wrong with the preparation, e.g. the product is leaking or some particulate was found during release checks, and the exact same medication for the exact same patient needs to be prepared again.

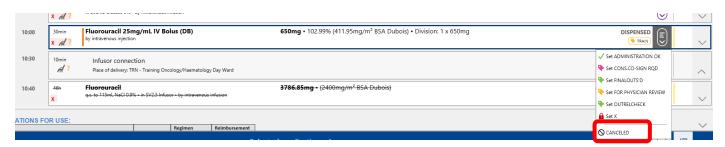


## 1.2.3 Bill although cancelled

This is optional and selecting this means that the item will still be included in billing for that patient.

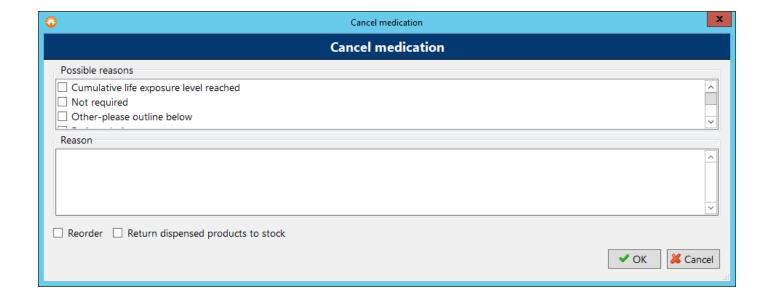
## 1.3 Cancelling a dispensed medication

To cancel a dispensed product select the product, click the status/flag button and select cancelled.



A reason must be recorded as to why the medication is being cancelled. Then, depending on the users permissions there are two options to consider:

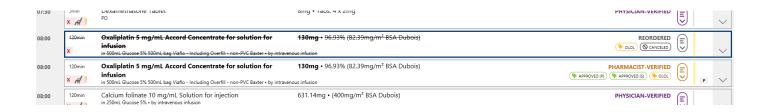
- Reorder (Only physicians, pharmacists and nurse level II user groups will see this option)
- Return dispensed products to stock



#### 1.3.1 Re-ordering

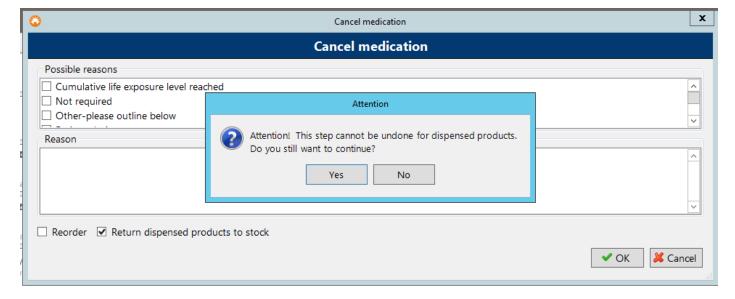
As described in section 1.2.2 selecting re-order when cancelling a product will cancel the original medication and create an exact copy of the medication in a pharmacist verified status.

Once the original medication is cancelled, it cannot be edited or un-cancelled again, the re-ordered medication will be in a pharmacist verified status and cannot be returned to a planned or physician verified status. For this reason, the re-order function is ideally used when something has gone wrong with the preparation, e.g., the product is leaking or some particulate was found during release checks, and the exact same medication for the exact same patient needs to be prepared again.

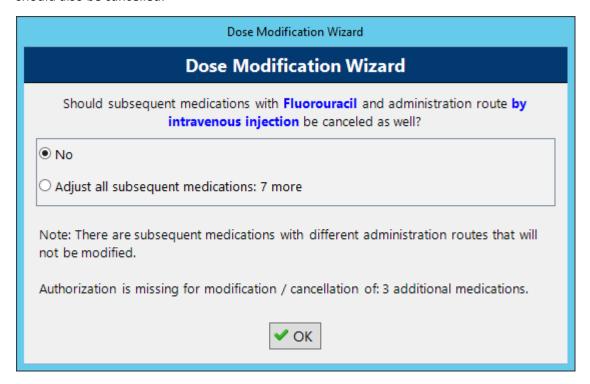


#### 1.3.2 Returning dispensed products to stock

For dispensed products selecting 'return dispensed products to stock' box triggers a warning indicating that the step can't be undone, click yes to continue.



The dose modification wizard will now ask if subsequent medications with the same active ingredient and route should also be cancelled.

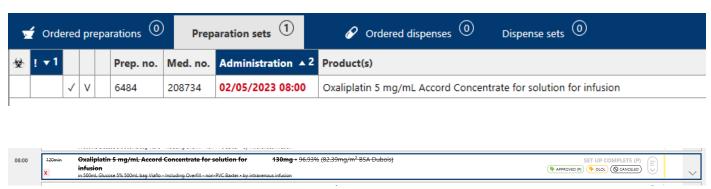


Once this step has been completed the product will be added back into stock in the lot management section and will be available for selection again.

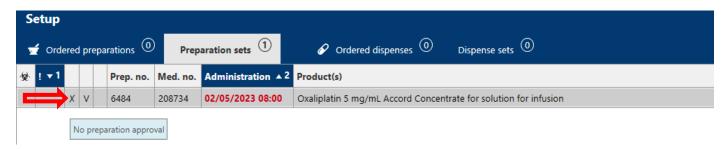
## 1.4 Cancelling a medication that has been set-up or dispensed

If a medication has been set up i.e. lots have been assigned and the parts list is saved and then gets cancelled it will appear in the preparation sets screen with an 'X' in the preparation approval column.

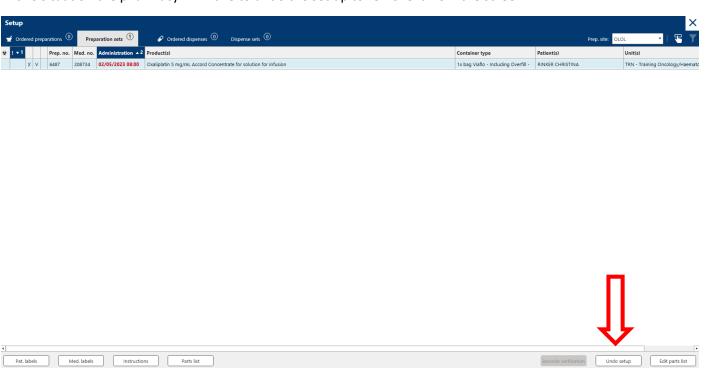
## Before cancellation:



#### After cancellation:



In this situation the pharmacy will have to undo the set up to remove it from the screen.

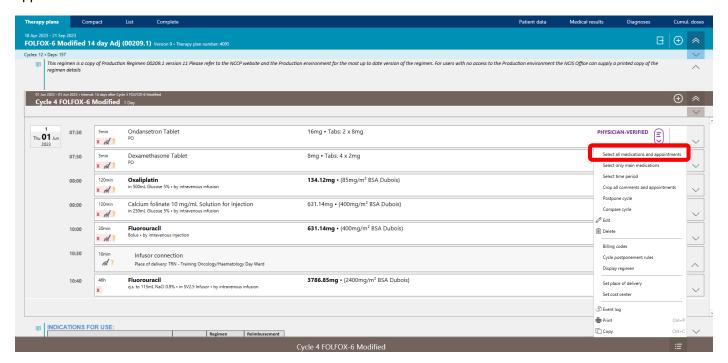


Medications that are pharmacist verified in the orders screen will disappear if they are cancelled.

## 1.5 Cancelling a cycle

There may be situations where a cycle must be omitted rather than postponed in NCIS. It is not possible to cancel a cycle in NCIS, it is possible however to select all the medications within a cycle and cancel them all at once.

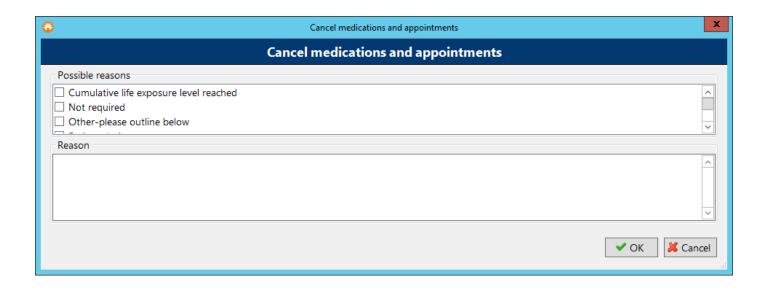
To cancel all the medications within a cycle right click on the cycle banner and click 'select all medications and appointments'.



Then click the status/flag button on the bottom of the screen and select cancelled.



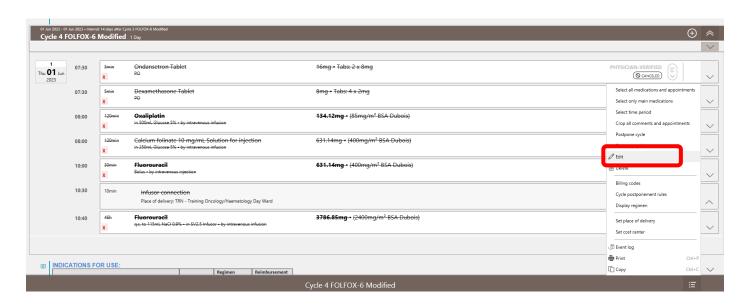
Enter a reason for the cancellation by selecting a pre-filled reason or free typing a reason to give more specific information.



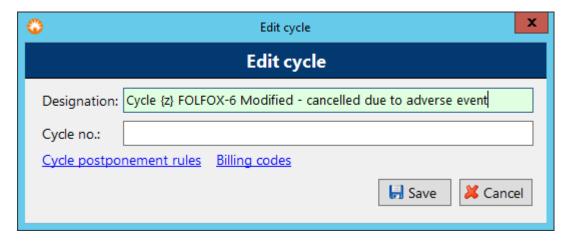
The dose modification will be presented for each medication in that cycle, asking whether to cancel all subsequent medications in the therapy plan with the same active ingredient and route. Selecting no will only cancel the medications that were selected.



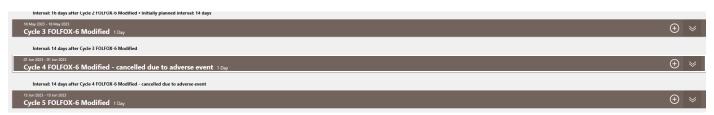
The medications within the cycle will now be cancelled however it is still not obvious in the cycle banner that the cycle has been cancelled. It is possible to right click on the cycle banner and select 'edit' to change or add text to the cycle banner if desired.



The edit cycle box will appear into which a comment can be added, it is best not to delete any pre filled text in this box but to add text instead.

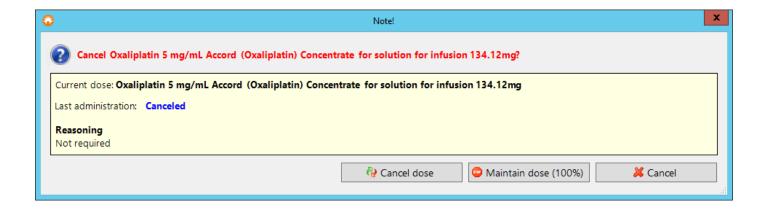


It is now clearly visible in the cycle banner that this cycle has been cancelled.



#### 1.5.1 The next cycle

If a medication was cancelled in a previous cycle, a warning is generated at physician and pharmacist verification to indicate the same medication was cancelled previously.

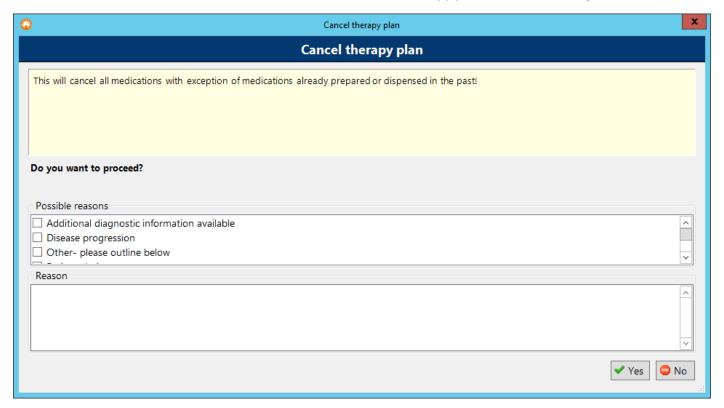


## 1.6 Cancelling a therapy plan

If treatment is discontinued then the therapy plan can be cancelled in NCIS.Med, ideally therapy plans should be cancelled to prevent future medications to not appear as planned in medication lists. To cancel a therapy plan right click on the therapy plan banner and select 'cancel therapy plan'.



Cancelling a therapy plan will apply the 'cancelled' flag to all medications in that therapy plan with the exception of those that have already been prepared, dispensed or administered, these medications would have to be cancelled on an individual basis. Record a reason for the cancellation of the therapy plan before confirming the cancellation.



Once a therapy plan has been cancelled it cannot be undone.

